



**Indiana**  
Department  
of  
**Health**

## Long-term Care NEWSLETTER

**LTC Newsletter 2022-10**  
**Feb. 17, 2022**

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### **LTC Update:**

- **INNG Long Term Care Support Teams – UPDATE**
- **Obtaining Antivirals for LTC Residents – UPDATE**
- **New Director for Program Performance and Development Division**

### **INNG Long Term Care Support Teams – UPDATE**

Due to the downward trend in COVID-19 cases in long-term care settings, including among staff, and the decrease in requests for Indiana National Guard support, the last day to request a Long-term Care Support Team (LTCST) or request an extension for an existing team will be Friday, Feb. 25. Any requests submitted after this date will not be fulfilled, and this initiative will end March 14.

The LTCSTs are available to provide short-term general staffing support to long-term care facilities that face critical staffing challenges and/or outbreaks to allow clinical staff and administrators to focus on resident care. The LTCST teams are comprised of up to six non-clinical general support personnel per team. Support includes 40 work hours per week for two weeks, including any shift up to 12 hours a day in any given 24-hour period. Please refer to the [LTCST scope](#) for additional details. Nursing facilities and residential care facilities may submit requests for support by submitting the LTCST request form via email to [outreach@probarisystems.com](mailto:outreach@probarisystems.com).

### **Obtaining Antivirals for LTC Residents – UPDATE**

Direct allocations of COVID-19 antiviral medications (Paxlovid and Molnupiravir) have been distributed directly to several LTC pharmacies to ensure expedient access. LTC facilities should

contact their LTC pharmacy to obtain antiviral therapeutics for eligible residents. Another option is to obtain the medication through retail pharmacies by searching IDOH's therapeutic provider map at [Novel Coronavirus \(COVID-19\): COVID-19 Treatment Information](#). Any LTC pharmacy that is interested in receiving an allocation should please email [svuppalanchi@isdh.in.gov](mailto:svuppalanchi@isdh.in.gov).

## **New Director for Program Performance and Development Division**

IDOH is pleased to announce that Suzanne Williams will step into the director role for the Program Performance & Development Division, effective Monday, Feb. 21. Suzanne has served as the director of IDOH's Informal Dispute Resolution (IDR) program since 2016 and was responsible for training long-term care surveyors to write deficiency citations. In addition, Suzanne has also worked as a long-term care surveyor, quality review surveyor and a survey supervisor since she began working for IDOH in 1995.

The director of the Program Performance & Development Division within the Consumer Services & Health Care Regulation Commission oversees the division's programs, which include: informal dispute resolution and independent informal dispute resolution, civil money penalty program, state surveyor training program (orientation and ongoing education), web and data services, and aide training certifications and registries for qualified medication aides (QMAs), home health aides (HHAs), and certified nurse aides (CNAs). This includes the state CNA training curriculum, approval and survey of CNA training programs and the CNA state test.