

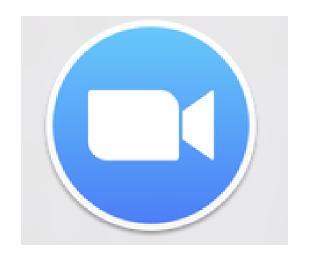
# RWHAP TA Webinar

Indiana State Department of Health

January 21st, 2020

11:00 am – 12:00 pm

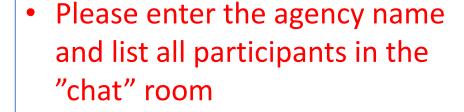






#### **Helpful Hints**

- Press esc to exit full screen
- Hover over the top to change "view" options
- Place yourselves on "mute" until you're ready to pose a question or make a comment
- Use the "chat" room to pose questions and make comments
- Meeting will be recorded and available for sharing after the meeting







# Agenda

- Introductions & Overview
- Indiana Legal Services (ILS) Overview
- Q & A
- Announcements, Evaluation & Closing











# Ryan White Legal Project

Jessica Harris, RWLP Staff Attorney
Nick Parker, Director of Medical Legal Partnerships



## **About Indiana Legal Services**

- Largest provider of civil legal aid in the state
- Provides a wide variety of legal services to eligible applicants
- In 2009, the Medical-Legal Partnership program began, which was a new way to link eligible applicants to ILS services
- In 2019, there are nine statewide MLPs
  - The Ryan White Project is based on this model



#### What is an MLP?

 MLP is a link between legal aid organization and a medical provider

The model increases efficiency and links new applicants to legal services

 Projects outside of traditional health networks are now seeing the benefits of the MLP model



# How can the RWLP help your patient?

A referral to the RWLP can assist an individual living with HIV/AIDS with legal issues affecting their physical or mental health that cannot be addressed through medical treatment.



 ASOs across the state are committed to providing the essential wrap-around services needed to better serve the whole client.

 Access to legal services, in combination with medical care and case management assistance, is crucial to the well-being of people living with HIV/AIDS.



# RWLP models after the Medical Legal Partnership design

The MLP focuses on legal issues related to the social and environmental determinants of health and uses legal remedies to eliminate or reduce the negative impact social and environmental factors have on patients' health outcomes.



#### Successful outcomes within the MLP

#### 1. Income Maintenance

- Issue: Patient social security benefits were terminated.
- Outcome: Our representation at the appellate hearing resulted in a favorable judgment that allowed the patient to maintain his benefits.

#### 2. Housing

- Issue: Landlord filed an eviction for nonpayment against patient.
- Outcome: Our representation resulted with the landlord agreeing to dismiss the eviction suit and allow the patient to move out without any further issue. We were also able to save the patient approximately \$1200 in damages, which allowed him to secure another home.

# What types of cases can the RWLP handle?

RWLP focuses on health harming legal issues related to or arising from the individual's HIV. Case types associated with these issues can be remember with the acronym CHIP

**C**-CONFIDENTIALITY AND DISCRIMINATION

**H**-HOUSING

I-INCOME MAINTENANCE

**P**-PERMANENCY PLANNING



# Cases types we do not handle

- Criminal law cases where the guilt/innocence of the applicant is the topic of the case (i.e.: pending criminal charges)
- Fee-generating cases or personal injury/negligence cases (i.e.: slipand-fall)
- Cases that require a special type of law affiliation (i.e.: worker's compensation) or resources beyond what we can provide (i.e.: adoption)
- Cases that are averse to any Ryan White provider or Indiana Legal Services







## Examples of what the RWLP can do

- Prevent evictions; Improve substandard living conditions
- Assistance in obtaining/maintaining public benefits
- Expunge criminal records to improve overall stability
- Draft POAs, Wills and Living Wills and other legal documents associated with permanency planning



## How RWLP can improve patient outcomes

 RWLP is designed to help provide stability to individuals living with HIV through the provision of high-quality, effective legal services.

 Our goal is to work with HIV Care Coordination Agencies across Indiana to enable individuals to focus on one of their primary concerns, free from discrimination, fighting the effects of HIV and staying well.

Source: Maryland Legal Aid-www.mdlab.org



## What are the logistics of the RWLP?

 Two programs – one in southern Indiana (Indianapolis) and one in northern Indiana (South Bend)

 Both projects will share the same email and process for accepting referrals and screening cases

 After referral form is received and verified, intake interview is conducted with the applicant



## Process After Referring the Case

Intake interview is screened for legal conflicts, income level, etc.

 Completed referral is taken to group case meeting, where attorneys discuss level of service

 Applicant is selected for level of service ranging from advice letter to extended representation



#### How are referrals made to the RWLP?

- The HIV care coordinator or support staff working with the patient will make the referral to the RWLP. We will provide a referral form for you to make referrals to the RWLP.
- When making a referral, complete the referral form with the individual and send it through a secure email to <a href="mailto:rwp@ilsi.net">rwp@ilsi.net</a>. Be sure to include the HIV E-number for verification.
- To speak about a referral you may contact the RWLP attorney, Jessica Harris by email at <a href="mailto:Jessica.harris@ilsi.net">Jessica.harris@ilsi.net</a> or phone at (317)829-3097.

#### Referral Form

Available as a 3-page PDF

 Includes space for applicant's contact information, income, and brief description of legal issue(s)

Used as basis for conducting the phone interview







#### **ISDH Mailbox Reminders**



- **Prevention:** <u>hivprevinvoices@isdh.in.gov</u> Prevention invoices
- **DIS:** <u>STD@isdh.in.gov</u> STD invoices, general questions from grantees
- HIV Services:
- HSProgram@isdh.in.gov RW Services Invoices, RBC's, RW Part B Monthly Reports, Quarterly Client Level Data
- <u>SupportiveServices@isdh.in.gov</u> -- NMCM invoices, LOI's, RFP's, registrations for training
- <u>MSPenrollment@isdh.in.gov</u> Medical Services applications, Report of changes, HIP enrollments, Questions
- <u>HIVquality@isdh.in.gov</u> Quality questions, TA requests, Quality program submissions that ISDH requests
- Reminder- DO NOT SEND invoices to <u>HIVIMMInvoices@isdh.IN.gov</u> or HIVSTDContractsRebates@isdh.in.gov



#### **ISDH Announcements**

- ISDH Staffing
- Needs Assessment Update
- HRSA Comprehensive Site Visit Overview
  - Eligibility
  - Successes
  - Next Steps
- Next TA call: February 18<sup>th</sup>, 2020
- RSR Sites Only Call- February 25, 2020









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