STATE OF INDIANA	) aa.	BEFORE THE INDIANA
COUNTY OF MARION	) SS: )	COMMISSIONER OF INSURANCE
IN THE MATTER OF:		)
Anthem Life Insurance Company 120 Monument Circle Indianapolis, IN 46204		) ) )

Examination of: Anthem Life Insurance Company

### **NOTICE OF ENTRY OF ORDER**

Enclosed is the Final Order entered by Stephen W. Robertson, Commissioner of the Indiana Department of Insurance, after fully considering and reviewing the Verified Report of Examination of Anthem Life Insurance Company, any relevant examination work papers, and any written submissions or rebuttals. The Verified Report of Examination, as sent to you on December 27, 2016, has been adopted by the Commissioner.

Pursuant to Ind. Code § 27-1-3.1-12(b), within thirty (30) days of receipt of the Final Order, each director of Anthem Life Insurance Company shall file an affidavit with the Indiana Department of Insurance stating that he/she has received a copy of the Verified Report of Examination and the Final Order.

The Final Order is a final administrative decision that may be appealed pursuant to Ind. Code § 4-21.5-5.

2/3/2017 Pow Ed

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Chief Financial Examiner

CERTIFIED MAIL NUMBER: 7005 3110 0002 4443 9452

STATE OF INDIANA	)	BEFORE THE INDIANA
COUNTY OF MARION	) SS: )	COMMISSIONER OF INSURANCE
IN THE MATTER OF:		)
Anthem Life Insurance Company		ý
120 Monument Circle		)
Indianapolis, IN 46204		)

Examination of: Anthem Life Insurance Company

#### FINDINGS AND FINAL ORDER

The Indiana Department of Insurance conducted an examination into the affairs of the Anthem Life Insurance Company (hereinafter "Company") for the time period January 1, 2009 through December 31, 2013.

The Verified Report of Examination was filed with the Commissioner of the Department of Insurance (hereinafter "Commissioner") by the Examiner on December 16, 2016.

A copy of the Verified Report of Examination, along with a Notice of Opportunity to Make Written Submission or Rebuttal, was mailed to the Company via Certified Mail on December 27, 2016 and was received by the Company on December 30, 2016.

The Company did not file any objections.

NOW THEREFORE, based on the Verified Report of Examination, I hereby make the following **FINDINGS**:

- That the Verified Report of Examination is a true and accurate report of the financial condition and affairs of the Anthem Life Insurance Company as of December 31, 2013.
- 2. That the Examiner's Recommendations are reasonable and necessary in order for the Anthem Life Insurance Company to comply with the laws of the State of Indiana.

Based on the FINDINGS, the Commissioner does hereby ORDER:

- 1. Pursuant to Ind. Code § 27-1-3.1-11(a)(1), the Verified Report of Examination is adopted and shall be filed. Hereafter the Verified Report of Examination, may constitute prima facie evidence of the facts contained therein in any action or proceeding taken by the Indiana Department of Insurance against the Company, its officers, directors, or agents.
- 2. The Company shall comply with the Examiner's Recommendations enumerated in summary form and throughout the text of the Verified Report of Examination. A written response to these recommendations should be provided to the Department within 30 days of receipt of this order.
- 3. Compliance with the Examiner's recommendations shall be completed on or before the filing of the subsequent annual statement. In the event it is not feasible to comply with a recommendation before the filing of the subsequent annual statement, the Company shall submit a written explanation as to why it was not feasible with the filing of the annual statement.

Signed and Sealed this 3rd day of Lebruary, 2017.

Insurance Commissioner

Indiana Department of Insurance

#### **ABOUT AFFIRMATIONS**

The following pages for affirmations need to be signed by each Board Member and returned to the Indiana Department of Insurance within thirty (30) days in accordance with I.C. §27-1-3.1-12(b).

If your affirmations list individuals that are no longer on your Board of Directors, you may simply retype the form on plain white paper with the correct names and a line to the right for signature. If the names are misspelled, you may do the same, simply re-type the corrected form with a line to the right for signature.

Should you have any questions or difficulties with these forms or you require additional time past the thirty (30) day requirement, please do not hesitate to contact this department at (317) 232-2390.



# STATE OF INDIANA

# **Department of Insurance**

# REPORT OF EXAMINATION

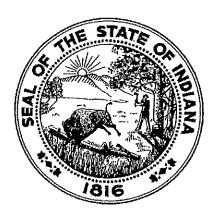
# **OF**

# ANTHEM LIFE INSURANCE COMPANY

NAIC Co. Code 61069 NAIC Group Code 0671

As of

December 31, 2013



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# STATE OF INDIANA



ERIC J. HOLCOMB, GOVERNOR

Indiana Department of Insurance

Stephen W. Robertson, Commissioner 311 W. Washington Street, Suite 103 Indianapolis, Indiana 46204-2787 Telephone: 317-232-2385

Fax: 317-232-5251 Website: in.gov/idoi

December 16, 2016

Honorable Stephen W. Robertson, Commissioner Indiana Department of Insurance 311 West Washington Street, Suite 300 Indianapolis, Indiana 46204-2787

#### Dear Commissioner:

Pursuant to the authority vested in Appointment Number 3770, an examination has been made of the affairs and financial condition of:

## **Anthem Life Insurance Company** 120 Monument Circle Indianapolis, Indiana 46204

hereinafter referred to as the "Company", or "ALIC", an Indiana domestic stock, life, accident, and health insurance company. The examination was conducted at the WellPoint, Inc., corporate offices in Indianapolis, Indiana.

