

2012

Indiana Public Transit *Annual Report*



2012 ANNUAL REPORT
INDIANA PUBLIC TRANSIT

STATE OF INDIANA

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2012 PUBLIC TRANSIT SYSTEMS IN INDIANA

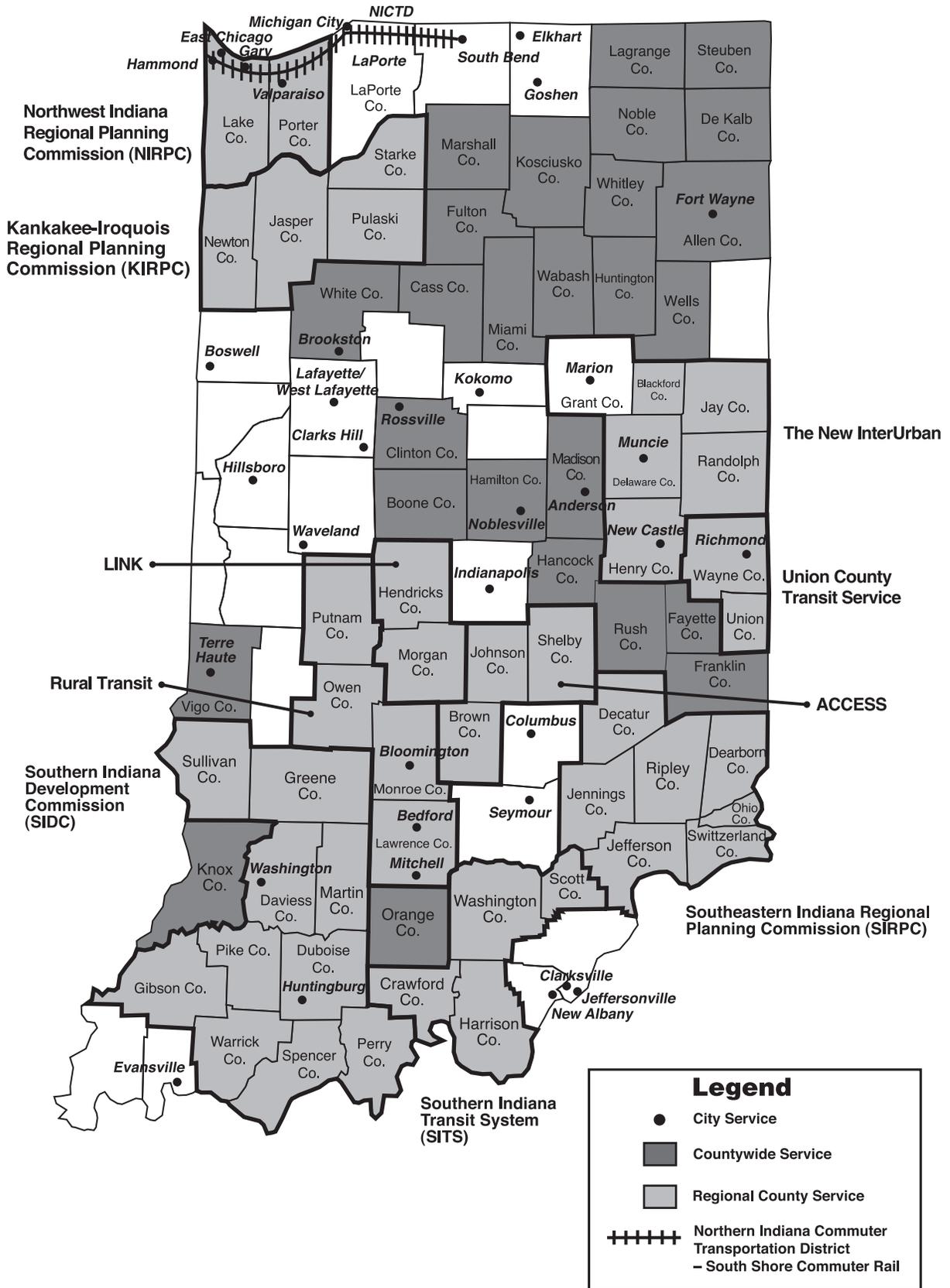


TABLE OF CONTENTS

Introduction	1
Ridership by System.....	2
Total Vehicle Miles by System	3
Transit System Operating Expenditures by Category – 2012.....	4
Transit System Operating Revenues by Category – 2012.....	5

Section One:

INDOT Public Transit Programs & Services

INDOT Office of Transit Programs & Services.....	7
State of Indiana Programs.....	7
Federal Transit Administration (FTA) Programs Administered by INDOT	
FTA Section 5311 - Rural Formula Funds.....	8
FTA Section 5311(b) - Rural Transit Assistance Program (RTAP).....	9
FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance	9
FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities	9
FTA Section 5303 - (Metropolitan Transit Planning) and FTA Section 5313 (Statewide Transit Planning)	9
FTA Sections 5316/5317 - Job Access/Reverse Commute (JARC) & New Freedom	9
Other Federal Transit Programs (not administered by INDOT)	
FTA Section 5307 - Urbanized Area Formula Program	10
FTA Section 5309 - Capital Discretionary Program	10
Indiana Transit Facts.....	11
2012 Public Transit Highlights	12
2012 Indiana RTAP Annual Report	12

Section Two:

Peer Group Comparisons

Descriptions of Peer Groups	15
Group One: Large Fixed Route Systems	16
Group Two: Small Fixed Route Systems.....	18
Group Three: Urban Demand Response Systems.....	20
Group Four: Rural Demand Response Systems	22
Northern Indiana Commuter Transportation District.....	26

Section Three:

Transit System Pages

2012 Public Transit Systems in Indiana	27
Allen County, Allen County Council on Aging.....	28
Anderson, City of Anderson Transit System	30
Bedford, Transit of Stone City	32
Bloomington, Bloomington Public Transportation Corporation.....	34
Boone County, Boone Area Transit System.....	36
Cass County Council on Aging, Inc., Cass Area Transit.....	38
Clinton County, Paul Phillippe Resource Center.....	40
Columbus, ColumBUS.....	42
DeKalb County, DART (DeKalb Area Rural Transit).....	44
East Chicago, East Chicago Transit	46
Elkhart, Heart City Rider/Interurban Trolley	48
Evansville, Metropolitan Evansville Transit System.....	50
Fayette County, Fayette County Transit.....	52
Fort Wayne, Fort Wayne Public Transportation Corporation/Citilink.....	54
Franklin County, Franklin County Public Transportation.....	56
Fulton County, Fulton County Council on Aging, Inc.	58
Gary, Gary Public Transportation Corporation.....	60
Goshen, Goshen Transit Service.....	62
Hamilton County, Hamilton County Express.....	64



Hancock County, Hancock Area Rural Transit.....	66
Hendricks County, Hendricks Co Commissioners/Sycamore Services DBA LINK68	
Huntingburg, Huntingburg Transit System.....	70
Huntington County, Huntington County Council on Aging	72
Indianapolis, IndyGo.....	74
Jay Randolph Delaware, Jay-Ran-Del The New InterUrban.....	76
Johnson County, Access Johnson Co. Public Transit.....	78
KIRPC, Arrowhead Country Public Transit Service - KIRPC	80
Knox County, VanGo	82
Kokomo, Kokomo Transit.....	84
Kosciusko County, Kosciusko Area Bus Service.....	86
Lafayette, CityBus	88
LaGrange, LaGrange County Area Transit.....	90
LaPorte, TransPorte	92
Madison County, Transportation for Rural Areas of Madison County	94
Marion, Marion Transit System	96
Marshall County, Marshall County Public Transit	98
Miami County, Y MiamiGo	100
Michigan City, Michigan City Transit.....	102
Mitchell, Mitchell Transit	104
Monroe County, Rural Transit.....	106
Muncie, Muncie Indiana Transit System.....	108
New Castle, New Castle Transit.....	110
NICTD, South Shore Line	112
NIRPC, Northwest Indiana Regional Planning Commission.....	114
Noble County, Noble Transit System	116
North Lake Co., Lake County Transit	118
Orange County, Orange County Transit	120
Richmond, Rose View Transit & Paratransit System.....	122
Rush County, “Ride Rush” Public Transportation	124
Seymour, Seymour Transit (Recycle to Ride).....	126
SIDC, Ride Solution	128
SIRPC, Catch-A-Ride Transportation	130
SITS, Southern Indiana Transit System	132
South Bend, TRANSPRO.....	134
Steuben County, STAR Transportation	136
Transit Authority of River City (TARC), Transit Authority of River City	138
Terre Haute, Terre Haute Transit Utility	140
Union County, Union County Transit.....	142
Valparaiso Transportation, City of Valparaiso.....	144
Wabash County, Wabash County Transportation	146
Washington, Washington Transit System	148
Waveland, Waveland Volunteer Public Transit System	
c/o Area IV Agency on Aging and CAP	150
Wells County, Wells on Wheels (WOW!).....	152
West Central Indiana Economic Development District, Inc.	
Area 7 Rural Transportation/WCIEDD.....	154
White County, White County Public Transit.....	156
Whitley County, Whitley County Transit.....	158
Section Four: Elderly/Disabled (Section 5310) Transportation Providers	161
Section Five: Transit Partners and Advocates	
Transit Partners and Advocates	167
Indiana Metropolitan Planning Organizations (MPOs).....	168
Indiana Regional Planning Councils.....	169
Section Six: Glossary.....	171

INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This 2012 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 66 transit systems in Indiana during 2012 are divided among four peer groups that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transit Fund Allocation Study completed in 1997. Section Two of this report provides a detailed analysis of each of the four peer groups.

STATEWIDE STATISTICS

Indiana maintains a public transit network of 66 urban and rural public transit systems. This number remained the same from 2011.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2012. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2011 and 2012 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2012. For each transit system, the expenditure table presents data according to specific expenditures categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

RIDERSHIP BY SYSTEM

SYSTEM	RIDERSHIP 2011	RIDERSHIP 2012	% CHANGE	2012 RIDERSHIP PER CAPITA	2012 % OF STATE RIDERSHIP
GROUP 1 - Large Fixed Route					
Bloomington	3,411,327	3,428,641	0.51%	49.48	9.17%
Evansville	2,187,271	2,090,715	-4.41%	17.80	5.59%
Fort Wayne	2,012,009	2,108,967	4.82%	7.86	5.64%
Gary	660,274	691,413	4.72%	2.38	1.85%
Indianapolis	9,464,750	10,243,610	8.23%	11.24	27.39%
Lafayette	5,327,744	5,281,590	-0.87%	42.92	14.12%
Muncie	1,969,925	1,932,192	-1.92%	27.57	5.17%
South Bend	2,354,741	2,305,069	-2.11%	18.67	6.16%
SUBTOTAL: GROUP 1	27,388,041	28,082,197	2.53%	14.23	75.09%
GROUP 2 - Small Fixed Route					
Anderson	185,921	198,461	6.74%	3.42	0.53%
Columbus	230,720	214,019	-7.24%	4.86	0.57%
East Chicago	216,918	186,035	-14.24%	6.00	0.50%
North Lake Co.	310,330	184,364	-40.59%	2.05	0.49%
Marion	313,251	331,518	5.83%	8.80	0.89%
Michigan City	139,357	126,761	-9.04%	4.03	0.34%
Richmond	269,823	267,250	-0.95%	7.26	0.71%
TARC	477,277	572,964	20.05%	5.56	1.53%
Terre Haute	343,152	376,763	9.79%	6.32	1.01%
Valparaiso	134,427	233,673	73.83%	7.36	0.62%
SUBTOTAL: GROUP 2	2,621,176	2,691,808	2.69%	5.14	7.20%
GROUP 3 - Urban Demand Response					
Elkhart	367,567	389,808	6.05%	7.65	1.04%
Goshen	10,211	8,502	-16.74%	0.27	0.02%
Kokomo	361,767	395,750	9.39%	6.36	1.06%
LaPorte	37,461	38,828	3.65%	1.76	0.10%
NIRPC	114,862	151,587	31.97%	0.30	0.41%
SUBTOTAL: GROUP 3	891,868	984,475	10.38%	1.45	2.63%
GROUP 4 - Rural Demand Response					
Allen County	4,607	6,986	51.64%	0.08	0.02%
Bedford	72,442	80,653	11.33%	6.01	0.22%
Boone County	23,839	25,616	7.45%	0.45	0.07%
Cass County	156,798	152,119	-2.98%	3.90	0.41%
Clinton County	47,713	47,706	-0.01%	1.44	0.13%
DeKalb County	20,974	24,218	15.47%	0.57	0.06%
Fayette County	35,768	37,323	4.35%	1.54	0.10%
Franklin County	38,992	34,265	-12.12%	1.48	0.09%
Fulton County	37,829	41,106	8.66%	1.97	0.11%
Hamilton County	45,475	45,860	0.85%	0.17	0.12%
Hancock County	22,673	22,084	-2.60%	0.32	0.06%
Hendricks/Morgan	87,750	102,686	17.02%	0.48	0.27%
Huntingburg	11,895	9,423	-20.78%	1.56	0.03%
Huntington County	40,141	44,262	10.27%	1.19	0.12%
Jay/Randolph/Delaware/Blackford	73,592	67,964	-7.65%	0.38	0.18%
Johnson/Shelby	110,970	100,118	-9.78%	0.67	0.27%
KIRPC	92,084	83,953	-8.83%	1.20	0.22%
Knox County	80,914	57,376	-29.09%	1.49	0.15%
Kosciusko County	65,931	58,486	-11.29%	0.76	0.16%
LaGrange County	38,942	45,506	16.86%	1.23	0.12%
Madison County	13,978	15,478	10.73%	0.20	0.04%
Marshall County	15,270	20,791	36.16%	0.44	0.06%
Miami County	38,189	36,118	-5.42%	0.98	0.10%
Mitchell	8,927	9,239	3.50%	2.12	0.02%
Monroe County	154,402	114,466	-25.86%	0.79	0.31%
New Castle	46,173	40,573	-12.13%	2.24	0.11%
Noble County	25,826	23,218	-10.10%	0.49	0.06%
Orange County	33,825	22,536	-33.37%	1.14	0.06%
Rush County	11,192	11,662	4.20%	0.67	0.03%
Seymour	31,698	29,569	-6.72%	1.69	0.08%
SIDC	181,937	205,184	12.78%	0.90	0.55%
SIRPC	111,909	104,458	-6.66%	0.57	0.28%
SITS	53,040	46,168	-12.96%	0.45	0.12%
Steuben County	19,321	21,012	8.75%	0.61	0.06%
Union/Wayne	32,779	28,602	-12.74%	0.72	0.08%
Vigo County	14,969	11,610	-22.44%	0.25	0.03%
Wabash County	40,143	43,939	9.46%	1.34	0.12%
Washington	12,826	13,017	1.49%	1.13	0.03%
Waveland	5,622	5,802	3.20%	0.76	0.02%
Wells County	34,561	35,258	2.02%	1.28	0.09%
White County	17,375	15,623	-10.08%	0.63	0.04%
Whitley County	26,055	27,429	5.27%	0.82	0.07%
SUBTOTAL: GROUP 4	2,039,346	1,969,462	-3.43%	0.73	5.27%
GROUPS 1 THROUGH 4	32,940,431	33,727,942	2.39%	5.75	90.19%
NICTD	3,706,676	3,668,098	-1.04%	4.75	9.81%
TOTAL ALL GROUPS	36,647,107	37,396,040	2.04%	5.63	100.00%

TOTAL VEHICLE MILES BY SYSTEM			
SYSTEM	TVM 2011	TVM 2012	% CHANGE
GROUP 1 - Large Fixed Route			
Bloomington	1,173,684	1,220,315	3.97%
Evansville	1,641,090	2,004,171	22.12%
Fort Wayne	1,767,739	1,834,098	3.75%
Gary	710,418	836,477	17.74%
Indianapolis	10,536,297	11,174,217	6.05%
Lafayette	1,938,856	1,890,730	-2.48%
Muncie	1,137,469	1,166,369	2.54%
South Bend	1,968,992	1,763,581	-10.43%
SUBTOTAL: GROUP 1	20,874,545	21,889,958	4.86%
GROUP 2 - Small Fixed Route			
Anderson	490,567	433,145	-11.71%
Columbus	256,526	279,344	8.89%
East Chicago	183,968	304,102	65.30%
North Lake Co.	843,738	458,359	-45.68%
Marion	189,557	201,015	6.04%
Michigan City	260,794	249,884	-4.18%
Richmond	317,328	320,965	1.15%
TARC	737,305	836,065	13.39%
Terre Haute	548,690	556,983	1.51%
Valparaiso	299,058	367,171	22.78%
SUBTOTAL: GROUP 2	4,127,531	4,007,033	-2.92%
GROUP 3 - Urban Demand Response			
Elkhart	1,047,144	1,016,769	-2.90%
Goshen	83,494	79,789	-4.44%
Kokomo	846,867	684,224	-19.21%
LaPorte	117,496	116,715	-0.66%
NIRPC	903,898	1,104,508	22.19%
SUBTOTAL: GROUP 3	2,998,899	3,002,005	0.10%
GROUP 4 - Rural Demand Response			
Allen County	48,779	49,597	1.68%
Bedford	80,607	85,364	5.90%
Boone County	244,706	256,727	4.91%
Cass County	739,510	770,877	4.24%
Clinton County	155,837	146,317	-6.11%
DeKalb County	232,844	251,944	8.20%
Fayette County	196,894	205,967	4.61%
Franklin County	369,542	359,144	-2.81%
Fulton County	283,488	296,954	4.75%
Hamilton County	466,344	483,183	3.61%
Hancock County	192,512	184,902	-3.95%
Hendricks/Morgan	748,797	718,200	-4.09%
Huntingburg	20,300	19,268	-5.08%
Huntington County	303,284	311,060	2.56%
Jay/Randolph/Delaware/Blackford	578,331	638,300	10.37%
Johnson/Shelby	829,623	768,992	-7.31%
KIRPC	665,711	680,577	2.23%
Knox County	122,497	254,329	107.62%
Kosciusko County	252,847	233,812	-7.53%
LaGrange County	445,990	429,653	-3.66%
Madison County	227,531	217,770	-4.29%
Marshall County	116,677	128,465	10.10%
Miami County	191,850	187,985	-2.01%
Mitchell	18,631	16,490	-11.49%
Monroe County	664,957	569,353	-14.38%
New Castle	66,894	64,180	-4.06%
Noble County	409,767	380,390	-7.17%
Orange County	474,615	396,287	-16.50%
Rush County	105,267	99,201	-5.76%
Seymour	88,935	86,811	-2.39%
SIDC	2,080,180	2,290,096	10.09%
SIRPC	1,041,426	820,503	-21.21%
SITS	662,830	545,212	-17.74%
Steuben County	190,776	203,633	6.74%
Union/Wayne	263,499	282,426	7.18%
Vigo County	114,272	61,927	-45.81%
Wabash County	272,190	260,346	-4.35%
Washington	29,372	28,989	-1.30%
Waveland	20,989	23,429	11.63%
Wells County	179,901	190,355	5.81%
White County	133,624	108,314	-18.94%
Whitley County	210,871	216,717	2.77%
SUBTOTAL: GROUP 4	14,543,497	14,324,046	-1.51%
GROUPS 1 THROUGH 4	42,544,472	43,223,042	1.59%
NICTD	3,786,655	3,876,793	2.38%
TOTAL ALL GROUPS	46,331,127	47,099,835	1.66%

TRANSIT SYSTEM OPERATING EXPENDITURES BY CATEGORY - 2012

SYSTEM	LABOR/ FRINGE	%	SERVICES	%	MATERIALS & SUPPLIES	%	UTILITIES	%	CASUALTY & LIABILITY	%	PURCHASED TRANSPORT	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route															
Bloomington	\$4,484,308	64%	\$494,780	7%	\$1,569,751	22%	\$56,895	1%	\$264,073	4%	\$0	0%	\$135,306	2%	\$7,005,113
Evansville	\$5,269,702	73%	\$279,112	4%	\$1,464,270	20%	\$95,581	1%	\$143,706	2%	\$0	0%	\$6,927	0%	\$7,259,298
Fort Wayne	\$7,974,796	72%	\$742,884	7%	\$1,772,011	16%	\$95,112	1%	\$231,709	2%	\$108,571	1%	\$178,772	2%	\$11,103,855
Gary	\$3,975,719	69%	\$362,971	6%	\$952,604	17%	\$97,253	2%	\$359,699	6%	\$0	0%	\$14,366	0%	\$5,762,612
Indianapolis	\$27,949,816	49%	\$4,526,942	8%	\$9,686,742	17%	\$711,970	1%	\$2,043,656	4%	\$8,247,327	14%	\$3,862,984	7%	\$57,029,437
Lafayette	\$7,843,541	75%	\$294,848	3%	\$1,959,816	19%	\$122,963	1%	\$150,202	1%	\$0	0%	\$151,437	1%	\$10,522,807
Muncie	\$4,461,525	69%	\$476,988	7%	\$1,068,496	16%	\$94,995	1%	\$226,887	4%	\$0	0%	\$150,336	2%	\$6,479,227
South Bend	\$6,813,585	67%	\$1,218,225	12%	\$1,576,412	16%	\$174,808	2%	\$207,978	2%	\$0	0%	\$152,691	2%	\$10,143,699
SUBTOTAL: GROUP 1	\$68,772,992	60%	\$8,396,750	7%	\$20,050,102	17%	\$1,449,577	1%	\$3,627,910	3%	\$8,355,898	7%	\$4,652,819	4%	\$115,306,048
GROUP 2 - Small Fixed Route															
Anderson	\$1,821,983	79%	\$72,478	3%	\$332,234	14%	\$24,618	1%	\$48,149	2%	\$0	0%	\$8,639	0%	\$2,308,101
Columbus	\$943,884	75%	\$22,960	2%	\$281,874	22%	\$13,002	1%	\$0	0%	\$0	0%	\$2,376	0%	\$1,264,096
East Chicago	\$974,925	81%	\$8,960	1%	\$214,813	18%	\$2,358	0%	\$0	0%	\$0	0%	\$1,661	0%	\$1,202,717
North Lake Co.	\$118,655	5%	\$43,344	2%	\$5,734	0%	\$4,098	0%	\$0	0%	\$2,052,552	92%	\$0	0%	\$2,224,383
Marion	\$865,723	79%	\$51,262	5%	\$112,926	10%	\$7,636	1%	\$50,219	5%	\$0	0%	\$8,509	1%	\$1,096,275
Michigan City	\$835,753	67%	\$189,763	15%	\$165,712	13%	\$23,393	2%	\$24,339	2%	\$0	0%	\$500	0%	\$1,239,460
Richmond	\$855,279	69%	\$47,229	4%	\$209,342	17%	\$13,029	1%	\$32,950	3%	\$0	0%	\$85,141	7%	\$1,242,970
TARC	\$3,122,743	65%	\$122,332	3%	\$434,285	9%	\$33,244	1%	\$89,108	2%	\$947,857	20%	\$22,419	0%	\$4,771,988
Terre Haute	\$2,070,716	75%	\$39,822	1%	\$373,208	14%	\$21,771	1%	\$43,768	2%	\$0	0%	\$209,676	8%	\$2,758,961
Valparaiso	\$21,541	2%	\$1	0%	\$200,622	15%	\$4,050	0%	\$19,467	1%	\$904,673	66%	\$226,332	16%	\$1,376,686
SUBTOTAL: GROUP 2	\$11,631,202	60%	\$598,151	3%	\$2,330,750	12%	\$147,199	1%	\$308,000	2%	\$3,905,082	20%	\$565,253	3%	\$19,485,637
GROUP 3 - Urban Demand Response															
Elkhart	\$241,370	10%	\$1,626,346	65%	\$169,993	7%	\$0	0%	\$0	0%	\$467,747	19%	\$0	0%	\$2,505,456
Goshen	\$32,870	22%	\$68,200	46%	\$19,022	13%	\$0	0%	\$0	0%	\$26,627	18%	\$0	0%	\$146,719
Kokomo	\$1,028,855	55%	\$85,445	5%	\$252,854	13%	\$6,797	0%	\$0	0%	\$455,815	24%	\$44,975	2%	\$1,874,741
LaPorte	\$446,203	81%	\$6,596	1%	\$67,045	12%	\$10,795	2%	\$20,152	4%	\$0	0%	\$1,735	0%	\$552,526
NIRPC	\$1,623,438	63%	\$249,698	10%	\$506,505	20%	\$26,304	1%	\$54,912	2%	\$0	0%	\$117,257	5%	\$2,578,114
SUBTOTAL: GROUP 3	\$3,372,736	44%	\$2,036,285	27%	\$1,015,419	13%	\$43,896	1%	\$75,064	2%	\$950,189	12%	\$163,967	2%	\$7,587,556
GROUP 4 - Rural Demand Response															
Allen County	\$157,022	54%	\$14,625	5%	\$70,699	24%	\$5,092	2%	\$16,356	6%	\$0	0%	\$26,063	9%	\$289,857
Bedford	\$355,995	76%	\$17,837	4%	\$67,889	14%	\$7,781	2%	\$10,846	2%	\$0	0%	\$10,762	2%	\$471,110
Boone County	\$255,982	61%	\$21,214	5%	\$56,898	14%	\$196	0%	\$28,330	7%	\$0	0%	\$57,633	14%	\$420,253
Cass County	\$821,310	65%	\$109,524	9%	\$189,673	15%	\$18,781	1%	\$126,832	10%	\$0	0%	\$0	0%	\$1,286,120
Clinton County	\$301,927	69%	\$0	0%	\$68,346	16%	\$13,243	3%	\$35,080	8%	\$0	0%	\$19,583	4%	\$438,179
DeKalb County	\$234,225	55%	\$10,081	2%	\$82,988	20%	\$0	0%	\$13,861	3%	\$0	0%	\$80,976	19%	\$422,131
Fayette County	\$204,464	63%	\$22,100	7%	\$57,245	18%	\$3,972	1%	\$10,285	3%	\$0	0%	\$25,526	8%	\$323,592
Franklin County	\$331,634	68%	\$16,813	3%	\$72,178	15%	\$13,269	3%	\$45,970	9%	\$0	0%	\$4,533	1%	\$484,397
Fulton County	\$315,248	69%	\$1,304	0%	\$89,569	20%	\$10,283	2%	\$26,799	6%	\$0	0%	\$11,339	2%	\$454,542
Hamilton County	\$681,172	64%	\$94,878	9%	\$188,754	18%	\$5,024	0%	\$18,545	2%	\$0	0%	\$80,186	8%	\$1,068,559
Hancock County	\$291,559	72%	\$44,839	9%	\$44,339	11%	\$5,725	1%	\$13,263	3%	\$0	0%	\$16,061	4%	\$405,766
Hendricks/Morgan	\$740,187	65%	\$45,424	4%	\$208,711	18%	\$19,643	2%	\$43,853	4%	\$0	0%	\$76,817	7%	\$1,134,635
Huntingburg	\$82,833	73%	\$6,258	6%	\$12,621	11%	\$3,600	3%	\$4,085	4%	\$0	0%	\$3,838	3%	\$113,235
Huntington County	\$412,971	70%	\$14,089	2%	\$117,252	20%	\$3,452	1%	\$38,719	7%	\$0	0%	\$7,200	1%	\$593,683
Jay/Randolph/Delaware/Blackford	\$687,608	46%	\$97,037	7%	\$270,884	18%	\$23,493	2%	\$56,369	4%	\$0	0%	\$345,871	23%	\$1,481,262
Johnson/Shelby	\$677,913	43%	\$69,820	4%	\$191,634	12%	\$12,151	1%	\$35,023	2%	\$475,459	30%	\$111,335	7%	\$1,573,335
KIRPC	\$786,210	67%	\$78,528	7%	\$173,345	15%	\$32,030	3%	\$61,769	5%	\$0	0%	\$40,235	3%	\$1,172,117
Knox County	\$350,271	50%	\$20,000	3%	\$177,924	25%	\$15,943	2%	\$36,231	5%	\$0	0%	\$105,284	15%	\$705,653
Kosciusko County	\$440,548	63%	\$11,617	2%	\$121,071	17%	\$10,799	2%	\$13,232	2%	\$0	0%	\$102,709	15%	\$699,976
LaGrange County	\$286,525	54%	\$0	0%	\$210,312	40%	\$20,986	4%	\$12,757	2%	\$0	0%	\$0	0%	\$530,580
Madison County	\$58,781	17%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$270,865	79%	\$14,161	4%	\$343,807
Marshall County	\$217,106	75%	\$0	0%	\$50,243	17%	\$5,767	2%	\$8,694	3%	\$0	0%	\$8,044	3%	\$289,854
Miami County	\$213,403	60%	\$3,100	1%	\$72,311	20%	\$30,000	8%	\$25,051	7%	\$0	0%	\$14,749	4%	\$358,614
Mitchell	\$70,551	72%	\$0	0%	\$18,369	19%	\$2,118	2%	\$4,500	5%	\$0	0%	\$3,000	3%	\$98,538
Monroe County	\$845,810	54%	\$57,890	4%	\$327,716	21%	\$36,953	2%	\$56,310	4%	\$40,067	3%	\$190,854	12%	\$1,555,600
New Castle	\$369,573	80%	\$6,005	1%	\$50,572	11%	\$9,542	2%	\$16,878	4%	\$0	0%	\$7,603	2%	\$460,173
Noble County	\$382,243	66%	\$10,262	2%	\$115,430	20%	\$0	0%	\$19,690	3%	\$0	0%	\$49,898	9%	\$577,523
Orange County	\$375,551	70%	\$32,450	6%	\$81,742	15%	\$6,827	1%	\$25,000	5%	\$0	0%	\$17,364	3%	\$538,934
Rush County	\$105,194	61%	\$1,882	1%	\$36,773	21%	\$4,770	3%	\$10,959	6%	\$0	0%	\$13,914	8%	\$173,492
Seymour	\$174,288	68%	\$19,040	7%	\$57,120	22%	\$1,883	1%	\$2,889	1%	\$0	0%	\$2,889	1%	\$255,220
SIDC	\$1,227,384	42%	\$97,740	3%	\$552,198	19%	\$38,188	1%	\$89,953	3%	\$517,235	18%	\$372,451	13%	\$2,895,149
SIRPC	\$1,070,645	66%	\$45,536	3%	\$417,153	26%	\$15,637	1%	\$40,185	2%	\$0	0%	\$32,874	2%	\$1,622,030
SITS	\$420,151	52%	\$47,478	6%	\$198,881	25%	\$17,708	2%	\$25,339	3%	\$22,273	3%	\$72,712	9%	\$804,542
Steuben County	\$250,143	71%	\$8,776	2%	\$59,236	17%	\$3,985	1%	\$5,721	2%	\$0	0%	\$23,677	7%	\$351,538
Union/Wayne	\$196,102	52%	\$0	0%	\$111,116	29%	\$4,041	1%	\$30,955	8%	\$0	0%	\$35,164	9%	\$377,378
Vigo County	\$175,403	63%	\$0	0%	\$74,076	27%	\$0	0%	\$7,102	3%	\$0	0%	\$22,434	8%	\$279,015
Wabash County	\$264,068	59%	\$15,440	3%	\$93,077	21%	\$9,279	2%	\$17,590	4%	\$0	0%	\$46,534	10%	\$445,988
Washington	\$53,042	53%	\$17,979	18%	\$20,248	20%	\$3,054	3%	\$4,324	4%	\$0	0%	\$1,880	2%	\$100,527
Waveland	\$96,273	80%	\$5,262	4%	\$7,555	6%	\$1,797	1%	\$5,099	4%	\$0	0%	\$4,691	4%	\$120,677
Wells	\$320,348	61%	\$27,905	5%	\$61,806	12%	\$20,928	4%	\$62,785	12%	\$0	0%	\$32,107	6%	\$525,879
White	\$168,373	68%	\$10,363	4%	\$35,115	14%	\$14,399	6%	\$13,111	5%	\$0	0%	\$4,890	2%	\$246,251
Whitley County	\$225,380	55%	\$8,607	2%	\$101,500	25%	\$11,000	3%	\$21,000	5%	\$0	0%	\$45,890	11%	\$413,377
SUBTOTAL: GROUP 4	\$15,695,416	58%	\$1,101,703	4%	\$5,014,569	19%	\$463,339	2%	\$1,138,451	4%	\$1,325,899	5%	\$2,143,731	8%	\$26,883,108
GROUPS 1 THROUGH 4	\$99,472,346	59%	\$12,132,889	7%	\$28,410,840	17%	\$2,104,011	1%	\$5,149,425	3%	\$14,537,068	9%	\$7,525,770	4%	\$169,332,349
NICTD	\$26,350,637	66%	\$1,586,737	4%	\$2,921,010	7%	\$2,579,100	6%	\$1,681,911	4%	\$0	0%	\$4,646,474	12%	\$39,765,869
TOTAL ALL GROUPS	\$125,822,983	60%	\$13,719,626	7%	\$31,331,850	15%	\$								

TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY - 2012

SYSTEM	FARES	%	LOCAL ASSISTANCE	%	STATE ASSISTANCE	%	FEDERAL ASSISTANCE	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route											
Bloomington	\$1,575,398	22%	\$964,299	14%	\$2,513,792	36%	\$1,761,984	25%	\$189,640	3%	\$7,005,113
Evansville	\$1,415,258	19%	\$2,651,525	37%	\$1,828,905	25%	\$1,169,609	16%	\$194,001	3%	\$7,259,298
Fort Wayne	\$1,440,277	13%	\$5,375,734	48%	\$2,058,316	19%	\$2,021,813	18%	\$207,715	2%	\$11,103,855
Gary	\$770,267	13%	\$1,281,793	22%	\$901,290	16%	\$2,809,262	49%	\$0	0%	\$5,762,612
Indianapolis	\$11,266,128	20%	\$18,102,523	32%	\$10,573,120	19%	\$15,551,048	27%	\$1,536,618	3%	\$57,029,437
Lafayette	\$2,654,474	25%	\$2,872,321	27%	\$3,952,341	38%	\$467,784	4%	\$575,887	5%	\$10,522,807
Muncie	\$210,435	3%	\$3,096,594	48%	\$1,489,902	23%	\$1,595,212	25%	\$87,084	1%	\$6,479,227
South Bend	\$1,427,740	14%	\$3,458,796	34%	\$2,883,983	28%	\$1,511,622	15%	\$861,558	8%	\$10,143,699
SUBTOTAL: GROUP 1	\$20,759,977	18%	\$37,803,585	33%	\$26,201,649	23%	\$26,888,334	23%	\$3,652,503	3%	\$115,306,048
GROUP 2 - Small Fixed Route											
Anderson	\$185,152	8%	\$721,887	31%	\$331,580	14%	\$1,062,633	46%	\$6,849	0%	\$2,308,101
Columbus	\$40,384	3%	\$313,246	25%	\$298,611	24%	\$611,855	48%	\$0	0%	\$1,264,096
East Chicago	\$0	0%	\$467,261	39%	\$323,261	27%	\$409,195	34%	\$3,000	0%	\$1,202,717
North Lake Co.	\$154,450	7%	\$1,200,156	54%	\$391,193	18%	\$478,584	22%	\$0	0%	\$2,224,383
Marion	\$0	0%	\$274,071	25%	\$274,068	25%	\$548,136	50%	\$0	0%	\$1,096,275
Michigan City	\$91,831	7%	\$233,492	19%	\$325,322	26%	\$588,815	48%	\$0	0%	\$1,239,460
Richmond	\$190,588	15%	\$154,571	12%	\$362,799	29%	\$517,373	42%	\$17,639	1%	\$1,242,970
TARC	\$681,324	14%	\$2,528,325	53%	\$1,260,352	26%	\$296,220	6%	\$5,767	0%	\$4,771,988
Terre Haute	\$198,741	7%	\$588,345	21%	\$461,694	17%	\$1,218,384	44%	\$291,797	11%	\$2,758,961
Valparaiso	\$521,151	38%	\$298,352	22%	\$129,415	9%	\$427,768	31%	\$0	0%	\$1,376,686
SUBTOTAL: GROUP 2	\$2,063,621	11%	\$6,779,706	35%	\$4,158,295	21%	\$6,158,963	32%	\$325,052	2%	\$19,485,637
GROUP 3 - Urban Demand Response											
Elkhart	\$478,955	19%	\$247,307	10%	\$646,364	26%	\$1,132,830	45%	\$0	0%	\$2,505,456
Goshen	\$26,627	18%	\$18,629	13%	\$41,423	28%	\$60,040	41%	\$0	0%	\$146,719
Kokomo	\$189,476	10%	\$532,910	28%	\$509,227	27%	\$643,128	34%	\$0	0%	\$1,874,741
LaPorte	\$97,078	18%	\$140,787	25%	\$72,028	13%	\$212,812	39%	\$29,821	5%	\$552,526
NIRPC	\$427,728	17%	\$1,007,541	39%	\$560,794	22%	\$558,106	22%	\$23,945	1%	\$2,578,114
SUBTOTAL: GROUP 3	\$1,219,864	16%	\$1,947,174	25%	\$1,829,836	24%	\$2,606,916	34%	\$53,766	1%	\$7,657,556
GROUP 4: Rural Demand Response											
Allen County	\$7,955	3%	\$85,594	30%	\$55,357	19%	\$140,951	49%	\$0	0%	\$289,857
Bedford	\$32,069	7%	\$128,538	27%	\$97,830	21%	\$212,673	45%	\$0	0%	\$471,110
Boone County	\$41,486	10%	\$116,147	28%	\$76,456	18%	\$186,164	44%	\$0	0%	\$420,253
Cass County	\$96,981	8%	\$284,436	22%	\$381,418	30%	\$503,285	40%	\$0	0%	\$1,266,120
Clinton County	\$35,347	8%	\$123,344	28%	\$78,072	18%	\$201,416	46%	\$0	0%	\$438,179
DeKalb County	\$49,692	12%	\$118,596	28%	\$98,678	23%	\$155,165	37%	\$0	0%	\$422,131
Fayette County	\$37,391	12%	\$74,406	23%	\$68,695	21%	\$143,100	44%	\$0	0%	\$323,592
Franklin County	\$44,867	9%	\$125,212	26%	\$123,690	26%	\$190,628	39%	\$0	0%	\$484,397
Fulton County	\$78,243	17%	\$101,037	22%	\$102,593	23%	\$172,669	38%	\$0	0%	\$454,542
Hamilton County	\$150,141	14%	\$318,024	30%	\$141,185	13%	\$459,209	43%	\$0	0%	\$1,068,559
Hancock County	\$43,576	11%	\$123,291	30%	\$57,815	14%	\$181,104	45%	\$0	0%	\$405,786
Hendricks/Morgan	\$39,187	3%	\$370,234	33%	\$206,396	18%	\$518,818	46%	\$0	0%	\$1,134,635
Huntingburg	\$6,752	6%	\$50,553	45%	\$13,206	12%	\$42,724	38%	\$0	0%	\$113,235
Huntington County	\$53,413	9%	\$235,142	40%	\$84,670	14%	\$220,458	37%	\$0	0%	\$593,683
Jay/Randolph/Delaware/Blackford	\$48,014	3%	\$573,083	39%	\$207,923	14%	\$652,242	44%	\$0	0%	\$1,481,262
Johnson/Shelby	\$89,020	6%	\$432,892	28%	\$309,268	20%	\$742,157	47%	-\$2	0%	\$1,573,335
KIRPC	\$73,777	6%	\$298,306	25%	\$247,082	21%	\$545,386	47%	\$7,566	1%	\$1,172,117
Knox County	\$36,536	5%	\$167,294	24%	\$201,869	29%	\$299,954	43%	\$0	0%	\$705,653
Kosciusko County	\$27,803	4%	\$65,500	9%	\$101,011	14%	\$321,086	46%	\$184,576	26%	\$699,976
LaGrange County	\$109,986	21%	\$164,110	31%	\$113,663	21%	\$142,821	27%	\$0	0%	\$530,580
Madison County	\$14,828	4%	\$94,935	28%	\$69,556	20%	\$164,488	48%	\$0	0%	\$343,807
Marshall County	\$21,583	7%	\$88,531	31%	\$45,604	16%	\$134,136	46%	\$0	0%	\$289,854
Miami County	\$25,508	7%	\$92,858	26%	\$75,321	21%	\$164,927	46%	\$0	0%	\$358,614
Mitchell	\$6,092	6%	\$32,528	33%	\$13,694	14%	\$46,224	47%	\$0	0%	\$98,538
Monroe County	\$97,907	6%	\$392,303	25%	\$336,599	22%	\$728,791	47%	\$0	0%	\$1,555,600
New Castle	\$17,629	4%	\$162,077	35%	\$76,601	17%	\$200,629	44%	\$3,237	1%	\$460,173
Noble County	\$46,686	8%	\$216,844	38%	\$111,519	19%	\$202,474	35%	\$0	0%	\$577,523
Orange County	\$56,938	11%	\$164,924	31%	\$136,804	25%	\$180,268	33%	\$0	0%	\$538,934
Rush County	\$12,699	7%	\$36,669	21%	\$45,335	26%	\$78,789	45%	\$0	0%	\$173,492
Seymour	\$25,386	10%	\$49,997	20%	\$68,628	27%	\$111,209	44%	\$0	0%	\$255,220
SIDC	\$201,626	7%	\$854,522	30%	\$664,019	23%	\$1,174,982	41%	\$0	0%	\$2,895,149
SIRPC	\$88,113	5%	\$424,316	26%	\$342,642	21%	\$766,959	47%	\$0	0%	\$1,622,030
SITS	\$63,384	8%	\$169,416	21%	\$169,416	21%	\$338,834	42%	\$63,492	8%	\$804,542
Steuben County	\$29,002	8%	\$106,845	30%	\$78,123	22%	\$137,568	39%	\$0	0%	\$351,538
Union/Wayne	\$19,795	5%	\$119,889	32%	\$71,265	19%	\$166,429	44%	\$0	0%	\$377,378
Vigo County	\$10,260	4%	\$101,855	37%	\$37,569	13%	\$129,331	46%	\$0	0%	\$279,015
Wabash County	\$40,162	9%	\$129,523	29%	\$70,598	16%	\$200,121	45%	\$5,584	1%	\$445,988
Washington	\$6,109	6%	\$24,129	24%	\$23,082	23%	\$47,207	47%	\$0	0%	\$100,527
Waveland	\$6,995	6%	\$59,804	50%	\$7,981	7%	\$45,897	38%	\$0	0%	\$120,677
Wells	\$15,122	3%	\$229,121	44%	\$81,991	16%	\$199,645	38%	\$0	0%	\$625,879
White	\$19,936	8%	\$74,389	30%	\$46,400	19%	\$105,526	43%	\$0	0%	\$246,251
Whitley County	\$22,012	5%	\$148,537	36%	\$84,825	21%	\$158,003	38%	\$0	0%	\$413,377
SUBTOTAL: GROUP 4	\$1,950,008	7%	\$7,729,751	29%	\$5,424,449	20%	\$11,514,447	43%	\$264,453	1%	\$26,883,108
GROUPS 1 THROUGH 4	\$25,993,470	15%	\$54,260,216	32%	\$37,614,229	22%	\$47,168,660	28%	\$4,295,774	3%	\$169,332,349
NICTD	\$19,556,464	49%	\$3,700,000	9%	\$11,879,862	30%	\$4,585,954	12%	\$43,589	0%	\$39,765,869
TOTAL ALL GROUPS	\$45,549,934	22%	\$57,960,216	28%	\$49,494,091	24%	\$51,754,614	25%	\$4,339,363	2%	\$209,098,218

Section One

Programs & Services 2012



INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of six staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Aeronautics, and Freight sections. The OT administers both federal and state transit assistance programs with Larry Buckel, Office of Transit Manager. Contacts for the OT staff are listed in the table below (all area codes are 317).

