INDOT

AGENCY GOALS

➤ Focus on Safety

- **Work in Partnership with Local Governments to Prevent Injuries and Loss of Life**
  - Reduce fatalities and incapacitating injuries on Indiana roadways by 25% in 10 years.

- **Collaborate with Employees and External Partners to Continue to Foster a Safety Culture**
  - Reduce work zone incidents by 5%.

➤ Plan for the Future

- **Enhance Sustainability, Resiliency, Access and Innovation in Our Transportation Network**
  - Develop comprehensive plans for each of these areas.
  - Integrate these concepts into planning and decision making.

- **Support Economic Development, Quality of Life, and Talent Attraction and Retention**
  - Leverage transportation to strengthen communities, develop Indiana's economy, and grow the state's workforce.

➤ Excellence in Core Service Delivery

- **Deliver on 20-Year Plan Commitments**
  - Prioritize taking care of what we have.
  - Finish major projects.
  - Maximize federal and state funding opportunities.
  - Build and maintain a safe transportation network for all users and workers.

- **Commit to Process Adherence Excellence**
  - Follow processes and procedures.
  - Deliver core services effectively and efficiently.
  - Build on our commitment to great government service.

➤ Enhance Internal Services

- **Embrace Collaboration and Intra-agency Partnership**
  - Continue breaking down silos.
  - Work together to achieve success.

- **Optimize Internal Customer Service**
  - Take care of team members in order to serve our customers.
  - Ensure team members have the support, tools and resources to get the job done.

- **Advance Our 21st Century Workforce**
  - Continue to prioritize training, communication and programming to develop, attract and retain talented team members.

➤ Intentional Partnership

- **Build and Strengthen Relationships**
  - Cultivate and maintain great relationships with external partners to drive success.

- **Emphasize Strategic Communication, Collaboration and Outreach**
  - Practice meaningful, two-way communication.
  - Collaborate with purpose for the benefit of partners and INDOT.

NextLevel INDIANA