The Report of Examination, reflecting the status of the Company as of December 31, 2013, is hereby respectfully submitted.

#### SCOPE OF EXAMINATION

The Company was last examined by representatives of the Indiana Department of Insurance (INDOI) as of the period ending December 31, 2008. The present risk-focused examination was conducted by Noble Consulting Services, Inc., and covered the period from January 1, 2009 through December 31, 2013, and included any material transactions and/or events occurring subsequent to the examination date and noted during the course of this examination.

The examination was conducted in accordance with the NAIC Financial Condition Examiners Handbook (Handbook). The Handbook requires that we plan and perform the examination to evaluate the financial condition and identify prospective risks of the Company by obtaining information about the Company, including corporate governance, identifying and assessing inherent risks within the Company, and evaluating system controls and procedures used to mitigate those risks. An examination also includes assessing the principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation, management's compliance with Statutory Accounting Principles, and Annual Statement instructions, when applicable to domestic state regulations.

The examination of the Company, an indirect, wholly-owned subsidiary of WellPoint, Inc., (WLP) was called by the INDOI in accordance with the Handbook guidelines, through the NAIC's Financial Examination Electronic Tracking System. This coordinated risk-focused examination also included Company affiliates CareMore Health Plan of Arizona, Inc., an Arizona domestic insurance company; Anthem Blue Cross Life and Health Insurance Company, a California domestic insurance company; Anthem Insurance Companies, Inc., OneNation Insurance Company, and UNICARE Life & Health Insurance Company, Indiana domestic insurance companies; Anthem Health Plans of Maine, Inc., a Maine domestic insurance company; AMERIGROUP Maryland, Inc., a Maryland domestic insurance company; HealthLink HMO, Inc., Healthy Alliance Life Insurance Company, and HMO Missouri, Inc., Missouri domestic insurance companies; Anthem Health Plans of New Hampshire, Inc., and Matthew Thornton Health Plan, Inc., New Hampshire domestic insurance companies; AMERIGROUP New Jersey, Inc., a New Jersey domestic insurance company; AMERIGROUP Community Care of New Mexico, Inc., a New Mexico domestic insurance company; Empire HealthChoice HMO, Inc., Empire HealthChoice Assurance, Inc., and Anthem Life & Disability Insurance Company, New York domestic insurance companies; AMERIGROUP Ohio, Inc., and Community Insurance Company, Ohio domestic insurance companies; UNICARE Health Plans of Texas, Inc., AMERIGROUP Texas, Inc., and AMERIGROUP Insurance Company, Texas domestic insurance companies; Anthem Health Plans of Virginia, Inc., and HealthKeepers, Inc., Virginia domestic insurance companies; AMERIGROUP Washington, Inc., a Washington domestic insurance company; UNICARE Health Plan of West Virginia, Inc., a West Virginia domestic insurance company; and Blue Cross Blue Shield of Wisconsin and Compcare Health Services Insurance Corporation, Wisconsin domestic insurance companies. The INDOI served as the lead state on the examination, with Departments of Insurance from the states of Arizona, California, Maine, Maryland, Missouri, New Hampshire, New Jersey, New Mexico, New York, Ohio, Texas, Virginia, Washington, West Virginia, and Wisconsin serving as participants.

Actuarial Options, LLC provided all actuarial services throughout the examination and conducted a review of the Company's loss reserves and loss adjustment expense reserves as of December 31, 2013.

All accounts and activities of the Company were considered in accordance with the risk-focused examination process.

#### **HISTORY**

The Company was incorporated under the laws of the state of Indiana on June 10, 1953, as a stock, life, accident, and health insurer under the name of Associates Life Insurance Company. On December 31, 2000, Rocky Mountain Life Insurance Company and Anthem Life Insurance Company of California were merged into the Company. The Company's present name was adopted at that time. On December 27, 2006, the Company became a wholly-owned subsidiary of Rocky Mountain Hospital and Medical Services, Inc., (RMHMS) upon the transfer of its common stock from Anthem Midwest, LLC. RMHMS is as wholly-owned indirect, subsidiary of WLP. WLP is a publicly traded company and the largest health benefits company in terms of membership in the United States, serving approximately 35.7 million medical members as of December 31, 2013.

#### CAPITAL AND SURPLUS

As of December 31, 2013, the Company had 5,452,599 shares of common stock authorized with a par value of \$1 per share, of which 3,267,547 shares were issued and outstanding, and 1,000,000 shares of preferred stock authorized with a par value of \$6.75 per share, of which no shares were issued and outstanding.

RMHMS owned 100% of the Company's issued and outstanding common stock as of the examination date.

#### **DIVIDENDS TO STOCKHOLDERS**

The Company paid the following dividends during the examination period:

		Ordinary	Extraordinary
Year	Total	Dividends	<u>Dividends</u>
2013	\$15,000,000	\$15,000,000	-
2012	7,700,000	7,700,000	· _
2011	-		-
2010	14,300,000	14,300,000	-
2009	21,000,000	21,000,000	
Total	\$58,000,000	\$58,000,000	

In accordance with Indiana Code (IC) 27-1-23-4(h), the payment of dividends to holding companies or affiliated insurers may not exceed the greater of 10% of the prior year's surplus or the net gain from operations of such insurer of the prior year. The Company paid dividends during the examination period which were ordinary in nature and did not require prior regulatory approval. In accordance with IC 27-1-23-1.5, the Company notified the INDOI of all declared dividends to the parent during the examination period.