Larry Buckel Office of Transit Manager	232-5292	LBUCKEL@INDOT.IN.GOV
Brian Jones Section 5310/PMTF Program Manager	232-1493	BJONES@INDOT.IN.GOV
Jason Casteel Transit Planner	234-5161	JCASTEEL@INDOT.IN.GOV
James English Section 5311 Program Manager	232-1483	JENGLISH@INDOT.IN.GOV
Vickie Rayburn Section 5311 Project Manager	232-5078	VRAYBURN@INDOT.IN.GOV
Tom Hamilton Section 5311 Project Manager	232-1498	THAMILTON@INDOT.IN.GOV

STATE OF INDIANA PROGRAMS

State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund.. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2012, INDOT allocated \$42.5 million in PMTF to 66 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

- 1) System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;
- 2) Taxes levied by, or on behalf of, a transit system; and

- 3) Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-5-15. These funds are only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2012, INDOT allocated \$177,578 in ERSF funds to NICTD.

Commuter Rail Service Fund- Sales Tax

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-5-15 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.123 percent of the state's general sales and use tax revenue.

In 2012, INDOT allocated at total of \$8,367,466 from General Sales and Use Tax to NICTD

Commuter Rail Service Fund – Situs Tax

Collections from the indefinite-situs tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2012, INDOT allocated \$5,947,731 from Indefinite-Situs Tax to NICTD

Currently, all CRSF monies go to the Northern Indiana Commuter Transportation District, the only entity eligible for these funds at the present time.

FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

FTA Section 5311 - Rural Formula Funds

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

James English, Vickie Rayburn, and Tom Hamilton administer the program and grants for the following systems:

James English
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Boone Co.
DeKalb Co.
Fayette Co.
Hamilton Co.
SITS
Hendricks Co.
Huntingburg
Jay/Randolph/Delaware/Blackford Co.
Johnson/Shelby/Brown Co.
LaGrange Co.
Monroe Co.
Rush Co.
SIDC
Steuben Co.
Vigo Co.
Whitley Co.
Allen Co.

Bedford
Franklin Co.
Fulton Co.
KIRPC
Knox Co.
Marion
Miami Co.
Mitchell
Noble Co.
Orange Co.
Seymour
SIRPC
Washington

Cass Co.
Clinton Co.
Hancock Co.
Huntington Co.
Kosciusko Co.
Madison Co.
Marshall Co.
New Castle
Richmond
Union Co.
Wabash
Waveland
Wells Co.
White Co.

FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana's RTAP is implemented through a contract with RLS & Associates and an advisory committee.

The Indiana RTAP can be contacted toll free at 1-800-709-9981, by e-mail, or visit their website at www.indianartap.com. Their full mailing address is listed in Section Four.

FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

January 1, 2010, Miller Trailways began serving towns throughout Indiana with Intercity Service. No longer is public transportation limited to a single geographic area. Residents can now travel from Vincennes to Indianapolis, to Muncie or South Bend, and even out of the state. This service supplements what Greyhound bus lines has already offered. This is made possible in part by a Section 5311(f) grant from the Federal Transit Administration.

In 2012 INDOT provided 5311(f), Intercity Operating assistance to Miller Trailways for five rural routes and Lakefront Lines Inc. for two rural routes throughout Indiana. This service supplements what Greyhound bus lines already provides to urban areas of the state.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact James English of the OT staff.

FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in all areas - urbanized, small urban, and rural. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

FTA Sections 5316/5317 – Job Access/Reverse Commute (JARC) & New Freedom

Section 5316 - The Job Access and Reverse Commute (JARC) program provides formula funding to States and Designated Recipients to support the development and maintenance of job access projects designed to transport welfare recipients and eligible low-income individuals to and from jobs and activities related to their employment, and for reverse commute projects designed to transport residents of UZAs and other than urbanized to suburban employment opportunities.

Section 5317 – The New Freedom program purpose is to provide new public transportation services and public transportation alternatives beyond those currently

required by the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.) that assist individuals with disabilities with transportation, including transportation to and from jobs and employment support services.

Projects under both programs must be derived from a locally developed, coordinated public transit-human services transportation plan.

In 2008, INDOT developed a Statewide Coordinated Public Transit-Human Services Transportation Plan to address coordination of resources between various public and private agencies and organizations in an effort to improve mobility options for older

adults, individuals with disabilities, people with low incomes, and the general public. The plan establishes a planning framework to educate public transit and human service transportation stakeholders at the local level (i.e., organizations that are responsible for transporting agency consumers, children, and the general public) about the benefits of coordinating public transit and human service transportation. Ultimately, INDOT intends for this plan to be a living document that represents Indiana's statewide action plan for improving transportation coordination. Questions about the plan may be directed to James English for Rural Systems or Jason Casteel for Urban Systems.

OTHER FEDERAL TRANSIT PROGRAM (not administered by INDOT)

FTA Section 5307 - Urbanized Area Formula Program

FTA Section 5307 is a formula grant program for urbanized areas with populations greater than 50,000. The FTA apportions the funds according to a complex formula including population, air quality, and operating characteristics.

An eligible recipient can use Section 5307 funds to offset either 80 percent of the net cost of a capital project (including preventative maintenance expenses) or up to 50 percent of the net operating deficit (only in urban areas with less than 200,000 population).

FTA Section 5309 - Capital Discretionary Program

FTA Section 5309 funding is available on a discretionary basis to urban and rural transit systems for capital improvements including the purchase of new equipment, acquisition of property, and the construction of facilities for public transportation purposes.

Indiana Transit Facts

Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 1 percent of total federal/state funds allocated to INDOT.

State Funding Trends

- State fiscal year (SFY) 2012 budget for Public Mass Transit Funding was slightly more than SFY 2011

Ridership (Urban Systems) for 2012

- Urban systems provided 32.9 million fixed route trips
- Urban systems provided 1,257,298 demand response trips to persons with disabilities

Ridership (Rural Systems) for 2012

- Rural systems provided 667,628 fixed route trips
- Rural systems provided 1.89 million demand response trips, primarily to elderly persons and persons with disabilities

Total number of Public Transit systems in Indiana for 2012 – 66 systems receive formula funding

- Urban Systems – 22 systems receive 5307 formula funding
- Rural Systems – 44 systems receive 5311 formula funding
- 67 of 92 Counties in Indiana have public transit service available

Public Transit Fleet for 2012

- Total Public Transit Fleet for Indiana – 1,943 vehicles
- Urban vehicles – 1,156, with 99 percent wheelchair accessible
- Rural vehicles – 790, with 77 percent wheelchair accessible
- Total Vehicles – 1,943 with 90 percent wheelchair accessible

Specialized Transportation Program Vehicles for 2012

- Total number of active vehicles – 202
- Number of vehicles funded in 2012 – 138
- Specialized Transportation vehicle fleet wheelchair accessible – 85 percent

Indiana Demographics from 2010 Census

- **Total Population** – ranked 15th per the 2010 census with 6.4 million people or 2.1 percent of the total U.S. population

Population Growth – population grew 6.6 percent from the 2000 census, national growth 9.7 percent

- **Over Age 65** – 841,108 (13.0 percent) of the population, national average 13.0 percent, for Indiana up 11.7 percent from the 2000 census
- **Over Age 65 with Disability*** – 298,295 (37.5 percent) of this age group, nationally 37.2 percent
- **Age 18 to 64 with Disability*** – 432,896 (10.9 percent) of this age group, nationally 10.0 percent
- **Below Poverty Level*** – 891,290 (14.2 percent), national average 14.4 percent, for Indiana up 59.3 percent from the 2000 census
- **Drive Alone to Work*** – 85.7 percent of workers aged 16 years and over, national average 79.3 percent
- **Car Pooled to Work*** – 9.6 percent of workers aged 16 years and over, national average 10.6 percent
- **Used Public Transportation to Work*** – 1 percent of workers aged 16 years and over, national average 5.2 percent
- **Mean Travel Time to Work** – 22.8 minutes, nationally 25.2 minutes
- **Zero Car Households*** – 158,114 (6.4 percent), of the total 2.4 million households, down 0.8 percent from the 2000 census

*Based on 2008-2010 American Community Survey 3-Year Estimates

U.S. - Harris Poll

- Persons with disabilities are twice as likely to have inadequate transportation

National Public Transit Ridership vs. Domestic Air Traffic Ridership for 2011

- Unlinked passenger trips on transit vehicles reached 10 billion
- Total enplanements on domestic aircraft at commercial airports was 726 million

2012 Public Transit Highlights

INDOT Office of Transit

1. Awarded \$42.8 million of state Public Mass Transportation Funds (PMTF) to 66 transit systems.
2. Awarded more than \$12.5 million in federal Section 5311 funds to 44 rural transit systems to offset operating and capital expenses.
3. Awarded \$4 million in Section 5310 grants to 56 agencies and procured 138 vehicles.
4. Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
5. Continued to conduct Section 5310 and 5311 grantee compliance reviews.
6. More than 3,500 employees were employed by Indiana's Public Transit Systems in 2012.
7. Indiana transit systems reported over 36.7 million passenger trips in 2012.
8. Indiana transit system buses covered over 47 million total vehicle miles in 2012.

2012 INDIANA RTAP ANNUAL REPORT

TRAINING:

ON-SITE/REGIONAL: In 2012, the RTAP staff conducted 57 different training programs and trained 1,297 individuals statewide for an average of 22.75 attendees for each session training program provided.

In 2012, the RTAP program introduced the online employee drug and alcohol training, which meets FTA mandated requirements for the employee one hour training. This program was made available to all rural transit providers in the State of Indiana with all the costs being absorbed by the RTAP program.

The RTAP program provided two management trainings in 2012 with the manager/supervisor Passenger Assistance Techniques (PAT) training being held in November and the Drug and Alcohol Program Manager (DAPM) and Reasonable Suspicion Supervisor training being held in December.

TECHNICAL ASSISTANCE:

INCOST: The RTAP program co-hosted the annual Indiana State Roadeo with INCOST in 2012, providing a full scholarship for the winner of the Roadeo to attend and compete at the CTAA National Roadeo in Baltimore, MD. RTAP also provided INCOST assistance with the annual INCOST conference held in Indianapolis in October of 2012.

EMERGENCY RESPONSE PLANS: The Comprehensive Emergency Response Plan templates were reviewed and updated in 2012 with the distribution and system required updates being postponed pending guidance on the new MAP 21 safety requirements. Once guidance is provided on

Year	Classes Conducted	Drivers Trained
2003	71	1,167
2004	61	1,012
2005	73	1,087
2006	94	1,816
2007	73	1,276
2008	87	1,860
2009	77	1,544
2010	51	1,163
2011	52	1,197
2012	57	1,297
Total	696	13,419

the new safety requirements additional revisions will be made to the template and all systems will be notified of its availability and implementation deadlines.

SUBSTANCE ABUSE: The Medical Qualification program that 5311 systems are required to administer for all safety-sensitive transit employees addresses safety concerns within the transit industry regarding prescription and over-the-counter medication use as well as an individual's ability to safely perform the requirements of their assigned duties. The program is beneficial because it assists employees by identifying and correcting problems associated with vision, hearing, sleep apnea, hypertension and other ailments that could impact their health and ability to perform safety sensitive functions. The program continues to prove valuable in the retention of a healthy, high-quality workforce. The RTAP program

provides assistance with the administration of this program and provides necessary oversight to ensure system compliance.

The RTAP program conducted oversight of the mandated Federal Transit Administrations drug and alcohol program for all 5311 providers by completing 26 drug and alcohol oversight reviews and closing 23 of those reviews conducted by the end of 2012. The policy templates saw two updates and all program forms were revised and made available to systems for implementation through the RTAP website. The RTAP program completed the review of all 5311 system MIS reports and ensured submission to the FTA by the March 15th deadline. The RTAP staff developed a new filing system to maintain all compliance review records for each system and forms for tracking the status of each review with a reporting spreadsheet to keep INDOT up to date on the status of the oversight program.

WEB-SITE/NEWSLETTER: The Indiana RTAP website and newsletter provides up to date information regarding program changes, training opportunities, required program documents and industry news to keep Indiana's transit systems current.

Systems are notified via email of the availability of each quarterly newsletter, resources made available and updates to the website. Please continue to check the website frequently for regular updates, and if you have not already done so, please e-mail or contact Indiana RTAP at 800-709-9981 or mlawson@indianartap.com to be added to the email list.

The RTAP staff will be continuing current projects and assisting with the update of the State wide coordination plans and Title VI requirements in 2013. For recommendation, questions or concerns please contact the RTAP staff at (800)709-9981.

Section Two

Peer Group

Comparisons

2012



PEER GROUP COMPARISONS

INDOT places transit systems into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2011 and 2012 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

Group One: Large Fixed Route Systems

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The eight transit systems in Group One provide service to almost 2 million Indiana residents, approximately 30 percent of the state's population. The populations of the service areas served by Group One systems range from 69,291 in Bloomington to 911,296 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corporation	Bloomington Metropolitan Area	69,291
Evansville	Metropolitan Evansville Transit System	Evansville Metropolitan Area	117,429
Fort Wayne	Citilink	Fort Wayne Metropolitan Area	268,485
Gary	Gary Public Transportation Corporation	Gary City Limits and Selected Corridors	290,000
Indianapolis	IndyGo	Indianapolis Metropolitan Area	911,296
Lafayette	CityBus	Lafayette, West Lafayette Metropolitan Area, & Purdue Campus	123,046
Muncie	Muncie Indiana Transit System	Fixed Route/City Limits - Demand Response/City Limits	70,080
South Bend	South Bend Public Transportation Corporation	South Bend & Mishawaka Metropolitan Area	123,456
Total			1,973,083
Total Indiana Population			6,483,802
Percent of Indiana Population			30%

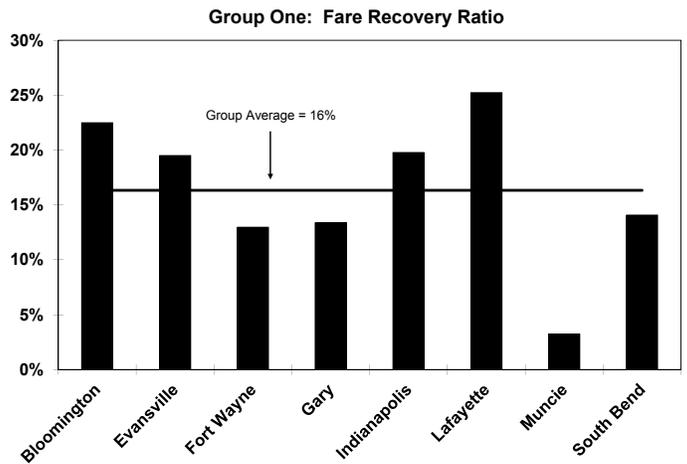
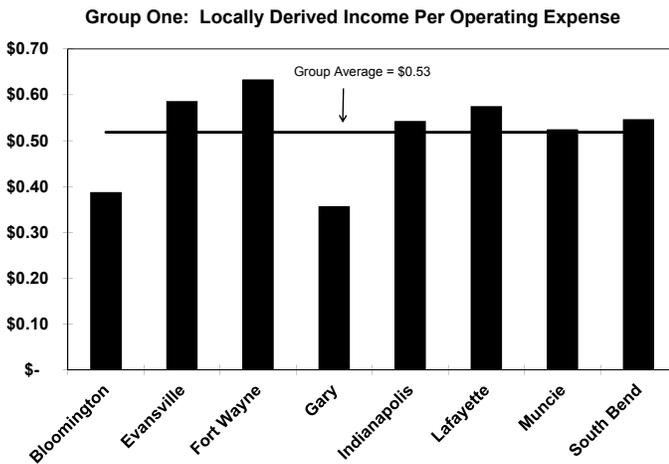
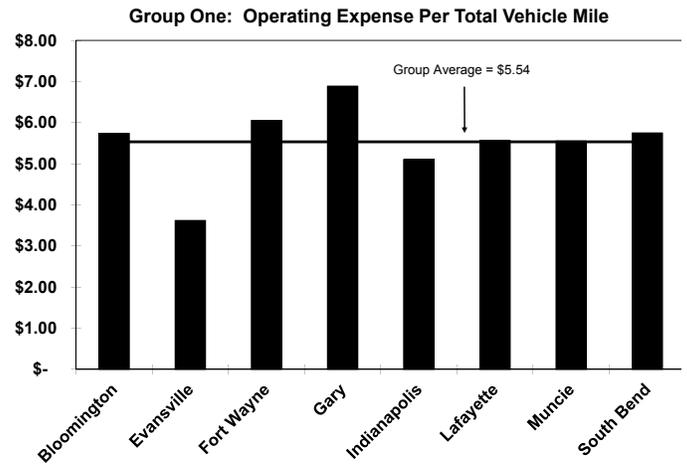
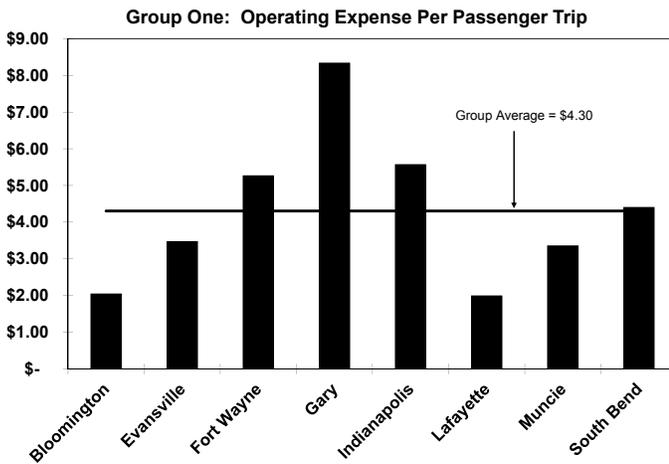
In 2012, Group One transit systems provided over 28 million passenger trips. Total ridership for the Group One systems increased 2.53 percent in 2012. Four of the eight systems had ridership increases between 0.51 percent and 8.23 percent, while four had ridership decreases between 0.87 and 4.41 percent. Ridership among Group One systems ranged from just over 691,000 trips to 10.2 million trips.

The total vehicle miles operated by Group One transit systems increased in 2012. Total vehicle miles increased by 4.86 percent, from over 20.8 million miles in 2011 to over 21.8 million miles in 2012. Six of the eight systems operated more total vehicle miles this year. In 2012, total vehicle miles for the group ranged between 836,477 and 11.1 million.

System	Total Ridership			Total Vehicle Miles		
	2011	2012	Percent Change	2011	2012	Percent Change
Bloomington	3,411,327	3,428,641	0.51%	1,173,684	1,220,315	3.97%
Evansville	2,187,271	2,090,715	-4.41%	1,641,090	2,004,171	22.12%
Fort Wayne	2,012,009	2,108,967	4.82%	1,767,739	1,834,098	3.75%
Gary	660,274	691,413	4.72%	710,418	836,477	17.74%
Indianapolis	9,464,750	10,243,610	8.23%	10,536,297	11,174,217	6.05%
Lafayette	5,327,744	5,281,590	-0.87%	1,938,856	1,890,730	-2.48%
Muncie	1,969,925	1,932,192	-1.92%	1,137,469	1,166,369	2.54%
South Bend	2,354,741	2,305,069	-2.11%	1,968,992	1,763,581	-10.43%
Total	27,388,041	28,082,197	2.53%	20,874,545	21,889,958	4.86%

The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2012, the average operating expense per passenger trip for Group One systems was \$4.30. The cost per trip varied from \$1.99 to \$8.33. Among the urban systems, the average operating expense per vehicle mile was \$5.54 in 2012. The individual systems cost per mile ranged from \$3.62 to \$6.89. The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2012, the average operating expense per passenger trip for Group One systems was \$4.30. The cost per trip varied from \$1.99 to \$8.33. Among the urban systems, the average operating expense per vehicle mile was \$5.54 in 2012. The individual systems cost per mile ranged from \$3.62 to \$6.89.

In 2012, the ratio of locally derived income to operating expense varied from \$0.36 to \$0.63. This means that for every dollar of expense, between \$0.36 and \$0.63 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by the passenger fares. Among the urban systems, the average fare recovery ratio was 16 percent while the individual systems actual fare recovery ratios ranged from 3 percent to 25 percent.



Group Two: Small Fixed Route Systems

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The 10 transit systems in Group Two provide service to more than 523,000 Indiana residents, approximately 8 percent of the state's population. The sizes of the service area populations range from 31,000 to 103,049. The average service area population served by Group Two systems is 52,333.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System	Anderson City Limits	58,000
Columbus	Columbus Transit	Columbus City Limits	44,000
East Chicago	East Chicago Public Transit	East Chicago City Limits	31,000
North Lake Co.	Lake Transit	Northern Lake County	90,000
Marion	Marion Transportation System	Marion City Limits, plus hourly service to Gas City and Jonesboro	37,669
Michigan City	Michigan City Transit	Michigan City City Limits 3/4 mile from any fixed route for Demand Response Services	31,452
Richmond	Rose View Transit & Paratransit System	Richmond City Limits	36,812
Southern Indiana	Transit Authority of River City	New Albany, Clarksville, and Jeffersonville City Limits	103,049
Terre Haute	Transit Utility for the City of Terre Haute	Terre Haute City Limits	59,614
Valparaiso	V-Line	Valparaiso City Limits	31,730
Total			523,326
Total Indiana Population			6,483,802
Percent of Indiana Population			8%

In 2012, Group Two systems provided more than 2.69 million trips. Total ridership for the Group Two systems increased in 2012. Overall, total ridership increased by 2.69 percent. Five of the systems had a decrease in ridership ranging from 0.95 percent to 40.59 percent. The other five systems had increases between 5.83 and 73.83 percent. Ridership on Group Two systems ranged from 126,761 to 572,964 in 2012.

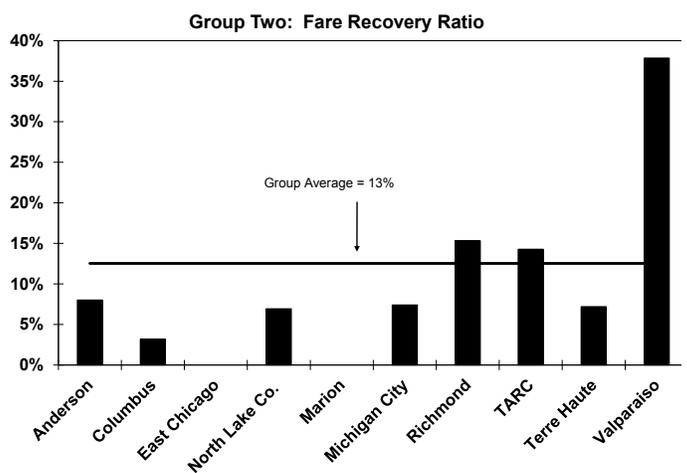
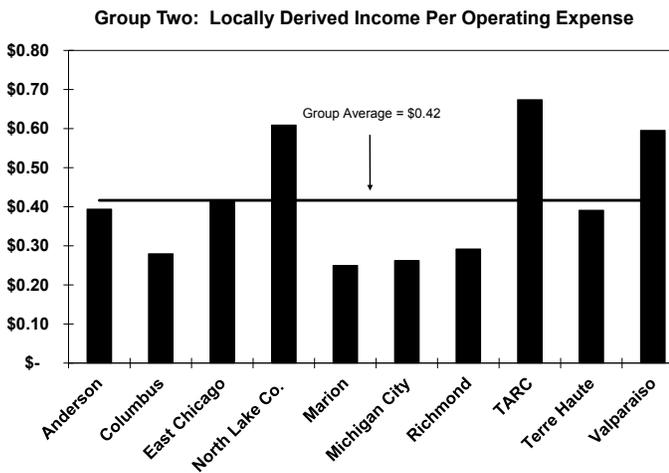
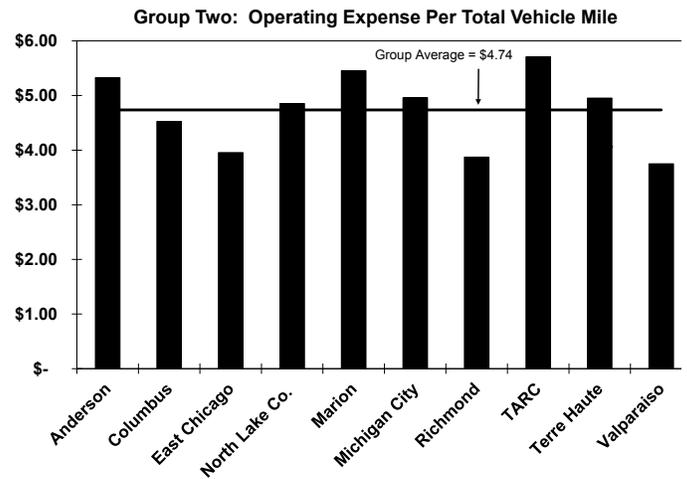
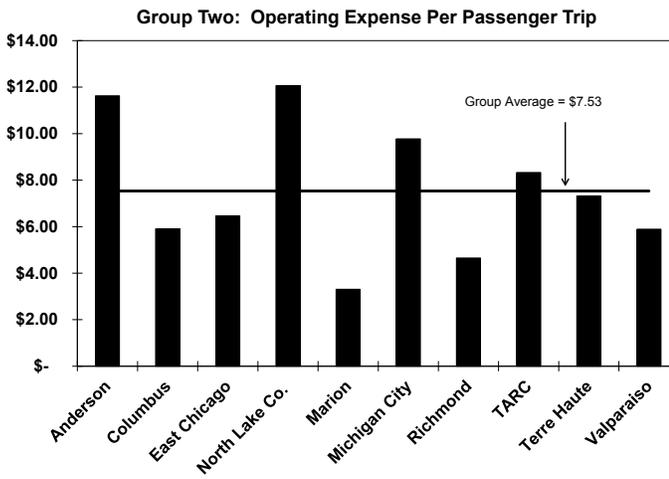
In 2012, Group Two systems operated approximately 4 million vehicle miles, 2.92 percent fewer miles than 2011. Only three out of the 10 systems in Group Two operated fewer miles in 2012. The number of total vehicle miles operated by a Group Two system varied from 201,015 to 836,065.

System	Total Ridership			Total Vehicle Miles		
	2011	2012	Percent Change	2011	2012	Percent Change
Anderson	185,921	198,461	6.74%	490,567	433,145	-11.71%
Columbus	230,720	214,019	-7.24%	256,526	279,344	8.89%
East Chicago	216,918	186,035	-14.24%	183,968	304,102	65.30%
North Lake Co.	310,330	184,364	-40.59%	843,738	458,359	-45.68%
Marion	313,251	331,518	5.83%	189,557	201,015	6.04%
Michigan City	139,357	126,761	-9.04%	260,794	249,884	-4.18%
Richmond	269,823	267,250	-0.95%	317,328	320,965	1.15%
TARC	477,277	572,964	20.05%	737,305	836,065	13.39%
Terre Haute	343,152	376,763	9.79%	548,690	556,983	1.51%
Valparaiso	134,427	233,673	73.83%	299,058	367,171	22.78%
Total	2,621,176	2,691,808	2.69%	4,127,531	4,007,033	-2.92%

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2012, the average operating expense per passenger trip among Group Two systems was \$7.53. The cost per trip varied from \$3.31 to \$12.07. The average operating cost per mile was \$4.74, with actual costs ranging from \$3.75 to \$5.71 per mile.

In 2012, the Group Two systems ratio of locally derived income to operating expense varied from

\$0.25 to \$0.67. For each dollar of expense, an average of \$0.42 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants among others. On average, the systems covered 13 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from 3 to 38 percent (note: East Chicago and Marion do not charge a passenger fare and thus do not exhibit a fare recovery ratio).



Group Three: Urban Demand Response Systems

The five transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 677,246 people. The combined service area

populations provide service to approximately 10 percent of the state's population. The average service area population for Group Three systems is 135,449. Although Elkhart and Goshen operate separate transit systems, the two cities are defined as one metropolitan area with a combined population of 82,668.

System	System Name	Service Area	Service Area Population
Elkhart	Heart City Rider/The Intururban Trolley	City of Elkhart	50,949
Goshen	Goshen Transit	City of Goshen and contiguous area	31,719
Kokomo	First City Rider/Kokomo Senior Citizen Bus Service	Kokomo Urbanized Area	62,182
LaPorte	TransPorte	LaPorte City Limits and one-quarter mile fringe	22,053
NIRPC	Northern Indiana Regional Planning Commission	Call for service areas	510,343
Total			677,246
Total Indiana Population			6,483,802
Percent of Indiana Population			10%

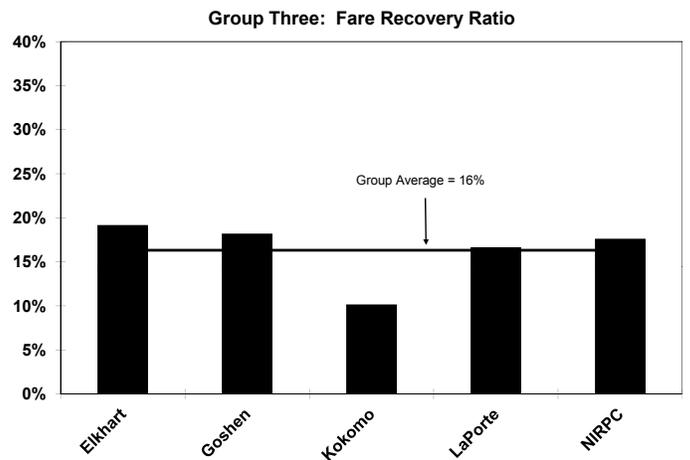
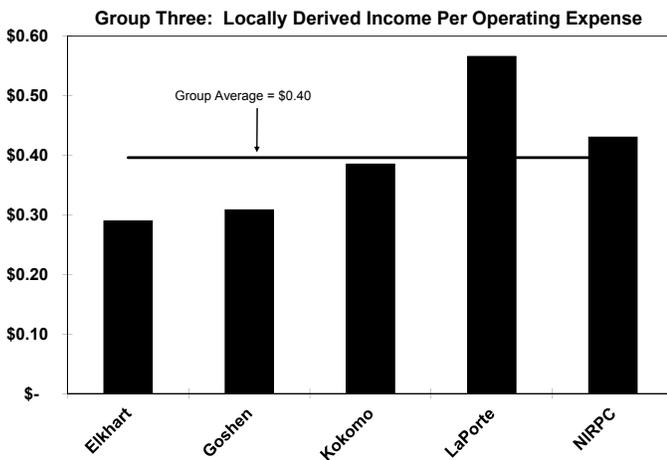
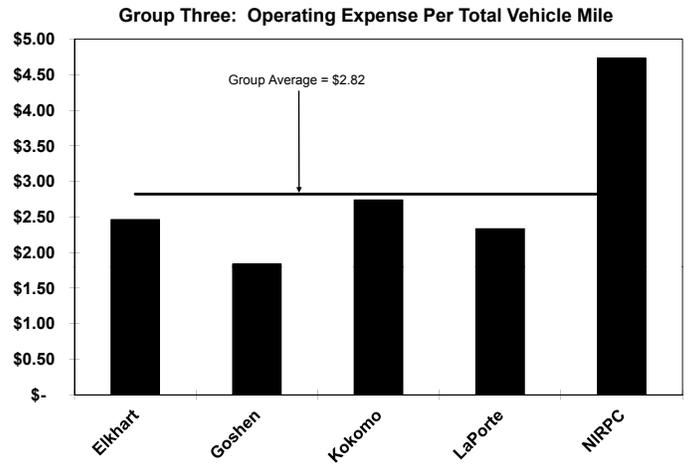
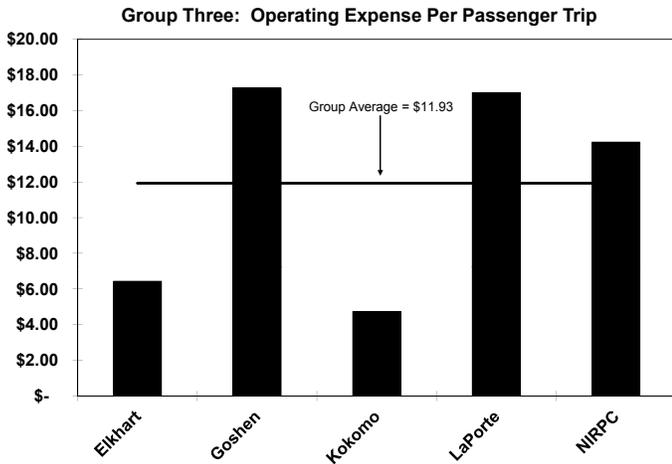
In 2012, Group Three systems provided 984,475 passenger trips, an increase of 10.38 percent from 2011. Four of the five systems had a ridership increase ranging from 3.65 to 31.97 percent. Ridership on Group Three systems ranged from 8,502 to 395,750 in 2012

In 2012, Group Three systems operated more than 3 million vehicle miles. Only one of the systems had a mileage increase while the remaining four systems experienced decreases. In total, vehicle miles for Group Three increased 0.10 percent. The systems operated between 79,789 miles and 1,104,508 miles in 2012.

System	Total Ridership			Total Vehicle Miles		
	2011	2012	Percent Change	2011	2012	Percent Change
Elkhart	367,567	389,808	6.05%	1,047,144	1,016,769	-2.90%
Goshen	10,211	8,502	-16.74%	83,494	79,789	-4.44%
Kokomo	361,767	395,750	9.39%	846,867	684,224	-19.21%
LaPorte	37,461	38,828	3.65%	117,496	116,715	-0.66%
NIRPC	114,862	151,587	31.97%	903,898	1,104,508	22.19%
Total	891,868	984,475	10.38%	2,998,899	3,002,005	0.10%

The Group Three systems had an average cost per passenger trip of \$11.93 in 2012. In 2012, the cost per trip for individual systems varied from \$4.74 to \$17.26. It cost an average of \$2.82 for each vehicle mile operated by the Group Three systems. The actual operating expense per mile for the systems ranged from \$1.84 to \$4.73.

Through local means of generating income, the Group Three systems covered an average of \$0.40 for each dollar of operating expense. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.29 and \$0.57 for each dollar of expense. Considering fare revenue alone, the systems recovered between 10 percent and 19 percent of system expenses through passenger fares, with an average fare recovery of 16 percent.



Group Four: Rural Demand Response Systems

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 42 systems in Group Four serve more than 2.69 million people. This represents 42 percent of the state's population. The average service area population is 64,130. The size of the individual service areas is between 4,350 and 274,569 people.

