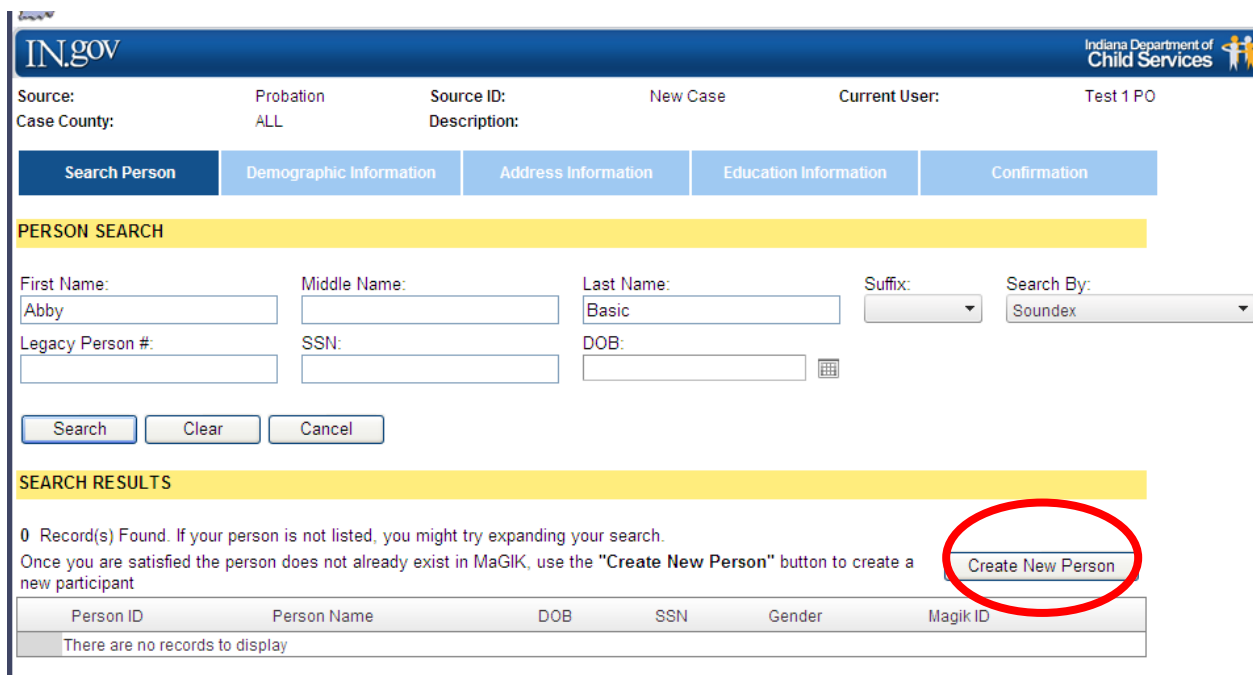
	INDIANA DEPARTMENT OF CHILD SERVICES PROBATION SERVICES MANUAL	
	Chapter 1: Services	Effective Date: 9/30/16
	Section 2: Create a Case	Version: 1

PROCEDURE

A case can be created by clicking on “Create a New Case” in the lower, left corner of the expanded demographics box or by completing the process of creating a new person profile for the focus child. If the search function returns a match, click on the “+” sign next to the Person ID number, then on “Create A New Case.” If the search results do not return a match or returns “There are no records to display,” click “Create New Person” (see image below). Either of these actions will initiate the Person Wizard which begins with the “Demographic Information” page. For person profiles that already exist, information can be verified and/or edited. If creating a new person profile, the information will need to be entered.



The screenshot shows the IN.gov Probation Services Manual interface. At the top, there is a navigation bar with the IN.gov logo and the Indiana Department of Child Services logo. Below the navigation bar, there are several tabs: Search Person, Demographic Information, Address Information, Education Information, and Confirmation. The Search Person tab is selected, and the search results are displayed. The search results show 0 records found, and the 'Create New Person' button is circled in red.

The “Person Wizard” includes four sections: Demographic Information, Address Information, Education Information and Confirmation. The PO moves through the sections by clicking “Previous” or “Next” at the bottom of each section. **Data is not saved until the PO clicks “Save” on the Confirmation section.** The “Save” function creates the case.

Demographic Information

Required information has a red * by the data field. Validation messages will appear if these fields are not completed and will not allow the user to move to the next screen.