#### TERRITORY AND PLAN OF OPERATION

ALIC is licensed to transact insurance business in forty-seven (47) states and the District of Columbia. ALIC offers accidental death and dismemberment (AD&D) insurance products, disability, and individual and group life insurance plans as well as administrative services only products. The individual life insurance plans offered by the Company are typically packaged with the individual health policies offered by affiliates of ALIC.

#### **GROWTH OF THE COMPANY**

The following exhibit summarizes the financial results of the Company during the examination period:

	Admitted		Surplus and	Premiums and	
Year	Assets	Liabilities	Other Funds	Annuities	Net Income
2013	\$575,280,416	\$454,879,621	\$120,400,795	\$345,089,137	\$47,103,369
2012	565,434,906	478,045,735	87,389,171	336,120,686	13,768,057
2011	542,738,372	464,986,617	77,751,755	206,635,691	6,396,337
2010	326,137,295	254,673,781	71,463,514	168,708,956	24,314,999
2009	285,246,250	224,449,957	60,796,297	165,060,144	18,295,229

Assets, liabilities, Surplus, and premiums increased over the examination period. This is a result of management's strategic objective of utilizing the Company as the primary writer of life and AD&D insurance products for the WLP family of companies. Capital and surplus increased steadily over the examination period, except 2013, where positive net income and a release of reserves resulted in a significant increase. Positive net income was reported in each year, partially offset by dividends to the shareholder.

In 2011, the increase in assets was due, in part, to a new assumed reinsurance agreement with an affiliate, whereby the Company assumed 100% of the individual and group life insurance products sold.

Net income increased during the examination period with an increase in 2010, primarily due to the return to profitability of the block of business related to life and disability coverage for WLP employees. The 2011 decrease was primarily due to the subsequent assumed benefit expense from an affiliate related to premiums assumed. The 2013 increase was primarily due to benefit expenses decreasing to \$240.7 million in 2013 from \$266.5 million in 2012 due to the release of additional actuarial reserves established in 2012.

#### MANAGEMENT AND CONTROL

#### Directors

The Bylaws provide that the business affairs of the Company are to be managed by a Board of Directors (Board) consisting of no less than five (5) and no more than twenty one (21) directors. At least one (1) of the directors must be a resident of Indiana. The shareholder, at each annual meeting, elects the members of the Board.

The following is a listing of persons serving as directors at December 31, 2013, and their principal occupations as of that date:

Name and Address	Principal Occupation
Carter Allen Beck	Senior Vice President and Counsel
Manchester, New Hampshire	WellPoint, Inc.
Wayne Scott DeVeydt	Executive Vice President and Chief Financial Officer
Indianapolis, Indiana	WellPoint, Inc.
Catherine Irene Kelaghan	Vice President and Counsel
Carmel, Indiana	WellPoint, Inc.
Kathleen Susan Kiefer	Vice President and Corporate Secretary
Indianapolis, Indiana	WellPoint, Inc.
Jeffrey Scott Spahr	Staff Vice President, Vision and Voluntary Services
Newbury Park, California	WellPoint, Inc.

#### **Officers**

The Bylaws state that the elected officers of the Company shall consist of the Chairman of the Board, the President, the Treasurer, and the Secretary. The Board may also elect a Vice Chairman, one (1) or more Vice Presidents, Assistant Secretaries, Assistant Treasurers, and such other officers or assistant officers as the Board may from time to time determine to perform such duties and functions as prescribed and approved by the Chairman of the Board. Each of these officers is elected by the Board and shall hold office for one (1) year or until their respective successors are duly chosen and have qualified.

The following is a list of key officers and their respective titles as of December 31, 2013:

	Name	Office	
J	effrey Scott Spahr	President and Chairperson	
F	Robert David Kretschmer	Treasurer	
K	Kathleen Susan Kiefer	Secretary	
K	Cristan Andrews Swingle	Assistant Secretary	
Γ	imothy Paul Deno	Valuation Actuary	
E	eric (Rick) Kenneth Noble	Assistant Treasurer	

#### **CONFLICT OF INTEREST**

Directors and officers are required to review and sign Conflict of Interest statements annually. It was determined that all directors and officers listed in the Management and Control section of this Report of Examination have reviewed and signed their Conflict of Interest statements as of December 31, 2013, except for one (1) item further detailed in the Other Significant Issues section of this report.

#### OATH OF OFFICE

IC 27-1-7-10(i) stipulates that every director, when elected, shall take and subscribe to an oath stating that he or she will faithfully, honestly, and diligently administer the affairs of the Company and will not knowingly violate any of the laws applicable to such Company. It was determined that not all directors listed in the Management and Control section of this Report of Examination have subscribed to an oath as of the date of their last election. See the Other Significant Issues section of the Report of Examination.

#### CORPORATE RECORDS

### Articles of Incorporation

There were no amendments to the Articles of Incorporation during the examination period.

#### **Bylaws**

There were no amendments to the Bylaws during the examination period.

#### Minutes

The Board and sole shareholder meeting minutes were reviewed for the period under the examination through the fieldwork date. Significant actions taken during each meeting were noted.

IC 27-1-7-7(b) states an annual meeting of shareholders, members, or policyholders shall be held within five (5) months after the close of each fiscal year and at such time within that period as the Bylaws may provide. The Bylaws specify that the date and time the annual meeting of shareholders is to be held at the end of April. For each year under review, the annual meeting of shareholders was held at the end of April as required by the Bylaws.