System	System Name	Service Area	Service Area Population
Allen County	Countilink	Allen County	86,844
Bedford	Transit Authority of Stone City	Bedford City Limits	13,413
Boone County	Boone Area Transit System	Boone County	56,640
Cass County	Cass Area Transit	Cass County and City of Logansport	38,966
Clinton County	Paul Phillippe Resource Center	Clinton County	33,224
DeKalb County	DeKalb County Council on Aging	DeKalb County	42,223
Fayette County	Fayette County Transit	Fayette County	24,277
Franklin County	Franklin County Public Transportation	Franklin County	23,087
Fulton County	Fulton County Transpo	Fulton County	20,836
Hamilton County	Hamilton County Express Public Transit	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	70,002
Hendricks Co.	LINK Hendricks County	Hendricks/Morgan Counties	214,342
Huntingburg	Huntingburg Transit System	Huntingburg City Limits	6,057
Huntington County	Huntington Area Transportation	Huntington County	37,124
Jay-Randolph-Delaware	The New Interurban Public Transit System	Delaware, Jay, Randolph, Blackford, Madison, Henry, and Grant Counties (except Muncie, New Castle, and Marion)	179,237
Johnson County	ACCESS Johnson County	Johnson/Shelby Counties	149,541
KIRPC	Arrowhead Country Public Transportation	Jasper, Pulaski and Starke Counties	70,243
Knox County	Van-Go	Knox County	38,440
Kosciusko County	Kosciusko Area Bus Service	Kosciusko County	77,358
LaGrange County	LaGrange County Council on Aging	LaGrange County	37,128
Madison County	Transportation for Rural Areas of Madison	Madison County except Anderson	75,507
Marshall County	Marshall County Public Transit	Marshall County	47,051
Miami County	Miami Co. YMCA dba Y MIAMIgo	Miami County	36,903
Mitchell	Mitchell Transit System	Mitchell City Limits	4,350
Monroe County	Rural Transit	Monroe, Owen and Lawrence Counties	145,478
New Castle	New Castle Community Transit System	New Castle City Limits	18,114
Noble County	Noble Transit System	Noble County	47,536
Orange County	Orange County Transit Services	Orange County	19,840
Rush County	Rush County Senior Citizens Services	Rush County	17,392
Seymour	Seymour Transit's Recycle to Ride	City of Seymour	17,503
SIDC	Ride Solution	Daviess, Gibson, Greene, Martin, Pike & Sullivan Counties	226,982
SIRPC	Catch-A-Ride	Counties	182,299
SITS	Southern Indiana Transit System	Crawford, Harrison, Scott and Washington Counties	102,520
Steuben County	Steuben County Council on Aging	Steuben County	34,185
Union County	Union County Transit	Union County and referred populations of Fayette, Franklin, Rush and Wayne counties	39,621
Vigo County	Area 7 Agency on Aging	Vigo County	47,063
Wabash County	Wabash County Transit	Wabash County	32,888
Washington	Washington Transit System	Washington City Limits and ADA corridors	11,509
Waveland	Waveland Volunteer Transportation System	Brookston, Clarks Hill, Hillsboro, Rossville, Boswell, and Waveland	7,590
Wells County	WOW!	Wells County	27,636
White County	White County Council on Aging	White County Council on Aging	24,643
Whitley County Transit	Whitley County Council on Aging	Whitley County	33,292
Total			2,693,453
Total Indiana Population			6,483,802
Percent of Indiana Population			42%

In 2012, the systems in Group Four provided just under 2 million trips, a decrease of approximately 3.43 percent over the 2011 total. Twenty-one systems had ridership decreases between 0.01 percent and 33.37 percent while 21 systems had ridership increases between 0.85 percent and 51.64 percent. The average number of trips provided by a

Group Four system was 46,892. Group Four systems operated over 14.3 million vehicle miles in 2012, a decrease of 1.51 percent over 2011. Twenty-three systems operated fewer miles than in 2011, while 19 operated more miles. The number of vehicle miles operated by Group Four systems ranged from 16,490 to 2,290,096.

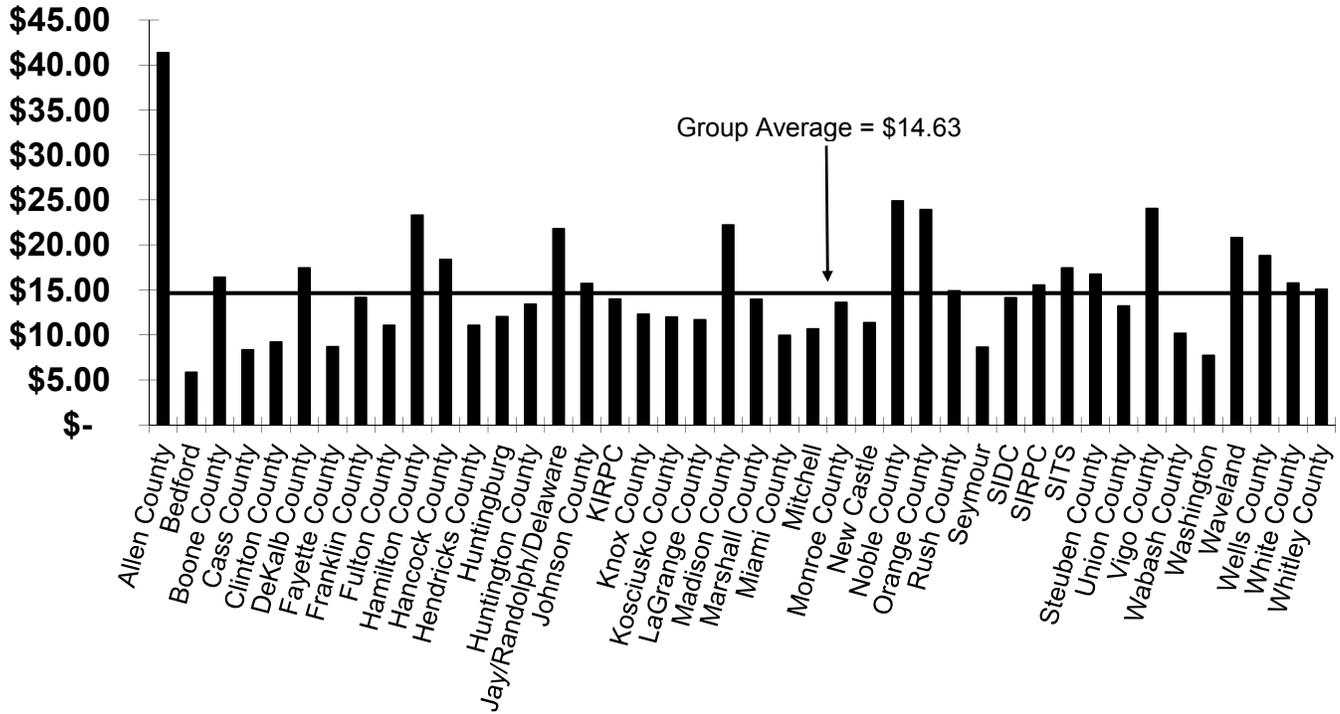
The cost per passenger trip for Group Four systems ranged from \$5.84 to \$41.35 with an average cost per trip of \$14.63. The average operating expense per vehicle mile was \$2.54. The actual cost per mile ranged from \$1.23 to \$7.17.

The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.28

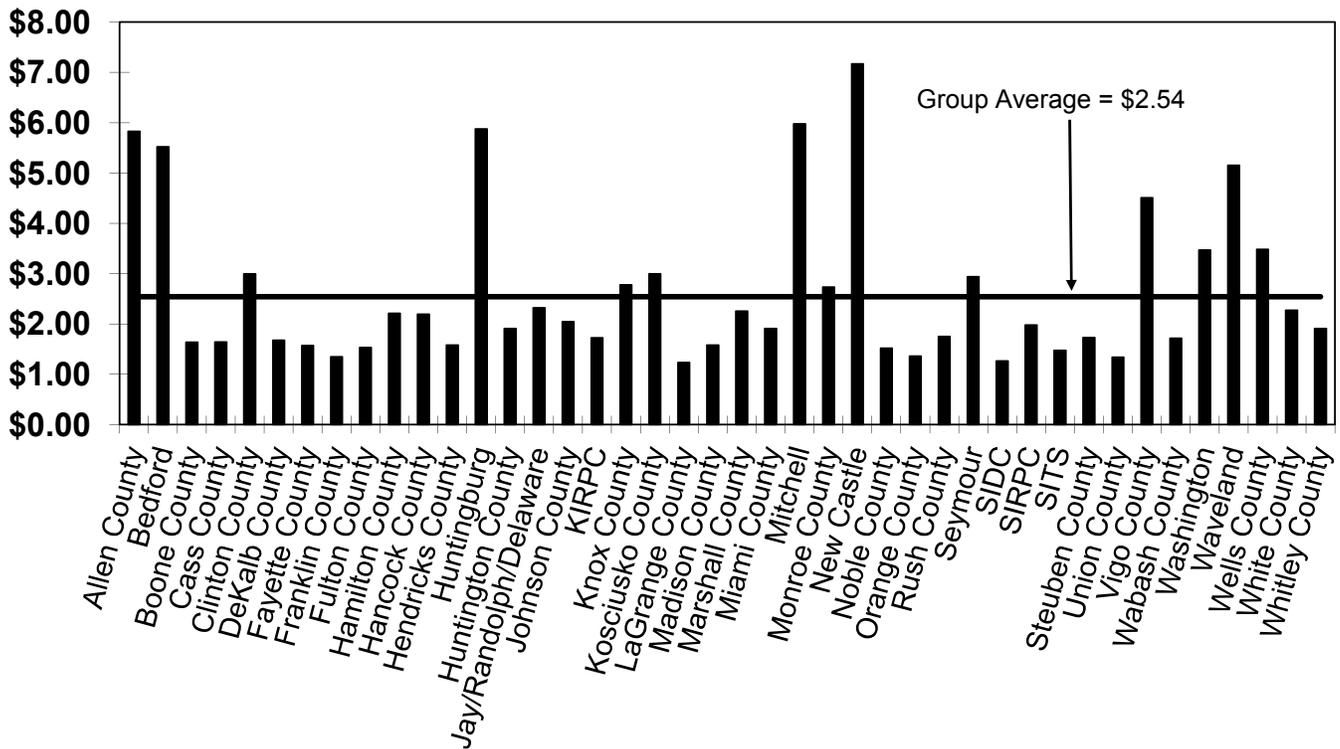
and \$0.57 among the systems. The average was \$0.38 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 2 percent and 21 percent of system expenses. The average fare recovery ratio was 8 percent.

System	Total Ridership			Total Vehicle Miles		
	2011	2012	Percent Change	2011	2012	Percent Change
Allen County	4,607	6,986	51.64%	48,779	49,597	1.68%
Bedford	72,442	80,653	11.33%	80,607	85,364	5.90%
Boone County	23,839	25,616	7.45%	244,706	256,727	4.91%
Cass County	156,798	152,119	-2.98%	739,510	770,877	4.24%
Clinton County	47,713	47,706	-0.01%	155,837	146,317	-6.11%
DeKalb County	20,974	24,218	15.47%	232,844	251,944	8.20%
Fayette County	35,768	37,323	4.35%	196,894	205,967	4.61%
Franklin County	38,992	34,265	-12.12%	369,542	359,144	-2.81%
Fulton County	37,829	41,106	8.66%	283,488	296,954	4.75%
Hamilton County	45,475	45,860	0.85%	466,344	483,183	3.61%
Hancock County	22,673	22,084	-2.60%	192,512	184,902	-3.95%
Hendricks County	87,750	102,686	17.02%	748,797	718,200	-4.09%
Huntingburg	11,895	9,423	-20.78%	20,300	19,268	-5.08%
Huntington County	40,141	44,262	10.27%	303,284	311,060	2.56%
Jay/Randolph/Delaware	73,592	67,964	-7.65%	578,331	638,300	10.37%
Johnson County	110,970	100,118	-9.78%	829,623	768,992	-7.31%
KIRPC	92,084	83,953	-8.83%	665,711	680,577	2.23%
Knox County	80,914	57,376	-29.09%	122,497	254,329	107.62%
Kosciusko County	65,931	58,486	-11.29%	252,847	233,812	-7.53%
LaGrange County	38,942	45,506	16.86%	445,990	429,653	-3.66%
Madison County	13,978	15,478	10.73%	227,531	217,770	-4.29%
Marshall County	15,270	20,791	36.16%	116,677	128,465	10.10%
Miami County	38,189	36,118	-5.42%	191,850	187,985	-2.01%
Mitchell	8,927	9,239	3.50%	18,631	16,490	-11.49%
Monroe County	154,402	114,466	-25.86%	664,957	569,353	-14.38%
New Castle	46,173	40,573	-12.13%	66,894	64,180	-4.06%
Noble County	25,826	23,218	-10.10%	409,767	380,390	-7.17%
Orange County	33,825	22,536	-33.37%	474,615	396,287	-16.50%
Rush County	11,192	11,662	4.20%	105,267	99,201	-5.76%
Seymour	31,698	29,569	-6.72%	88,935	86,811	-2.39%
SIDC	181,937	205,184	12.78%	2,080,180	2,290,096	10.09%
SIRPC	111,909	104,458	-6.66%	1,041,426	820,503	-21.21%
SITS	53,040	46,168	-12.96%	662,830	545,212	-17.74%
Stuben County	19,321	21,012	8.75%	190,776	203,633	6.74%
Union County	32,779	28,602	-12.74%	263,499	282,426	7.18%
Vigo County	14,969	11,610	-22.44%	114,272	61,927	-45.81%
Wabash County	40,143	43,939	9.46%	272,190	260,346	-4.35%
Washington	12,826	13,017	1.49%	29,372	28,989	-1.30%
Waveland	5,622	5,802	3.20%	20,989	23,429	11.63%
Wells County	34,561	35,258	2.02%	179,901	190,355	5.81%
White County	17,375	15,623	-10.08%	133,624	108,314	-18.94%
Whitley County	26,055	27,429	5.27%	210,871	216,717	2.77%
Total	2,039,346	1,969,462	-3.43%	14,543,497	14,324,046	-1.51%

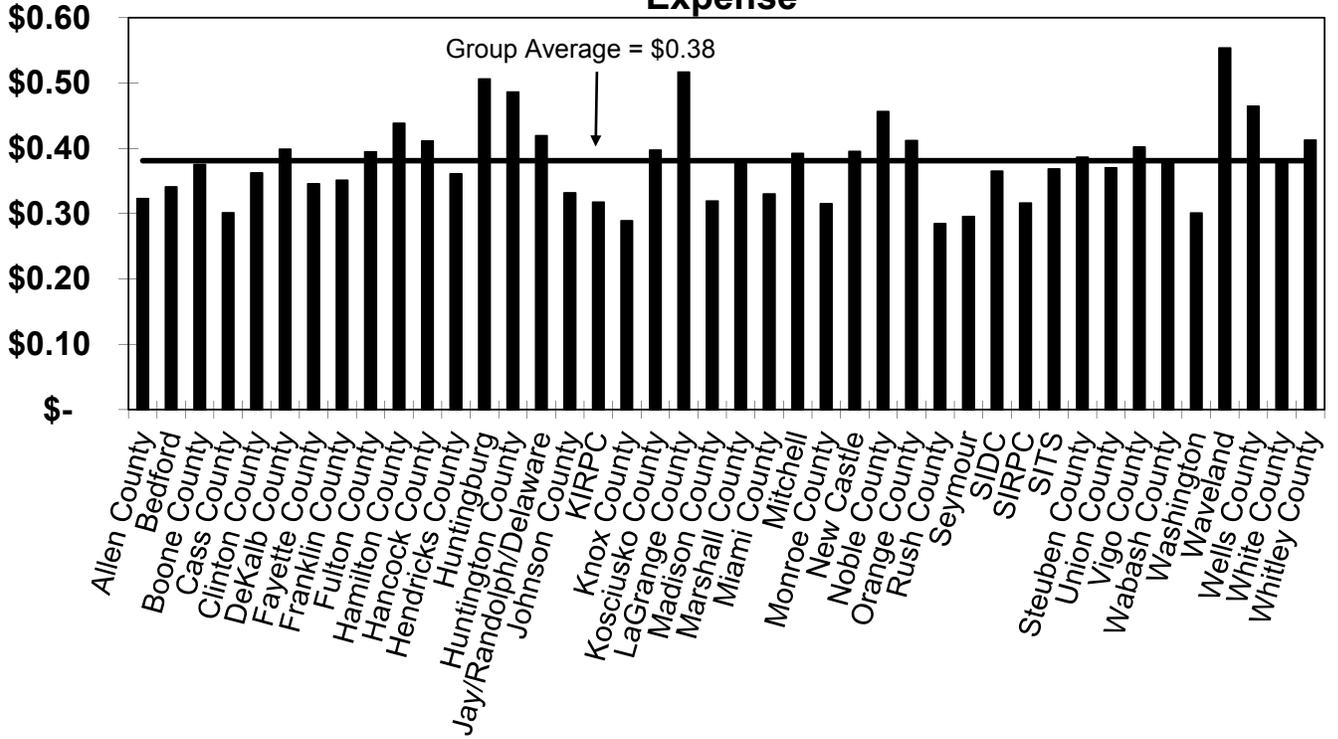
Group Four: Operating Expense Per Passenger Trip



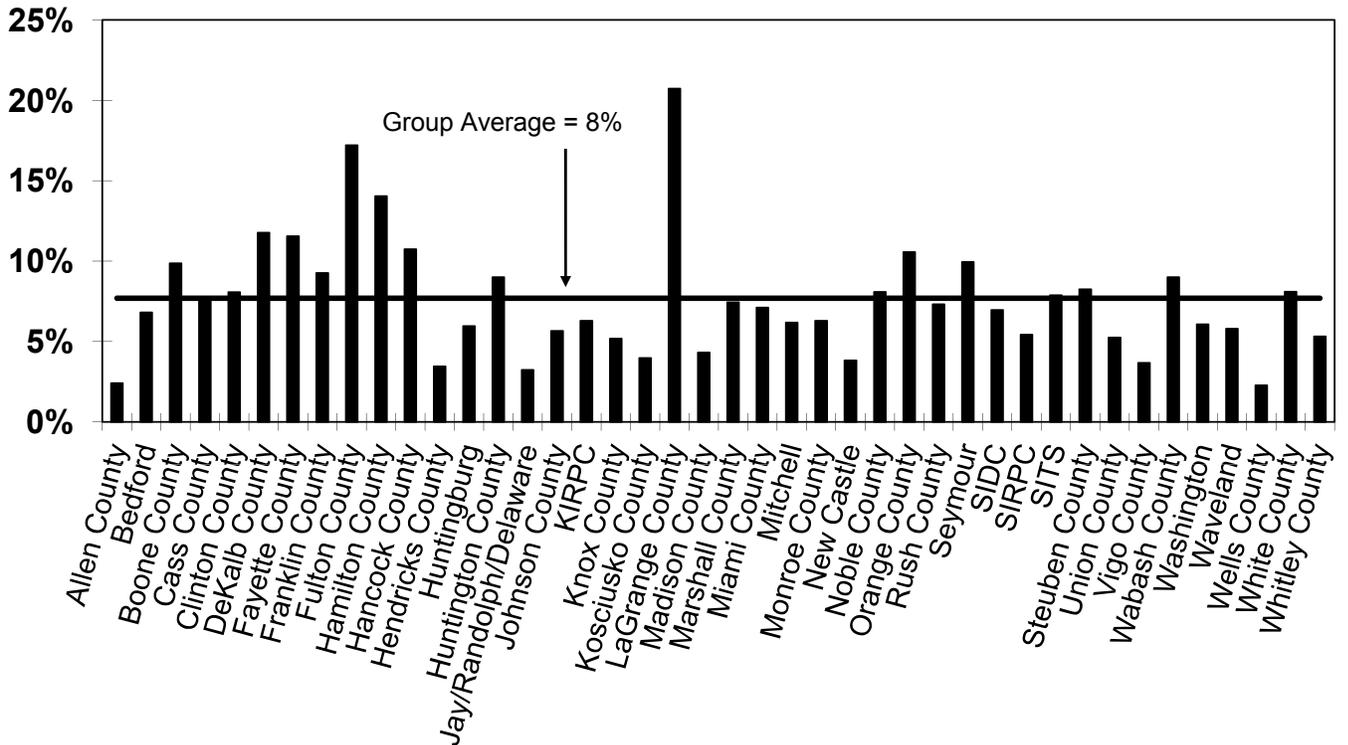
Group Four: Operating Expense Per Total Vehicle Mile



Group Four: Locally Derived Income Per Operating Expense



Group Four: Fare Recovery Ratio



Northern Indiana Commuter Transportation District

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership and cost and revenue, NICTD was

not included in one of the four peer groups profiled in this section.

NICTD serves an estimated 771,815 Indiana residents along its service corridor. This represents approximately 12 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	771,815 (estimated)
Total			771,815 (estimated)
Total Indiana Population			6,483,802
Percent of Indiana Population			12%

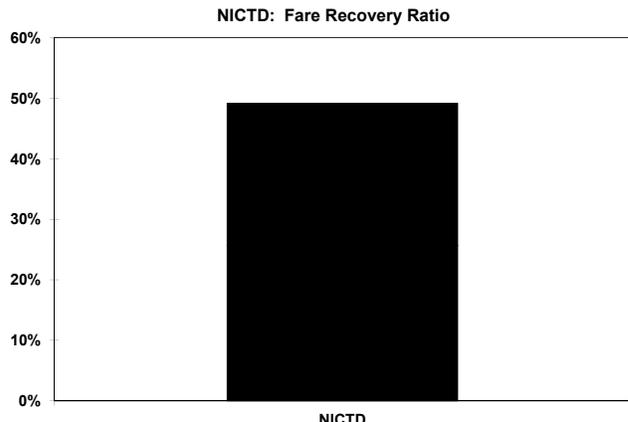
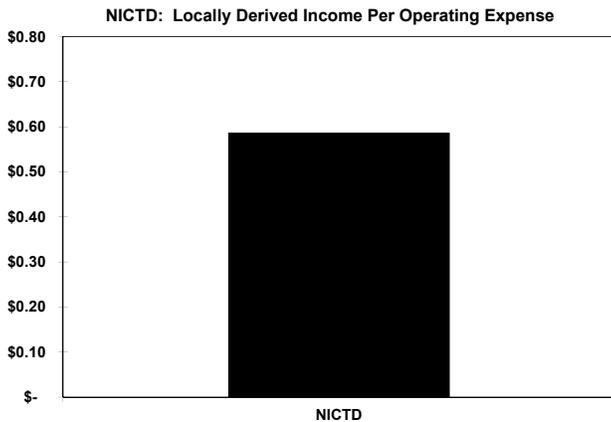
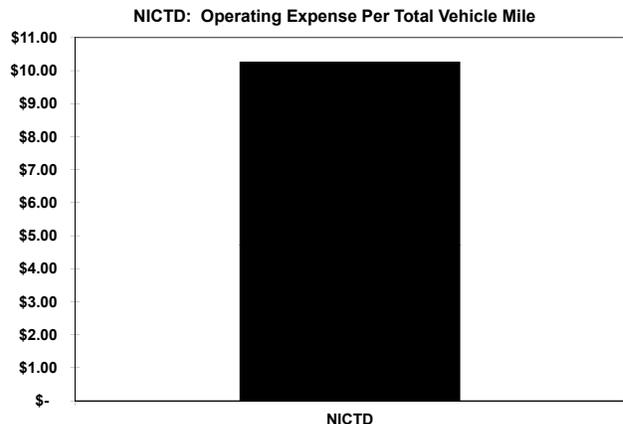
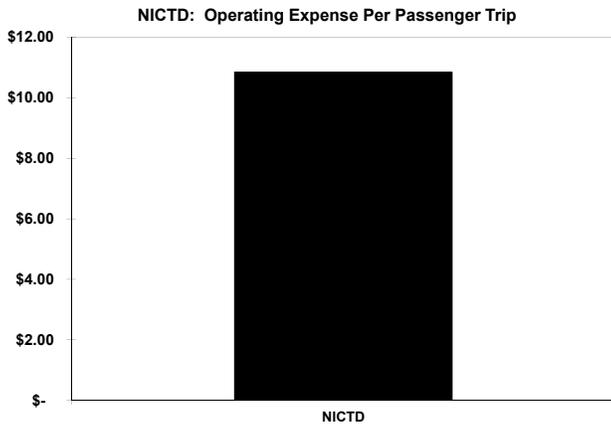
NICTD ridership levels decreased in 2012. NICTD provided 3.6 million trips in 2012, a decrease of 1.04 percent since 2011. Total vehicle miles increased

from 3.78 million miles in 2011 to 3.87 million miles in 2012. This represents an increase of 2.38 percent.

System	Total Ridership			Total Vehicle Miles		
	2011	2012	Percent Change	2011	2012	Percent Change
NICTD	3,706,676	3,668,098	-1.04%	3,786,655	3,876,793	2.38%
Total	3,706,676	3,668,098	-1.04%	3,786,655	3,876,793	2.38%

In 2012, NICTD's operating expense per passenger trip was \$10.84 while the operating cost per mile was \$10.26. NICTD covered \$0.59 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 49 percent of its expenses through fare revenue alone.



Section Three

Transit System

Pages

2012





Allen County

223 W. Main Street
 Fort Wayne, IN 46802
 (260) 426-0060

Contact: Jenni Showalter, Executive Director
Email: jenni@allenco.com

General Information

Type of Service Demand Response
Service Area Allen County Outside Fort Wayne
Service Population 86,844

Service Hours

Weekday 8:00 AM - 5:30 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$5.00
Youth \$5.00
Elderly/Disabled \$5.00
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	2
Maintenance	0	0
Administration	2	0
	<u>5</u>	<u>2</u>

Operation Characteristics

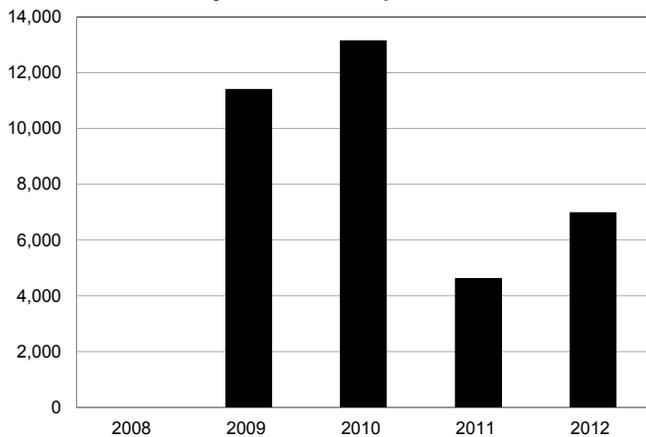
Revenue Vehicles	11
Peak Hour Fleet	5
Base Fleet	4
Fuel Consumption (gal)	13,787

Ridership Trends

2008	
2009	11,408
2010	13,149
2011	4,607
2012	6,986

2012 Highlights

System Ridership Trend



Allen County Council on Aging



Legislative District

Indiana Senate 14, 15, 16, 17, 19
 Indiana House 79, 80, 81, 82, 83, 84, 85

U.S. Congressional 3

Productivity

Total Passenger Boardings 6,986
 Total Vehicle Miles 49,597
 Revenue Vehicle Miles 49,597
 Revenue Vehicle Hours 2,391

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.84
 Operating Expense per Passenger Trip \$41.49
 Passenger Trips per Total Vehicle Mile 0.14
 Passenger Trips per Capita 0.08

Financial Performance

Operating Subsidy \$281,902
 Operating Subsidy Ratio 97%
 Locally Derived Income \$53,411
 Locally Derived Income Per Operating Expense \$0.18
 Fare Recovery Ratio 3%

Operating Expense Summary

Operator Salaries/Wages	\$76,527
Other Salaries/Wages	\$60,022
Fringe	\$20,473
Services	\$14,625
Materials and Supplies	\$70,699
Utilities	\$5,092
Casualty/Liability	\$16,356
Purchased Transportation	\$0
Other	\$26,063
Total Expenses	\$289,857
Fixed Route Expenses	\$0
Demand Response Services	\$289,857

Revenue Summary

Fare Revenue	\$7,955
Contract/Other	\$0
Local Assistance	\$85,594
State Assistance	\$55,357
Federal Assistance	\$140,951
Total Revenue	\$289,857

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Ford	11	Yes	Gas
1	2006	Chevy	6	Yes	Gas
1	2007	Chevy	6	Yes	Gas
1	2008	Ford	11	No	Gas
2	2010	Dodge	5+1wc	Yes	Gas
3	2010	Ford	12+2wc	Yes	Gas
2	2011	Ford	8+2wc	Yes	Gas
11					



Anderson

530 Dale Jones Road
Anderson, IN 46011
(765) 648-6400

Contact: Stephon Blackwell, General Manager

Email: Sblackwell@cityofanderson.com

Website: www.cityofanderson.com/government-department.aspx?id=6

General Information

Type of Service Fixed Route and Demand Response
Service Area Anderson City Limits
Service Population 58,000

Service Hours

Weekday 6:00 AM - 7:00 PM
Saturday 9:00 AM - 4:00 PM
Sunday CLOSED

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$0.50
Transfer NONE
Other/Special
Monthly Pass Fixed Route \$24.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	18	8
Maintenance	4	0
Administration	5	0
	<u>27</u>	<u>8</u>

Operation Characteristics

Revenue Vehicles	18
Peak Hour Fleet	11
Base Fleet	10
Fuel Consumption (gal)	55,801

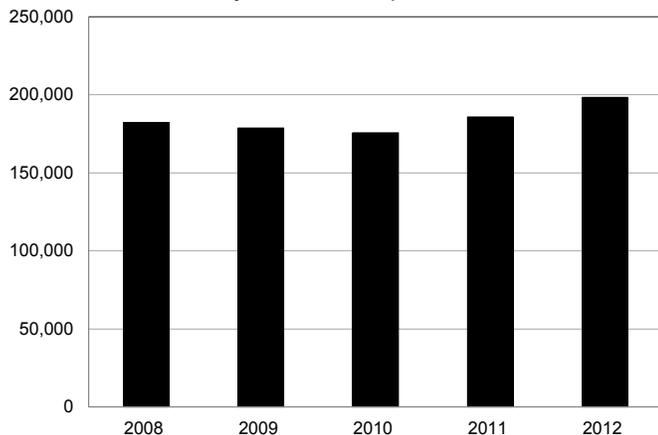
Ridership Trends

2008	182,367
2009	178,819
2010	175,755
2011	185,921
2012	198,461

2012 Highlights

- Began an additional route to Flagship Center Business Park
- Awarded a Job Access and Reverse Commute grant
- 6.7% increase in ridership from 2011
- Extensive remodel of CATS garage and administrative offices

System Ridership Trend





City of Anderson Transit System

Legislative District

Indiana Senate 25
 Indiana House 35, 36, 37

U.S. Congressional 5

Productivity

Total Passenger Boardings 198,461
 Total Vehicle Miles 433,145
 Revenue Vehicle Miles 413,779
 Revenue Vehicle Hours 31,149

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.33
 Operating Expense per Passenger Trip \$11.63
 Passenger Trips per Total Vehicle Mile 0.46
 Passenger Trips per Capita 3.42

Financial Performance

Operating Subsidy \$2,116,100
 Operating Subsidy Ratio 92%
 Locally Derived Income \$913,888
 Locally Derived Income Per Operating Expense \$0.40
 Fare Recovery Ratio 8%

Operating Expense Summary

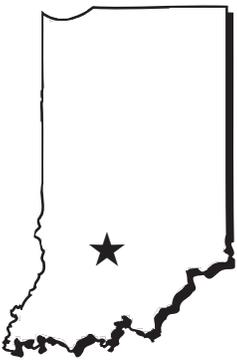
Operator Salaries/Wages	\$982,364
Other Salaries/Wages	\$215,079
Fringe	\$624,540
Services	\$72,478
Materials and Supplies	\$332,234
Utilities	\$24,618
Casualty/Liability	\$48,149
Purchased Transportation	\$0
Other	\$8,639
Total Expenses	\$2,308,101
Fixed Route Expenses	\$1,731,076
Demand Response Services	\$577,025

Revenue Summary

Fare Revenue	\$185,152
Contract/Other	\$6,849
Local Assistance	\$721,887
State Assistance	\$331,580
Federal Assistance	\$1,062,633
Total Revenue	\$2,308,101

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1998	EVI	No	22	Electric
7	2007	Chevrolet	Yes	23+2wc	Diesel
4	2007	Ford	Yes	21+2wc	Diesel
1	2007	Chevrolet	Yes	3+2wc	Gas
2	2009	Ford	Yes	21+2wc	Diesel
1	2010	Chevrolet	Yes	23+2wc	Diesel
2	2010	Chevrolet	Yes	14+3wc	Diesel
18					



Bedford

1102 16th
Bedford IN 47421
(812) 275-1633

Contact: Melanie Hacker, Manager
Email: mhacker@bedford.in.us
Website: www.bedford.in.us

General Information

Type of Service Demand Response
Service Area City of Bedford
Service Population 13,413

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$0.75
Youth \$0.25
Elderly/Disabled \$0.50
Transfer NONE
Other/Special
\$15.00 monthly pass

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	0
Maintenance	0	0
Administration	1	0
	<hr/> 7	<hr/> 0

Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	5
Base Fleet	2
Fuel Consumption (gal)	14,989

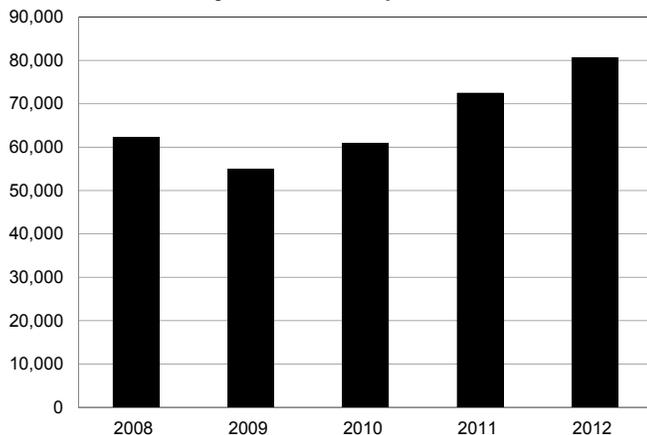
Ridership Trends

2008	62,295
2009	54,931
2010	60,884
2011	72,442
2012	80,653

2012 Highlights

- Passenger boardings increased by 11% in 2012

System Ridership Trend



Transit of Stone City



Legislative District

Indiana Senate 44
 Indiana House 62, 65
 U.S. Congressional 9

Productivity

Total Passenger Boardings 80,653
 Total Vehicle Miles 85,364
 Revenue Vehicle Miles 85,364
 Revenue Vehicle Hours 6,428

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.52
 Operating Expense per Passenger Trip \$5.84
 Passenger Trips per Total Vehicle Mile 0.94
 Passenger Trips per Capita 6.01

Financial Performance

Operating Subsidy \$439,041
 Operating Subsidy Ratio 93%
 Locally Derived Income \$160,607
 Locally Derived Income Per Operating Expense \$0.34
 Fare Recovery Ratio 7%

Operating Expense Summary

Operator Salaries/Wages	\$204,983
Other Salaries/Wages	\$43,786
Fringe	\$107,226
Services	\$17,837
Materials and Supplies	\$67,889
Utilities	\$7,781
Casualty/Liability	\$10,846
Purchased Transportation	\$0
Other	\$10,762
Total Expenses	\$471,110
Fixed Route Expenses	\$0
Demand Response Services	\$471,110

Revenue Summary

Fare Revenue	\$32,069
Contract/Other	\$0
Local Assistance	\$128,538
State Assistance	\$97,830
Federal Assistance	\$212,673
Total Revenue	\$471,110

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Ford	18+2wc	Yes	Gas
1	2006	Ford	16+2wc	Yes	Gas
2	2008	Ford	16+2wc	Yes	Gas
1	2009	Ford	16+2wc	Yes	Gas
1	2010	Ford	16+2wc	Yes	Gas
6					



Bloomington

130 West Grimes Lane
 Bloomington, IN 47403
 (812) 332-5688

Contact: Lewis May, General Manager
Email: browninc@bloomingtontransit
Website: www.bloomingtontransit.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Bloomington Metropolitan Area
Service Population 69,291

Service Hours

Weekday 6:10 AM - 12:50 AM
Saturday 7:25 AM - 11:10 PM
Sunday 9:30 AM - 11:20 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer NONE
Other/Special
 Monthly Pass \$30; Semi-Annual \$150
 Monthly Disabled Pass \$15; Summer Youth Pass \$12

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	46	33
Maintenance	15	0
Administration	6	0
	<u>67</u>	<u>33</u>

Operation Characteristics

Revenue Vehicles	47
Peak Hour Fleet	37
Base Fleet	20
Fuel Consumption (gal)	300,987

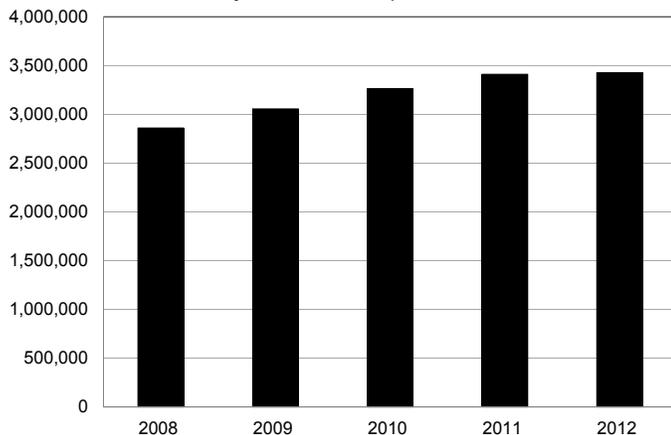
Ridership Trends

2008	2,861,508
2009	3,056,703
2010	3,265,274
2011	3,411,327
2012	3,428,641

2012 Highlights

- Total system ridership reached 3.43 million - an all time record high
- Design was completed and approved for new Downtown Passenger Transfer Facility
- Two (2) new BT Access Vans received
- Website was redesigned to include Google Transit, Facebook, and Twitter

System Ridership Trend





Bloomington Public Transportation Corporation

Legislative District

Indiana Senate 40
 Indiana House 60, 61
 U.S. Congressional 9

Productivity

Total Passenger Boardings 3,428,641
 Total Vehicle Miles 1,220,315
 Revenue Vehicle Miles 1,133,251
 Revenue Vehicle Hours 105,547

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.74
 Operating Expense per Passenger Trip \$2.04
 Passenger Trips per Total Vehicle Mile 2.81
 Passenger Trips per Capita 49.48

Financial Performance

Operating Subsidy \$5,240,075
 Operating Subsidy Ratio 75%
 Locally Derived Income \$2,729,337
 Locally Derived Income Per Operating Expense \$0.39
 Fare Recovery Ratio 22%

Operating Expense Summary

Operator Salaries/Wages	\$1,906,060
Other Salaries/Wages	\$1,619,908
Fringe	\$958,340
Services	\$494,780
Materials and Supplies	\$1,569,751
Utilities	\$56,895
Casualty/Liability	\$264,073
Purchased Transportation	\$0
Other	\$135,306
Total Expenses	\$7,005,113
Fixed Route Expenses	\$6,485,993
Demand Response Services	\$519,120

Revenue Summary

Fare Revenue	\$1,575,398
Contract/Other	\$189,640
Local Assistance	\$964,299
State Assistance	\$2,513,792
Federal Assistance	\$1,761,984
Total Revenue	\$7,005,113

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1995	Gillig	Yes	37+2wc	Diesel
1	1997	Gillig	Yes	30+2wc	Diesel
3	1997	Gillig	Yes	37+2wc	Diesel
3	2002	Gillig	Yes	40+2wc	Diesel
1	2002	Ford	Yes	12+2wc	Diesel
5	2003	Gillig	Yes	40+2wc	Diesel
2	2003	Gillig	Yes	29+2wc	Diesel
5	2005	Gillig	Yes	40+2wc	Diesel
2	2006	Gillig	Yes	29+2wc	Hybrid/Electric
1	2006	Ford	Yes	20+2wc	Diesel
2	2006	Ford	Yes	9+2wc	Gas
1	2007	Ford	Yes	25+2wc	Diesel
4	2007	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
4	2008	Ford	Yes	7+2wc	Gas
4	2009	Gillig	Yes	32+2wc	Hybrid/Electric
2	2012	Ford	Yes	7+2wc	Gas
2	2013	Gillig	Yes	32+2wc	Hybrid/Electric
47					



Boone County

515 CrownPointe Drive
 Lebanon, IN 46052
 (765) 482-5220

Contact: Anita Bowen, Executive Director

Email: abowen@booneseniors.org

Website: www.booneseniors.org

General Information

Type of Service Demand Response
Service Area Boone County
Service Population 56,640

Service Hours

Weekday 8:00 AM - 4:30 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$3.00
Youth \$2.00
Elderly/Disabled \$5.00 round trip
Transfer NONE
Other/Special
 \$1 each way for Medicaid
 Fees for out of county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	23
Maintenance	0	0
Administration	2	2
	<u>2</u>	<u>25</u>

Operation Characteristics

Revenue Vehicles	19
Peak Hour Fleet	14
Base Fleet	6
Fuel Consumption (gal)	16,027

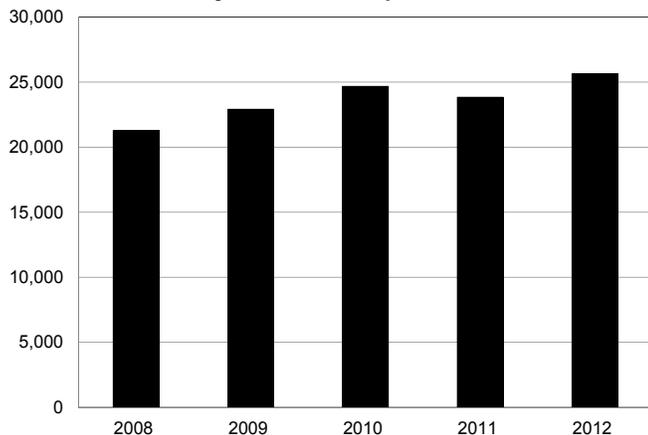
Ridership Trends

2008	21,268
2009	22,918
2010	24,677
2011	23,839
2012	25,616

2012 Highlights

- Received a Job Access and Reverse Commute (JARC) grant
- Hired one new part time driver
- Drivers tested through Public Safety Medical

System Ridership Trend



Boone Area Transit System



Legislative District

Indiana Senate 21, 23
 Indiana House 28, 38, 87

U.S. Congressional 4, 5

Productivity

Total Passenger Boardings 25,616
 Total Vehicle Miles 256,727
 Revenue Vehicle Miles 251,463
 Revenue Vehicle Hours 19,920

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.64
 Operating Expense per Passenger Trip \$16.41
 Passenger Trips per Total Vehicle Mile 0.10
 Passenger Trips per Capita 0.45

Financial Performance

Operating Subsidy \$378,767
 Operating Subsidy Ratio 90%
 Locally Derived Income \$157,633
 Locally Derived Income Per Operating Expense \$0.38
 Fare Recovery Ratio 10%

Operating Expense Summary

Operator Salaries/Wages	\$170,120
Other Salaries/Wages	\$66,000
Fringe	\$19,862
Services	\$21,214
Materials and Supplies	\$56,898
Utilities	\$196
Casualty/Liability	\$28,330
Purchased Transportation	\$0
Other	\$57,633
Total Expenses	\$420,253
Fixed Route Expenses	\$0
Demand Response Services	\$420,253

Revenue Summary

Fare Revenue	\$41,486
Contract/Other	\$0
Local Assistance	\$116,147
State Assistance	\$76,456
Federal Assistance	\$186,164
Total Revenue	\$420,253

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1998	Dodge	12	Yes	Gas
1	2003	Chevy	3	Yes	Gas
1	2005	Chevy	3	Yes	Gas
1	2006	Chevy	3	Yes	Gas
1	2006	Ford	3	No	Gas
1	2007	Chrysler	3	No	Gas
1	2007	Chevy	3+1wc	Yes	Gas
1	2008	Ford	8+2wc	Yes	Gas
4	2008	Chevy	3+1wc	Yes	Gas
1	2010	Dodge	4	No	Gas
2	2010	Ford	8+2wc	Yes	Gas
3	2010	Dodge	3+1wc	Yes	Gas
1	2012	Dodge	3+1wc	Yes	Gas
19					



Cass County Council on Aging, Inc.