Case County: Marion Description:

Search Person Demographic Information Address Information Education Information Confirmation

DEMOGRAPHIC INFORMATION

First Name:* Middle Name: Last Name:* Suffix:
SSN: SSN Verification:
DOB:* Age: DOB Verification: *
Gender *
 Female
 Male
 Unknown
Citizenship Status: *
 US Citizen (by birth)
 US Citizen (naturalized)
 Qualified (Legal) Alien
 None
Citizenship Verification: *
Is Hispanic?: *
 Declined
 No
 Unknown
 Yes
Race: *
 Unknown Declined
 American Indian or Alaskan Native
 Asian
 Black or African American
 Native Hawaiian or Other Pacific Islander
 White
Native American Tribe: *
Select a Tribe

Was child adopted, ever, in any state?: *
 Yes No
If yes, how old were they?:

PHONE INFORMATION

Home:
Cell:
Work:
Other:
Previous Next

- **First Name/Last Name** – use the person’s legal name, no nicknames. If there is a suffix (i.e., Jr, Sr, III), please select.
- **SSN** – is not required, but if it is entered, verification must be selected from the drop-down options
- **Date of Birth** – is required and an age will be calculated and populated into the “Age” field. Verification must be selected from the drop down. For youth who are in placement, it is recommended that the PO obtain a birth certificate or hospital certificate.
- **Gender** – required
- **Citizenship Status** – is required and there are four options. The verification options will vary based on the status selected, but no verification is required if “None” is selected. For youth who are in placement, it is recommended that the PO obtain a birth certificate or hospital certificate.
- **US Citizen (by birth)** – these are persons born within the United States or its territories OR a person born outside the United States who has at least one parent who is a US citizen.
- **US Citizen (by naturalization)** – these are persons who are citizens of foreign countries, but have been granted U. S. citizenship status after fulfilling federal requirements.

- **Qualified Legal Alien** – these are persons who have been granted legal access to the U. S. as a legal, permanent resident, refugee or for asylum. Persons with temporary tourist, student or work visa and with Temporary Resident Cards (INS Form I-688) are not qualified legal aliens.
- **None** – persons who are not U. S. citizens or qualified legal aliens. There is no verification needed if this selection is made.
- **Hispanic Origin** – is required and there are four response options.
- **Race** – required. If “Unknown” or “Declined” is selected, no further information can be entered. User may select multiple races. *** If you select American Indian or Alaska Native you will be prompted to select a tribe from the drop down box to the right.
- **Was Child Ever Adopted?** If answer is “No,” no additional data is required. If answer is “Yes,” indicate the age of the child at time of adoption. Select one of the following choices:
 - Less than two years
 - 2 – 5 years old
 - 6 – 12 years old
 - 13 or older

Phone Information

Phone numbers – home, cell, work or other – may be added for the person. These numbers are not for the household, but particular to each person. Service referrals will display a phone number for each case participant included on the referral. However, if multiple numbers (home, cell, etc.) are entered for a person, the referral will only display one of those. It is recommended that POs enter only one number for each person – the number at which the person is most likely to be reached or where a message can be left.

Address Information

For a service case, the youth’s household address should reflect where the youth is physically residing. This is the address that will populate into the service referral so that the provider knows where the family can be contacted.

For a placement case, the youth’s household address should be the home from which the youth was legally removed. This address may not be the same as where the youth was physically residing just prior to being detained and removed. For example, if a child was staying with grandparents, but his mother retained legal custody, he is considered to be removed from mother and the household address needs to be where mother lives. This legal removal household address is critical for purposes of determining eligibility for reimbursement under Title IV-E.

In KidTraks, it is possible to change the youth’s household address during the course of the case. Each address will have an associated “begin date,” but only the current address will be displayed.

Search Person	Demographic Information	Address Information	Education Information	Confirmation
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ADDRESS INFORMATION

If youth is being placed please enter the address from which the child is legally removed. If this is a services only case, please enter the address at which the services will be provided.