The WLP Committee meeting minutes for the examination period, and through March 16, 2015, were reviewed for the following committees: Audit, Compensation, Corporate Governance, and Planning.

#### AFFILIATED COMPANIES

#### Organizational Structure

The following organizational chart shows the Company's direct upstream parent companies and the Indiana domestic insurance subsidiaries of WLP as of December 31, 2013:

	NAIC Co. Code	Domiciliary State/Country
WellPoint, Inc.		IN
Anthem Insurance Companies, Inc.	28207	IN
Associated Group, Inc.		IN
Anthem Financial, Inc.		DE
National Government Services, Inc.		IN
ATH Holding Company, LLC		IN
Rocky Mountain Hospital and Medical Service, Inc.	11011	CO
Anthem Life Insurance Company	61069	IN
OneNation Insurance Company	85286	IN
Anthem Holding Corp.		IN
UNICARE National Services, Inc.		DE
UniCare Life & Health Insurance Company (ULHIC)	80314	IN

#### **Affiliated Agreements**

The following affiliated agreements and transactions were disclosed as part of the Form B-Holding Company Registration Statement and were filed with the INDOI, as required, in accordance with IC 27-1-23-4.

#### Master Administrative Services Agreement

Effective January 1, 2005, the Company entered into an Amended and Restated Master Administrative Services Agreement with WellPoint Health Networks, Inc., and other affiliates whereby each company provides certain administrative, consulting, and other support services for the benefit/use of the other affiliated companies. The costs and expenses related to these administrative management and support services are allocated by the Company in an amount equal to the direct and indirect costs and expenses incurred in providing these services. The Company paid \$2,735,484 pursuant to this agreement in 2013.

#### WellPoint Cash Concentration Agreement

Effective November 20, 2007, the Company entered into the WLP Cash Concentration Agreement whereby any of the Company's affiliates may be designated as a cash manager to handle the collection and/or payment of funds on behalf of the Company. Conversely, the Company may be designated as a cash manager to handle the collection and/or payment of funds on behalf of its affiliates. Cash services covered under this agreement include the collection of premiums and other revenue, the collection of benefit and administrative expense reimbursements, the payment of policy benefits, payroll expense, general and administrative expense, and accounts payable disbursements. At December 31, 2013, the Company had an estimated net receivable of \$10,204,588.

#### Reinsurance Agreements

Effective October 1, 2011, the Company entered into a 100% Coinsurance Agreement with its affiliate, ULHIC, whereby the Company assumed 100% of the life insurance business. Under this agreement, the Company assumed \$163.3 million and \$99.4 million in premiums and reserves, respectively, in 2013.

Effective January 2, 2003, the Company entered into a 100% Coinsurance Agreement with its affiliate, OneNation Insurance Company, whereby the Company assumed 100% of the net liabilities (retained risk) on group and individual life business. Under this agreement, the Company reported premiums, reserves, and reinsurance payables of \$57 thousand, \$3.4 million, and \$281 thousand, respectively, in 2013.

## FIDELITY BOND AND OTHER INSURANCE

The Company protects itself against loss from any fraudulent or dishonest acts by any employees through a fidelity bond issued by National Union Fire Insurance Company of Pittsburgh, Pennsylvania. The bond has a single loss coverage limit of \$10,000,000, with a \$1,500,000 deductible. The fidelity bond is adequate to meet the prescribed minimum coverage specified by the NAIC.

The Company had additional types of coverage in-force at December 31, 2013, including but not limited to automobile liability and physical damage, employee benefit plan fiduciary liability, general liability, property damage, and umbrella liability.

#### PENSION, STOCK OWNERSHIP, AND INSURANCE PLANS

The Company participates in the WLP Cash Balance Pension Plan (the Plan), a frozen non-contributory defined benefit pension plan, sponsored by ATH Holding Company, LLC (ATH Holding), covering most employees of WLP and its subsidiaries. ATH Holding allocates a share of the total accumulated costs of the Plan to the Company based on the number of allocated employees. During 2012 and 2013, these costs total \$6,389 and \$93,406, respectively. The Company has no legal obligation for the benefits under this plan.

The Company participates in a postretirement medical benefit plan, sponsored by ATH Holding, providing certain dental, health, life, and vision benefits to eligible retirees. ATH Holding allocates a share of the total accumulated costs of this benefit to the Company based on the number of allocated employees. During 2012 and 2013 these costs totaled \$103,563 and \$122,595, respectively. The Company has no legal obligation for benefits under this plan.

The Company participates in various deferred compensation plans, sponsored by WLP, which cover certain employees. The deferred amounts are payable according to the terms and subject to the conditions of said deferred compensation agreements. WLP allocates a share of the total accumulated costs of these plans to the Company based on the number of allocated employees participating in the plans. During 2012 and 2013, these costs totaled \$16,240 and \$17,236, respectively. The Company has no legal obligation for the benefits under these plans.

The Company participates in the WLP 401(K) Retirement Savings Plan, sponsored by ATH Holding, covering substantially all employees. Voluntary employee contributions are matched by ATH Holding subject to certain limitations. ATH Holding allocates a share of the total accumulated costs of the plan to the Company based on the number of allocated employees. During 2012 and 2013, these costs totaled \$478,678 and \$512,618, respectively. The Company has no legal obligation for benefits under this plan.

