

Residential Provider Monthly Meeting Minutes

Date: 8/5/21

After Care Addendum and Standard After Care Services Update (David Reed):

- Both the Aftercare Addendum and Standard Aftercare service standard are on the DCS website under placement section.
- Updates have been made. Clarified prosocial language has been added to the Standard. Some additional clarification regarding billing and monthly reports has been added as well. These are both currently working documents and will continue to be updated as we get closer to FFPSA Implementation.

Aftercare Referral Update (David Reed):

- Aftercare services are currently available to be referred.
 - a. For problems with making referrals contact: referral@dcs.in.gov
 - b. DCS is currently working on giving providers the ability to create their own Aftercare referrals.
 - c. For now Aftercare referrals can be created by David Reeds staff and FCMs.
- Goal of Aftercare is not having youth return to residential treatment; rather for youth to progress within their community in family-based placements.
- Providers are asked to be creative and flexible with Aftercare services implementation.
 - a. Share how you prohibit triggered behaviors in youth.
 - b. Conduct monthly coordination meetings with the purpose of keeping youth discharged from residential treatment.

QRTP Update (Blake Hudson):

- Residential Licensing Specialists are working on QRTP designations.
- Agencies are asked to respond to ASAP to Licensing Specialists requests for documents.
- QRTP programs are listed on DCS website at: <https://www.in.gov/dcs/files/Programs-Designated-QRTP-8.9.pdf>
- 8/5/21 a letter went out to providers who have not yet been QRTP designated. The letter requested a response as to the status of your work toward designation.

Nursing and QRTP Update (Nicole Tipton, Indiana Department of Health):

- Nicole asked providers to consider the following when creating Nursing policies:
 1. Consider the size, nature and type of facility.
 2. Regarding the on-call response time for nurses, consider the length of time for responses. The facilities are to create this time span for returning phone calls.

3. Delineate the response time for all injury types, such as basic injury versus restraint injury. Spell out clearly what on-call means, expectations and response times.
4. What if a nurse does not answer or call back? How long until reverting to the next response level?
5. Take health visits into consideration. Hard to assess problems via virtual contact.
6. Do not overwhelm nurse resources when only an assessment is needed.
7. Who is the back-up nurse when another nurse takes time off work? Ensure that the backup nurse has a clinical background.
8. Nurse on the borders of Indiana can use nurses from out of Indiana. However, this nurse needs a multiple state nurse license.
9. To confirm if Nurse has a multiple state nursing license visit:
www.nursys.com

Residential Audit Update:

- Licensing unit has internal workgroups to redefine the audit tool revision, time frame of audits and electronic usage.
- In the fourth quarter DCS Residential Licensing will pilot a new process and audit tool.

External Policy Review Group Update:

- The next External Policy Review meeting will take place when there is enough policy material to review.
- To be in External Policy Review workgroups contact:
Blake.Hudson@dcs.in.gov
Whitney.Vowels@dcs.in.gov
Rick.Steigerwalt@dcs.in.gov
Or Licensing Specialists.

Aftercare Services -Contract Modification Notice (David Reed):

- Aftercare services was added to contracts. A letter stating such was sent to providers 7/1/21.
- Contact Licensing Specialist ASAP to become QRTP designated.
- View service standards via: <https://www.in.gov/dcs/placement/>

Cost Reports Update (David Reed):

- Send in cost reports ASAP to DCS so rates can be set.
- Cost reports are always due 3/31 of each year.
- Hoping to extend contracts to 6 years in length.

Next meeting is 9/2/21 from 2 to 3pm EDT