115 South Sixth Street
 Logansport, IN 46974
 (574) 722-2424

Contact: Beau Beard, Executive Director

Email: bbeard@casstransit.com

Website: www.casstransit.com

General Information

Type of Service Demand Response
Service Area Cass County
Service Population 38,966

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday 9:00 AM - 2:00 PM
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer NONE
Other/Special
 Bus pass 12 rides for \$15.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	13	24
Maintenance	0	4
Administration	3	4
	<u>16</u>	<u>32</u>

Operation Characteristics

Revenue Vehicles	27
Peak Hour Fleet	27
Base Fleet	16
Fuel Consumption (gal)	55,320

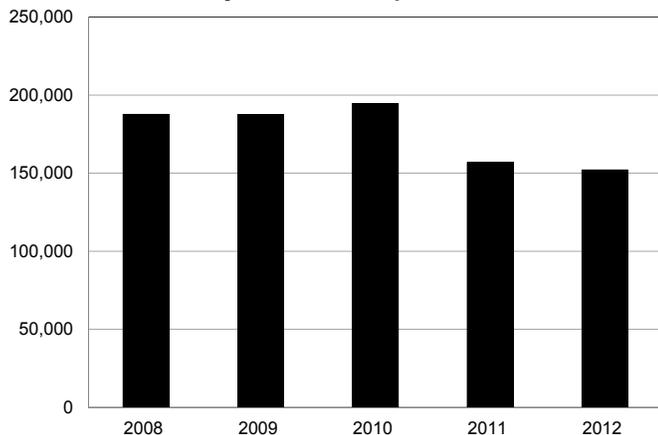
Ridership Trends

2008	187,711
2009	187,424
2010	194,626
2011	156,798
2012	152,119

2012 Highlights

- We now have a bilingual scheduler on staff!

System Ridership Trend



Cass Area Transit



Legislative District

Indiana Senate 18
 Indiana House 16, 24
 U.S. Congressional 4

Productivity

Total Passenger Boardings 152,119
 Total Vehicle Miles 770,877
 Revenue Vehicle Miles 769,977
 Revenue Vehicle Hours 46,070

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.64
 Operating Expense per Passenger Trip \$8.32
 Passenger Trips per Total Vehicle Mile 0.20
 Passenger Trips per Capita 3.90

Financial Performance

Operating Subsidy \$1,169,139
 Operating Subsidy Ratio 92%
 Locally Derived Income \$381,417
 Locally Derived Income Per Operating Expense \$0.30
 Fare Recovery Ratio 8%

Operating Expense Summary

Operator Salaries/Wages	\$724,692
Other Salaries/Wages	\$96,618
Fringe	\$0
Services	\$109,524
Materials and Supplies	\$189,673
Utilities	\$18,781
Casualty/Liability	\$126,832
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$1,266,120
Fixed Route Expenses	\$0
Demand Response Services	\$1,266,120

Revenue Summary

Fare Revenue	\$96,981
Contract/Other	\$0
Local Assistance	\$284,436
State Assistance	\$381,418
Federal Assistance	\$503,285
Total Revenue	\$1,266,120

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1992	Chevy	14	No	Gas
1	2000	Dodge	11	Yes	Gas
1	2000	Chevy	6	No	Gas
1	2001	GMC	15	No	Gas
1	2001	Chevy	6	No	Gas
2	2002	Dodge	6	No	Gas
1	2002	Chevy	6+2wc	Yes	Gas
2	2003	Dodge	6	No	Gas
1	2003	Dodge	6+1wc	Yes	Gas
1	2003	Ford	18	Yes	Gas
1	2003	Dodge	11	Yes	Gas
1	2003	Chevy	6	No	Gas
2	2005	Ford	10+2wc	Yes	Gas
2	2006	Chevy	6+1wc	Yes	Gas
1	2007	Chevy	6+1wc	Yes	Gas
2	2007	Dodge	7	No	Gas
1	2007	Chevy	6	No	Gas
2	2008	Chevy	7	Yes	Gas
3	2009	Ford	9	Yes	Gas

27



Clinton County

401 West Walnut Street
Frankfort, IN 46041
(765) 659-4060

Contact: Dawn Layton, Executive Director
Email: dlayton@clintoncountytransit.org

General Information

Type of Service Demand Response
Service Area Clinton County
Service Population 33,224

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday 10:00 AM - 1:00 PM
Sunday CLOSED

Fare Structure

Base NONE
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	15
Maintenance	0	0
Administration	3	0
	<u>4</u>	<u>15</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	9
Base Fleet	8
Fuel Consumption (gal)	19,431

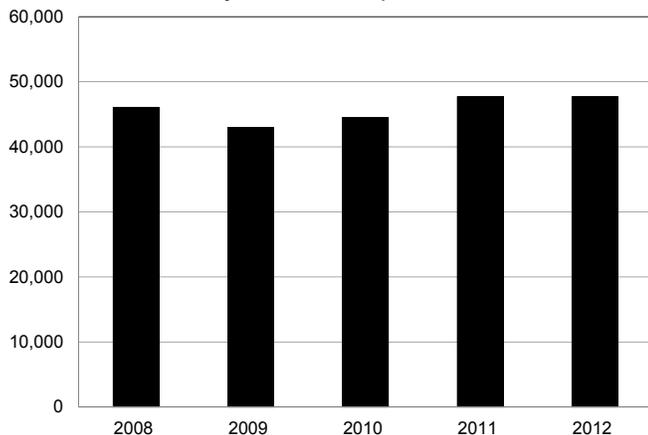
Ridership Trends

2008	46,079
2009	42,956
2010	44,499
2011	47,713
2012	47,706

2012 Highlights

- Have been able to maintain donation rather than charging fee
- Added a MiniVan to vehicle fleet

System Ridership Trend





Paul Phillippe Resource Center

Legislative District

Indiana Senate 7, 23

Indiana House 38

U.S. Congressional 4

Productivity

Total Passenger Boardings 47,706

Total Vehicle Miles 146,317

Revenue Vehicle Miles 144,854

Revenue Vehicle Hours 18,910

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.99

Operating Expense per Passenger Trip \$9.18

Passenger Trips per Total Vehicle Mile 0.33

Passenger Trips per Capita 1.44

Financial Performance

Operating Subsidy \$402,832

Operating Subsidy Ratio 92%

Locally Derived Income \$158,691

Locally Derived Income

Per Operating Expense \$0.36

Fare Recovery Ratio 8%

Operating Expense Summary

Operator Salaries/Wages	\$140,541
Other Salaries/Wages	\$139,308
Fringe	\$22,078
Services	\$0
Materials and Supplies	\$68,346
Utilities	\$13,243
Casualty/Liability	\$35,080
Purchased Transportation	\$0
Other	\$19,583
Total Expenses	\$438,179
Fixed Route Expenses	\$0
Demand Response Services	\$438,179

Revenue Summary

Fare Revenue	\$35,347
Contract/Other	\$0
Local Assistance	\$123,344
State Assistance	\$78,072
Federal Assistance	\$201,416
Total Revenue	\$438,179

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	6	No	Gas
1	2002	Chevy	14	No	Gas
1	2003	Chevy	14	No	Gas
1	2007	Ford	12+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
4	2010	Ford	12+2wc	Yes	Gas
1	2012	Dodge	4+2wc	Yes	Gas
10					



Columbus

850 Lindsey Street
Columbus, IN 47201
(812) 376-2506

Contact: Cindy Setser, Transit Coordinator

Email: lbrown@columbus.in.gov

Website: www.columbus.in.gov/columbus-transit

General Information

Type of Service Fixed Route and Demand Response
Service Area Columbus City Limits
Service Population 44,000

Service Hours

Weekday 6:00 AM - 7:00 PM
Saturday 6:00 AM - 7:00 PM
Sunday CLOSED

Fare Structure

Base \$0.25
Youth NONE
Elderly/Disabled \$0.10
Transfer NONE
Other/Special
Call-a-Bus E&D \$0.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	22	6
Maintenance	4	1
Administration	6	0
	<u>32</u>	<u>7</u>

Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	48,610

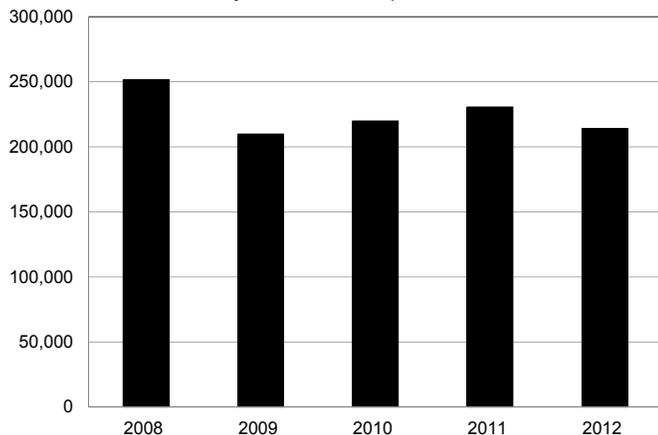
Ridership Trends

2008	251,432
2009	209,939
2010	220,001
2011	230,720
2012	214,019

2012 Highlights

- Celebrated one year in our new Transit building at 850 Lindsey Street
- Successfully completed our Federal Triennial Review in June
- Certified 20 Transit employees in PAT Training
- Updated DBE program in September
- Route Study awarded to Parsons Brinckeroff

System Ridership Trend





Legislative District

Indiana Senate 41
 Indiana House 57, 59, 65
 U.S. Congressional 6

Productivity

Total Passenger Boardings 214,019
 Total Vehicle Miles 279,344
 Revenue Vehicle Miles 277,408
 Revenue Vehicle Hours 25,874

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.53
 Operating Expense per Passenger Trip \$5.91
 Passenger Trips per Total Vehicle Mile 0.77
 Passenger Trips per Capita 4.86

Financial Performance

Operating Subsidy \$1,223,712
 Operating Subsidy Ratio 97%
 Locally Derived Income \$353,630
 Locally Derived Income Per Operating Expense \$0.28
 Fare Recovery Ratio 3%

Operating Expense Summary

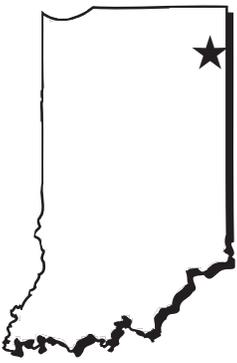
Operator Salaries/Wages	\$633,957
Other Salaries/Wages	\$72,761
Fringe	\$237,166
Services	\$22,960
Materials and Supplies	\$281,874
Utilities	\$13,002
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$2,376
Total Expenses	\$1,264,096
Fixed Route Expenses	\$1,264,096
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$40,384
Contract/Other	\$0
Local Assistance	\$313,246
State Assistance	\$298,611
Federal Assistance	\$611,855
Total Revenue	\$1,264,096

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2000	Dodge	Yes	12+2wc	Gas
1	2006	Ford	Yes	12+2wc	Diesel
5	2007	Gillig	Yes	22+2wc	Diesel
3	2007	Turtletop	Yes	12+2wc	Gas
1	2008	Chevy Uplander	Yes	3+1wc	Gas
11					



DeKalb County

1800 E. 7th Street
 Auburn, IN 46706
 (260) 925-3311

Contact: Meg Zenk, Executive Dir./Transportation Dir.

Email: mzenk@dcco.net

Website: www.dekalbcountycouncilonaging.org

General Information

Type of Service Demand Response
Service Area DeKalb County
Service Population 42,223

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$2.00
Transfer NONE
Other/Special
 \$2.00 within town; \$3.00 town to town
 Suggested donation out-of-county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	19
Maintenance	0	0
Administration	1	0
	<u>2</u>	<u>19</u>

Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	9
Base Fleet	8
Fuel Consumption (gal)	19,502

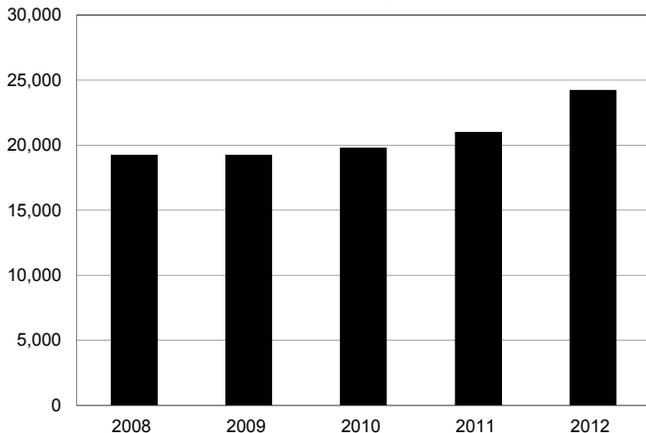
Ridership Trends

2008	19,221
2009	19,228
2010	19,785
2011	20,974
2012	24,218

2012 Highlights

- Received recognition from America's Farmers Grow Communities (donation from Monsanto Fund)
- A measurable increase in units with the trend continuing into 2013

System Ridership Trend





DART (DeKalb Area Rural Transit)

Legislative District

Indiana Senate 13, 14
 Indiana House 51, 52, 85

U.S. Congressional 3

Productivity

Total Passenger Boardings 24,218
 Total Vehicle Miles 251,944
 Revenue Vehicle Miles 247,396
 Revenue Vehicle Hours 17,350

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.68
 Operating Expense per Passenger Trip \$17.43
 Passenger Trips per Total Vehicle Mile 0.10
 Passenger Trips per Capita 0.57

Financial Performance

Operating Subsidy \$372,439
 Operating Subsidy Ratio 88%
 Locally Derived Income \$168,288
 Locally Derived Income Per Operating Expense \$0.40
 Fare Recovery Ratio 12%

Operating Expense Summary

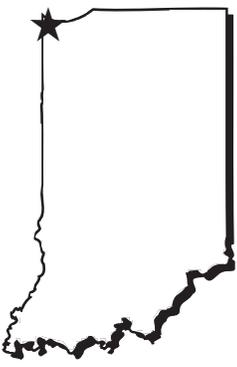
Operator Salaries/Wages	\$152,685
Other Salaries/Wages	\$46,830
Fringe	\$34,710
Services	\$10,081
Materials and Supplies	\$82,988
Utilities	\$0
Casualty/Liability	\$13,861
Purchased Transportation	\$0
Other	\$80,976
Total Expenses	\$422,131
Fixed Route Expenses	\$0
Demand Response Services	\$422,131

Revenue Summary

Fare Revenue	\$49,692
Contract/Other	\$0
Local Assistance	\$118,596
State Assistance	\$98,678
Federal Assistance	\$155,165
Total Revenue	\$422,131

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Dodge	12	No	Gas
1	2003	Chevy	5+1wc	Yes	Gas
1	2006	Ford	7+1wc	Yes	Gas
1	2007	Chevy	5+1wc	Yes	Gas
2	2008	Chevy	5+1wc	Yes	Gas
1	2008	Ford	10	Yes	Gas
1	2009	Ford	7+1wc	Yes	Gas
1	2010	Dodge	5+1wc	Yes	Gas
1	2011	Ford	13	No	Gas
1	2011	Buick	4	No	Gas
11					



East Chicago

5400 Cline Ave
 East Chicago, IN 46312
 (219) 391 8465

Contact: Sandy Martinez, Interim Director

Email: smartinez@eastchicago.com

Website: www.eastchicago.com/page10/page90/index.html

General Information

Type of Service Fixed Route and Demand Response
Service Area East Chicago City Limits
Service Population 31,000

Service Hours

Weekday 5:55 AM - 8:37 PM
Saturday 9:02AM - 4:40 PM
Sunday CLOSED

Fare Structure

Base NONE
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	12	0
Maintenance	2	0
Administration	4	0
	<u>18</u>	<u>0</u>

Operation Characteristics

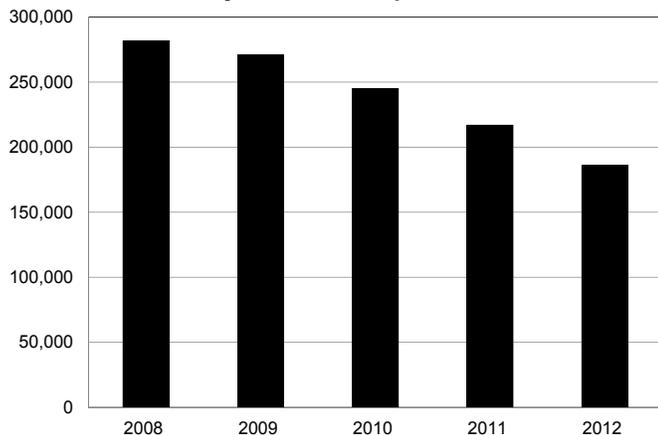
Revenue Vehicles	7
Peak Hour Fleet	4
Base Fleet	4
Fuel Consumption (gal)	36,146

Ridership Trends

2008	281,610
2009	270,654
2010	244,936
2011	216,918
2012	186,035

2012 Highlights

System Ridership Trend



East Chicago Transit



Legislative District

Indiana Senate 2
 Indiana House 2, 12
 U.S. Congressional 1

Productivity

Total Passenger Boardings 186,035
 Total Vehicle Miles 304,102
 Revenue Vehicle Miles 128,406
 Revenue Vehicle Hours 9,471

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.95
 Operating Expense per Passenger Trip \$6.47
 Passenger Trips per Total Vehicle Mile 0.61
 Passenger Trips per Capita 6.00

Financial Performance

Operating Subsidy \$1,199,717
 Operating Subsidy Ratio 100%
 Locally Derived Income \$500,148
 Locally Derived Income Per Operating Expense \$0.42
 Fare Recovery Ratio 0%

Operating Expense Summary

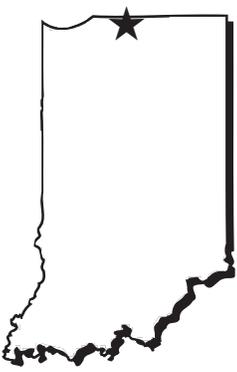
Operator Salaries/Wages	\$297,349
Other Salaries/Wages	\$341,132
Fringe	\$336,444
Services	\$8,960
Materials and Supplies	\$214,813
Utilities	\$2,358
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$1,661
Total Expenses	\$1,202,717
Fixed Route Expenses	\$1,053,459
Demand Response Services	\$149,258

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$3,000
Local Assistance	\$497,148
State Assistance	\$293,374
Federal Assistance	\$409,195
Total Revenue	\$1,202,717

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig Low Floor	Yes	32 +2 wch	Diesel
2	2007	Gillig Low Floor	Yes	32 + 2wch	Diesel
1	2010	Gillig Low Floor	Yes	32 + 2wch	Diesel
2	2011	Ford	Yes	12+2 wch	Gas
7					



Elkhart

227 W. Jefferson
 South Bend IN 46601
 (574) 287-1829

Contact: Sandra Seanor, Executive Director

Email: sseanor@macog.com

Website: www.macog.com/TRANSIT.HTM

General Information

Type of Service Demand Response
Service Area Elkhart
Service Population 50,949

Service Hours

Weekday 24 HOURS
Saturday 24 HOURS
Sunday CLOSED

Fare Structure

Base \$3.70
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special
 ADA \$2.00
 BUS \$1.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	22	6
Maintenance	4	1
Administration	6	0
	<u>32</u>	<u>7</u>

Operation Characteristics

Revenue Vehicles	17
Peak Hour Fleet	11
Base Fleet	11
Fuel Consumption (gal)	147,395

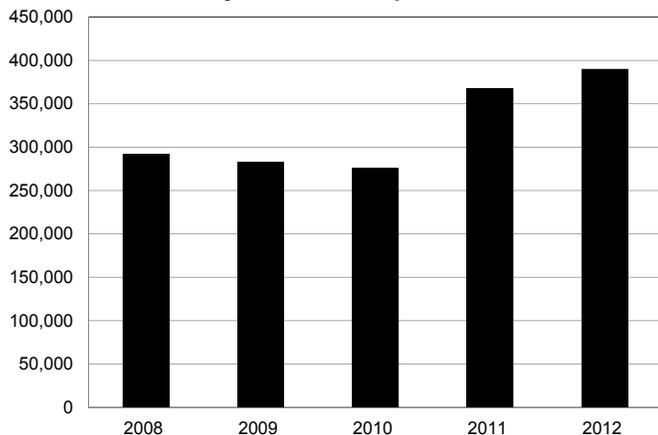
Ridership Trends

2008	291,428
2009	282,370
2010	275,258
2011	367,567
2012	389,808

2012 Highlights

- Will have a new demand response service provider in 2013
- 18% increase in ridership on the Interurban Trolley in 2012

System Ridership Trend





Heart City Rider/Interurban Trolley

Legislative District

Indiana Senate 9, 11, 12
 Indiana House 5, 21, 48, 49

U.S. Congressional 2

Productivity

Total Passenger Boardings 389,808
 Total Vehicle Miles 1,016,769
 Revenue Vehicle Miles 805,029
 Revenue Vehicle Hours 9,074

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.46
 Operating Expense per Passenger Trip \$6.43
 Passenger Trips per Total Vehicle Mile 0.38
 Passenger Trips per Capita 7.65

Financial Performance

Operating Subsidy \$2,026,501
 Operating Subsidy Ratio 81%
 Locally Derived Income \$726,262
 Locally Derived Income Per Operating Expense \$0.29
 Fare Recovery Ratio 19%

Operating Expense Summary

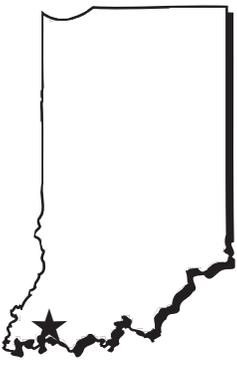
Operator Salaries/Wages	\$155,381
Other Salaries/Wages	\$0
Fringe	\$85,989
Services	\$1,626,346
Materials and Supplies	\$169,993
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$467,747
Other	\$0
Total Expenses	\$2,505,456
Fixed Route Expenses	\$1,813,585
Demand Response Services	\$691,871

Revenue Summary

Fare Revenue	\$478,955
Contract/Other	\$0
Local Assistance	\$247,307
State Assistance	\$646,364
Federal Assistance	\$1,132,830
Total Revenue	\$2,505,456

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2005	Hometown	Yes	33+2wc	Diesel
5	2006	Hometown	Yes	33+2wc	Diesel
2	2009	Supreme	Yes	33+2wc	Diesel
4	2010	Supreme	Yes	33+2wc	Diesel
3	2011	Supreme	Yes	33+2wc	Diesel
2	2012	Supreme	Yes	33+2wc	Diesel
17					



Evansville

601 John Street
 Evansville, IN 47713
 (812) 435-6166

Contact: Rick Wilson, Grant Supervisor

Email: trobertson@evansvillegov.org

Website: www.evansvillegov.org/index.aspx?page=57

General Information

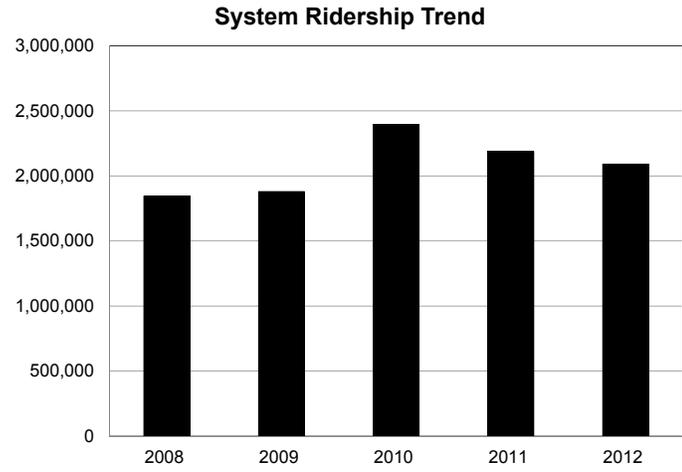
Type of Service Fixed Route and Demand Response
Service Area City of Evansville
Service Population 117,429

Service Hours

Weekday 5:45 AM - 12:15 AM
Saturday 5:45 AM - 12:15 AM
Sunday CLOSED

Fare Structure

Base \$1.00
Youth \$0.75
Elderly/Disabled \$0.50
Transfer NONE
Other/Special
 Monthly Pass Fixed Route \$60.00
 Student Monthly Pass \$45.00



Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	54	10
Maintenance	9	0
Administration	10	0
	<u>73</u>	<u>10</u>

Operation Characteristics

Revenue Vehicles	50
Peak Hour Fleet	38
Base Fleet	38
Fuel Consumption (gal)	261,721

Ridership Trends

2008	1,844,936
2009	1,880,168
2010	2,394,591
2011	2,187,271
2012	2,090,715

2012 Highlights

- Adopted new connection route on US HWY 41N into northern Vanderburgh County.
- Adopted Third Route on The University of Southern Indiana (USI) campus
- Conducted Promotion for public transportation to raise awareness of and use
- FREE Bus Transportation 3/22/12 8AM - 4PM Fixed Route and Paratransit
- Assisted with evacuations at the request of Police, Fire, and EMA



Metropolitan Evansville Transit System

Legislative District

Indiana Senate 49, 50
 Indiana House 75, 76, 77, 78

U.S. Congressional 8

Productivity

Total Passenger Boardings 2,090,715
 Total Vehicle Miles 2,004,171
 Revenue Vehicle Miles 1,970,369
 Revenue Vehicle Hours 114,821

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.62
 Operating Expense per Passenger Trip \$3.47
 Passenger Trips per Total Vehicle Mile 1.04
 Passenger Trips per Capita 17.80

Financial Performance

Operating Subsidy \$5,650,039
 Operating Subsidy Ratio 78%
 Locally Derived Income \$4,260,784
 Locally Derived Income Per Operating Expense \$0.59
 Fare Recovery Ratio 19%

Operating Expense Summary

Operator Salaries/Wages	\$2,031,235
Other Salaries/Wages	\$1,557,347
Fringe	\$1,681,120
Services	\$279,112
Materials and Supplies	\$1,464,270
Utilities	\$95,581
Casualty/Liability	\$143,706
Purchased Transportation	\$0
Other	\$6,927
Total Expenses	\$7,259,298
Fixed Route Expenses	\$5,081,509
Demand Response Services	\$2,177,789

Revenue Summary

Fare Revenue	\$1,415,258
Contract/Other	\$194,001
Local Assistance	\$2,651,525
State Assistance	\$1,828,905
Federal Assistance	\$1,169,609
Total Revenue	\$7,259,298

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1997	Gillig	Yes	29+43	Diesel
6	2001	Gillig	Yes	29+43	Diesel
5	2006	Ford	Yes	8+5w/c	Diesel
4	2006	Gillig	Yes	26+8	Hybrid Electric
1	2007	Gillig	Yes	26+8	Hybrid Electric
3	2007	Ford	Yes	8+5w/c	Diesel
9	2009	Ford	Yes	18+2w/c	Diesel
3	2010	Ford	Yes	8+4	Diesel
3	2010	Ford	Yes	15+2	Diesel
6	2010	Gillig	Yes	26+8	Hybrid Electric
2	2012	Gillig	Yes	26+8	Hybrid Electric
1	2012	Gillig Trolley Bus	Yes	26+8	Diesel
2	2012	Ford	Yes	8+4w/c	CNG
2	2012	Ford	Yes	30+2w/c	Diesel
50					



Fayette County

477 N. Grand Avenue
 Connersville, IN 47331
 (765) 827-1511

Contact: Marva Evans, Executive Director
Email: fayetteseniorcenter@comcast.net

General Information

Type of Service Demand Response
Service Area Fayette County
Service Population 24,277

Service Hours

Weekday 7:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.50
Youth \$2.50
Elderly/Disabled \$2.00
Transfer NONE
Other/Special
 \$15.00 to Cambridge City, Liberty, Laurel
 \$25.00 to Richmond, Rushville, Brookville

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	10
Maintenance	0	0
Administration	1	2
	<u>1</u>	<u>12</u>

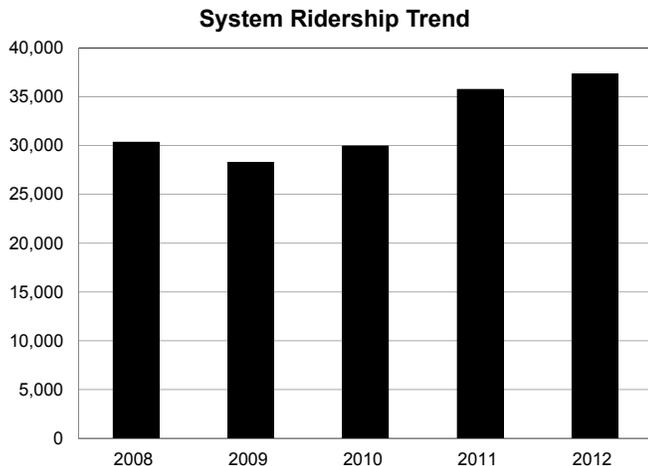
Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	8
Base Fleet	4
Fuel Consumption (gal)	16,121

Ridership Trends

2008	30,358
2009	28,269
2010	29,969
2011	35,768
2012	37,323

2012 Highlights



Fayette County Transit



Legislative District

Indiana Senate 42

Indiana House 55

U.S. Congressional 6

Productivity

Total Passenger Boardings 37,323

Total Vehicle Miles 205,967

Revenue Vehicle Miles 194,200

Revenue Vehicle Hours 15,241

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.57

Operating Expense per Passenger Trip \$8.67

Passenger Trips per Total Vehicle Mile 0.18

Passenger Trips per Capita 1.54

Financial Performance

Operating Subsidy \$286,201

Operating Subsidy Ratio 88%

Locally Derived Income \$111,797

Locally Derived Income

Per Operating Expense \$0.35

Fare Recovery Ratio 12%

Operating Expense Summary

Operator Salaries/Wages	\$168,060
Other Salaries/Wages	\$36,404
Fringe	\$0
Services	\$22,100
Materials and Supplies	\$57,245
Utilities	\$3,972
Casualty/Liability	\$10,285
Purchased Transportation	\$0
Other	\$25,526
Total Expenses	\$323,592
Fixed Route Expenses	\$0
Demand Response Services	\$323,592

Revenue Summary

Fare Revenue	\$37,391
Contract/Other	\$0
Local Assistance	\$74,406
State Assistance	\$68,695
Federal Assistance	\$143,100
Total Revenue	\$323,592

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1997	Dodge	10+1wc	Yes	Gas
2	1999	Ford	7	No	Gas
1	1999	Ford	14	No	Gas
1	2002	Ford	4	No	Gas
1	2002	Dodge	12+2wc	Yes	Gas
1	2005	Chevy	5	Yes	Gas
1	2005	Dodge	4	No	Gas
1	2006	Chevy	5	Yes	Gas
1	2009	Ford	13+2wc	Yes	Gas
3	2010	Dodge	4+1wc	Yes	Gas
13					



Fort Wayne

801 Leesburg Road
Fort Wayne, IN 46808
(260) 432-4546

Contact: Ken Housden, General Manager

Email: kch@fwcitilink.com

Website: www.fwcitilink.com

General Information

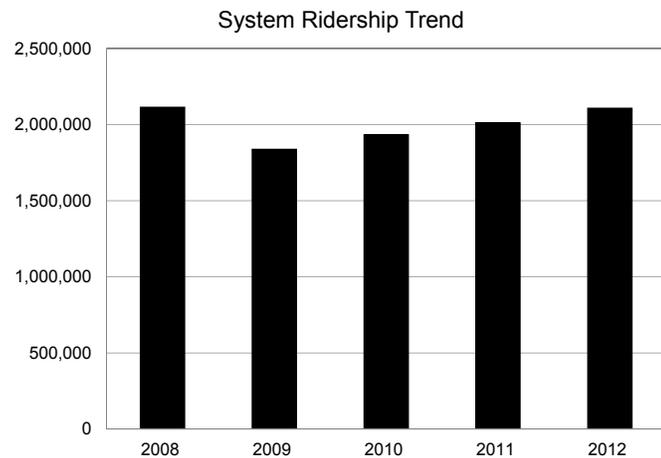
Type of Service Fixed Route and Demand Response
Service Area Fort Wayne Metropolitan Area
Service Population 268,485

Service Hours

Weekday 5:45 AM - 9:30 PM
Saturday 7:45 AM - 6:15 PM
Sunday CLOSED

Fare Structure

Base \$1.25
Youth \$0.60
Elderly/Disabled \$0.60
Transfer 1.25
Other/Special
ACCESS \$2.50; Monthly Pass \$45.00/\$22.00
Day Pass \$3.00/\$1.50; Youth Summer Pass \$25.00



Personnel

	Full-Time	Part-Time
Operations	89	5
Maintenance	12	6
Administration	7	0
	<u>108</u>	<u>11</u>

Operation Characteristics

Revenue Vehicles	52
Peak Hour Fleet	40
Base Fleet	32
Fuel Consumption (gal)	340,220

Ridership Trends

2008	2,115,622
2009	1,839,367
2010	1,935,204
2011	2,012,009
2012	2,108,967

2012 Highlights

- Received seven (7) hybrid fixed route & nine (9) flexroute & paratransit buses
- Received 2011 Safety Award from Indiana Transportation Association (5 of the past 6 years)
- Ridership exceeded 2 million passenger trips - a 5% increase
- Continued emphasis on providing safe, dependable, and courteous service



Fort Wayne Public Transportation Corporation/Citilink

Legislative District

Indiana Senate 14, 15, 16, 19
 Indiana House 79, 80, 81, 82, 83, 84, 85

U.S. Congressional 3

Productivity

Total Passenger Boardings 2,108,967
 Total Vehicle Miles 1,834,098
 Revenue Vehicle Miles 1,693,173
 Revenue Vehicle Hours 122,697

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.05
 Operating Expense per Passenger Trip \$5.27
 Passenger Trips per Total Vehicle Mile 1.15
 Passenger Trips per Capita 7.86

Financial Performance

Operating Subsidy \$9,455,863
 Operating Subsidy Ratio 85%
 Locally Derived Income \$7,023,726
 Locally Derived Income Per Operating Expense \$0.63
 Fare Recovery Ratio 13%

Operating Expense Summary

Operator Salaries/Wages	\$3,345,729
Other Salaries/Wages	\$1,279,361
Fringe	\$3,349,706
Services	\$742,884
Materials and Supplies	\$1,772,011
Utilities	\$95,112
Casualty/Liability	\$231,709
Purchased Transportation	\$108,571
Other	\$178,772
Total Expenses	\$11,103,855
Fixed Route Expenses	\$9,798,627
Demand Response Services	\$1,305,228

Revenue Summary

Fare Revenue	\$1,440,277
Contract/Other	\$207,715
Local Assistance	\$5,375,734
State Assistance	\$2,058,316
Federal Assistance	\$2,021,813
Total Revenue	\$11,103,855

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	1998	Gillig	Yes	37+2wc	Diesel
4	2002	Gillig	Yes	27+2wc	Diesel
4	2002	Gillig	Yes	32+2wc	Diesel
2	2006	Gillig	Yes	32+2wc	Diesel
6	2008	Gillig	Yes	32+2wc	Diesel
3	2009	El Dorado	Yes	26+2wc	Diesel
5	2009	Glaval	Yes	10+5wc	Diesel
4	2010	Glaval	Yes	14+2wc	Diesel
7	2010	Gillig	Yes	32+2wc	Hybrid
1	2011	Glaval	Yes	14+2wc	Diesel
1	2011	Glaval	Yes	10+5wc	Diesel
2	2012	Gillig	Yes	32+2wc	Hybrid
1	2012	Glaval	Yes	14+2wc	Diesel
7	2012	Glaval	Yes	10+5wc	Diesel

52



Franklin County

1146 County Park Road
 Brookville, IN 47012
 (765) 647-3509

Contact: Cathy Pelsor, Executive Director
Email: fcpt@frontier.com

General Information

Type of Service Demand Response
Service Area Franklin County
Service Population 23,087

Service Hours

Weekday 6:00 AM - 5:00 PM
Saturday By Appointment Only
Sunday By Appointment Only