#### STATUTORY AND SPECIAL DEPOSITS

The Company reported the following statutory and special deposits at December 31, 2013:

State	Book Value	Fair Value
Deposits for the Benefit of		
All Policyholders:		
Indiana	\$1,572,694	\$1,623,953
All Other Special Deposits:		
California	1,020,028	1,051,062
Florida	126,927	131,132
Georgia	37,124	35,107
Massachusetts	206,044	219,484
New Mexico	233,545	241,284
North Carolina	532,420	496,940
Total Deposits	\$3,728,782	\$3,798,962

#### REINSURANCE

#### Reinsurance Assumed

The Company's assumed reinsurance portfolio involves two (2) transactions with affiliates OneNation and ULHIC, as further detailed in the Affiliated Agreements section of this report.

#### Reinsurance Ceded

During 2007, various WellPoint affiliated insurance companies increased their retention for AD&D exposures to \$300,000 per insured and consolidated the reinsurance of any excess risk under a single platform. To this end, a treaty was implemented with Swiss Re Life & Health America, Inc., (Swiss Re) in December 2006, whereby all AD&D exposure above the \$300,000 retention was reinsured via this agreement. In 2013, this contract accounted for premiums and reserves ceded to Swiss Re totaling \$1.3 million and \$2.6 million, respectively.

Effective February 1, 2013, the Company, along with various other WLP affiliated insurance companies became party to a Group Life and Accident Death and Dismemberment Reinsurance Contract with Hartford Life and Accident Insurance Company (Hartford Life) whereby the companies cede all Group AD&D exposure above a \$300,000 retention per insured. In 2013, this contract accounted for premiums and reserves ceded to Hartford Life of \$4.0 million and \$1.2 million, respectively.

The Company cedes almost all of its individual life and annuity business to Protective Life Insurance Company pursuant to an agreement originally effective in 1996. In 2013, the Company ceded premiums and reserves totaling \$1.2 million and \$15.3 million, respectively, pursuant to the terms of this agreement.

The Company's primary group long-term disability (LTD) reinsurer is the American Reinsurance Disability Underwriters Syndicate (ARDUS), a reinsurance pool of which UNUM Life Insurance Company of America is the sole participant. The Company cedes 75% of its LTD risk for all groups having an effective date prior to October 2007. Thereafter, the Company cedes 90% of its LTD risk above \$5,000 per month for all new groups of 500 lives or more and 50% of the first \$5,000, and 100% of the excess above \$5,000 per month for all new groups with 500 or less lives. In 2013, the Company ceded premiums and reserves to ARDUS totaling \$11.4 million and \$69.5 million, respectively.

Effective July 1, 2011, the Company along with various other WLP affiliated insurance companies became party to a Group Long Term Disability Reinsurance Agreement with Munich American Reassurance Company (Munich Re) whereby the Company ceded all LTD business, by class, in excess of a retention ranging from \$3,500 to \$5,000 of gross monthly benefits. In 2013, the Company ceded premiums and reserves to Munich Re totaling \$3.2 million and \$4.3 million, respectively.

#### ACCOUNTS AND RECORDS

The Company's accounting procedures, practices, account records, and supporting data were reviewed and tested to the extent deemed necessary. The trial balances prepared from the Company's general ledger for the years ended December 31, 2012 and December 31, 2013, were agreed to the respective Annual Statements. The Annual Statements for the years ended December 31, 2009 through December 31, 2013, were agreed to each year's independent audit report without material exception. The Company's accounting procedures, practices, and account records were deemed satisfactory.

# ANTHEM LIFE INSURANCE COMPANY

## Assets As of December 31, 2013

	Per Examination*
Bonds	\$ 443,020,509
Stocks:	
Preferred stocks	1,387,670
Cash, cash equivalents and short-term investments	23,199,799
Contract loans	233,016
Derivatives	123,628
Other invested assets	7,315,768
Securities lending reinvested collateral assets	46,255,507
Subtotals, cash and invested assets	521,535,897
Investment income due and accrued	4,199,668
Premiums and considerations:	
Uncollected premiums and agents' balances in the course of collection	30,279,400
Deferred premiums and agents' balances and installments booked but deferred	
and not yet due	338,096
Reinsurance:	
Amounts recoverable from reinsurers	1,987,159
Amounts receivable relating to uninsured plans	43,686
Current federal and foreign income tax recoverable and interest thereon	1,999,778
Net deferred tax asset	4,121,698
Guaranty funds receivable or on deposit	41,820
Receivables from parent, subsidiaries and affiliates	10,671,378
Aggregate write-ins for other than invested assets	61,836
Total	\$ 575,280,416

<sup>\*</sup> There were no adjustments to the as-filed financial statements, therefore the Annual Statement amounts agree to the examination amounts.