Zip Code:

Or

Select a known address:

Address:*

City:* State:* Postal Code:

County: Country: Begin Date:*

What is the Family Structure of this household?:*

- **Zip Code** – by entering the zip code of the household address and selecting “Find Zip”, the city, state, postal code and county will auto-populate. Otherwise, each data field can be individually completed.
- **Address** – enter the street address for the youth’s household; city and state are also required.
- **County** – the drop down displays only Indiana counties, so if the state is other than Indiana, the county field will be blank.
- **Begin Date** – indicate the first date that the youth resided at this address, if it is known. **If the date is not known, use the first day of the month in which the service referral will start (for service cases) or the first day of the month in which the child was detained/removed (for placement cases).**
- **Family Structure** – refers to the marital relationship of the parent(s)/adult(s)/caregiver(s) who head the household at this address. The drop-down choices include: married couple, single female, single male and unmarried couple. If the youth’s parents are married, but residing at separate addresses and the youth is only residing with one of them, use “single female” or “single male.”

School Information

School information is not required for a service case, but is required for placement cases. Education information can be entered in the Person Wizard, but if it is not, the PO will be prompted to do so when the youth’s first placement is entered. If “Yes” is selected to the question “Is the child in school?” the data fields will be enabled.

[Search Person](#) | [Demographic Information](#) | [Address Information](#) | **Education Information** | [Confirmation](#)

EDUCATION INFORMATION

Is the child in school?:
 Yes No

Case Education

School Information

County:* School Name: If Other, please enter description:
 Status:* Full Time Part Time Grade:*
 Begin Date:* End Date:

- **County** – select the county of the school’s location where the child is attending. If the youth is from out-of-state, leave the county blank.
- **School Name** – a list of private, public, charter and alternative schools in the selected county will appear in the drop down. This list is updated yearly by the Indiana Department of Education. If the school is not available from the drop down list or this is a youth who resides out-of-state, leave this field blank and type the name of the school in the text field “If Other, please enter description”.
- **“If Other, please enter description”** – “Other” may be out-of-state schools, “home schooled,” schools associated with a residential facility or any other school that does not appear in the School Name drop down.
- **Status** – select “Full” or “Part-time”
- **Grade Level** – select from the options listed
- **Begin date** – enter the first day that the child began attending the selected grade level for this school
- **End date** – enter the last day that the child attended the selected grade at this school.

Confirmation Page

After all data has been entered for the person, the confirmation page provides a summary for review (see image below). At this point, data has not been saved and may be edited. Clicking on the blue “Edit” on any of the bars – Demographic, Address or Education Information – will take the user back into that screen where data can be newly entered or modified. Follow the “Next” buttons at the bottom of these screens to return to the confirmation page.

The youth’s information is not saved until the “Save” button in the lower right hand corner is clicked – **exiting this page prior to clicking the “Save” button will delete all data**

Demographic Information	Address Information	Education Information	Confirmation
DEMOGRAPHIC INFORMATION			Edit
When did this person become a case participant?*			
First Name:* Abby	Middle Name:	Last Name:* Basic	Suffix:
SSN: 314562231	SSN Verification: Social Security Card		
DOB:* 7/1/1997	Age: 15	DOB Verification:* Birth Certificate	
Gender:* Female	Citizenship Status:* US Citizen (by birth)	Is Hispanic?:* No	Race:* Asian; White
	Citizenship Verification:* Birth Certificate		
Was child adopted, ever, in any state?:* No	If yes, how old were they?:		
Home:	Cell:	Work:	Other:
ADDRESS INFORMATION			Edit
Address:* 1919 Willowbrook			
City:* Richmond	State:* IN	Postal Code:	
County: Wayne	Country: USA	Begin Date:*	1/1/2013
What is the Family Structure of this household?:* Married Couple			
EDUCATION INFORMATION			Edit
Is the child in school?: No			
Previous		Save	

After saving the person data, the user is returned to the Case Information page and the youth will appear in the "Case Participants" grid. The case and the person have been created.

MaGIK | KidTraks | Search | UAT Environment | Test PO 3

Back to Results | Case Inquiry | Case Information | Case ID: 100000806027 | Basic Abby | Action

Case Information

Case Details

Case Name:	Basic Abby	Status:	Open
KidTraks Case ID:	100000806027	Start Date:	7/19/2016
Casebook Case ID:		End Date:	
Case Type:	JDJS	Caseworker:	PO3, Test
County:	Marion	Caseworker Email:	MyEmail@PO.com
Case Email:			

Case Participants | Sort By | Add

Abby Basic (2158130884)	F	H	Add Eligibility Review
Self, 15 (DOB 01/01/2001)			
CANS Complete Date:		Involvement:	JDJS
Bx CANS:			
PLCM CANS:			

Notes