Fare Structure

Base \$2.50
Youth \$1.00
Elderly/Disabled NONE
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	10
Maintenance	1	0
Administration	2	1
	<u>4</u>	<u>11</u>

Operation Characteristics

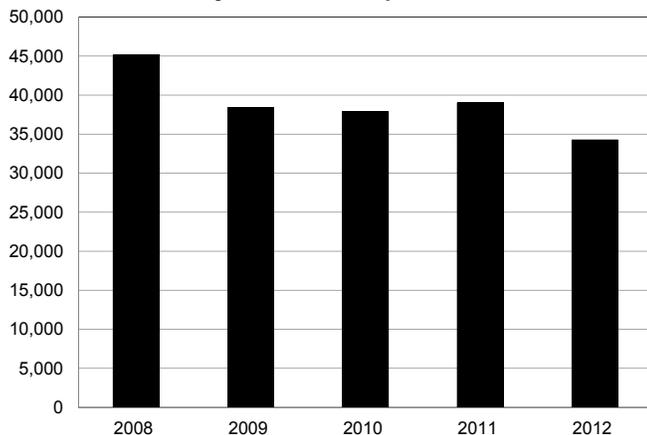
Revenue Vehicles	15
Peak Hour Fleet	12
Base Fleet	10
Fuel Consumption (gal)	25,291

Ridership Trends

2008	45,117
2009	38,389
2010	37,890
2011	38,992
2012	34,265

2012 Highlights

System Ridership Trend





Franklin County Public Transportation

Legislative District

Indiana Senate 42, 43
 Indiana House 55, 67, 68
 U.S. Congressional 6

Productivity

Total Passenger Boardings 34,265
 Total Vehicle Miles 359,144
 Revenue Vehicle Miles 355,930
 Revenue Vehicle Hours 10,869

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.35
 Operating Expense per Passenger Trip \$14.14
 Passenger Trips per Total Vehicle Mile 0.10
 Passenger Trips per Capita 1.48

Financial Performance

Operating Subsidy \$439,530
 Operating Subsidy Ratio 91%
 Locally Derived Income \$170,079
 Locally Derived Income Per Operating Expense \$0.35
 Fare Recovery Ratio 9%

Operating Expense Summary

Operator Salaries/Wages	\$176,901
Other Salaries/Wages	\$66,110
Fringe	\$88,623
Services	\$16,813
Materials and Supplies	\$72,178
Utilities	\$13,269
Casualty/Liability	\$45,970
Purchased Transportation	\$0
Other	\$4,533
Total Expenses	\$484,397
Fixed Route Expenses	\$0
Demand Response Services	\$484,397

Revenue Summary

Fare Revenue	\$44,867
Contract/Other	\$0
Local Assistance	\$125,212
State Assistance	\$123,690
Federal Assistance	\$190,628
Total Revenue	\$484,397

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1998	Braun	11+2wc	Yes	Gas
1	2001	Braun	11+2wc	Yes	Gas
1	2003	Ford	11	No	Gas
2	2005	Dodge	5	No	Gas
2	2006	Chevy	5	No	Gas
2	2007	Ford	12+2wc	Yes	Gas
1	2008	Ford	8+2wc	Yes	Gas
3	2009	Ford	8+2wc	Yes	Gas
2	2010	Dodge	5+2wc	Yes	Gas
15					



Fulton County

625 Pontiac Street
 Rochester, IN 46975
 (574) 223-6953

Contact: Laurie Paulik, Executive Director
Email: fcco@rtcol.com

General Information

Type of Service Demand Response
Service Area Fulton County, Indiana
Service Population 20,836

Service Hours

Weekday 6:30 AM - 5:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$3.00
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special
 \$1 Town; \$3 County; 3 under free
 Town 12 rides \$10; County 12 rides \$20

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	9	3
Maintenance	0	0
Administration	3	1
	<u>12</u>	<u>4</u>

Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	11
Base Fleet	9
Fuel Consumption (gal)	18,868

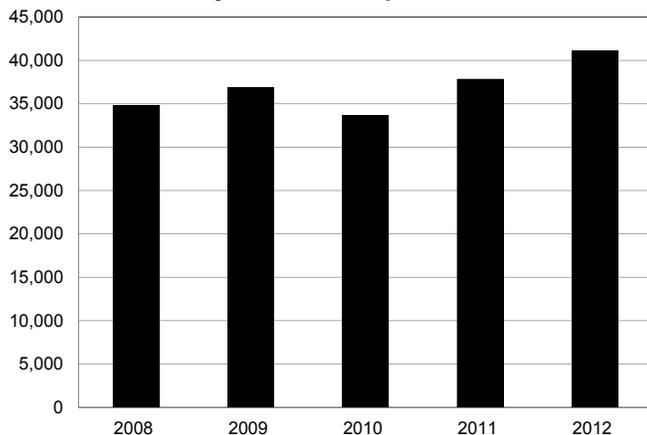
Ridership Trends

2008	34,787
2009	36,846
2010	33,668
2011	37,829
2012	41,106

2012 Highlights

- Ridership increased by 14.6%
- 30% elderly, 15% disabled, 55% public (including school routes and rides to work)
- Increased efficiency and ridership even when we reduced hours due to funding cuts

System Ridership Trend





Fulton County Council on Aging, Inc

Legislative District

Indiana Senate 18
 Indiana House 16, 23
 U.S. Congressional 2

Productivity

Total Passenger Boardings 41,106
 Total Vehicle Miles 296,954
 Revenue Vehicle Miles 296,954
 Revenue Vehicle Hours 16,284

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.53
 Operating Expense per Passenger Trip \$11.06
 Passenger Trips per Total Vehicle Mile 0.14
 Passenger Trips per Capita 1.97

Financial Performance

Operating Subsidy \$376,299
 Operating Subsidy Ratio 83%
 Locally Derived Income \$179,280
 Locally Derived Income Per Operating Expense \$0.39
 Fare Recovery Ratio 17%

Operating Expense Summary

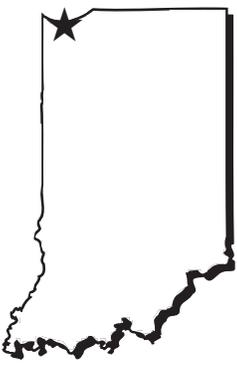
Operator Salaries/Wages	\$199,232
Other Salaries/Wages	\$85,190
Fringe	\$30,826
Services	\$1,304
Materials and Supplies	\$89,569
Utilities	\$10,283
Casualty/Liability	\$26,799
Purchased Transportation	\$0
Other	\$11,339
Total Expenses	\$454,542
Fixed Route Expenses	\$0
Demand Response Services	\$454,542

Revenue Summary

Fare Revenue	\$78,243
Contract/Other	\$0
Local Assistance	\$101,037
State Assistance	\$102,593
Federal Assistance	\$172,669
Total Revenue	\$454,542

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1997	Buick	4	No	Gas
1	2000	Dodge	4	No	Gas
1	2003	Chevy	6	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2006	Chevy	6	Yes	Gas
1	2007	Chevy	6	Yes	Gas
1	2008	Chevy	6	Yes	Gas
1	2009	Ford	12	No	Gas
1	2010	Dodge	6	Yes	Gas
2	2011	Ford	14	Yes	Gas
2	2011	Dodge	6	Yes	Gas
1	2012	Dodge	6	Yes	Gas
14					



Gary

100 W. 4th Avenue
 Gary, IN 46402
 (219) 885-7555

Contact: Daryl E. Lampkins, General Manager

Email: dlampkins@gptcbus.com

Website: www.gptcbus.com

General Information

Type of Service Fixed Route and Paratransit
Service Area Gary, adjacent communities
Service Population 290,000

Service Hours

Weekday 5:00 AM - 9:30 PM
Saturday 8:30 AM - 6:30 PM
Sunday CLOSED

Fare Structure

Base \$1.60
Youth \$1.25
Elderly/Disabled \$0.80
Transfer NONE
Other/Special

Fare Cards: 30-day \$50.00; 15-day \$27.00; Student \$35.00
 Senior and Student Monthly Pass \$5.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	47	4
Maintenance	16	0
Administration	9	1
	<u>72</u>	<u>5</u>

Operation Characteristics

Revenue Vehicles	26
Peak Hour Fleet	20
Base Fleet	16
Fuel Consumption (gal)	187,305

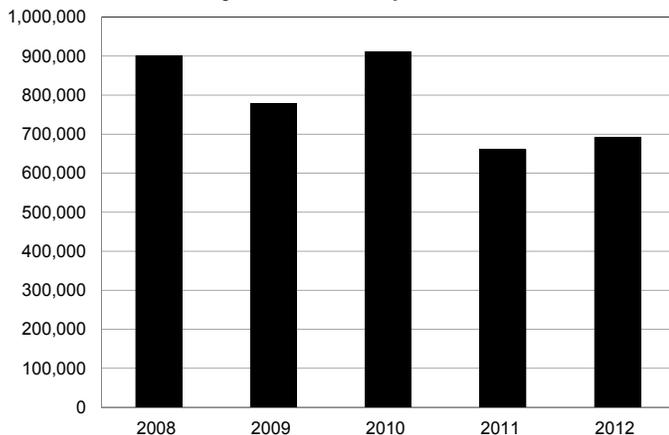
Ridership Trends

2008	900,844
2009	777,520
2010	910,170
2011	660,274
2012	691,413

2012 Highlights

- GPTC expanded service on the Broadway corridor in 2012, with funding from the CMAQ program.
- GPTC began service to Black Oak and Griffith with CMAQ funds.
- Monthly ridership levels increased by 12.5% after service expansion.
- GPTC created a new system map in Summer 2012.
- GPTC began implementing key tech infrastructure upgrades.
- GPTC created a work scope for an analysis of transit on the Broadway corridor.

System Ridership Trend





Gary Public Transportation Corporation

Legislative District

Indiana Senate 2, 3
 Indiana House 2, 3, 11, 14

U.S. Congressional 1

Productivity

Total Passenger Boardings 691,413
 Total Vehicle Miles 836,477
 Revenue Vehicle Miles 765,945
 Revenue Vehicle Hours 56,616.66

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.89
 Operating Expense per Passenger Trip \$8.33
 Passenger Trips per Total Vehicle Mile 0.83
 Passenger Trips per Capita 2.38

Financial Performance

Operating Subsidy \$4,992,345
 Operating Subsidy Ratio 87%
 Locally Derived Income \$2,052,060
 Locally Derived Income Per Operating Expense \$0.36
 Fare Recovery Ratio 13%

Operating Expense Summary

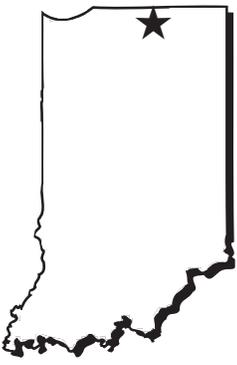
Operator Salaries/Wages	\$1,219,409
Other Salaries/Wages	\$1,038,361
Fringe	\$1,717,949
Services	\$362,971
Materials and Supplies	\$952,604
Utilities	\$97,253
Casualty/Liability	\$359,699
Purchased Transportation	\$0
Other	\$14,366
Total Expenses	\$5,762,612
Fixed Route Expenses	\$5,336,230
Demand Response Services	\$426,382

Revenue Summary

Fare Revenue	\$770,267
Contract/Other	\$0
Local Assistance	\$1,281,793
State Assistance	\$901,290
Federal Assistance	\$2,809,262
Total Revenue	\$5,762,612

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1996	Nova	Yes	29+2wc	Diesel
1	1997	Nova	Yes	29+2wc	Diesel
1	1998	Nova	Yes	21+2wc	Diesel
1	2000	Chance AH28	Yes	20+2wc	Diesel
5	2007	Gillig 35'	Yes	25+2wc	Diesel
3	2007	Gillig 40'	Yes	31+2wc	Diesel
5	2008	Ford E450	Yes	10+3wc	Gas
9	2010	Gillig 35'	Yes	25+2wc	Diesel
26					



Goshen

227 W. Jefferson
 South Bend IN 46601
 (574) 287-1829

Contact: Sandra Seanor, Executive Director

Email: sseanor@macog.com

Website: www.macog.com/TRANSIT.HTM

General Information

Type of Service Demand Response
Service Area Goshen
Service Population 31,719

Service Hours

Weekday 5:00 AM - 7:00 PM
Saturday 5:00 AM - 6:00 PM
Sunday 24 HOURS

Fare Structure

Base \$3.70
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special
 ADA \$2.00
 BUS \$1.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	22	6
Maintenance	4	1
Administration	6	0
	<u>32</u>	<u>7</u>

Operation Characteristics

Revenue Vehicles	5
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	7,254

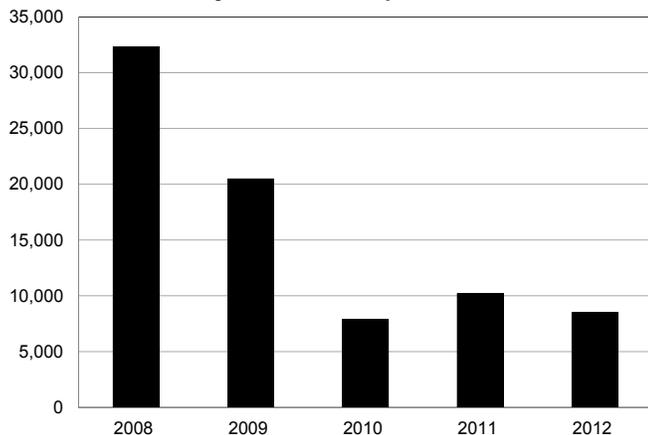
Ridership Trends

2008	32,337
2009	20,486
2010	7,871
2011	10,211
2012	8,502

2012 Highlights

- Will have a new demand response service provider in 2013

System Ridership Trend



Goshen Transit Service



Legislative District

Indiana Senate 12
 Indiana House 21, 49
 U.S. Congressional 2

Productivity

Total Passenger Boardings 8,502
 Total Vehicle Miles 79,789
 Revenue Vehicle Miles 39,097
 Revenue Vehicle Hours 2,090

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.84
 Operating Expense per Passenger Trip \$17.26
 Passenger Trips per Total Vehicle Mile 0.11
 Passenger Trips per Capita 0.27

Financial Performance

Operating Subsidy \$120,092
 Operating Subsidy Ratio 82%
 Locally Derived Income \$45,256
 Locally Derived Income Per Operating Expense \$0.31
 Fare Recovery Ratio 18%

Operating Expense Summary

Operator Salaries/Wages	\$21,128
Other Salaries/Wages	\$0
Fringe	\$11,742
Services	\$68,200
Materials and Supplies	\$19,022
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$26,627
Other	\$0
Total Expenses	\$146,719
Fixed Route Expenses	\$0
Demand Response Services	\$146,719

Revenue Summary

Fare Revenue	\$26,627
Contract/Other	\$0
Local Assistance	\$18,629
State Assistance	\$41,423
Federal Assistance	\$60,040
Total Revenue	\$146,719

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Toyota	No	6	Gas
4	2010	Dodge	Yes	3+2wc	Gas
5					



Hamilton County

1555 Westfield Road
 Noblesville, IN 46062
 (317) 773-2688

Contact: Elaine McGuire, Transportation Manager

Email: emcguire@janus-inc.org

Website: www.janus-inc.org

General Information

Type of Service Demand Response
Service Area Hamilton County Express
Service Population 274,569

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday 10:00 AM - 3:00 PM
Sunday CLOSED

Fare Structure

Base \$5.00
Youth \$2.00
Elderly/Disabled \$5.00
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	16	4
Maintenance	1	0
Administration	1	0
	<u>18</u>	<u>4</u>

Operation Characteristics

Revenue Vehicles	20
Peak Hour Fleet	10
Base Fleet	8
Fuel Consumption (gal)	56,963

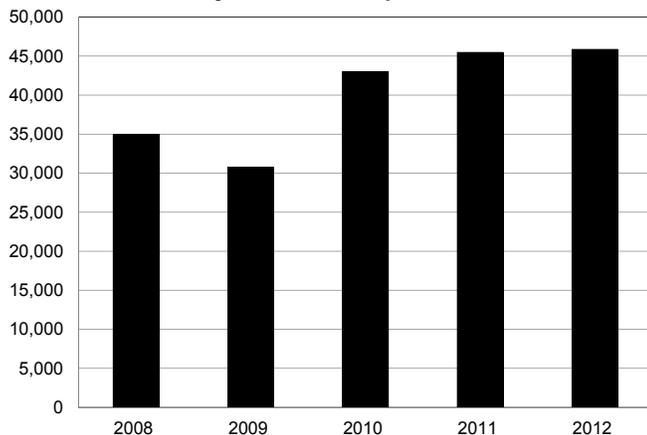
Ridership Trends

2008	34,929
2009	30,734
2010	43,029
2011	45,475
2012	45,860

2012 Highlights

- We have been invited to participate in all of the local parades in Hamilton County.

System Ridership Trend



Hamilton County Express



Legislative District

Indiana Senate 20, 21, 28, 29, 30, 31
Indiana House 29, 32, 35, 36, 38, 39, 86, 87, 88

U.S. Congressional 5

Productivity

Total Passenger Boardings 45,860
Total Vehicle Miles 483,183
Revenue Vehicle Miles 483,183
Revenue Vehicle Hours 30,897

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.21
Operating Expense per Passenger Trip \$23.30
Passenger Trips per Total Vehicle Mile 0.09
Passenger Trips per Capita 0.17

Financial Performance

Operating Subsidy \$918,418
Operating Subsidy Ratio 86%
Locally Derived Income \$468,165
Locally Derived Income Per Operating Expense \$0.44
Fare Recovery Ratio 14%

Operating Expense Summary

Operator Salaries/Wages	\$523,756
Other Salaries/Wages	\$0
Fringe	\$157,416
Services	\$94,878
Materials and Supplies	\$188,754
Utilities	\$5,024
Casualty/Liability	\$18,545
Purchased Transportation	\$0
Other	\$80,186
Total Expenses	\$1,068,559
Fixed Route Expenses	\$0
Demand Response Services	\$1,068,559

Revenue Summary

Fare Revenue	\$150,141
Contract/Other	\$0
Local Assistance	\$318,024
State Assistance	\$141,185
Federal Assistance	\$459,209
Total Revenue	\$1,068,559

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Ford	6+1wc	Yes	Gas
1	2006	Ford	12+2wc	Yes	Gas
1	2006	Ford	12	No	Gas
3	2007	Ford	12+1wc	Yes	Gas
3	2008	Ford	12+2wc	Yes	Gas
3	2009	Ford	12+2wc	Yes	Gas
2	2009	Ford	8+1wc	Yes	Gas
1	2009	Ford	12	No	Gas
1	2009	Ford	13	No	Gas
3	2010	Ford	8+1wc	Yes	Gas
1	2010	Dodge	2+1wc	Yes	Gas
20					



Hancock County

312 E Main Street
Greenfield, IN 46140
(317) 462-1103

Contact: Linda Hart, Executive Director

Email: linda.hart@hcssi.org

Website: www.hcssi.org

General Information

Type of Service Demand Response
Service Area Hancock County
Service Population 70,002

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled NONE
Transfer NONE
Other/Special
\$10.00 surrounding counties
Under 16 Free

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	15
Maintenance	0	0
Administration	1	5
	<u>2</u>	<u>20</u>

Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	12
Base Fleet	8
Fuel Consumption (gal)	11,104

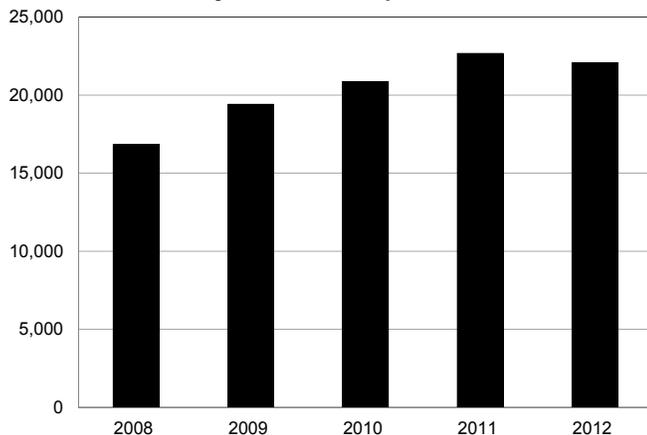
Ridership Trends

2008	16,831
2009	19,417
2010	20,873
2011	22,673
2012	22,084

2012 Highlights

- HCSSI/HART raised \$1.4 million for an administration office and 16 bay garage
- 50% of funds were Lilly Endowment funds through United Way of Central Indiana

System Ridership Trend



Hancock Area Rural Transit



Legislative District

Indiana Senate 28
 Indiana House 29, 53
 U.S. Congressional 6

Productivity

Total Passenger Boardings 22,084
 Total Vehicle Miles 184,902
 Revenue Vehicle Miles 182,750
 Revenue Vehicle Hours 15,566

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.19
 Operating Expense per Passenger Trip \$18.37
 Passenger Trips per Total Vehicle Mile 0.12
 Passenger Trips per Capita 0.32

Financial Performance

Operating Subsidy \$362,210
 Operating Subsidy Ratio 89%
 Locally Derived Income \$166,867
 Locally Derived Income Per Operating Expense \$0.41
 Fare Recovery Ratio 11%

Operating Expense Summary

Operator Salaries/Wages	\$158,743
Other Salaries/Wages	\$99,011
Fringe	\$33,805
Services	\$34,839
Materials and Supplies	\$44,339
Utilities	\$5,725
Casualty/Liability	\$13,263
Purchased Transportation	\$0
Other	\$16,061
Total Expenses	\$405,786
Fixed Route Expenses	\$0
Demand Response Services	\$405,786

Revenue Summary

Fare Revenue	\$43,576
Contract/Other	\$0
Local Assistance	\$123,291
State Assistance	\$57,815
Federal Assistance	\$181,104
Total Revenue	\$405,786

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2001	Ford	4	No	Gas
1	2003	Chevy/Braun	5	Yes	Gas
1	2005	Chevy/Braun	5	Yes	Gas
1	2005	Ford	5	No	Gas
1	2006	Chevy/Braun	5	Yes	Gas
1	2007	Chevy/Braun	5	Yes	Gas
1	2007	Ford	5	No	Gas
2	2008	Chevy/Braun	5	Yes	Gas
1	2010	Chevy	4	No	Gas
1	2010	Dodge	4+2wc	Yes	Gas
1	2010	Ford	8+2wc	Yes	Gas
12					



Hendricks County

1001 Sycamore Lane
 Danville, IN 46122
 (317) 745-4715

Contact: Cindy Abner, CFO

Email: ceabner@sycamoreservices.com

General Information

Type of Service Demand Response
Service Area Hendricks County / Morgan County
Service Population 214,342

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$5.00
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special
 \$3.00 (in-town), \$4.00 (in-county)
 \$4.00 (in-town), \$5.00 (in-county)

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	32	31
Maintenance	0	0
Administration	2	6
	<u>34</u>	<u>37</u>

Operation Characteristics

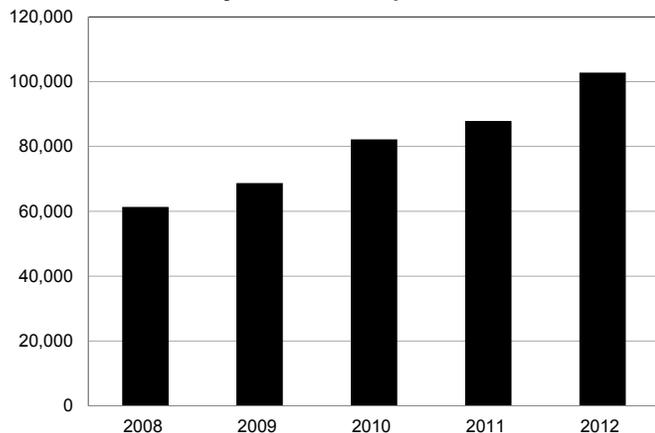
Revenue Vehicles	41
Peak Hour Fleet	41
Base Fleet	41
Fuel Consumption (gal)	57,002

Ridership Trends

2008	61,240
2009	68,609
2010	82,099
2011	87,750
2012	102,686

2012 Highlights

System Ridership Trend





Hendricks Co Commissioners/Sycamore Services DBA LINK

Legislative District

Indiana Senate 23, 24
Indiana House 28, 40, 47, 91

U.S. Congressional 4

Productivity

Total Passenger Boardings 102,686
Total Vehicle Miles 718,200
Revenue Vehicle Miles 662,910
Revenue Vehicle Hours 71,201

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.58
Operating Expense per Passenger Trip \$11.05
Passenger Trips per Total Vehicle Mile 0.14
Passenger Trips per Capita 0.48

Financial Performance

Operating Subsidy \$1,095,448
Operating Subsidy Ratio 97%
Locally Derived Income \$409,421
Locally Derived Income Per Operating Expense \$0.36
Fare Recovery Ratio 3%

Operating Expense Summary

Operator Salaries/Wages	\$458,499
Other Salaries/Wages	\$212,866
Fringe	\$68,822
Services	\$45,424
Materials and Supplies	\$208,711
Utilities	\$19,643
Casualty/Liability	\$43,853
Purchased Transportation	\$0
Other	\$76,817
Total Expenses	\$1,134,635
Fixed Route Expenses	\$0
Demand Response Services	\$1,134,635

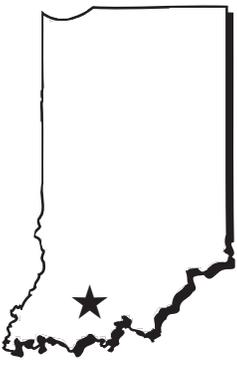
Revenue Summary

Fare Revenue	\$39,187
Contract/Other	\$0
Local Assistance	\$370,234
State Assistance	\$206,396
Federal Assistance	\$518,818
Total Revenue	\$1,134,635

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1998	Ford	11	No	Gas
1	1999	GMC	5+1wc	Yes	Gas
1	2000	Dodge	5+1wc	Yes	Gas
1	2003	Ford	14	No	Gas
3	2006	Dodge	7	No	Gas
1	2006	GMC	6	No	Gas
1	2006	Ford	12+2wc	Yes	Gas
2	2006	Ford	8	No	Gas
1	2007	Chevy	6+2wc	Yes	Gas
1	2007	Dodge	5	No	Gas
1	2007	Ford	9+1wc	Yes	Gas
1	2007	Chevy	9+2wc	Yes	Gas
1	2007	Chrysler	5	No	Gas
3	2008	Chevy	6+1wc	Yes	Gas
4	2008	Chevy	4+2wc	Yes	Gas
3	2009	Ford	8+2wc	Yes	Gas
4	2009	Ford	8+1wc	Yes	Gas
2	2009	Ford	10+2wc	Yes	Gas
4	2010	Ford	10+2wc	Yes	Gas
1	2011	Dodge	9+2wc	Yes	Gas
1	2011	Dodge	7+2wc	Yes	Gas
1	2011	Dodge	11+2wc	Yes	Gas
2	2012	Dodge	6	No	Gas

41



Huntingburg

508 E. 4th Street
 Huntingburg, IN 47542
 (812) 683-2211

Contact: Jacque Lueken, Transit Administrator

Email: jlueken@huntingburg-in.gov

Website: www.huntingburg-in.gov

General Information

Type of Service Demand Response
Service Area Huntingburg City Limits
Service Population 6,057

Service Hours

Weekday 9:00 AM - 4:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	3
Maintenance	0	0
Administration	0	3
	<u>0</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	2
Base Fleet	2
Fuel Consumption (gal)	3,253

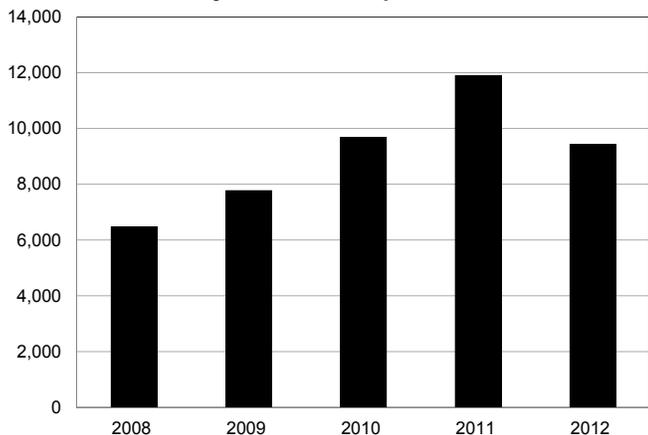
Ridership Trends

2008	6,476
2009	7,775
2010	9,684
2011	11,895
2012	9,423

2012 Highlights

- Began participating in local ride program sponsored by Senior Care Center in our area
- Assisted local daycare center with field trip rides
- Gave demonstration of Transit Van/Lift to area grade school classes
- Took part in annual city festival

System Ridership Trend



Huntingburg Transit System



Legislative District

Indiana Senate 47

Indiana House 74

U.S. Congressional 8

Productivity

Total Passenger Boardings 9,423

Total Vehicle Miles 19,268

Revenue Vehicle Miles 18,375

Revenue Vehicle Hours 2,676

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.88

Operating Expense per Passenger Trip \$12.02

Passenger Trips per Total Vehicle Mile 0.49

Passenger Trips per Capita 1.56

Financial Performance

Operating Subsidy \$106,483

Operating Subsidy Ratio 94%

Locally Derived Income \$57,305

Locally Derived Income Per Operating Expense \$0.51

Fare Recovery Ratio 6%

Operating Expense Summary

Operator Salaries/Wages	\$51,936
Other Salaries/Wages	\$12,505
Fringe	\$18,392
Services	\$6,258
Materials and Supplies	\$12,621
Utilities	\$3,600
Casualty/Liability	\$4,085
Purchased Transportation	\$0
Other	\$3,838
Total Expenses	\$113,235
Fixed Route Expenses	\$0
Demand Response Services	\$113,235

Revenue Summary

Fare Revenue	\$6,752
Contract/Other	\$0
Local Assistance	\$50,553
State Assistance	\$13,206
Federal Assistance	\$42,724
Total Revenue	\$113,235

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2008	Ford	8+2wc	Yes	Gas
1	2010	Ford	14+2wc	Yes	Gas
1	2012	Dodge	4+1wc	Yes	Gas
3					



Huntington County

354 N. Jefferson St.
 Huntington, IN 46750
 (260) 359-4410

Contact: Holly Saunders, Executive Director
Email: holly.saunders@huntington.in.us

General Information

Type of Service Demand Response
Service Area Huntington County, IN
Service Population 37,124

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled NONE
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	13
Maintenance	0	0
Administration	2	4
	<u>5</u>	<u>17</u>

Operation Characteristics

Revenue Vehicles	17
Peak Hour Fleet	16
Base Fleet	13
Fuel Consumption (gal)	23,035

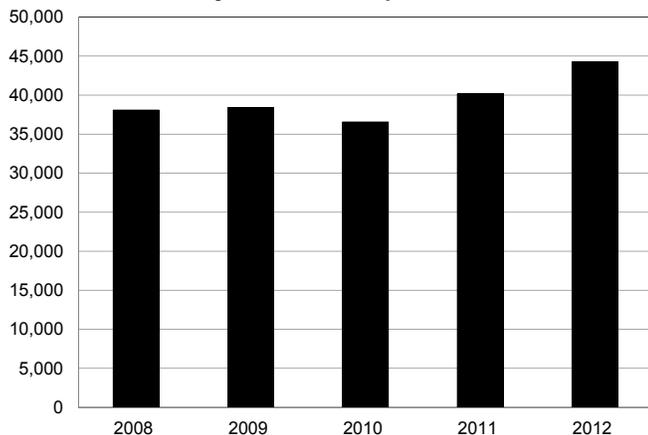
Ridership Trends

2008	38,089
2009	38,409
2010	36,567
2011	40,141
2012	44,262

2012 Highlights

- Hired a Regulations Controller for the transportation office in June
- A huge increase in transportation to and from school took us by surprise in September
- Increased fares in December
- Increased trips by more than 4,000 from 2011 to 2012
- Awarded a \$30,000 grant from Parkview Huntington Hospital for 2013 trips

System Ridership Trend





Huntington County Council on Aging

Legislative District

Indiana Senate 17

Indiana House 50

U.S. Congressional 3

Productivity

Total Passenger Boardings 44,262

Total Vehicle Miles 311,060

Revenue Vehicle Miles 310,039

Revenue Vehicle Hours 23,453

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.91

Operating Expense per Passenger Trip \$13.41

Passenger Trips per Total Vehicle Mile 0.14

Passenger Trips per Capita 1.19

Financial Performance

Operating Subsidy \$540,270

Operating Subsidy Ratio 91%

Locally Derived Income \$288,555

Locally Derived Income Per Operating Expense \$0.49

Fare Recovery Ratio 9%

Operating Expense Summary

Operator Salaries/Wages	\$239,918
Other Salaries/Wages	\$139,177
Fringe	\$33,876
Services	\$14,089
Materials and Supplies	\$117,252
Utilities	\$3,452
Casualty/Liability	\$38,719
Purchased Transportation	\$0
Other	\$7,200
Total Expenses	\$593,683
Fixed Route Expenses	\$0
Demand Response Services	\$593,683

Revenue Summary

Fare Revenue	\$53,413
Contract/Other	\$0
Local Assistance	\$235,142
State Assistance	\$84,670
Federal Assistance	\$220,458
Total Revenue	\$593,683

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1998	Mercury	4	No	Gas
1	2000	Dodge	9+2wc	Yes	Gas
1	2001	Dodge	13	No	Gas
1	2003	Dodge	6	No	Gas
1	2003	Buick	4	No	Gas
1	2005	Dodge	6	No	Gas
1	2005	Chevy/Braun	4+1wc	Yes	Gas
1	2005	Chevy/Braun	6+1wc	Yes	Gas
1	2006	Chevy/Braun	6+1wc	Yes	Gas
1	2007	Chevy/Braun	5	Yes	Gas
1	2007	Ford	8	Yes	Gas
2	2008	Chevy/Braun	5	Yes	Gas
3	2010	Dodge	4+1wc	Yes	Gas
1	2010	Ford	8	Yes	Gas

17



Indianapolis

1501 W. Washington St
 Indianapolis, IN 46222
 (317) 635-2100

Contact: Michael Terry, President/CEO

Email: mterry@indygo.net

Website: www.indygo.net

General Information

Type of Service Fixed Route and Paratransit
Service Area Marion County
Service Population 911,296

Service Hours

Weekday 4:17 AM - 12:37 AM
Saturday 5:49 AM - 12:41 AM
Sunday 6:40 AM - 10:00 PM

Fare Structure

Base \$1.75
Youth \$0.85
Elderly/Disabled \$0.85
Transfer NONE
Other/Special
 Monthly Pass Fixed Route \$60.00
 Senior and Student Monthly Pass \$30.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	356	5
Maintenance	76	2
Administration	40	2
	<u>472</u>	<u>9</u>

Operation Characteristics

Revenue Vehicles	229
Peak Hour Fleet	185
Base Fleet	132
Fuel Consumption (gal)	2,021,211

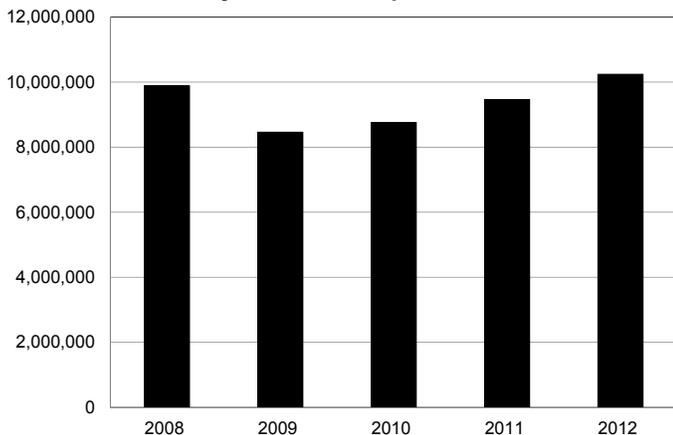
Ridership Trends

2008	9,883,684
2009	8,463,419
2010	8,757,876
2011	9,464,750
2012	10,243,610

2012 Highlights

- IndyGo had an 8% increase in fixed route ridership over 2011.
- Total ridership including paratransit service totaled more than 10 million passenger trips
- IndyGo provided 325,212 passenger trips, 39% more rides than a typical week during Super Bowl activities (Jan 27 – Feb 5)
- Awarded JARC and NF funds to expand communication systems
- IndyGo launched its transit police program, funded by a grant from the DOJ

System Ridership Trend





Legislative District

Indiana Senate	29, 30, 31, 32, 33, 34, 35, 36
Indiana House	25, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100
U.S. Congressional	5, 7

Productivity

Total Passenger Boardings	10,243,610
Total Vehicle Miles	11,174,217
Revenue Vehicle Miles	9,366,830
Revenue Vehicle Hours	625,100

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.10
Operating Expense per Passenger Trip	\$5.57
Passenger Trips per Total Vehicle Mile	0.92
Passenger Trips per Capita	11.24

Financial Performance

Operating Subsidy	\$44,226,691
Operating Subsidy Ratio	78%
Locally Derived Income	\$30,905,269
Locally Derived Income Per Operating Expense	\$0.54
Fare Recovery Ratio	20%

Operating Expense Summary

Operator Salaries/Wages	\$13,958,422
Other Salaries/Wages	\$7,651,860
Fringe	\$6,339,534
Services	\$4,526,942
Materials and Supplies	\$9,686,742
Utilities	\$711,970
Casualty/Liability	\$2,043,656
Purchased Transportation	\$8,247,327
Other	\$3,862,984
Total Expenses	\$57,029,437
Fixed Route Expenses	\$48,782,110
Demand Response Services	\$8,247,327

Revenue Summary

Fare Revenue	\$11,266,128
Contract/Other	\$1,536,618
Local Assistance	\$18,102,523
State Assistance	\$10,573,120
Federal Assistance	\$15,551,048
Total Revenue	\$57,029,437

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
12	1997	Gillig	Yes	44+2wc	Diesel
5	1998	Gillig	Yes	44+2wc	Diesel
10	1999	Nova	Yes	39+3wc	Diesel
10	2000	Gillig	Yes	23+2wc	Diesel
24	2000	Gillig	Yes	28+2wc	Diesel
25	2000	Gillig	Yes	38+2wc	Diesel
11	2001	New Flyer	Yes	39+2wc	Diesel
24	2003	Gillig	Yes	38+2wc	Diesel
2	2004	Gillig	Yes	38+2wc	Diesel
3	2005	Ford	Yes	12	Diesel
1	2006	Dodge	Yes	11	Diesel
10	2007	Gillig	Yes	38+2wc	Diesel
3	2008	Chevy	Yes	12+2wc	Diesel
55	2009	Chevy	Yes	10+2wc	Diesel
10	2009	Dodge	Yes	8+2wc	Diesel
11	2010	Gillig	Yes	38+2wc	Diesel
11	2010	Gillig	Yes	38+2wc	Diesel
1	2011	Champion	Yes	14+3wc	Diesel
1	2011	Ford	Yes	15+2wc	Gas

229



Jay Randolph Delaware...