## ANTHEM LIFE INSURANCE COMPANY Liabilities, Surplus and Other Funds As of December 31, 2013

	Per Examination*
Aggregate reserve for life contracts	\$ 191,476,750
Aggregate reserve for accident and health contracts	46,126,157
Liability for deposit-type contracts	45,879,070
Contract claims:	
Life	40,751,282
Accident and health	3,969,159
Premiums and annuity considerations for life and accident and health contracts	
received in advance	2,530,515
Contract liabilities not included elsewhere:	
Provision for experience rating refunds	36,293,082
Interest maintenance reserve	21,676,229
Commissions to agents due or accrued	1,109,422
General expenses due or accrued	4,561,406
Taxes, licenses and fees due or accrued, excluding federal income taxes	1,800,820
Unearned investment income	6,202
Amounts withheld or retained by company as agent or trustee	21,254
Remittances and items not allocated	1,246,804
Miscellaneous liabilities:	
Asset valuation reserve	827,625
Payable to parent, subsidiaries and affiliates	8,471,782
Payable for securities lending	46,255,507
Aggregate write-ins for liabilities	1,876,555
Total Liabilities	454,879,621
Common capital stock	3,267,547
Gross paid in and contributed surplus	43,126,549
Unassigned funds (surplus)	74,006,699
Surplus	117,133,248
Total capital and surplus	120,400,795
Total liabilities, capital and surplus	\$ 575,280,416

<sup>\*</sup> There were no adjustments to the as-filed financial statements, therefore the Annual Statement amounts agree to the examination amounts.

## ANTHEM LIFE INSURANCE COMPANY

# Summary of Operations For the Year Ended December 31, 2013

	Per Examination*
Premiums and annuity considerations for life and accident and health contracts	\$ 345,089,137
Net investment income	16,742,033
Amortization of interest maintenance reserve	3,471,920
Commissions and expense allowances on reinsurance ceded	40,076
Miscellaneous Income:	
Aggregate write-ins for miscellaneous income	203
Total	365,343,369
Death benefits	222,994,482
Annuity benefits	14,832
Disability benefits and benefits under accident and health contracts	31,351,101
Surrender benefits and withdrawals for life contracts	1,125,588
Group conversions	(170,658)
Interest and adjustments on contract or deposit-type contract funds	594,604
Payments on supplementary contracts with life contingencies	3,000
Increase in aggregate reserves for life and accident and health contracts	(15,170,437)
Totals	240,742,512
Commissions on premiums, annuity considerations, and deposit-type contract	
funds	14,394,494
Commissions and expense allowances on reinsurance assumed	2,001,565
General insurance expenses	38,070,737
Insurance taxes, licenses and fees, excluding federal income taxes	6,408,909
Increase in loading on deferred and uncollected premiums	19,211
Aggregate write-ins for deductions	900
Totals	301,638,328
Net gain from operations before dividends to policyholders and federal income	
taxes	63,705,041
Net gain from operations after dividends to policyholders and before federal .	
income taxes	63,705,041
Federal and foreign income taxes incurred	15,537,725
Net gain from operations after dividends to policyholders and federal income	
taxes and before realized capital gains or (losses)	48,167,316
Net realized capital gains (losses)	(1,063,947)
Net income	\$ 47,103,369

<sup>\*</sup> There were no adjustments to the as-filed financial statements, therefore the Annual Statement amounts agree to the examination amounts.

# ANTHEM LIFE INSURANCE COMPANY Capital and Surplus Account Reconciliation

	2013	2012	2011	2010	2009
Capital and surplus, December 31, prior year	\$ 87,389,171	\$77,751,755	\$71,463,514	\$60,796,297	\$65,433,755
Net income	47,103,369	13,768,057	6,396,337	24,314,999	18,295,229
Change in net unrealized capital gains (losses)	1,136,158	<b>-</b>	-	-	-
Change in net deferred income tax	(5,639,179)	7,288,863	1,088,111	(3,163,567)	360,390
Change in nonadmitted assets	4,734,741	(5,143,414)	(681,844)	4,187,228	(2,028,994)
Change in asset valuation reserve	676,535	(354,272)	(514,363)	(371,442)	(264,083)
Cumulative effect of changes in accounting					
principles	-	1,778,181	-		-
Dividends to stockholders	(15,000,000)	(7,700,000)		(14,300,000)	(21,000,000)
Net change in capital and surplus for the year	33,011,624	9,637,415	6,288,241	10,667,217	(4,637,458)
Capital and surplus, December 31, current year	\$ 120,400,795	\$87,389,171	\$77,751,755	\$71,463,514	\$60,796,297

#### COMMENTS ON THE FINANCIAL STATEMENTS

There were no recommended adjustments to the financial statements as of December 31, 2013, based on the results of this examination.

#### OTHER SIGNIFICANT ISSUES

IC 27-1-3-13(a) requires the preparation of the Annual Statement in accordance with NAIC Annual Statement Instructions. These instructions include the assertion that officers of the Company are subject to a code of ethics which includes a requirement for honest and ethical conduct, including the ethical handling of actual or apparent conflicts of interest. The Company was found to have such a code of ethics in place during the examination period which included a conflict of interest policy. It was determined that one (1) director and one (1) officer had not signed a 2013 Conflict of Interest statement.

It is recommended that all officers and directors review and sign Conflict of Interest statements on an annual basis in accordance with Company policy and Annual Statement instructions.

IC 27-1-7-10(i) stipulates that every director, when elected, shall take and subscribe to an oath stating that he or she will faithfully, honestly, and diligently administer the affairs of the Company and will not knowingly violate any of the laws applicable to such Company. It was determined that while each director does have an Oath of Office statement on file, not all were current as of their last elected date.

It is recommended that every director shall take and subscribe to an Oath of Office at the time of annual election to the Board.

#### SUBSEQUENT EVENTS

Effective December 2014, shareholders approved the name change of WLP to Anthem, Inc. (Anthem).

In February 2015, Anthem, and entities, were the target of a sophisticated external cyber-attack. The attackers gained unauthorized access to certain information technology systems and obtained personal information related to many individuals and employees, such as names, birthdays, health care identification/social security numbers, street addresses, email addresses, phone numbers and employment information, including income data. To date, there is no evidence that credit card or medical information, such as claims, test results or diagnostic codes, were targeted, accessed or obtained, although no assurance can be given that they will not identify additional information that was accessed or obtained. Upon discovery of the cyber-attack, Anthem took immediate action to remediate the security vulnerability and retained a cyber-security firm to evaluate the systems and identify solutions based on the evolving landscape. Anthem is providing credit monitoring and identity protection services to those who have been affected by this cyber-attack. Anthem has continued to implement security enhancements since this incident. Anthem has incurred expenses subsequent to the cyber-attack to investigate and remediate this matter and expects to continue to incur expenses of this nature in the foreseeable future. Anthem will recognize these expenses in the periods in which they are incurred. Actions have been filed in various federal and state courts and other claims have been or may be asserted against Anthem on behalf of current or former members, current or former employees, other individuals, shareholders or others seeking damages or other related relief, allegedly arising out of the cyber-attack. State and federal agencies, including state insurance regulators, state attorneys general, the Health and Human Services Office of Civil Rights and the Federal Bureau of Investigation, are investigating events related to the cyber-attack, including how it occurred, its consequences and Anthem's responses. Although Anthem is cooperating in these investigations, Anthem may be subject fines or other obligations, which may have an adverse effect on how they operate their business and their results of

operations. With respect to the civil actions, a motion to transfer was filed with the Judicial Panel on Multidistrict Litigation in February 2015 and was subsequently heard by the Panel in May 2015. In June 2015, the Panel entered its order transferring the consolidated matter to the U.S. District Court for the Northern District of California. The U.S. District Court entered its case management order in September 2015. Anthem filed a motion to dismiss ten of the counts that are before the U.S. District Court. In February 2016, the court issued an order granting in part and denying in part their motion, dismissing three counts with prejudice, four counts without prejudice and allowing three counts to proceed. Plaintiffs filed a second amended complaint in March 2016, and Anthem subsequently filed a second motion to discuss. In May 2016, the court issued an order granting in part and denying in part their motion, dismissing one count with prejudice, dismissing certain counts asserted by specific named plaintiffs with or without prejudice depending on their individualized facts, and allowing the remaining counts to proceed. In July 2016, plaintiffs filed a third amended complaint which Anthem answered in August 2016. Fact discovery is scheduled to be completed by December 2016. There remain two state court cases that are presently proceeding outside of the Multidistrict Litigation. Anthem has contingency plans and insurance coverage for certain expenses and potential liabilities of this nature. While a loss from these matters is reasonably possible, Anthem cannot reasonably estimate a range of possible losses because their investigation into the matter is ongoing, the proceedings remain in the early stages, alleged damages have not been specified, there is uncertainty as to the likelihood of a class or classes being certified or the ultimate size of any class if certified, and there are significant factual and legal issues to be resolved.

On May 26, 2015, a Form 8K announced that Ken Goulet, Executive Vice President and President of the Commercial and Specialty Business Division will retire from Anthem on September 1, 2015.

On July 24, 2015, the Company's ultimate parent company, Anthem, and Cigna Corporation (Cigna) announced that they entered into an Agreement and Plan of Merger, or Merger Agreement, dated as of July 23, 2015, by and among Anthem, Cigna, and Anthem Merger Sub Corp., a Delaware corporation and a direct wholly-owned subsidiary, pursuant to which Anthem will acquire all outstanding shares of Cigna, or the Acquisition. The Acquisition will further Anthem's goal of creating a premium health benefits company with critical diversification and scale to lead the transformation of health care delivery for consumers. Cigna is a global health services organization that delivers affordable and personalized products and services to customers through employer-based, government-sponsored and individual coverage arrangements. All of Cigna's products and services are provided exclusively by or through its operating subsidiaries, including Connecticut General Life Insurance Company, Cigna Health and Life Insurance Company, Life Insurance Company of North America and Cigna Life Insurance Company of New York. Such products and services include an integrated suite of health services, such as medical, dental, behavioral health, pharmacy, vision, supplemental benefits, and other related products including group life, accident and disability insurance. Cigna maintains sales capability in 30 countries and jurisdictions. Under the terms of the Merger Agreement, Cigna's shareholders will receive \$103.40 in cash and 0.5152 shares of Anthem's common stock for each Cigna common share outstanding. The value of the transaction is estimated to be approximately \$53.0 billion based on the closing price of Anthem's common stock on the New York Stock Exchange on July 23, 2015. The final purchase price will be determined based on Anthem's closing stock price on the date of closing of the Acquisition. The combined company will reflect a pro forma equity ownership comprised approximately 67% Anthem shareholders and approximately 33% Cigna shareholders. Anthem expects to finance the cash portion of the Acquisition through available cash on hand and the issuance of new debt. Anthem entered into a bridge facility commitment letter and a joinder agreement with a group of lenders which will provide up to \$22.5 billion under a 364-day senior unsecured bridge term loan credit facility to finance the Acquisition in the event that Anthem has not received proceeds from any combination of (i) senior unsecured term loans, (ii) common or preferred equity or equity-linked securities and/or (iii) senior unsecured notes in a public offering or private placement in an aggregate principal amount of at least \$22.5 billion prior to the consummation of the Acquisition. In addition, in August 2015, Anthem entered into a term loan facility which will provide up to \$4.0 billion to finance a portion of the Acquisition. The commitment of the lenders to provide the bridge facility and the term loan facility is subject to several conditions, including the completion of the Acquisition. On July 21, 2016, the U.S. Department of Justice, or DOJ, along with certain state attorneys general, filed a civil antitrust lawsuit in the U.S. District Court for the District of Columbia seeking to block the Acquisition. Trial commenced on November 21, 2016. At trial, the Court will hear evidence regarding the alleged anti-competitive effects of the Acquisition with respect to the combination of Anthem's and Cigna's National Accounts businesses. Upon conclusion of this first phase, the Court will hear evidence on the DOJ's claims pertaining to local commercial markets and healthcare services rates. Further, in its challenge to the Acquisition, the DOJ has agreed that it will not pursue allegations relating to the sale of Individual Insurance policies on the public exchanges. Anthem intends to vigorously defend the Acquisition in this litigation and remains committed to completing the Acquisition as soon as practicable. Though the Merger Agreement provides that the closing of the Acquisition occur by January 31, 2017, this date can be extended to April 30, 2017 by either Anthem or Cigna through written notice to the other party if all conditions to the merger have been satisfied except for the receipt of regulatory approvals and other governmental consents. If the Merger Agreement is terminated because the required regulatory approvals cannot be obtained, under certain conditions, Anthem would be obligated to pay a \$1.85 billion termination fee to Cigna.