1701 Pilgrim Boulevard
 Yorktown, IN 47396
 (888) 589-1121

Contact: Kevin Jeffers, Transportation Manager

Email: kjeffers@lifestreaminc.org

Website: www.lifestreaminc.org

General Information

Type of Service Demand Response
Service Area Blackford, Delaware, Henry, Jay, and Randolph Counties
Service Population 179,237

Service Hours

Weekday 7:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled \$2.50
Transfer NONE
Other/Special
 Ages 59 and younger \$33 monthly pass
 Ages 60 and older \$25 monthly pass

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	11	6
Maintenance	0	0
Administration	4	0
	<u>15</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	27
Peak Hour Fleet	19
Base Fleet	13
Fuel Consumption (gal)	74,441

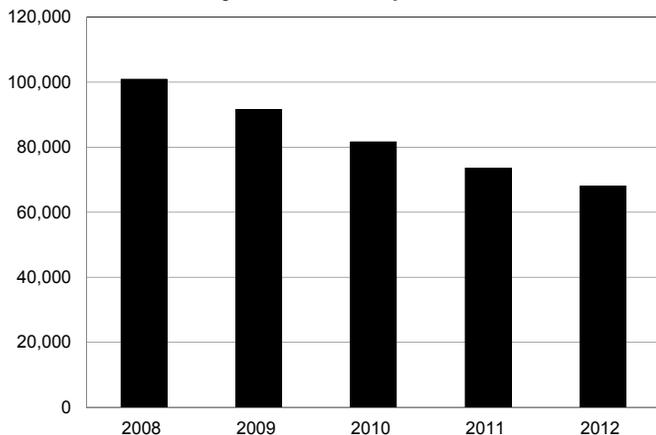
Ridership Trends

2008	100,904
2009	91,496
2010	81,636
2011	73,592
2012	67,964

2012 Highlights

- Implementation of Mobile Data Computer (MDC) System in 2012
- Fitness for Duty Program implemented in 2012
- Driver Supervisor added to staff in 2012
- Began providing service to DSI program clients in Henry County in 2012

System Ridership Trend





JAY-RAN-DEL / The New InterUrban

Legislative District

Indiana Senate 17, 19, 20, 26, 27, 28
 Indiana House 31, 32, 33, 34, 35, 54, 56

U.S. Congressional 5, 6

Productivity

Total Passenger Boardings 67,964
 Total Vehicle Miles 638,300
 Revenue Vehicle Miles 628,794
 Revenue Vehicle Hours 37,414

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.32
 Operating Expense per Passenger Trip \$21.79
 Passenger Trips per Total Vehicle Mile 0.11
 Passenger Trips per Capita 0.38

Financial Performance

Operating Subsidy \$1,433,248
 Operating Subsidy Ratio 97%
 Locally Derived Income \$621,097
 Locally Derived Income Per Operating Expense \$0.42
 Fare Recovery Ratio 3%

Operating Expense Summary

Operator Salaries/Wages	\$542,043
Other Salaries/Wages	\$0
Fringe	\$145,565
Services	\$97,037
Materials and Supplies	\$270,884
Utilities	\$23,493
Casualty/Liability	\$56,369
Purchased Transportation	\$0
Other	\$345,871
Total Expenses	\$1,481,262
Fixed Route Expenses	\$0
Demand Response Services	\$1,481,262

Revenue Summary

Fare Revenue	\$48,014
Contract/Other	\$0
Local Assistance	\$573,083
State Assistance	\$207,923
Federal Assistance	\$652,242
Total Revenue	\$1,481,262

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1998	Ford	15	No	Gas
1	2003	Ford	15	No	Gas
1	2003	Ford	12+2wc	Yes	Gas
1	2004	Ford	11+2wc	Yes	Gas
1	2004	Ford	12	No	Gas
2	2005	Ford	11+2wc	Yes	Gas
2	2006	Ford	11+2wc	Yes	Gas
3	2007	Ford	11+2wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
3	2009	Ford	8+2wc	Yes	Gas
10	2010	Ford	8+2wc	Yes	Gas
27					



Johnson County

P O Box 216
Franklin, IN 46131
(317) 738-5523

Contact: Becky Allen, Director
Email: beckyallen2@gmail.com
Website: www.accessjohnsoncounty.org

General Information

Type of Service Demand Response and Fixed Route
Service Area Johnson, Shelby and Brown
Service Population 149,541

Service Hours

Weekday 5:00 AM - 10:00 PM (Johnson)
Saturday 9:00 AM - 5:00 PM
Sunday CLOSED

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled \$4.00
Transfer NONE
Other/Special
\$1.00 Fixed Route
Discounts available/Monthly passes/etc

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	35	22
Maintenance	0	0
Administration	1	2
	<u>36</u>	<u>24</u>

Operation Characteristics

Revenue Vehicles	40
Peak Hour Fleet	39
Base Fleet	32
Fuel Consumption (gal)	79,308

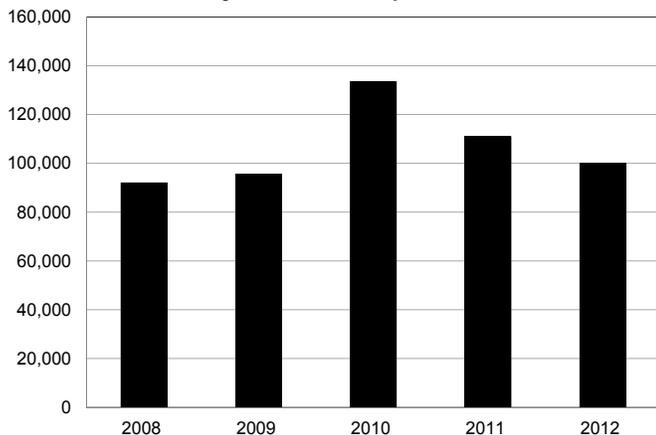
Ridership Trends

2008	92,032
2009	95,622
2010	133,405
2011	110,970
2012	100,118

2012 Highlights

- Provided 142,108 system-wide passenger trips including JARC and New Freedom
- In 2012, converted service and completed 54,040 passenger trips on fixed route service
- Johnson Co. had total of 14,560 registered passengers, not including fixed route walk-ons
- 121,437 passenger trips in Johnson County, including JARC and New Freedom
- ShelbyGo finished its 7th year with 18,325 passenger trips
- Brown County finished its 5th year with 2,346 passenger trips

System Ridership Trend





Access Johnson Co. Public Transit

Legislative District

Indiana Senate 32, 35, 36, 37, 40, 41, 42
Indiana House 47, 53, 57, 58, 59, 60, 65, 93

U.S. Congressional 9

Productivity

Total Passenger Boardings 100,118
Total Vehicle Miles 768,992
Revenue Vehicle Miles 766,883
Revenue Vehicle Hours 51,863

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.05
Operating Expense per Passenger Trip \$15.71
Passenger Trips per Total Vehicle Mile 0.13
Passenger Trips per Capita 0.67

Financial Performance

Operating Subsidy \$1,484,317
Operating Subsidy Ratio 94%
Locally Derived Income \$521,910
Locally Derived Income Per Operating Expense \$0.33
Fare Recovery Ratio 6%

Operating Expense Summary

Operator Salaries/Wages	\$395,461
Other Salaries/Wages	\$174,624
Fringe	\$107,828
Services	\$69,820
Materials and Supplies	\$191,634
Utilities	\$12,151
Casualty/Liability	\$35,023
Purchased Transportation	\$475,459
Other	\$111,335
Total Expenses	\$1,573,335
Fixed Route Expenses	\$423,031
Demand Response Services	\$1,150,304

Revenue Summary

Fare Revenue	\$89,020
Contract/Other	-\$2
Local Assistance	\$432,892
State Assistance	\$309,268
Federal Assistance	\$742,157
Total Revenue	\$1,573,335

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Chevy	3+2wc	Yes	Gas
1	2005	Chevy	5+2wc	Yes	Gas
2	2006	Ford	12+2wc	Yes	Gas
1	2006	Chevy	5+2wc	Yes	Gas
1	2006	Chevy	3+2wc	Yes	Gas
1	2007	Ford	10+2wc	Yes	Gas
2	2007	Ford	18+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
3	2008	Chevy	6+1wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
2	2008	Chevy	5+2wc	Yes	Gas
1	2008	Chevy	4+2wc	Yes	Gas
1	2009	Ford	10+2wc	Yes	Gas
1	2010	Ford	4	No	Gas
8	2010	Ford	8+2wc	Yes	Gas
5	2010	Ford	12+2wc	Yes	Gas
6	2010	Ford	16+2wc	Yes	Gas
40					



KIRPC

115 E. Fourth Street, P.O. Box 127
 Monon, IN 47959
 (219) 253-6658

Contact: Lynette Carpenter, Financial Manager

Email: lcarpent@urhere.net

Website: www.kirpc.net

General Information

Type of Service Demand Response
Service Area Jasper, Pulaski, Newton, and Starke Counties
Service Population 70,243

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer NONE
Other/Special

Monthly pass 12 for \$60; \$20 for elderly/disabled
 \$6.00 ticket for value for \$5.00 (Starke County)

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	19
Maintenance	0	0
Administration	8	7
	<u>16</u>	<u>26</u>

Operation Characteristics

Revenue Vehicles	40
Peak Hour Fleet	26
Base Fleet	24
Fuel Consumption (gal)	51,127

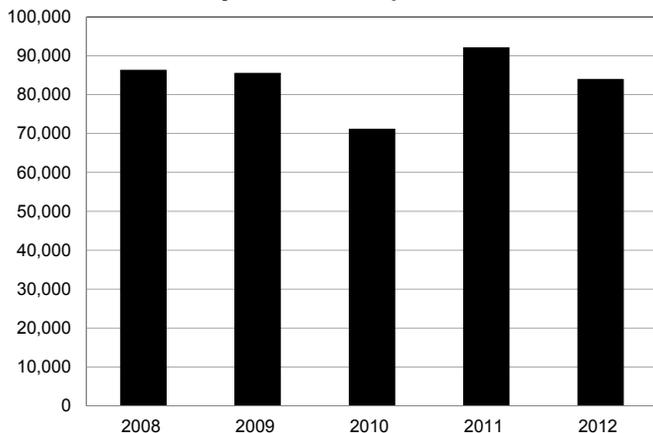
Ridership Trends

2008	86,301
2009	85,509
2010	71,150
2011	92,084
2012	83,953

2012 Highlights

- Title VI Policies adopted in Starke County
- Met with Starke County Emergency Mgmt Team and are included in disaster plan
- Service to Elderly population increased in Pulaski County
- Servicing Peak Community Services-Adults with disabilities living independently
- Regular TAC Meetings
- Substance abuse policies revised

System Ridership Trend





Arrowhead Country Public Transit System-KIRPC

Legislative District

Indiana Senate 5, 6, 7, 18
 Indiana House 4, 15, 16, 17, 20

U.S. Congressional 2, 4

Productivity

Total Passenger Boardings 83,953
 Total Vehicle Miles 680,577
 Revenue Vehicle Miles 644,780
 Revenue Vehicle Hours 32,568

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.72
 Operating Expense per Passenger Trip \$13.96
 Passenger Trips per Total Vehicle Mile 0.12
 Passenger Trips per Capita 1.20

Financial Performance

Operating Subsidy \$1,090,774
 Operating Subsidy Ratio 93%
 Locally Derived Income \$379,649
 Locally Derived Income Per Operating Expense \$0.32
 Fare Recovery Ratio 6%

Operating Expense Summary

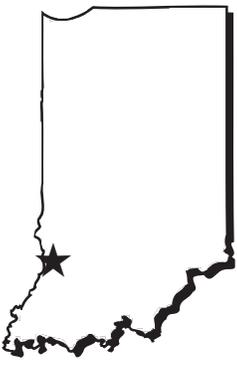
Operator Salaries/Wages	\$320,941
Other Salaries/Wages	\$256,639
Fringe	\$208,630
Services	\$78,528
Materials and Supplies	\$173,345
Utilities	\$32,030
Casualty/Liability	\$61,769
Purchased Transportation	\$0
Other	\$40,235
Total Expenses	\$1,172,117
Fixed Route Expenses	\$0
Demand Response Services	\$1,172,117

Revenue Summary

Fare Revenue	\$73,777
Contract/Other	\$7,566
Local Assistance	\$298,306
State Assistance	\$247,082
Federal Assistance	\$545,386
Total Revenue	\$1,172,117

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2001	Chevy	22	No	Gas
1	2003	Chevy	21+8wc	Yes	Gas
2	2003	Chevy	21	No	Gas
1	2004	Ford	8+2wc	Yes	Gas
1	2005	Buick	4	No	Gas
2	2005	Ford	9+2wc	Yes	Gas
1	2005	Dodge	7	No	Gas
1	2005	Chevy	26	No	Gas
1	2006	Ford	7+1wc	Yes	Gas
2	2006	Ford	9+2wc	Yes	Gas
1	2006	Chevy	28	No	Gas
1	2006	Dodge	6	No	Gas
1	2007	Ford	11	No	Gas
1	2007	Chevy	20	No	Gas
1	2007	Dodge	7	No	Gas
1	2007	Ford	9+2wc	Yes	Gas
1	2007	Ford	8+2wc	Yes	Gas
1	2007	Chevy	28	No	Gas
1	2007	Dodge	6	No	Gas
1	2008	GMC	21	No	Gas
3	2008	Chevy	4+1wc	Yes	Gas
1	2008	Chevy	26	No	Gas
1	2009	Ford	9+2wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
2	2010	Dodge	8+2wc	Yes	Gas
4	2010	Dodge	4+1wc	Yes	Gas
4	2010	Ford	8+2wc	Yes	Gas
1	2011	Chevy	24	No	Gas



Knox County

2009 Prospect Ave.
 Vincennes, IN 47591
 (812) 886-3381

Contact: Michele Shake, Transportation Coordinator
Email: mshake@bettyejmccormick .org

General Information

Type of Service Demand Response and Deviated Fixed Routes
Service Area Knox County
Service Population 38,440

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday By Appointment Only
Sunday By Appointment Only

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer \$2.00
Other/Special
 KCARC approved consumers \$1.00
 Vincennes University students with valid ID \$1.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	18
Maintenance	0	1
Administration	1	2
	<u>4</u>	<u>21</u>

Operation Characteristics

Revenue Vehicles	19
Peak Hour Fleet	13
Base Fleet	10
Fuel Consumption (gal)	35,619

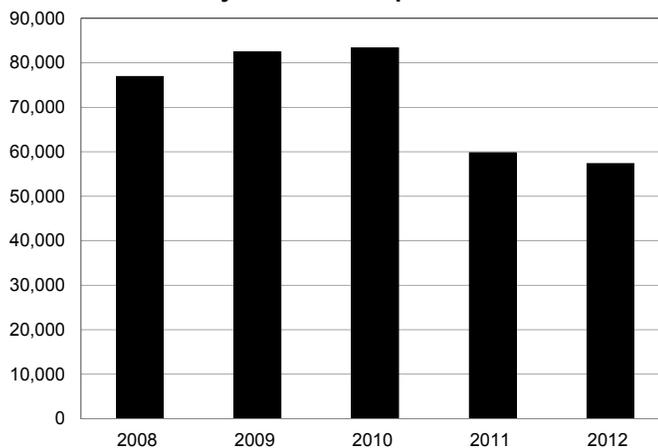
Ridership Trends

2008	76,941
2009	82,507
2010	83,378
2011	59,817
2012	57,376

2012 Highlights

- Partnership with GRMC and Public Library to transport Junior Rangers for several outings
- Partnership with WorkOne to start new route for people searching for employment
- Received a JARC grant allowing us to provide transp. to over 85 families for Head Start
- Began extensive marketing campaign with TV, radio, billboard and Spanish brochures
- Construction of new office/maintenance building and two additional bus bays
- Began talks with FarBest Foods for addition of 1st and 2nd shift routes

System Ridership Trend





Legislative District

Indiana Senate 39, 48
 Indiana House 45, 64

U.S. Congressional 8

Productivity

Total Passenger Boardings 57,376
 Total Vehicle Miles 254,329
 Revenue Vehicle Miles 249,729
 Revenue Vehicle Hours 11,626

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.77
 Operating Expense per Passenger Trip \$12.30
 Passenger Trips per Total Vehicle Mile 0.23
 Passenger Trips per Capita 1.49

Financial Performance

Operating Subsidy \$669,117
 Operating Subsidy Ratio 95%
 Locally Derived Income \$203,830
 Locally Derived Income Per Operating Expense \$0.29
 Fare Recovery Ratio 5%

Operating Expense Summary

Operator Salaries/Wages	\$228,653
Other Salaries/Wages	\$59,461
Fringe	\$62,157
Services	\$20,000
Materials and Supplies	\$177,924
Utilities	\$15,943
Casualty/Liability	\$36,231
Purchased Transportation	\$0
Other	\$105,284
Total Expenses	\$705,653
Fixed Route Expenses	\$0
Demand Response Services	\$705,653

Revenue Summary

Fare Revenue	\$36,536
Contract/Other	\$0
Local Assistance	\$167,294
State Assistance	\$201,869
Federal Assistance	\$299,954
Total Revenue	\$705,653

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	18+2wc	Yes	Gas
1	2003	Chevy	6+1wc	Yes	Gas
1	2003	Ford	18+4wc	Yes	Gas
1	2005	Chevy	5	No	Gas
1	2005	Ford	10+2wc	Yes	Gas
2	2006	Ford	11+2wc	Yes	Gas
1	2007	Chevy	6+1wc	Yes	Gas
1	2007	Ford	21+2wc	Yes	Gas
1	2008	Ford	16+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
1	2009	Ford	12+2wc	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
2	2011	Ford	16+4wc	Yes	Gas
1	2011	Ford	8+2wc	Yes	Gas
1	2011	Ford	2+2wc	Yes	Gas

19



Kokomo

209 S Union St
 Kokomo, IN 46901
 (765) 456-2336

Contact: Larry A Ives, Director

Email: khcgcc@aol.com

Website: www.cityofkokomo.org/main.asp?SectionID=64

General Information

Type of Service Fixed Route and Demand Response
Service Area Kokomo Urbanized Area
Service Population 62,182

Service Hours

Weekday 6:30 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$7.50
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	9	19
Maintenance	0	9
Administration	0	3
	<u>9</u>	<u>31</u>

Operation Characteristics

Revenue Vehicles	30
Peak Hour Fleet	30
Base Fleet	27
Fuel Consumption (gal)	74,029

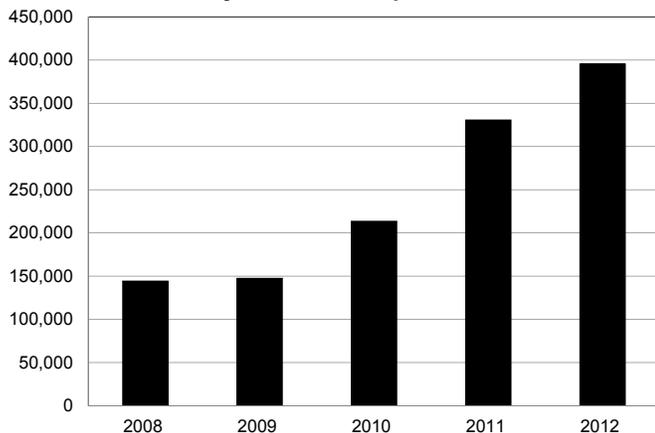
Ridership Trends

2008	144,415
2009	147,601
2010	213,633
2011	330,797
2012	395,750

2012 Highlights

- Marks Friendly Cab (FCR Provider) ended contract on 9/12/12
- Kokomo Cab (FCR Provider) began contract service on 9/1/12
- Purchased three MV1 Paratransit Vehicles for Spirit of Kokomo Paratransit Service
- Ordered two 35' Buses for City Line Service deliverable in May 2013

System Ridership Trend



Kokomo Transit



Legislative District

Indiana Senate 7, 21
 Indiana House 30, 38

U.S. Congressional 4

Productivity

Total Passenger Boardings 395,750
 Total Vehicle Miles 684,224
 Revenue Vehicle Miles 516,324
 Revenue Vehicle Hours 48,602

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.74
 Operating Expense per Passenger Trip \$4.74
 Passenger Trips per Total Vehicle Mile 0.58
 Passenger Trips per Capita 6.36

Financial Performance

Operating Subsidy \$1,685,265
 Operating Subsidy Ratio 90%
 Locally Derived Income \$722,386
 Locally Derived Income Per Operating Expense \$0.39
 Fare Recovery Ratio 10%

Operating Expense Summary

Operator Salaries/Wages	\$408,565
Other Salaries/Wages	\$351,893
Fringe	\$268,397
Services	\$85,445
Materials and Supplies	\$252,854
Utilities	\$6,797
Casualty/Liability	\$0
Purchased Transportation	\$455,815
Other	\$44,975
Total Expenses	\$1,874,741
Fixed Route Expenses	\$282,602
Demand Response Services	\$1,592,139

Revenue Summary

Fare Revenue	\$189,476
Contract/Other	\$0
Local Assistance	\$532,910
State Assistance	\$509,227
Federal Assistance	\$643,128
Total Revenue	\$1,874,741

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2002	Ford	Yes	12+2wc	Diesel
2	2004	Ford	Yes	12+2wc	Deisel
4	2006	Ford	Yes	12+2wc	Diesel
2	2007	Ford	Yes	12+2wc	Diesel
3	2008	Chevy	Yes	12+2	Diesel
2	2009	Dodge	Yes	3+2	Gas
3	2011	FL	Yes	30+2	Diesel
3	2012	MV1	Yes	3+1wc	Gas

Vehicles owned by a Private Provider for First City Rider

30



Kosciusko County

1804 E. Winona Ave
 Warsaw, IN 46580
 (574) 267-4990

Contact: Kevin Planck, Manager
Email: kevin.planck@cardinalservices.org
Website: www.cardinalservices.org

General Information

Type of Service Demand Response
Service Area Kosciusko County
Service Population 77,358

Service Hours

Weekday 5:30 AM - 8:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	4
Maintenance	1	0
Administration	3	0
	<u>12</u>	<u>4</u>

Operation Characteristics

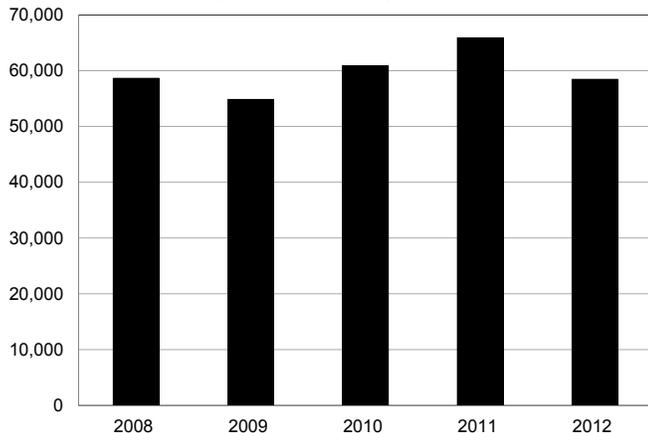
Revenue Vehicles	12
Peak Hour Fleet	8
Base Fleet	8
Fuel Consumption (gal)	25,535

Ridership Trends

2008	58,666
2009	54,884
2010	60,944
2011	65,931
2012	58,486

2012 Highlights

System Ridership Trend





Kosciusko Area Bus Service

Legislative District

Indiana Senate 9, 13, 17, 18

Indiana House 18, 22, 23

U.S. Congressional 2, 3

Productivity

Total Passenger Boardings 58,486

Total Vehicle Miles 233,812

Revenue Vehicle Miles 231,463

Revenue Vehicle Hours 13,795

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.99

Operating Expense per Passenger Trip \$11.97

Passenger Trips per Total Vehicle Mile 0.25

Passenger Trips per Capita 0.76

Financial Performance

Operating Subsidy \$487,597

Operating Subsidy Ratio 70%

Locally Derived Income \$277,879

Locally Derived Income

Per Operating Expense \$0.40

Fare Recovery Ratio 4%

Operating Expense Summary

Operator Salaries/Wages	\$185,985
Other Salaries/Wages	\$97,943
Fringe	\$156,620
Services	\$11,617
Materials and Supplies	\$121,071
Utilities	\$10,799
Casualty/Liability	\$13,232
Purchased Transportation	\$0
Other	\$102,709
Total Expenses	\$699,976
Fixed Route Expenses	\$0
Demand Response Services	\$699,976

Revenue Summary

Fare Revenue	\$27,803
Contract/Other	\$184,576
Local Assistance	\$65,500
State Assistance	\$101,011
Federal Assistance	\$321,086
Total Revenue	\$699,976

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	20+1wc	Yes	Diesel
1	2003	Ford	16+2wc	Yes	Diesel
1	2005	Ford	16+2wc	Yes	Diesel
1	2006	Ford	16+2wc	Yes	Diesel
1	2006	Ford	12+2wc	Yes	Gas
1	2007	Ford	12+2wc	Yes	Gas
1	2008	Ford	18+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
3	2010	Ford	16+2wc	Yes	Gas
1	2010	Dodge	4+1wc	Yes	Gas
12					



Lafayette

1250 Canal Rd, PO Box 588
 Lafayette, IN 47902
 (765) 423-2666

Contact: Martin B. Sennett, General Manager

Email: msennett@gocitybus.com

Website: www.gocitybus.com

General Information

Type of Service	Fixed Route and Demand Response
Service Area	Lafayette, West Lafayette Metropolitan Area, & Purdue
Service Population	123,046

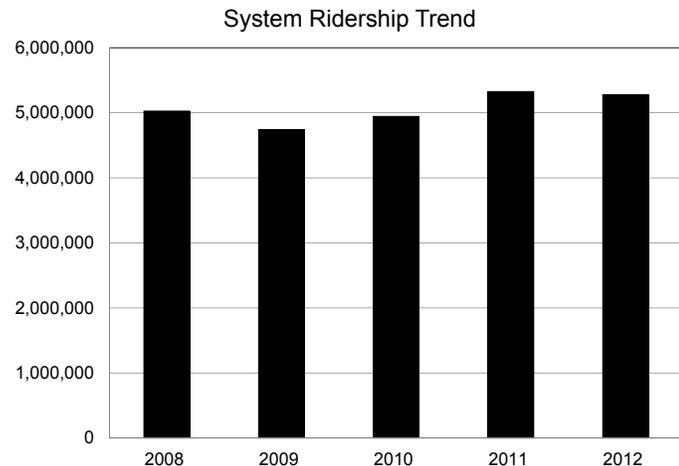
Service Hours

Weekday	6:00 AM - 12:40 AM
Saturday	6:00 AM - 3:20 AM
Sunday	8:45 AM - 6:40 PM

Fare Structure

Base	\$1.00
Youth	NONE
Elderly/Disabled	\$0.50
Transfer	NONE
Other/Special	

Pass \$28/mo; E&D \$14/mo; Token \$0.75/ride
 Day Pass \$2; Demand Resp \$2/ride



Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	81	17
Maintenance	13	0
Administration	19	1
	<hr/>	<hr/>
	113	18

Operation Characteristics

Revenue Vehicles	71
Peak Hour Fleet	60
Base Fleet	46
Fuel Consumption (gal)	418,257

Ridership Trends

2008	5,028,088
2009	4,741,647
2010	4,946,242
2011	5,327,744
2012	5,281,590

2012 Highlights

- Broke ground and began construction of the new transfer center, opening Spring 2013
- Completed a building expansion to add more indoor parking for buses
- Started offering \$2.00 Day Passes
- Annual ridership surpassed 5 million trips for third time since 2008
- Continued to provide extended route services using Job Access and Reverse Commute funds
- Continued to provide Travel Training & Outreach services using New Freedom funds



Legislative District

Indiana Senate 7, 22
 Indiana House 26, 27, 41
 U.S. Congressional 4

Productivity

Total Passenger Boardings 5,281,590
 Total Vehicle Miles 1,890,730
 Revenue Vehicle Miles 1,780,274
 Revenue Vehicle Hours 141,771

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.57
 Operating Expense per Passenger Trip \$1.99
 Passenger Trips per Total Vehicle Mile 2.79
 Passenger Trips per Capita 42.92

Financial Performance

Operating Subsidy \$7,292,446
 Operating Subsidy Ratio 69%
 Locally Derived Income \$6,102,682
 Locally Derived Income Per Operating Expense \$0.58
 Fare Recovery Ratio 25%

Operating Expense Summary

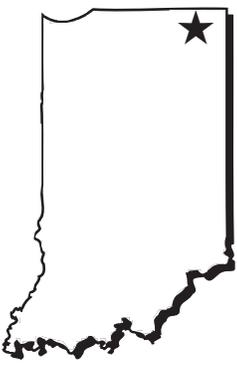
Operator Salaries/Wages	\$3,352,380
Other Salaries/Wages	\$1,521,778
Fringe	\$2,969,383
Services	\$294,848
Materials and Supplies	\$1,959,816
Utilities	\$122,963
Casualty/Liability	\$150,202
Purchased Transportation	\$0
Other	\$151,437
Total Expenses	\$10,522,807
Fixed Route Expenses	\$10,164,318
Demand Response Services	\$358,489

Revenue Summary

Fare Revenue	\$2,654,474
Contract/Other	\$575,887
Local Assistance	\$2,872,321
State Assistance	\$3,952,341
Federal Assistance	\$467,784
Total Revenue	\$10,522,807

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1994	New Flyer	Yes	60	Diesel
6	1998	New Flyer	Yes	60	Diesel
8	1998	Gillig	Yes	40	Diesel
9	1998	Gillig	Yes	38+2WC	Diesel
3	1999	Gillig	Yes	38+2WC	Diesel
2	2002	Chance	Yes	28	Diesel
6	2002	Gillig	Yes	40	Diesel
1	2002	Supreme	Yes	16+2WC	Diesel
3	2003	Gillig	Yes	40	Diesel
4	2005	Gillig	Yes	40	Diesel
7	2007	Gillig	Yes	40	Diesel
2	2007	Gillig	Yes	35	Diesel
2	2009	New Flyer	Yes	60	Diesel
6	2009	Gillig	Yes	40	Diesel
4	2010	Gillig	Yes	40	Diesel
2	2011	Supreme	Yes	11	Diesel
3	2011	New Flyer	Yes	45	Diesel
2	2011	Gillig	Yes	40	Diesel
71					



LaGrange

125 W Fenn Street, Suite 400

Lagrange, IN 46761

(260) 463-4161

Contact: Cheri Perkins , Executive Director

Email: cperkins@lagrangecoa.org

Website: www.lagrangecoa.org

General Information

Type of Service Demand Response
Service Area LaGrange County
Service Population 37,128

Service Hours

Weekday 5:00 AM - 5:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$3.00
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special
 Out of County \$35 OR \$70
 Other Public Rates \$6, \$9, \$11

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	13
Maintenance	0	0
Administration	1	0
	<u>2</u>	<u>13</u>

Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	8
Base Fleet	8
Fuel Consumption (gal)	26,789

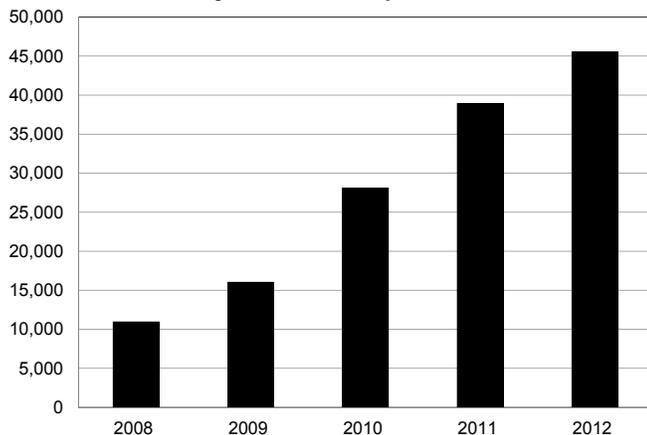
Ridership Trends

2008	10,947
2009	16,029
2010	28,047
2011	38,942
2012	45,506

2012 Highlights

- Most trips ever with 45,506
- First year of implementing the MQP program, proved to be doing what it's supposed to do!
- 2012 provided 6,564 more trips than 2011 but had 16,337 less miles
- Ran same amount of vans in 2011 as 2012
- Shortage of drivers at end of year 2012

System Ridership Trend



LaGrange County Area Transit



Legislative District

Indiana Senate 13
 Indiana House 18, 52
 U.S. Congressional 3

Productivity

Total Passenger Boardings 45,506
 Total Vehicle Miles 429,653
 Revenue Vehicle Miles 394,003
 Revenue Vehicle Hours 19,984

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.23
 Operating Expense per Passenger Trip \$11.66
 Passenger Trips per Total Vehicle Mile 0.11
 Passenger Trips per Capita 1.23

Financial Performance

Operating Subsidy \$420,594
 Operating Subsidy Ratio 79%
 Locally Derived Income \$274,096
 Locally Derived Income Per Operating Expense \$0.52
 Fare Recovery Ratio 21%

Operating Expense Summary

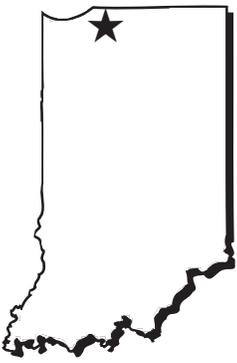
Operator Salaries/Wages	\$227,224
Other Salaries/Wages	\$59,301
Fringe	\$0
Services	\$0
Materials and Supplies	\$210,312
Utilities	\$20,986
Casualty/Liability	\$12,757
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$530,580
Fixed Route Expenses	\$0
Demand Response Services	\$530,580

Revenue Summary

Fare Revenue	\$109,986
Contract/Other	\$0
Local Assistance	\$164,110
State Assistance	\$113,663
Federal Assistance	\$142,821
Total Revenue	\$530,580

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	6	No	Gas
1	2003	Dodge	12	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2007	Dodge	6	No	Gas
1	2008	Ford	8+2wc	Yes	Gas
1	2008	Chevy	5+1wc	Yes	Gas
3	2010	Dodge	5+1wc	Yes	Gas
1	2011	Ford	9+2wc	Yes	Gas
2	2013	Ford	4	No	Gas
12					



LaPorte

102 L Street
 La Porte, IN 46350
 (219) 326-8274

Contact: Tom MacLennan, Director of Transportation

Email: transporte@cityoflaporte.com

Website: www.cityoflaporte.com/liv_cityrestransporte.asp

General Information

Type of Service Demand Response
Service Area City of La Porte and fringe
Service Population 22,053

Service Hours

Weekday 6:00 AM - 9:00 PM
Saturday 8:00 AM - 4:00 PM
Sunday CLOSED

Fare Structure

Base \$3.25
Youth \$1.25
Elderly/Disabled \$2.50
Transfer \$3.25
Other/Special
 10 Ride Pass General \$30
 10 Ride Pass Senior/Disabled \$22.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	8
Maintenance	1	0
Administration	1	0
	<u>7</u>	<u>8</u>

Operation Characteristics

Revenue Vehicles	8
Peak Hour Fleet	5
Base Fleet	2
Fuel Consumption (gal)	14,663

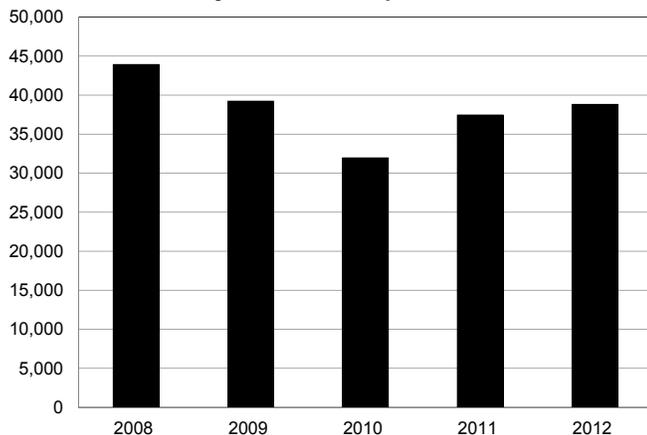
Ridership Trends

2008	43,931
2009	39,235
2010	31,969
2011	37,461
2012	38,828

2012 Highlights

- Added 6 "uncommon" city holidays as service days with 8AM-4PM service
- Reduced fuel use 4% while increasing miles 2% by using minivans better
- Saw 22% decrease in utility costs as a result of grant-funded building renovations

System Ridership Trend





Legislative District

Indiana Senate 8
Indiana House 9

U.S. Congressional 2

Productivity

Total Passenger Boardings 38,828
Total Vehicle Miles 116,715
Revenue Vehicle Miles 116,291
Revenue Vehicle Hours 48,872

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.73
Operating Expense per Passenger Trip \$14.23
Passenger Trips per Total Vehicle Mile 0.33
Passenger Trips per Capita 1.76

Financial Performance

Operating Subsidy \$425,627
Operating Subsidy Ratio 77%
Locally Derived Income \$267,686
Locally Derived Income Per Operating Expense \$0.48
Fare Recovery Ratio 18%

Operating Expense Summary

Operator Salaries/Wages	\$188,404
Other Salaries/Wages	\$135,176
Fringe	\$122,623
Services	\$6,596
Materials and Supplies	\$67,045
Utilities	\$10,795
Casualty/Liability	\$20,152
Purchased Transportation	\$0
Other	\$1,735
Total Expenses	\$552,526
Fixed Route Expenses	\$0
Demand Response Services	\$552,526

Revenue Summary

Fare Revenue	\$97,078
Contract/Other	\$29,821
Local Assistance	\$140,787
State Assistance	\$72,028
Federal Assistance	\$212,812
Total Revenue	\$552,526

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2005	Ford	Yes	8+2wc	Gas
3	2006	Ford	Yes	8+2wc	Gas
1	2008	Ford	Yes	8+2wc	Gas
1	2010	Dodge	Yes	3+2wc	Flex-fuel (Gas)
1	2012	Dodge	Yes	3+2wc	Flex-fuel (Gas)
8					



Madison County

16 E. 9th Street, Room 100

Anderson, IN 46016

(765) 641-9482

Contact: David Benefiel, Transit Manager

Email: dbenefiel@mccog.net

Website: www.mccog.net

General Information

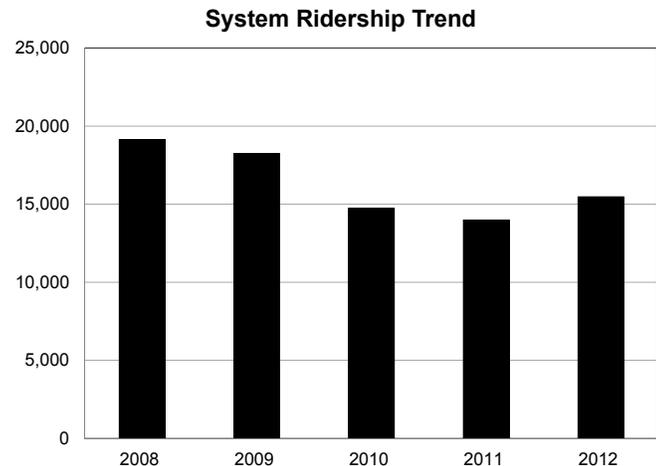
Type of Service Demand Response
Service Area Madison County except Anderson
Service Population 75,507

Service Hours

Weekday 7:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$4.00
Youth \$3.00
Elderly/Disabled \$2.00
Transfer NONE
Other/Special
 Monthly Pass \$33.00
 Seniors Monthly Pass \$25.00



Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	3
Maintenance	0	0
Administration	0	20
	<u>4</u>	<u>23</u>

Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	6
Base Fleet	5
Fuel Consumption (gal)	25,978

Ridership Trends

2008	19,153
2009	18,252
2010	14,727
2011	13,978
2012	15,478

2012 Highlights

- Implementation of Mobile Data Computer (MDC) System
- Single Source Maintenance Agreement was continued
- Fitness for Duty was implemented
- Driver Supervisor was added
- Advertising with CleanZone Marketing continued
- Strengthened service planning with GIS data analysis