On December 1, 2016, a Regulatory Settlement Agreement, (RSA) was entered into by Anthem and the California Department of Insurance, INDOI, Maine Bureau of Insurance, Missouri Department of Insurance, New Hampshire Insurance Department, North Dakota Department of Insurance, and South Carolina Department of Insurance (collectively, the "Lead Regulators") and the insurance regulatory departments, divisions, or offices of each of the remaining States and U.S. jurisdictions that adopt, agree to, and approve this Agreement ( the "Participating Regulators"). This RSA resulted from the targeted multistate market conduct and financial examination initially called by the INDOI as lead domestic regulator on February 26, 2015, as a result of Anthem's announcing of the cyber-security breach noted above. The purpose of the examination was to assess Anthem's state of cyber-security preparedness prior to the Data Breach, its post-Data Breach response, the adequacy of measures taken by the Company to mitigate the harm to consumers whose personally identifiable information (PII) was compromised, and determine the identity of the actors responsible for the breach. The results of this examination found that a) Anthem's pre-breach cyber-security was reasonable and included the implementation of technologies and procedures consistent with or exceeding those of a typical organization of its size and type; b) Anthem's preparations to respond to a data breach began well before the incident occurred and included a detailed Incident Response Plan (IR Plan); c) The Company's IR Plan allowed it to timely and effectively respond to the Data Breach when it was discovered, removing the attacker's ability to access the network within three days of identifying the Data Breach; d) The examiners identified the attacker with high confidence and concluded with medium confidence that the attacker was acting on behalf of a foreign government. Attacks associated with this foreign government have not resulted in PII being transferred to nonstate actors; e) Anthem promptly communicated and cooperated with law enforcement and regulatory officials; f) Anthem provided affected individuals with notice through direct mailing, emailing, news publications, website notice, and working with State insurance departments; g) Within two weeks of discovering the Data Breach. Anthem contracted with a vendor to provide credit protection services for two years to breach-impacted consumers; and h) Immediately following discover of the Data Breach, Anthem engaged expert consultants to investigate the Data Breach and assist the Company with its post-breach response. To date, the Company has already incurred significant costs related to the Data Breach: \$2.5 million to engage expert consultants; \$115 million for the implementation of security improvements; \$31 million to provide initial notification to the public and affected individuals; and \$112 million to provide credit protection to breach-impacted consumers. In light of the facts set forth, the corrective actions already implemented by the Company, and the Additional Corrective Actions agreed to, the Lead Regulators find that administrative fines or penalties are not warranted. Additional Corrective Actions include 1) Continued implementation of enhanced security measures at an estimated additional cost of at least \$30 million; 2) Continuation of cyber-security monitoring; and 3) Anthem Minor Credit Protection Program at an estimated additional cost of at least \$15 million.

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#### **AFFIDAVIT**

This is to certify that the undersigned is a duly qualified Examiner-in-Charge appointed by the INDOI and that he, in coordination with staff assistance from Noble Consulting Services, Inc., and actuarial assistance from Actuarial Options, LLC hereinafter collectively referred to as the "Examiners", performed an examination of Anthem Life Insurance Company, as of December 31, 2013.

The Indiana Department of Insurance is accredited under the National Association of Insurance Commissioners Financial Regulation Accreditation Standards.

This examination was performed in accordance with those procedures required by the NAIC Financial Condition Examiners Handbook and other procedures tailored for this examination. Such procedures performed on this examination do not constitute an audit made in accordance with generally accepted auditing standards and no audit opinion is expressed on the financial statements contained in this report.

The attached report of examination is a true and complete report of the condition of Anthem Life Insurance Company, as of December 31, 2013, as determined by the undersigned.

Michael P. Dinius, CFE Noble Consulting Services, Inc.

State of: Indiana County of: Marion

IN WITNESS WHEROF, I have hereunto set my hand and affixed my notarial seal in said County and State, the day and year last above written.

My commission expires

SAMANTHA LEIGH DOUGHERTY
Notary Public, State of Indiana
Hendricks County
Commission # 627605
My Commission Expires
July 04, 2019

Jotary Public

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