Transportation for Rural Areas of Madison County

Legislative District

Indiana Senate 20, 25, 26

Indiana House 35, 36, 37

U.S. Congressional 5

Productivity

Total Passenger Boardings 15,478

Total Vehicle Miles 217,770

Revenue Vehicle Miles 214,547

Revenue Vehicle Hours 12,000

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.58

Operating Expense per Passenger Trip \$22.21

Passenger Trips per Total Vehicle Mile 0.07

Passenger Trips per Capita 0.20

Financial Performance

Operating Subsidy \$328,979

Operating Subsidy Ratio 96%

Locally Derived Income \$109,763

Locally Derived Income

Per Operating Expense \$0.32

Fare Recovery Ratio 4%

Operating Expense Summary

Operator Salaries/Wages	\$38,577
Other Salaries/Wages	\$0
Fringe	\$20,204
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$270,865
Other	\$14,161
Total Expenses	\$343,807
Fixed Route Expenses	\$0
Demand Response Services	\$343,807

Revenue Summary

Fare Revenue	\$14,828
Contract/Other	\$0
Local Assistance	\$94,935
State Assistance	\$69,556
Federal Assistance	\$164,488
Total Revenue	\$343,807

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
6	2010	Ford	8+2wc	Yes	Gas
6					



Marion

520 East 6th Street
 Marion, IN 46953
 (765) 668-4405

Contact: John Lawson, Transit Manager

Email: jlawson@marionindiana.us

Website: www.marionindiana.us

General Information

Type of Service Deviated Fixed Route
Service Area Corporate limits and ADA corridors
Service Population 37,669

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base NONE
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	9	2
Maintenance	1	0
Administration	3	0
	<u>13</u>	<u>2</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	34,778

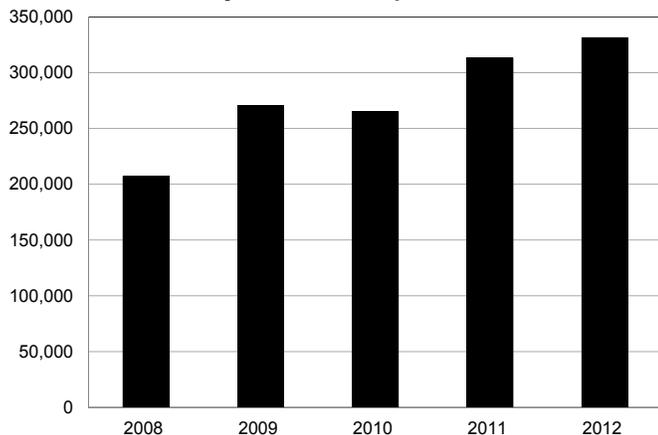
Ridership Trends

2008	207,008
2009	270,748
2010	264,994
2011	313,251
2012	331,518

2012 Highlights

- Completion of a \$525,000 FTA/INDOT ARRA grant for renovation of passenger terminal

System Ridership Trend



Marion Transit System



Legislative District

Indiana Senate 17, 19, 20

Indiana House 31, 32

U.S. Congressional 5

Productivity

Total Passenger Boardings 331,518

Total Vehicle Miles 201,015

Revenue Vehicle Miles 201,015

Revenue Vehicle Hours 12,583

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.45

Operating Expense per Passenger Trip \$3.31

Passenger Trips per Total Vehicle Mile 1.65

Passenger Trips per Capita 8.80

Financial Performance

Operating Subsidy \$1,096,275

Operating Subsidy Ratio 100%

Locally Derived Income \$274,071

Locally Derived Income Per Operating Expense \$0.25

Fare Recovery Ratio 0%

Operating Expense Summary

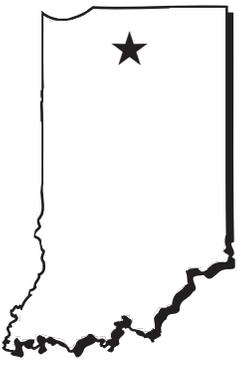
Operator Salaries/Wages	\$387,914
Other Salaries/Wages	\$172,479
Fringe	\$305,330
Services	\$51,262
Materials and Supplies	\$112,926
Utilities	\$7,636
Casualty/Liability	\$50,219
Purchased Transportation	\$0
Other	\$8,509
Total Expenses	\$1,096,275
Fixed Route Expenses	\$1,096,275
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Local Assistance	\$274,071
State Assistance	\$274,068
Federal Assistance	\$548,136
Total Revenue	\$1,096,275

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Ford	Yes	16+2wc	Gas
8	2010	Ford	Yes	16+2wc	Gas
10					



Marshall County

1305 W Harrison
 Plymouth, IN 46563
 (547) 936-9904

Contact: Jackie Wright, Director
Email: mcoas@hotmail.com

General Information

Type of Service Demand Response
Service Area Marshall County
Service Population 47,051

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	7
Maintenance	0	0
Administration	0	1
	<u>2</u>	<u>8</u>

Operation Characteristics

Revenue Vehicles	8
Peak Hour Fleet	8
Base Fleet	8
Fuel Consumption (gal)	13,099

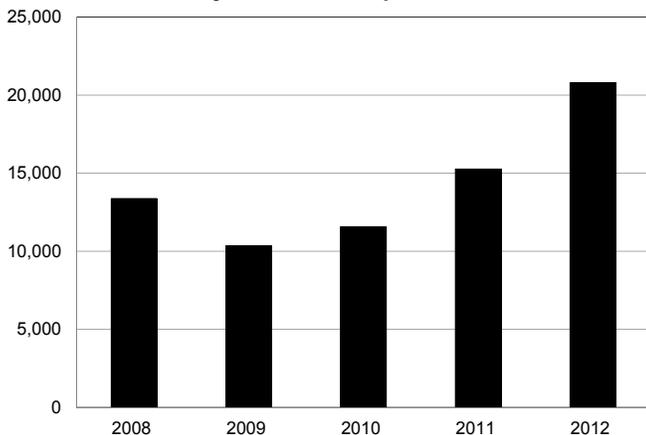
Ridership Trends

2008	13,382
2009	10,337
2010	11,578
2011	15,270
2012	20,791

2012 Highlights

- Large ridership increase

System Ridership Trend



Marshall County Public Transit



Legislative District

Indiana Senate 5, 9
 Indiana House 17, 23

U.S. Congressional 2

Productivity

Total Passenger Boardings 20,791
 Total Vehicle Miles 128,465
 Revenue Vehicle Miles 127,841
 Revenue Vehicle Hours 11,776

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.26
 Operating Expense per Passenger Trip \$13.94
 Passenger Trips per Total Vehicle Mile 0.16
 Passenger Trips per Capita 0.44

Financial Performance

Operating Subsidy \$268,271
 Operating Subsidy Ratio 93%
 Locally Derived Income \$110,114
 Locally Derived Income Per Operating Expense \$0.38
 Fare Recovery Ratio 7%

Operating Expense Summary

Operator Salaries/Wages	\$128,774
Other Salaries/Wages	\$63,403
Fringe	\$24,929
Services	\$0
Materials and Supplies	\$50,243
Utilities	\$5,767
Casualty/Liability	\$8,694
Purchased Transportation	\$0
Other	\$8,044
Total Expenses	\$289,854
Fixed Route Expenses	\$0
Demand Response Services	\$289,854

Revenue Summary

Fare Revenue	\$21,583
Contract/Other	\$0
Local Assistance	\$88,531
State Assistance	\$45,604
Federal Assistance	\$134,136
Total Revenue	\$289,854

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Chevy	6	Yes	Gas
1	2006	Dodge	5	Yes	Gas
1	2007	Ford	4	No	Gas
1	2008	Ford	14	Yes	Gas
2	2008	Chevy	4+2wc	Yes	Gas
1	2009	Ford	14	Yes	Gas
1	2009	Ford	10+2wc	Yes	Gas
8					



Miami County

34 E Sixth Street
Peru, IN 46970
(765) 472-1979

Contact: Kathleen Brehmer, Associate Executive Director

Email: kbrehmer@mcymca.org

Website: www.miamicounty.com

General Information

Type of Service Demand Response
Service Area Miami County
Service Population 36,903

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled NONE
Transfer \$2.00
Other/Special
\$1/second family member

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	11
Maintenance	0	0
Administration	2	2
	<u>2</u>	<u>13</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	14,262

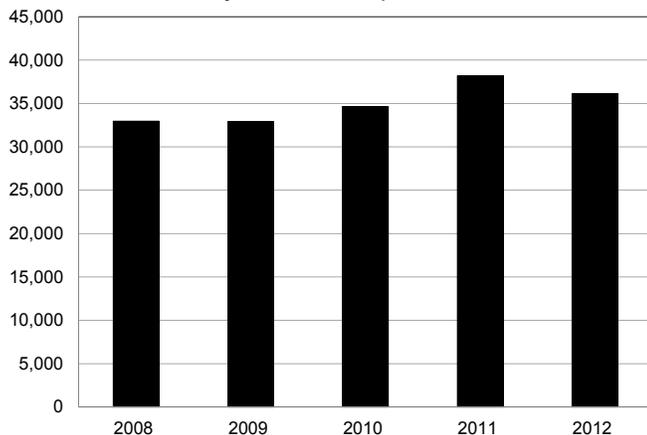
Ridership Trends

2008	32,973
2009	32,940
2010	34,634
2011	38,189
2012	36,118

2012 Highlights

- Y Transit now has a garage for 8 minivans
- Y Transit now has a training center
- Staff reorganization was completed
- Received a 5310 grant for 2 LFMVs
- Coordinated with local nursing homes for transportation

System Ridership Trend





Legislative District

Indiana Senate 18
 Indiana House 23, 24, 32

U.S. Congressional 2

Productivity

Total Passenger Boardings 36,118
 Total Vehicle Miles 187,985
 Revenue Vehicle Miles 184,241
 Revenue Vehicle Hours 13,014

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.91
 Operating Expense per Passenger Trip \$9.93
 Passenger Trips per Total Vehicle Mile 0.19
 Passenger Trips per Capita 0.98

Financial Performance

Operating Subsidy \$333,106
 Operating Subsidy Ratio 93%
 Locally Derived Income \$118,366
 Locally Derived Income Per Operating Expense \$0.33
 Fare Recovery Ratio 7%

Operating Expense Summary

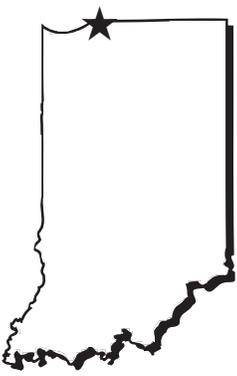
Operator Salaries/Wages	\$166,312
Other Salaries/Wages	\$25,425
Fringe	\$21,666
Services	\$3,100
Materials and Supplies	\$72,311
Utilities	\$30,000
Casualty/Liability	\$25,051
Purchased Transportation	\$0
Other	\$14,749
Total Expenses	\$358,614
Fixed Route Expenses	\$0
Demand Response Services	\$358,614

Revenue Summary

Fare Revenue	\$25,508
Contract/Other	\$0
Local Assistance	\$92,858
State Assistance	\$75,321
Federal Assistance	\$164,927
Total Revenue	\$358,614

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1997	Dodge	10+2wc	Yes	Gas
1	1998	Ford	6	No	Gas
1	2002	Ford	20+2wc	Yes	Gas
1	2003	Chevy	6+2wc	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2005	Chevy	6+2wc	Yes	Gas
1	2007	Chevy	6+2wc	Yes	Gas
2	2008	Chevy	6+2wc	Yes	Gas
1	2010	Ford	14+1wc	Yes	Gas
10					



Michigan City

1801 Kentucky
Michigan City, IN 46360
(219) 873-1502

Contact: Robert Strader, Director

Email: rstrader@emichigancity.com

Website: www.emichigancity.com/cityhall/departments/coach/index.htm

General Information

Type of Service Fixed Route and Demand Response
Service Area Michigan City Limits
Service Population 31,452

Service Hours

Weekday 6:30 AM - 6:00 PM
Saturday 8:30 AM - 6:00 PM
Sunday CLOSED

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer NONE
Other/Special
Monthly Pass Fixed Route \$20.00
Senior and Student Monthly Pass \$10.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	13	0
Maintenance	0	0
Administration	1	0
	<u>14</u>	<u>0</u>

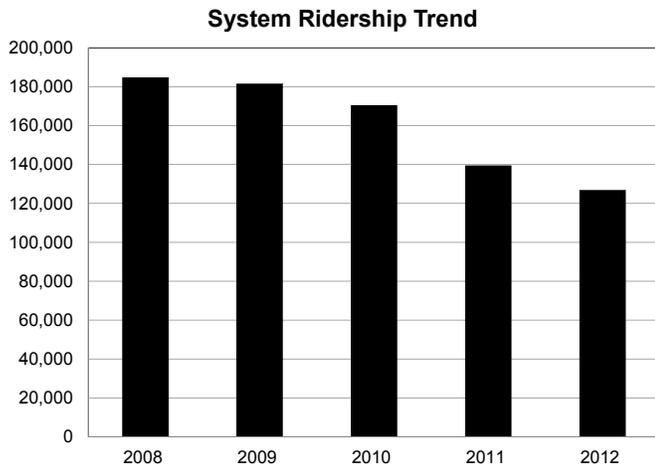
Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	6
Base Fleet	5
Fuel Consumption (gal)	38,501

Ridership Trends

2008	184,587
2009	181,488
2010	170,367
2011	139,357
2012	126,761

2012 Highlights



Michigan City Transit



Legislative District

Indiana Senate 8
Indiana House 9, 20

U.S. Congressional 1

Productivity

Total Passenger Boardings	126,761
Total Vehicle Miles	249,884
Revenue Vehicle Miles	246,170
Revenue Vehicle Hours	17,759

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.96
Operating Expense per Passenger Trip	\$9.78
Passenger Trips per Total Vehicle Mile	0.51
Passenger Trips per Capita	4.03

Financial Performance

Operating Subsidy	\$1,147,629
Operating Subsidy Ratio	93%
Locally Derived Income	\$325,323
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	7%

Operating Expense Summary

Operator Salaries/Wages	\$447,354
Other Salaries/Wages	\$55,000
Fringe	\$333,399
Services	\$189,763
Materials and Supplies	\$165,712
Utilities	\$23,393
Casualty/Liability	\$24,339
Purchased Transportation	\$0
Other	\$500
Total Expenses	\$1,239,460
Fixed Route Expenses	\$826,348
Demand Response Services	\$413,112

Revenue Summary

Fare Revenue	\$91,831
Contract/Other	\$0
Local Assistance	\$233,492
State Assistance	\$325,322
Federal Assistance	\$588,815
Total Revenue	\$1,239,460

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2002	Chance	Yes	31+2wc	Diesel
3	2006	Ford	Yes	18+2wc	Diesel
1	2006	Eldorado Transmark RE-29	Yes	29+2wc	Diesel
1	2008	Eldorado	Yes	29+2wc	Diesel
1	2009	Eldorado Transmark RE-29	Yes	29+2wc	Diesel
2	2012	International	Yes	25+2wc	Diesel
9					



Mitchell

407 S. 6th St.
 Mitchell, IN 47446
 (812) 849-5161

Contact: Christina Lambton, Manager

Email: clambton@mitchell-in.gov

Website: www.mitchell-in.gov

General Information

Type of Service Demand Response
Service Area City of Mitchell
Service Population 4,350

Service Hours

Weekday 7:30 AM - 3:30 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$0.75
Youth \$0.75
Elderly/Disabled \$0.50
Transfer \$0.50
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	2
Maintenance	0	0
Administration	1	0
	<u>1</u>	<u>2</u>

Operation Characteristics

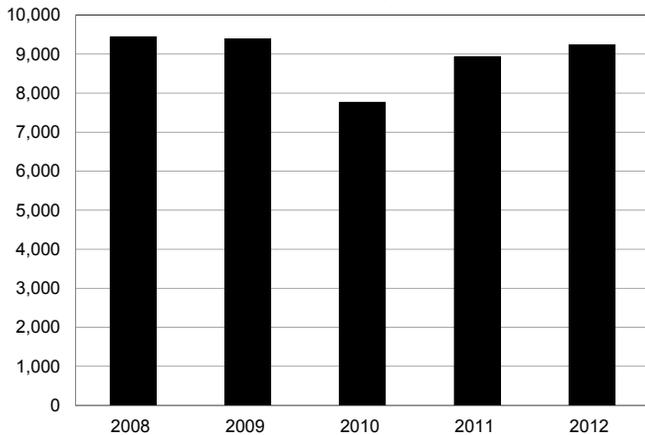
Revenue Vehicles	2
Peak Hour Fleet	1
Base Fleet	1
Fuel Consumption (gal)	3,160

Ridership Trends

2008	9,432
2009	9,383
2010	7,766
2011	8,927
2012	9,239

2012 Highlights

System Ridership Trend





Legislative District

Indiana Senate 44
 Indiana House 62
 U.S. Congressional 9

Productivity

Total Passenger Boardings 9,239
 Total Vehicle Miles 16,490
 Revenue Vehicle Miles 16,490
 Revenue Vehicle Hours 2,032

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.98
 Operating Expense per Passenger Trip \$10.67
 Passenger Trips per Total Vehicle Mile 0.56
 Passenger Trips per Capita 2.12

Financial Performance

Operating Subsidy \$92,446
 Operating Subsidy Ratio 94%
 Locally Derived Income \$38,620
 Locally Derived Income Per Operating Expense \$0.39
 Fare Recovery Ratio 6%

Operating Expense Summary

Operator Salaries/Wages	\$19,823
Other Salaries/Wages	\$29,106
Fringe	\$21,622
Services	\$0
Materials and Supplies	\$18,369
Utilities	\$2,118
Casualty/Liability	\$4,500
Purchased Transportation	\$0
Other	\$3,000
Total Expenses	\$98,538
Fixed Route Expenses	\$0
Demand Response Services	\$98,538

Revenue Summary

Fare Revenue	\$6,092
Contract/Other	\$0
Local Assistance	\$32,528
State Assistance	\$13,694
Federal Assistance	\$46,224
Total Revenue	\$98,538

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1996	Ford	13+2 wc	Yes	Gas
1	2008	Ford	13+2 wc	Yes	Gas
2					



Monroe County

631 W. Edgewood Drive
 Ellettsville, IN 47429
 (812) 876-3383

Contact: Doug Norton, Transit Manager
Email: dnorton@area10agency.org

General Information

Type of Service Demand Response and Deviated Fixed Route
Service Area Monroe, Owen, Lawrence and Putnam Counties
Service Population 145,478

Service Hours

Weekday 5:30 AM - 8:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer NONE
Other/Special
 20 Ride Demand Response Pass \$25.00
 20 Ride Express Pass \$18.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	30	6
Maintenance	1	1
Administration	6	0
	<u>37</u>	<u>7</u>

Operation Characteristics

Revenue Vehicles	29
Peak Hour Fleet	18
Base Fleet	18
Fuel Consumption (gal)	62,751

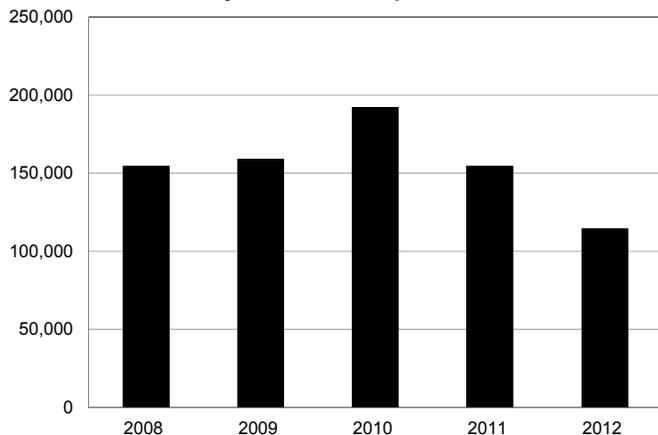
Ridership Trends

2008	154,474
2009	158,945
2010	192,147
2011	154,402
2012	114,466

2012 Highlights

- Began work to coordinate transportation with local medical facilities to increase ridership
- Received grant from Putnam County Foundation

System Ridership Trend



Rural Transit



Operating Expense Summary

Operator Salaries/Wages	\$525,420
Other Salaries/Wages	\$190,984
Fringe	\$129,406
Services	\$57,890
Materials and Supplies	\$327,716
Utilities	\$36,953
Casualty/Liability	\$56,310
Purchased Transportation	\$40,067
Other	\$190,854
Total Expenses	\$1,555,600
Fixed Route Expenses	\$490,293
Demand Response Services	\$1,065,307

Revenue Summary

Fare Revenue	\$97,907
Contract/Other	\$0
Local Assistance	\$392,303
State Assistance	\$336,599
Federal Assistance	\$728,791
Total Revenue	\$1,555,600

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1994	Chevy	7	No	Gas
2	2003	Ford	9+2wc	Yes	Gas
1	2006	Ford	9	No	Gas
4	2008	Ford	16+2wc	Yes	Diesel
5	2009	Ford	16+2wc	Yes	Diesel
2	2009	Ford	24	No	Diesel
1	2009	Ford	10+2wc	Yes	Gas
4	2009	Ford	12+2wc	Yes	Diesel
7	2010	Ford	16+2wc	Yes	Diesel
1	2010	Ford	24	No	Diesel
1	2010	Dodge	5+1wc	Yes	Gas
29					

Legislative District

Indiana Senate 24, 37, 39, 40, 44
Indiana House 44, 46, 47, 60, 61, 62, 65

U.S. Congressional 9

Productivity

Total Passenger Boardings	114,466
Total Vehicle Miles	569,353
Revenue Vehicle Miles	503,220
Revenue Vehicle Hours	36,733

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.73
Operating Expense per Passenger Trip	\$13.59
Passenger Trips per Total Vehicle Mile	0.20
Passenger Trips per Capita	0.79

Financial Performance

Operating Subsidy	\$1,457,693
Operating Subsidy Ratio	94%
Locally Derived Income	\$490,210
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	6%



Muncie

1300 E Seymour Street
 Muncie, IN 47302
 (765) 282-2762

Contact: Larry King, General Manager

Email: lking@mitsbus.org

Website: www.mitsbus.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Muncie
Service Population 70,080

Service Hours

Weekday 6:15 AM - 9:50 PM
Saturday 7:40 AM - 6:20 PM
Sunday CLOSED

Fare Structure

Base \$0.50
Youth NONE
Elderly/Disabled \$0.25
Transfer \$0.10
Other/Special
 Passes: 30 Day \$18, E&D \$9, Day \$1

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	43	10
Maintenance	9	2
Administration	18	0
	<u>70</u>	<u>12</u>

Operation Characteristics

Revenue Vehicles	50
Peak Hour Fleet	34
Base Fleet	28
Fuel Consumption (gal)	215,747

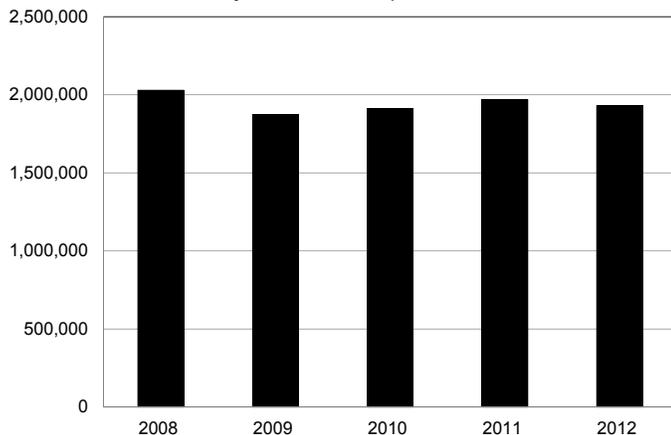
Ridership Trends

2008	2,029,481
2009	1,874,186
2010	1,911,333
2011	1,969,925
2012	1,932,192

2012 Highlights

- Purchased two new 40 ft hybrid buses
- Introduced an "App" to provide real time customer information.
- Sidewalk improvements to/from bus stops focusing on downtown ADA compliance efforts

System Ridership Trend





Muncie Indiana Transit System

Legislative District

Indiana Senate 26
 Indiana House 33, 34, 35
 U.S. Congressional 6

Productivity

Total Passenger Boardings 1,932,192
 Total Vehicle Miles 1,166,369
 Revenue Vehicle Miles 1,051,494
 Revenue Vehicle Hours 78,443

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.56
 Operating Expense per Passenger Trip \$3.35
 Passenger Trips per Total Vehicle Mile 1.66
 Passenger Trips per Capita 27.57

Financial Performance

Operating Subsidy \$6,181,708
 Operating Subsidy Ratio 95%
 Locally Derived Income \$3,394,113
 Locally Derived Income Per Operating Expense \$0.52
 Fare Recovery Ratio 3%

Operating Expense Summary

Operator Salaries/Wages	\$1,643,104
Other Salaries/Wages	\$1,200,359
Fringe	\$1,618,062
Services	\$476,988
Materials and Supplies	\$1,068,496
Utilities	\$94,995
Casualty/Liability	\$226,887
Purchased Transportation	\$0
Other	\$150,336
Total Expenses	\$6,479,227
Fixed Route Expenses	\$5,036,717
Demand Response Services	\$1,442,510

Revenue Summary

Fare Revenue	\$210,435
Contract/Other	\$87,084
Local Assistance	\$3,096,594
State Assistance	\$1,489,902
Federal Assistance	\$1,595,212
Total Revenue	\$6,479,227

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1981	GMC	Yes	32+2wc	Diesel
4	1998	Nova	Yes	27+2wc	Diesel
5	2000	Nova	Yes	27+2wc	Diesel
3	2000	Chance	Yes	24+2wc	Diesel
11	2005	Gillig	Yes	32+2wc	Diesel
5	2007	Gillig	Yes	32+2wc	Diesel
10	2008	Chevy/Supreme	Yes	13+2wc	Diesel
4	2010	Chevy/Supreme	Yes	12+2wc	Diesel
5	2010	Gillig	Yes	32+2wc	Hybrid
2	2012	New Flyer	Yes	33+2wc	Hybrid
50					



New Castle

201 S. 25th Street
 New Castle, IN 47362
 (765) 521-6847

Contact: Douglas Sloan, Manager

Email: newcastletransit@yahoo.com

Website: www.cityofnewcastle.net

General Information

Type of Service Demand Response
Service Area City of New Castle
Service Population 18,114

Service Hours

Weekday 8:00 AM - 4:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	0
Maintenance	1	0
Administration	2	0
	<u>7</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	4
Base Fleet	3
Fuel Consumption (gal)	12,194

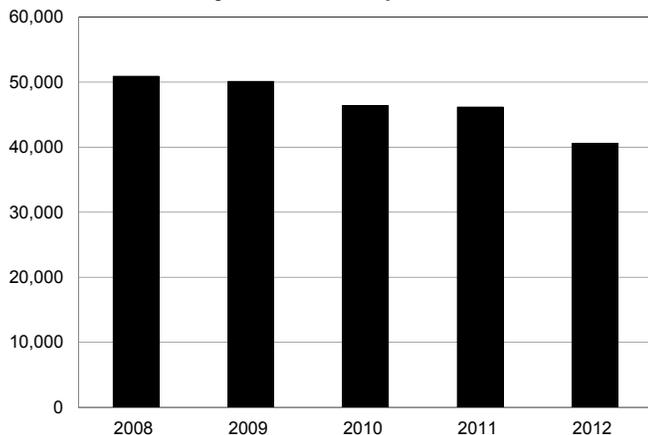
Ridership Trends

2008	50,907
2009	50,115
2010	46,395
2011	46,173
2012	40,573

2012 Highlights

- Completely remodeled our office spaces and mechanics rooms
- Landscaped around the facility and property and added electric gates
- Painted the exterior of our building, replaced the room and windows
- Added generator capacity to operate phones and overhead doors in power outages
- Added bus shelters, new sidewalks, and ramps at our transfer location
- Refreshed historic signage at the facility and added electric outdoor message board

System Ridership Trend



New Castle Transit



Legislative District

Indiana Senate 28
 Indiana House 54, 56
 U.S. Congressional 6

Productivity

Total Passenger Boardings 40,573
 Total Vehicle Miles 64,180
 Revenue Vehicle Miles 63,539
 Revenue Vehicle Hours 6,373

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$7.17
 Operating Expense per Passenger Trip \$11.34
 Passenger Trips per Total Vehicle Mile 0.63
 Passenger Trips per Capita 2.24

Financial Performance

Operating Subsidy \$439,307
 Operating Subsidy Ratio 95%
 Locally Derived Income \$182,943
 Locally Derived Income Per Operating Expense \$0.40
 Fare Recovery Ratio 4%

Operating Expense Summary

Operator Salaries/Wages	\$102,699
Other Salaries/Wages	\$102,340
Fringe	\$164,534
Services	\$6,005
Materials and Supplies	\$50,572
Utilities	\$9,542
Casualty/Liability	\$16,878
Purchased Transportation	\$0
Other	\$7,603
Total Expenses	\$460,173
Fixed Route Expenses	\$0
Demand Response Services	\$460,173

Revenue Summary

Fare Revenue	\$17,629
Contract/Other	\$3,237
Local Assistance	\$162,077
State Assistance	\$76,601
Federal Assistance	\$200,629
Total Revenue	\$460,173

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
2	2002	Ford	16	Yes	Gas
2	2004	Ford	19	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
1	2010	Dodge	5	No	Gas
7					



NICTD

33 E. U.S. Highway 12
 Chesterton IN 46304
 (219) 926-5744

Contact: Gerald R. Hanas, General Manager

Email: gerald.hanas@nictd.com

Website: www.nictd.com

General Information

Type of Service Commuter Rail
Service Area Lake, Porter, LaPorte and St. Joseph Counties
Service Population 771,815

Service Hours

Weekday 4:00 AM - 2:30 AM
Saturday 5:00 AM - 2:30 AM
Sunday 5:00 AM - 2:30 AM

Fare Structure

Base \$11.75
Youth \$11.75
Elderly/Disabled \$5.75
Transfer NONE
Other/Special
 One Way Regular Fares \$4.75 - \$11.75
 One Way Reduced Fares \$2.25 - \$5.75

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	120	0
Maintenance	130	0
Administration	45	0
	<u>295</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	82
Peak Hour Fleet	65
Base Fleet	24
Fuel Consumption (gal)	0

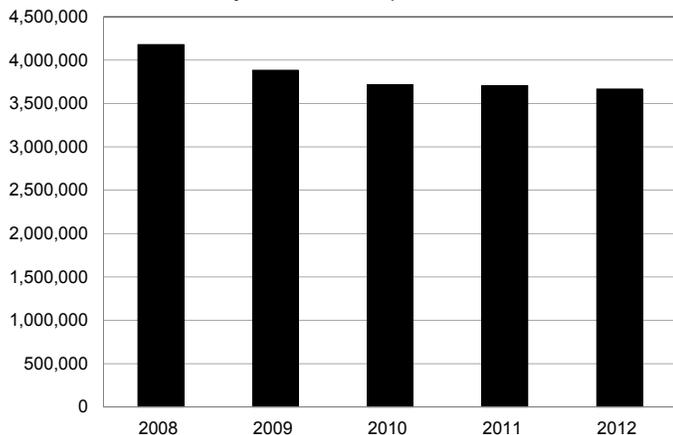
Ridership Trends

2008	4,180,380
2009	3,885,073
2010	3,714,356
2011	3,706,676
2012	3,668,098

2012 Highlights

- NICTD completed a \$60 million eight year rebuild of its signal system in 2012

System Ridership Trend



South Shore Line



Legislative District

Indiana Senate 1, 2, 3, 4, 5, 6, 8, 9, 10, 11
Indiana House 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 17, 19, 20, 48
U.S. Congressional 1, 2

Productivity

Total Passenger Boardings 3,068,098
Total Vehicle Miles 3,876,793
Revenue Vehicle Miles 3,679,324
Revenue Vehicle Hours 102,883

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$10.26
Operating Expense per Passenger Trip \$10.84
Passenger Trips per Total Vehicle Mile 0.79
Passenger Trips per Capita 4.75

Financial Performance

Operating Subsidy \$20,165,816
Operating Subsidy Ratio 51%
Locally Derived Income \$23,300,053
Locally Derived Income Per Operating Expense \$0.59
Fare Recovery Ratio 49%

Operating Expense Summary

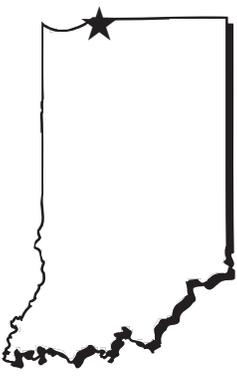
Operator Salaries/Wages	\$1,547,834
Other Salaries/Wages	\$12,892,974
Fringe	\$11,909,829
Services	\$1,586,737
Materials and Supplies	\$2,921,010
Utilities	\$2,579,100
Casualty/Liability	\$1,681,911
Purchased Transportation	\$0
Other	\$4,646,474
Total Expenses	\$39,765,869
Fixed Route Expenses	\$39,765,869
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$19,556,464
Contract/Other	\$43,589
Local Assistance	\$3,700,000
State Assistance	\$11,879,862
Federal Assistance	\$4,585,954
Total Revenue	\$39,765,869

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982	Nippon/Sharyo	Yes	93+1wc	Electric
7	1992	Nippon/Sharyo	Yes	110+1wc	Electric
10	1992	Nippon/Sharyo	No	130	None
10	2000	Nippon/Sharyo	Yes	96+1wc	Electric
14	2009	Nippon/Sharyo	Yes	110+1wc	Electric
82					



NIRPC

6100 Southport Road
 Portage, IN 46368
 (219) 763-6060

Contact: Kelly Wenger, Chief Accountant

Email: kwenger@nirpc.org

Website: www.nirpc.org/transportation/publictransit.htm

General Information

Type of Service Demand Response
Service Area Lake and Porter Counties
Service Population 510,343

Service Hours

Weekday Varies
Saturday Varies
Sunday Varies

Fare Structure

Base \$7.50
Youth \$7.50
Elderly/Disabled \$7.50
Transfer \$7.50
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	34	7
Maintenance	0	0
Administration	8	1
	<hr/> 42	<hr/> 8

Operation Characteristics

Revenue Vehicles	48
Peak Hour Fleet	31
Base Fleet	28
Fuel Consumption (gal)	148,259

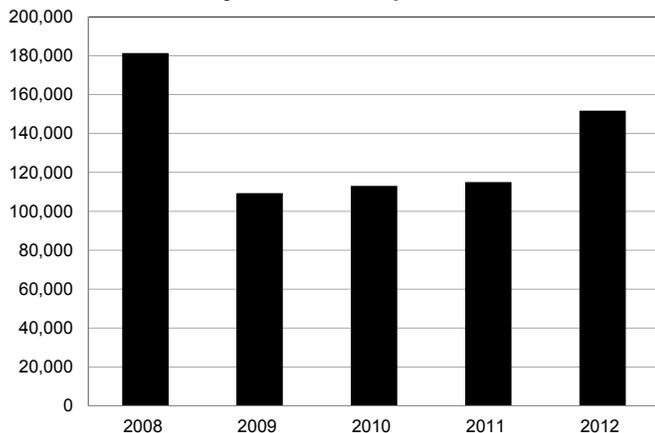
Ridership Trends

2008	181,208
2009	109,175
2010	112,899
2011	114,862
2012	151,587

2012 Highlights

- SLCCS Initiated the New Freedoms Project, which doubled ridership for 2012.
- Opportunity Enterprises has added 167 new riders that have continued to use their service.
- Opportunity Enterprise has added one new full time driver due to demand.
- Porter County operators held multiple passenger input sessions.
- North Township is expanding services to help meet an area increase in demand.

System Ridership Trend





Northwestern Indiana Regional Planning Commission

Legislative District

Indiana Senate 1, 2, 3, 4, 5, 6
Indiana House 1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20
U.S. Congressional 1, 2

Productivity

Total Passenger Boardings 151,587
Total Vehicle Miles 1,104,508
Revenue Vehicle Miles 940,405
Revenue Vehicle Hours 71,328

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.33
Operating Expense per Passenger Trip \$17.01
Passenger Trips per Total Vehicle Mile 0.14
Passenger Trips per Capita 0.30

Financial Performance

Operating Subsidy \$2,126,441
Operating Subsidy Ratio 82%
Locally Derived Income \$1,459,214
Locally Derived Income Per Operating Expense \$0.57
Fare Recovery Ratio 17%

Operating Expense Summary

Operator Salaries/Wages	\$946,624
Other Salaries/Wages	\$330,248
Fringe	\$346,566
Services	\$249,698
Materials and Supplies	\$506,505
Utilities	\$26,304
Casualty/Liability	\$54,912
Purchased Transportation	\$0
Other	\$117,257
Total Expenses	\$2,578,114
Fixed Route Expenses	\$0
Demand Response Services	\$2,578,114

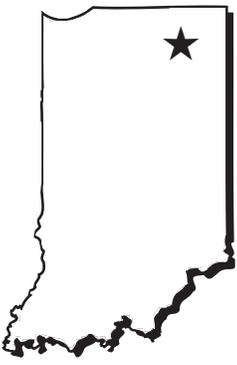
Revenue Summary

Fare Revenue	\$427,728
Contract/Other	\$23,945
Local Assistance	\$1,007,541
State Assistance	\$560,794
Federal Assistance	\$558,106
Total Revenue	\$2,578,114

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2005	Ford	Yes	16 or 12+2wc	Gas
1	2006	Ford	Yes	16 or 12+2wc	Gas
2	2006	Ford	Yes	8+2wc	Gas
2	2006	Ford	Yes	7+2 wc	Gas
1	2006	Ford	Yes	6+2 wc	Gas
1	2008	Ford	Yes	12+2wc	Gas
2	2008	Chevy	Yes	4+2wc	Gas
3	2009	Ford	Yes	12+2 wc	Gas
10	2010	Ford	Yes	12+2 wc	Gas
2	2010	Ford	Yes	14+2wc	Gas
1	2010	Ford	Yes	22+2wc	Gas
8	2011	Ford	Yes	12+2wc	Gas
6	2011	GM	No	15	Gas
1	2011	MV-1	Yes	2+2wc	Gas
4	2012	Ford	Yes	12+2 wc	Gas
2	2012	Ford	Yes	16+2wc	Gas

48



Noble County

111 Cedar St.
Kendallville, IN 46755
(260) 347-4226

Contact: Gregg Parker, Executive Director

Email: gpark@embarqmail.com

Website: www.noblecouncilonaging.com

General Information

Type of Service Demand Response
Service Area Noble County
Service Population 47,536

Service Hours

Weekday 5:00 AM - 5:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled \$4.00
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	20
Maintenance	0	0
Administration	5	1
	<hr/> 5	<hr/> 21

Operation Characteristics

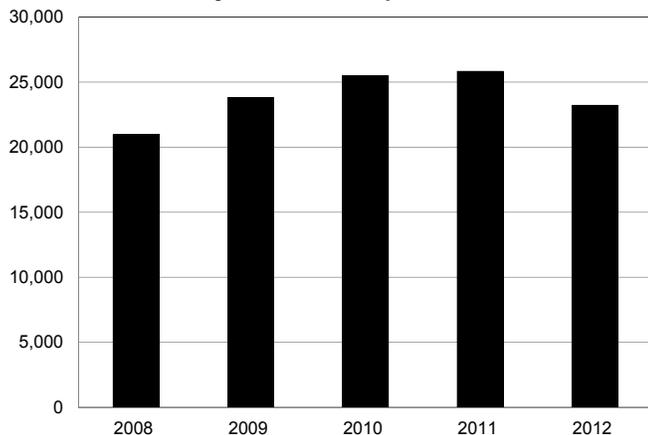
Revenue Vehicles	15
Peak Hour Fleet	11
Base Fleet	9
Fuel Consumption (gal)	27,513

Ridership Trends

2008	20,951
2009	23,787
2010	25,471
2011	25,826
2012	23,218

2012 Highlights

System Ridership Trend



Noble Transit System



Legislative District

Indiana Senate 13
 Indiana House 52, 83
 U.S. Congressional 3

Productivity

Total Passenger Boardings 23,218
 Total Vehicle Miles 380,390
 Revenue Vehicle Miles 372,781
 Revenue Vehicle Hours 24,092

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.52
 Operating Expense per Passenger Trip \$24.87
 Passenger Trips per Total Vehicle Mile 0.06
 Passenger Trips per Capita 0.49

Financial Performance

Operating Subsidy \$530,837
 Operating Subsidy Ratio 92%
 Locally Derived Income \$263,530
 Locally Derived Income Per Operating Expense \$0.46
 Fare Recovery Ratio 8%

Operating Expense Summary

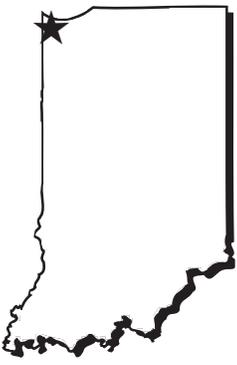
Operator Salaries/Wages	\$221,258
Other Salaries/Wages	\$129,803
Fringe	\$31,182
Services	\$10,262
Materials and Supplies	\$115,430
Utilities	\$0
Casualty/Liability	\$19,690
Purchased Transportation	\$0
Other	\$49,898
Total Expenses	\$577,523
Fixed Route Expenses	\$0
Demand Response Services	\$577,523

Revenue Summary

Fare Revenue	\$46,686
Contract/Other	\$0
Local Assistance	\$216,844
State Assistance	\$111,519
Federal Assistance	\$202,474
Total Revenue	\$577,523

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	7+2wc	Yes	Gas
1	2002	Dodge	5+2wc	Yes	Gas
1	2002	Chrysler	6	No	Gas
1	2003	Dodge	13	No	Gas
1	2003	Dodge	7+2wc	Yes	Gas
1	2006	Chevy	4+1wc	Yes	Gas
3	2008	Chevy	4+1wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
3	2010	Dodge	4+1wc	Yes	Gas
15					



North Lake Co.

6100 Southport Road
 Portage, IN 46368
 (219)763-0606

Contact: Kelly Wenger, Chief Accountant

Email: kwenger@nirpc.org

Website: www.rba-nwi.org

General Information

Type of Service Fixed Route and Paratransit
Service Area Northern Lake County
Service Population 90,000

Service Hours

Weekday 6:00 AM - 9:00 PM
Saturday 6:00 AM - 9:00 PM
Sunday CLOSED

Fare Structure

Base \$1.25
Youth \$0.60
Elderly/Disabled \$0.60
Transfer NONE
Other/Special
 Monthly Pass Fixed Route \$45.00
 Senior \$18.00; 11 rides for \$12.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	0
Maintenance	0	3
Administration	4	2
	<u>4</u>	<u>5</u>

Operation Characteristics

Revenue Vehicles	41
Peak Hour Fleet	41
Base Fleet	32
Fuel Consumption (gal)	65,799

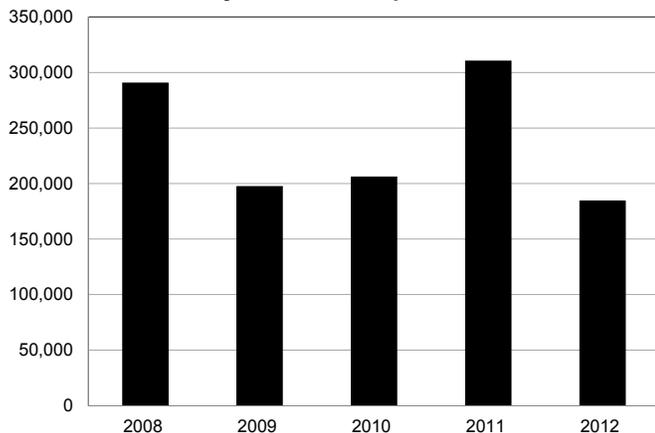
Ridership Trends

2008	290,536
2009	197,382
2010	205,985
2011	310,330
2012	184,364

2012 Highlights

- Service stopped on June 30, 2012

System Ridership Trend



Lake County Transit



Legislative District

Indiana Senate 1, 2
 Indiana House 1, 11, 12
 U.S. Congressional 1

Productivity

Total Passenger Boardings 184,364
 Total Vehicle Miles 458,359
 Revenue Vehicle Miles 422,677
 Revenue Vehicle Hours 30,621

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.85
 Operating Expense per Passenger Trip \$12.07
 Passenger Trips per Total Vehicle Mile 0.40
 Passenger Trips per Capita 2.05

Financial Performance

Operating Subsidy \$2,069,933
 Operating Subsidy Ratio 93%
 Locally Derived Income \$1,354,606
 Locally Derived Income Per Operating Expense \$0.61
 Fare Recovery Ratio 7%

Operating Expense Summary

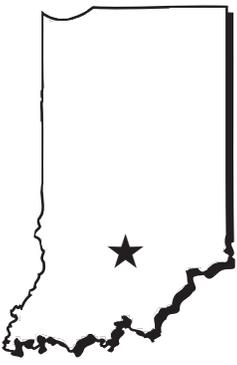
Operator Salaries/Wages	\$0
Other Salaries/Wages	\$94,444
Fringe	\$24,211
Services	\$43,344
Materials and Supplies	\$5,734
Utilities	\$4,098
Casualty/Liability	\$0
Purchased Transportation	\$2,052,552
Other	\$0
Total Expenses	\$2,224,383
Fixed Route Expenses	\$2,224,383
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$154,450
Contract/Other	\$0
Local Assistance	\$1,200,156
State Assistance	\$391,193
Federal Assistance	\$478,584
Total Revenue	\$2,224,383

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1996	Ford Explorer	No	Non-Revenue	Gas
2	2002	Optima	Yes	25+2	Diesel
3	2003	Optima	Yes	29+2	Diesel
35	Vehicles owned by a Private Provider				
41					



Orange County

986 West Hospital Road

Paoli, IN 47454

(812) 723-4043

Contact: Cheryl Longest, Transportation Director

Email: clongest@firstchancecenter.com

Website: www.firstchancecenter.com

General Information

Type of Service Demand Response
Service Area Orange County
Service Population 19,840

Service Hours

Weekday 4:30 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$4.00
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	10
Maintenance	0	1
Administration	1	0
	<u>5</u>	<u>11</u>

Operation Characteristics

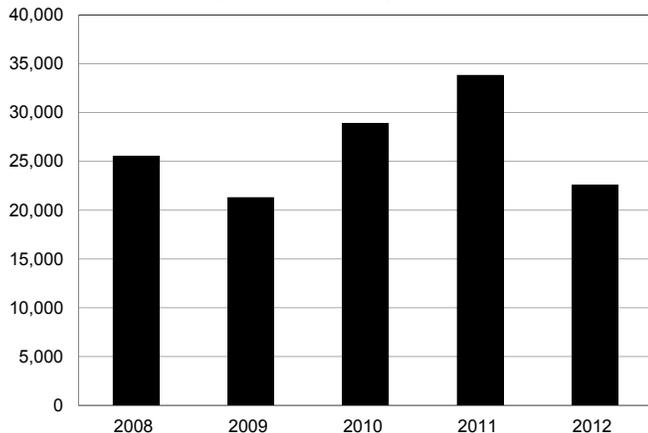
Revenue Vehicles	26
Peak Hour Fleet	18
Base Fleet	8
Fuel Consumption (gal)	21,700

Ridership Trends

2008	25,546
2009	21,295
2010	28,888
2011	33,825
2012	22,536

2012 Highlights

System Ridership Trend



Orange County Transit



Legislative District

Indiana Senate 44, 48

Indiana House 62

U.S. Congressional 9

Productivity

Total Passenger Boardings 22,536

Total Vehicle Miles 396,287

Revenue Vehicle Miles 394,879

Revenue Vehicle Hours 23,264

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.36

Operating Expense per Passenger Trip \$23.91

Passenger Trips per Total Vehicle Mile 0.06

Passenger Trips per Capita 1.14

Financial Performance

Operating Subsidy \$481,996

Operating Subsidy Ratio 89%

Locally Derived Income \$221,862

Locally Derived Income Per Operating Expense \$0.41

Fare Recovery Ratio 11%

Operating Expense Summary

Operator Salaries/Wages	\$275,422
Other Salaries/Wages	\$33,134
Fringe	\$66,995
Services	\$32,450
Materials and Supplies	\$81,742
Utilities	\$6,827
Casualty/Liability	\$25,000
Purchased Transportation	\$0
Other	\$17,364
Total Expenses	\$538,934
Fixed Route Expenses	\$0
Demand Response Services	\$538,934

Revenue Summary

Fare Revenue	\$56,938
Contract/Other	\$0
Local Assistance	\$164,924
State Assistance	\$136,804
Federal Assistance	\$180,268
Total Revenue	\$538,934

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1996	Chevy	7	No	Gas
2	2001	Dodge	7	No	Gas
1	2002	Dodge	13+2wc	Yes	Gas
2	2003	Dodge	13+2wc	Yes	Gas
2	2003	Dodge	7	No	Gas
1	2006	Dodge	7	No	Gas
2	2006	Chevy	7	No	Gas
1	2006	Chevy	4+2wc	Yes	Gas
1	2007	Chevy	7	No	Gas
1	2007	Dodge	7	No	Gas
1	2008	Chevy	7	No	Gas
5	2008	Chevy	4+2wc	Yes	Gas
1	2009	Ford	12	No	Gas
5	2010	Dodge	4+2wc	Yes	Gas

26



Richmond

401 South Q Street
 Richmond, IN 47374
 (765)983-7227

Contact: Terri Quinter, Operations Manager

Email: tquinter@richmondindiana.gov

Website: www.richmondindiana.gov

General Information

Type of Service Demand Response and Deviated Fixed Route
Service Area City of Richmond
Service Population 36,812

Service Hours

Weekday 6:15 AM - 5:45 PM
Saturday 9:15 AM - 4:45 PM
Sunday CLOSED

Fare Structure

Base \$1.50
Youth \$1.25
Elderly/Disabled \$1.25
Transfer NONE
Other/Special

Demand Response is donation
 Pass \$38.00; Student, Elderly, Disabled \$30.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	2
Maintenance	0	1
Administration	3	0
	<u>18</u>	<u>3</u>

Operation Characteristics

Revenue Vehicles	15
Peak Hour Fleet	11
Base Fleet	9
Fuel Consumption (gal)	50,018

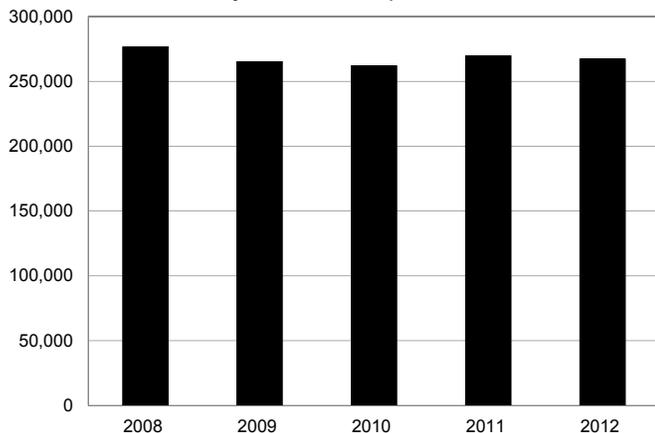
Ridership Trends

2008	276,570
2009	265,168
2010	262,030
2011	269,823
2012	267,250

2012 Highlights

- Received an Area 9 Agency grant to transport elderly citizens
- Route maps are printed in Spanish
- Bicycle racks on buses

System Ridership Trend





Rose View Transit & Paratransit System

Legislative District

Indiana Senate 27
 Indiana House 54, 55, 56
 U.S. Congressional 6

Productivity

Total Passenger Boardings 267,250
 Total Vehicle Miles 320,965
 Revenue Vehicle Miles 303,395
 Revenue Vehicle Hours 35,400

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.87
 Operating Expense per Passenger Trip \$4.65
 Passenger Trips per Total Vehicle Mile 0.83
 Passenger Trips per Capita 7.26

Financial Performance

Operating Subsidy \$1,034,743
 Operating Subsidy Ratio 83%
 Locally Derived Income \$362,798
 Locally Derived Income Per Operating Expense \$0.29
 Fare Recovery Ratio 15%

Operating Expense Summary

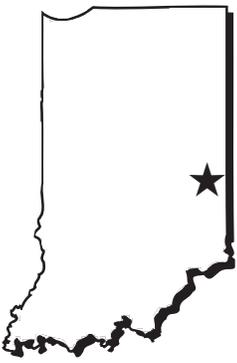
Operator Salaries/Wages	\$460,883
Other Salaries/Wages	\$129,165
Fringe	\$265,231
Services	\$47,229
Materials and Supplies	\$209,342
Utilities	\$13,029
Casualty/Liability	\$32,950
Purchased Transportation	\$0
Other	\$85,141
Total Expenses	\$1,242,970
Fixed Route Expenses	\$884,741
Demand Response Services	\$358,229

Revenue Summary

Fare Revenue	\$190,588
Contract/Other	\$17,639
Local Assistance	\$154,571
State Assistance	\$362,799
Federal Assistance	\$517,373
Total Revenue	\$1,242,970

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1992	Chevy	No	6	Gas
1	2004	Ford	Yes	20+2wc	Diesel
1	2005	Ford	Yes	11+2wc	Gas
1	2006	Ford	Yes	20+2wc	Diesel
1	2006	Ford	Yes	11+2wc	Gas
1	2007	Ford	Yes	11+2wc	Gas
1	2007	Ford	Yes	20+2wc	Diesel
1	2008	Ford	Yes	20+2wc	Gas
1	2008	Ford	Yes	8+2wc	Gas
1	2009	Ford	Yes	16+2wc	Gas
1	2009	Ford	Yes	8+2wc	Gas
1	2010	Ford	Yes	8+2wc	Gas
3	2010	Ford	Yes	16+2wc	Gas
15					



Rush County

504 West Third Street
 Rushville, IN 46173
 (765) 932-2935

Contact: Wanda Henderson, Executive Director
Email: seniorcenter67@frontier.com

General Information

Type of Service Demand Response
Service Area Rush County
Service Population 17,392

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	0
Maintenance	0	0
Administration	0	3
	<u>7</u>	<u>3</u>

Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	5
Base Fleet	4
Fuel Consumption (gal)	7,668

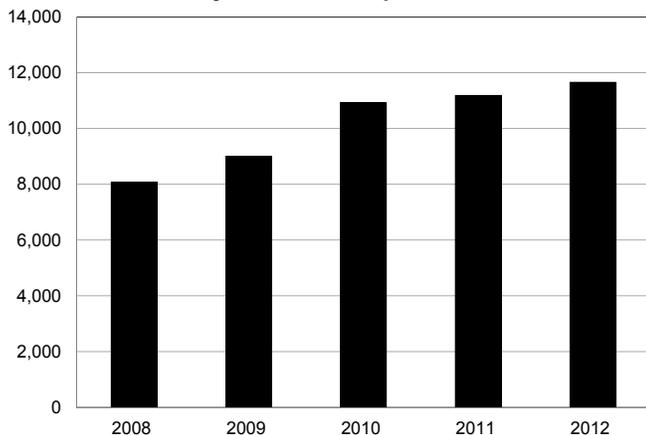
Ridership Trends

2008	8,078
2009	9,001
2010	10,920
2011	11,192
2012	11,662

2012 Highlights

- Vehicles painted with new signage this year
- Increased the number of persons we take to work by 20%
- We now transport more persons under 60 years than over 60 years

System Ridership Trend





"Ride Rush" Public Transportation

Legislative District

Indiana Senate 42
 Indiana House 53, 67
 U.S. Congressional 6

Productivity

Total Passenger Boardings 11,662
 Total Vehicle Miles 99,201
 Revenue Vehicle Miles 96,147
 Revenue Vehicle Hours 6,535

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.75
 Operating Expense per Passenger Trip \$14.88
 Passenger Trips per Total Vehicle Mile 0.12
 Passenger Trips per Capita 0.67

Financial Performance

Operating Subsidy \$160,793
 Operating Subsidy Ratio 93%
 Locally Derived Income \$49,368
 Locally Derived Income Per Operating Expense \$0.28
 Fare Recovery Ratio 7%

Operating Expense Summary

Operator Salaries/Wages	\$50,303
Other Salaries/Wages	\$47,525
Fringe	\$7,366
Services	\$1,882
Materials and Supplies	\$36,773
Utilities	\$4,770
Casualty/Liability	\$10,959
Purchased Transportation	\$0
Other	\$13,914
Total Expenses	\$173,492
Fixed Route Expenses	\$0
Demand Response Services	\$173,492

Revenue Summary

Fare Revenue	\$12,699
Contract/Other	\$0
Local Assistance	\$36,669
State Assistance	\$45,335
Federal Assistance	\$78,789
Total Revenue	\$173,492

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1999	Buick	5	Yes	Gas
1	2002	Dodge	6+1wc	Yes	Gas
1	2006	Dodge	4	No	Gas
2	2008	Chevy	6	Yes	Gas
1	2009	Ford	5+2wc	Yes	Gas
1	2010	Ford	5+2wc	Yes	Gas
7					



Seymour

301-309 N. Chestnut St.
Seymour, IN 47274
(812) 522-7433

Contact: Edie Otte, Manager

Email: seytransit@seymourin.org

Website: www.seymourcity.com

General Information

Type of Service Demand Response
Service Area City of Seymour
Service Population 17,503

Service Hours

Weekday 6:00 AM - 6:00 PM (M-Th); 6:00
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer NONE
Other/Special
Bus Tokens 10 for \$16.00
15 Aluminum Cans

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	12
Maintenance	0	0
Administration	1	0
	<u>1</u>	<u>12</u>

Operation Characteristics

Revenue Vehicles	5
Peak Hour Fleet	4
Base Fleet	2
Fuel Consumption (gal)	15,961

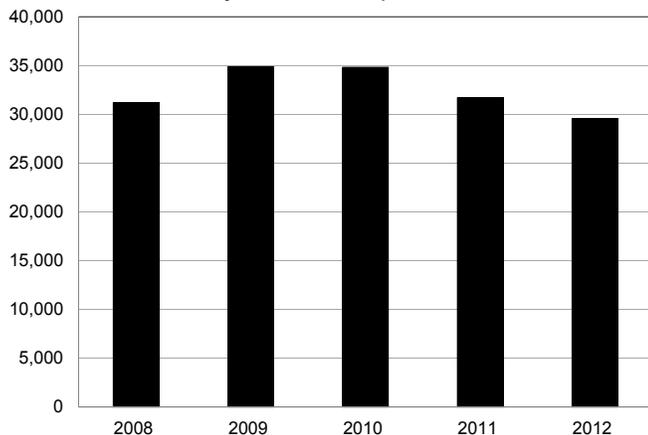
Ridership Trends

2008	31,195
2009	34,899
2010	34,835
2011	31,698
2012	29,569

2012 Highlights

- We began a contract with Clean Zone Marketing and began advertising on our buses.
- Clean Zone now has a local bank and a government agency contracted to advertise.
- We collected a total of \$2,800 in revenue from advertising, which began mid-summer.
- 7.2% decrease in passengers, due to no longer transporting anyone below the age of 14, without adult supervision.

System Ridership Trend





Seymour Transit (Recycle to Ride)

Legislative District

Indiana Senate 44
 Indiana House 65, 66
 U.S. Congressional 9

Productivity

Total Passenger Boardings 29,569
 Total Vehicle Miles 86,811
 Revenue Vehicle Miles 86,811
 Revenue Vehicle Hours 8,233

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.94
 Operating Expense per Passenger Trip \$8.63
 Passenger Trips per Total Vehicle Mile 0.34
 Passenger Trips per Capita 1.69

Financial Performance

Operating Subsidy \$229,834
 Operating Subsidy Ratio 90%
 Locally Derived Income \$75,383
 Locally Derived Income Per Operating Expense \$0.30
 Fare Recovery Ratio 10%

Operating Expense Summary

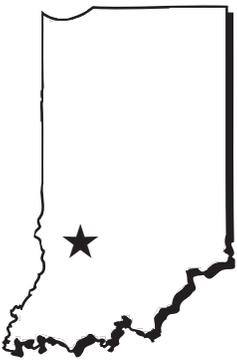
Operator Salaries/Wages	\$30,590
Other Salaries/Wages	\$125,337
Fringe	\$18,361
Services	\$19,040
Materials and Supplies	\$57,120
Utilities	\$1,883
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$2,889
Total Expenses	\$255,220
Fixed Route Expenses	\$0
Demand Response Services	\$255,220

Revenue Summary

Fare Revenue	\$25,386
Contract/Other	\$0
Local Assistance	\$49,997
State Assistance	\$68,628
Federal Assistance	\$111,209
Total Revenue	\$255,220

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Ford	12+2wc	Yes	Gas
1	2006	Ford	12+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
2	2008	Ford	14+2wc	Yes	Gas
5					



SIDC

1001 E. Main St.
Washington, IN 47501
(812) 257-0118

Contact: Becky Guthrie, Director
Email: bguthrie@frrs.org
Website: www.ridesolution.org

General Information

Type of Service Demand Response and Fixed Route
Service Area Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, and Warrick Counties in SW Indiana
Service Population 226,982

Service Hours

Weekday 6:00 AM - 6:00 PM (Six Counties)
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$2.00
Transfer \$1.00
Other/Special
WATS Bus Service \$1.00
WATS Bus Service - Seniors \$0.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	25	118
Maintenance	2	0
Administration	9	8
	<u>36</u>	<u>126</u>

Operation Characteristics

Revenue Vehicles	135
Peak Hour Fleet	121
Base Fleet	90
Fuel Consumption (gal)	168,013

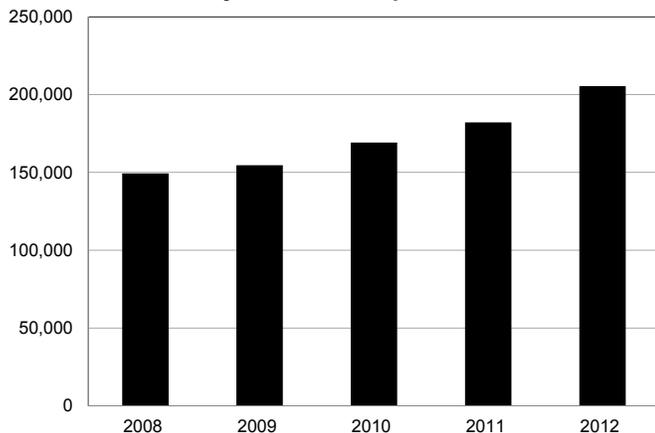
Ridership Trends

2008	149,155
2009	154,417
2010	168,968
2011	181,937
2012	205,184

2012 Highlights

- Community Foundation Grants received in 8 of our 10 Counties this year
- Received a JARC and New Freedom Grant for sustaining and expansion of our WATS service
- Received a Walmart grant for bicycle racks
- Increased County funding in 5 of our 10 Counties that are served by Ride Solution

System Ridership Trend





Legislative District

Indiana Senate 39, 47, 48, 49, 50
Indiana House 45, 60, 62, 63, 64, 73, 74, 75, 76, 78
U.S. Congressional 8

Productivity

Total Passenger Boardings 205,184
Total Vehicle Miles 2,290,096
Revenue Vehicle Miles 2,178,612
Revenue Vehicle Hours 114,952

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.26
Operating Expense per Passenger Trip \$14.11
Passenger Trips per Total Vehicle Mile 0.09
Passenger Trips per Capita 0.90

Financial Performance

Operating Subsidy \$2,693,523
Operating Subsidy Ratio 93%
Locally Derived Income \$1,056,148
Locally Derived Income Per Operating Expense \$0.36
Fare Recovery Ratio 7%

Operating Expense Summary

Operator Salaries/Wages \$930,533
Other Salaries/Wages \$82,500
Fringe \$214,351
Services \$97,740
Materials and Supplies \$552,198
Utilities \$38,188
Casualty/Liability \$89,953
Purchased Transportation \$517,235
Other \$372,451
Total Expenses \$2,895,149

Fixed Route Expenses \$0
Demand Response Services \$2,895,149

Revenue Summary

Fare Revenue \$201,626
Contract/Other \$0
Local Assistance \$854,522
State Assistance \$664,019
Federal Assistance \$1,174,982
Total Revenue \$2,895,149

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type	Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1995	Dodge	9	No	Gas	1	2006	Dodge	6	No	Gas
1	1995	Dodge	8+1wc	Yes	Gas	1	2006	Ford	10	No	Gas
1	1996	Dodge	8+1wc	Yes	Gas	3	2007	Chevy	4+1wc	Yes	Gas
1	1996	Chevy	8	No	Gas	3	2007	Dodge	6	No	Gas
1	1997	Dodge	9	No	Gas	1	2007	Chevy	10	No	Gas
1	1998	Ford	6	No	Gas	2	2007	Chevy	4	No	Gas
1	1998	Dodge	6	No	Gas	1	2007	Ford	7	No	Gas
1	1998	Dodge	3+1wc	Yes	Gas	2	2008	Toyota	4	No	Gas
1	1998	Dodge	4+1wc	Yes	Gas	1	2008	Ford	10+1wc	Yes	Gas
1	1999	Dodge	4+1wc	Yes	Gas	1	2008	Ford	8+1wc	Yes	Gas
1	1999	Dodge	5+1wc	Yes	Gas	4	2008	Chevy	4+1wc	Yes	Gas
1	1999	Dodge	6	No	Gas	2	2008	Chevy	6	No	Gas
2	2000	Dodge	6	No	Gas	3	2008	Chevy	5	Yes	Gas
1	2001	Dodge	4+1wc	Yes	Gas	1	2008	Chevy	6+1wc	Yes	Gas
4	2002	Dodge	9+1wc	Yes	Gas	1	2009	Ford	13	No	Gas
1	2002	Dodge	10	No	Gas	3	2009	Ford	8+1wc	Yes	Gas
1	2002	Dodge	6	No	Gas	1	2009	Ford	10	No	Gas
1	2002	Dodge	8+1wc	Yes	Gas	10	2010	Ford	8+1wc	Yes	Gas
1	2003	Ford	10	No	Gas	4	2010	Dodge	4+1wc	Yes	Gas
1	2003	Chevy	4	No	Gas	2	2010	Ford	5	No	Gas
2	2003	Dodge	9+1wc	Yes	Gas	1	2010	Ford	10+1wc	Yes	Gas
2	2003	Chevy	4+1wc	Yes	Gas	1	2010	Dodge	4	No	Gas
1	2003	Dodge	6	No	Gas	2	2011	Ford	12+1wc	Yes	Gas
1	2004	Chevy	4+1wc	Yes	Gas	4	2011	Ford	8+1wc	Yes	Gas
1	2004	Chrysler	4	No	Gas	2	2011	Ford	9+1wc	Yes	Gas
1	2004	Buick	4	No	Gas	4	2011	Dodge	5+1wc	Yes	Gas
4	2005	Chevy	4+1wc	Yes	Gas	2	2011	Ford	10+1wc	Yes	Gas
1	2005	Chevy	6	No	Gas	1	2011	Dodge	4+1wc	Yes	Gas
6	2005	Dodge	6	No	Gas	1	2011	Dodge	4	No	Gas
1	2005	Chevy	4	No	Gas	1	2011	Ford	8+1wc	Yes	Gas
2	2006	Scion	4	No	Gas	2	2011	Dodge	4+1wc	Yes	Gas
1	2006	Toyota	4	No	Gas	1	2012	Ford	10	No	Gas
2	2006	Chevy	4+1wc	Yes	Gas	11	2012	Dodge	4+1wc	Yes	Gas
1	2006	Ford	8+1wc	Yes	Gas	1	2012	Ford	12+1wc	Yes	Gas
3	2006	Chevy	6	No	Gas						
1	2006	Chrysler	6	No	Gas						



SIRPC

13091 Benedict Dr
Dillsboro, IN 47018
(800) 330-7603

Contact: Sally Beckley, Executive Director

Email: sbeckley@lifetime-resources.org

Website: www.car.lifetime-resources.org

General Information

Type of Service	Demand Response and Deviated Fixed Route
Service Area	Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, and Switzerland
Service Population	182,299

Service Hours

Weekday	6:00 AM - 6:00 PM
Saturday	CLOSED
Sunday	CLOSED

Fare Structure

Base	\$4.50
Youth	\$2.25
Elderly/Disabled	\$2.25
Transfer	NONE
Other/Special	
\$1.25 under 5 miles - Subscription Trips \$5.25	
Add \$1 for Same day & \$1.00 Cross County	

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	39
Maintenance	1	0
Administration	4	0
	<hr/>	<hr/>
	8	39

Operation Characteristics

Revenue Vehicles	52
Peak Hour Fleet	35
Base Fleet	32
Fuel Consumption (gal)	74,198

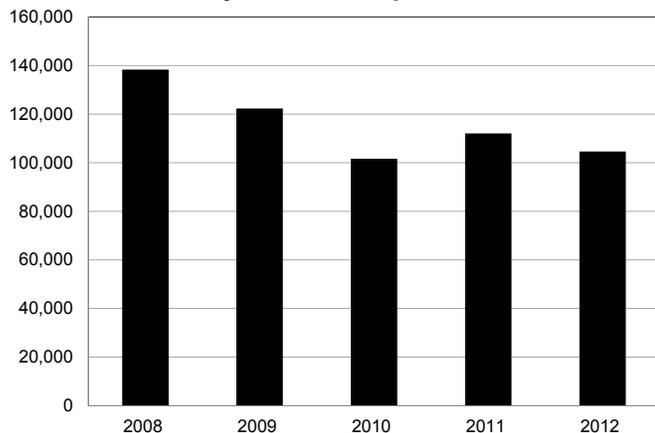
Ridership Trends

2008	138,139
2009	122,165
2010	101,444
2011	111,909
2012	104,458

2012 Highlights

- We now offer same day service \$1.00 extra, Demand Response area's based on Availability.
- We have changed Decatur and Dearborn County Point Deviation to Demand Response.

System Ridership Trend



Catch-A-Ride Transportation



Legislative District

Indiana Senate 42, 43, 45
 Indiana House 55, 66, 67, 68, 69

U.S. Congressional 6

Productivity

Total Passenger Boardings 104,458
 Total Vehicle Miles 820,503
 Revenue Vehicle Miles 810,060
 Revenue Vehicle Hours 42,797

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.98
 Operating Expense per Passenger Trip \$15.53
 Passenger Trips per Total Vehicle Mile 0.13
 Passenger Trips per Capita 0.57

Financial Performance

Operating Subsidy \$1,533,917
 Operating Subsidy Ratio 95%
 Locally Derived Income \$512,429
 Locally Derived Income Per Operating Expense \$0.32
 Fare Recovery Ratio 5%

Operating Expense Summary

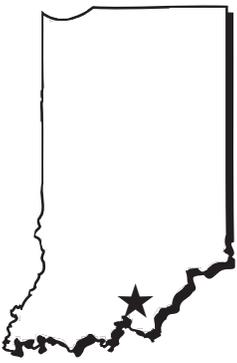
Operator Salaries/Wages	\$560,937
Other Salaries/Wages	\$324,297
Fringe	\$185,411
Services	\$45,536
Materials and Supplies	\$417,153
Utilities	\$15,637
Casualty/Liability	\$40,185
Purchased Transportation	\$0
Other	\$32,874
Total Expenses	\$1,622,030
Fixed Route Expenses	\$0
Demand Response Services	\$1,622,030

Revenue Summary

Fare Revenue	\$88,113
Contract/Other	\$0
Local Assistance	\$424,316
State Assistance	\$342,642
Federal Assistance	\$766,959
Total Revenue	\$1,622,030

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	11+2wc	Yes	Gas
1	2003	Chevy	6+1wc	Yes	Gas
1	2005	Chevy	6+1wc	Yes	Gas
2	2005	Ford	11+2wc	Yes	Gas
1	2006	Ford	10+1wc	Yes	Gas
1	2006	Ford	6	No	Gas
1	2007	Dodge	6	No	Gas
4	2007	Ford	12+2wc	Yes	Gas
5	2007	Ford	11+2wc	Yes	Gas
3	2007	Chevy	6+1wc	Yes	Gas
1	2008	Ford	10+1wc	Yes	Gas
7	2008	Chevy	6+1wc	Yes	Gas
2	2008	Ford	12+2wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
4	2008	Ford	9+1wc	Yes	Gas
1	2009	Ford	12+2wc	Yes	Gas
2	2009	Ford	8+2wc	Yes	Gas
1	2009	Chevy	6+1wc	Yes	Gas
10	2010	Ford	8+2wc	Yes	Gas
2	2010	Ford	12+2wc	Yes	Gas
52					



SITS

P.O. Box 547
Corydon, IN 47112
(812) 738-2408

Contact: Roland Lemus, Transportation Director

Email: brrtrdir@brsinc.org

Website: www.brsinc.org

General Information

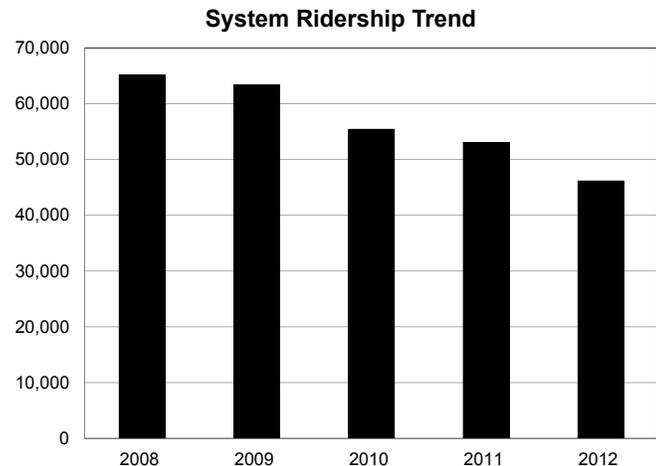
Type of Service Demand Response and Deviated Fixed Route
Service Area Crawford, Harrison, Scott, and Washington Counties
Service Population 102,520

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special
\$2 (0-10 miles); \$3 (11-24 miles)
\$4 (> 24 miles)



Personnel

	Full-Time	Part-Time
Operations	12	4
Maintenance	1	0
Administration	1	0
	<u>14</u>	<u>4</u>

Operation Characteristics

Revenue Vehicles	32
Peak Hour Fleet	13
Base Fleet	8
Fuel Consumption (gal)	54,096

Ridership Trends

2008	65,117
2009	63,353
2010	55,437
2011	53,040
2012	46,168

2012 Highlights

- Participated in the 4th of July and Heritage fair in Sept 2012
- Updated the Substance Abuse Transportation Manual to reflect revised INDOT PSM processes
- Reviewed the Preventive Maintenance Manual for SITS
- Audited by RTAP for the Substance Abuse program for SITS, reponses completed on findings
- Attended the Scottsburg transitional fair in Scott County for transportation awareness



Southern Indiana Transit System

Legislative District

Indiana Senate 44, 46, 47
 Indiana House 62, 66, 70, 73

U.S. Congressional 6, 9

Productivity

Total Passenger Boardings 46,168
 Total Vehicle Miles 545,212
 Revenue Vehicle Miles 518,919
 Revenue Vehicle Hours 22,879

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.48
 Operating Expense per Passenger Trip \$17.43
 Passenger Trips per Total Vehicle Mile 0.08
 Passenger Trips per Capita 0.45

Financial Performance

Operating Subsidy \$677,666
 Operating Subsidy Ratio 84%
 Locally Derived Income \$296,292
 Locally Derived Income Per Operating Expense \$0.37
 Fare Recovery Ratio 8%

Operating Expense Summary

Operator Salaries/Wages	\$368,637
Other Salaries/Wages	\$0
Fringe	\$51,514
Services	\$47,478
Materials and Supplies	\$198,881
Utilities	\$17,708
Casualty/Liability	\$25,339
Purchased Transportation	\$22,273
Other	\$72,712
Total Expenses	\$804,542
Fixed Route Expenses	\$0
Demand Response Services	\$804,542

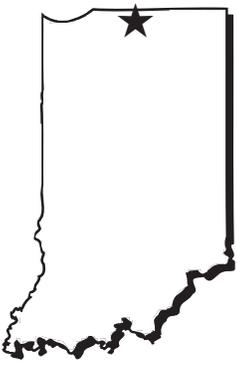
Revenue Summary

Fare Revenue	\$63,384
Contract/Other	\$63,492
Local Assistance	\$169,416
State Assistance	\$169,416
Federal Assistance	\$338,834
Total Revenue	\$804,542

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1999	Ford	6	No	Gas
1	2000	Dodge	5	No	Gas
1	2002	Dodge	5	No	Gas
1	2003	Dodge	12	No	Gas
1	2004	Ford	9+2wc	Yes	Gas
2	2005	Chevy	16+2wc	Yes	Gas
1	2005	Ford	7	No	Gas
3	2006	Ford	21	Yes	Gas
3	2006	Chevy	6	Yes	Gas
1	2006	Chevy	16+2wc	Yes	Gas
1	2007	Ford	13	Yes	Gas
1	2008	Ford	10	Yes	Gas
1	2008	Chevy	7	Yes	Gas
1	2009	Ford	5	No	Gas
1	2009	Ford	8	Yes	Gas
1	2010	Dodge	6+2wc	Yes	Gas
3	2010	Ford	12	Yes	Gas
4	2010	Ford	8+1wc	Yes	Gas
1	2011	Ford	12+2wc	Yes	Gas
2	2011	Dodge	6+2wc	Yes	Gas
1	2013	Ford	8+1wc	Yes	Gas

32



South Bend

1401 S. Lafayette
 South Bend 46613
 (574) 232-9901

Contact: Chris Kubaszak, Controller

Email: ckubaszak@sbtranspo.com

Website: www.sbtranspo.com

General Information

Type of Service Fixed Route and Paratransit
Service Area South Bend
Service Population 123,456

Service Hours

Weekday 8:00 AM - 10:00 PM
Saturday 10:00 AM - 1:00 AM
Sunday 8:00 AM - 6:00 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer NONE
Other/Special
 Monthly Pass Fixed Route \$35.00
 Student Monthly Pass \$30.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	55	11
Maintenance	14	2
Administration	12	8
	<u>81</u>	<u>21</u>

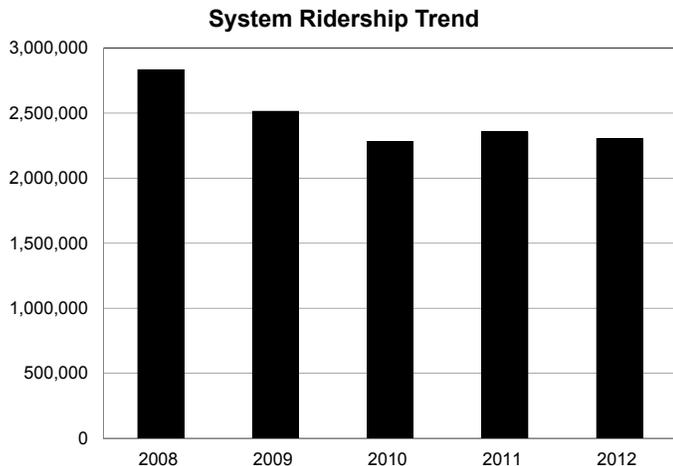
Operation Characteristics

Revenue Vehicles	67
Peak Hour Fleet	48
Base Fleet	39
Fuel Consumption (gal)	379,861

Ridership Trends

2008	2,833,313
2009	2,514,213
2010	2,280,288
2011	2,354,741
2012	2,305,069

2012 Highlights





Legislative District

Indiana Senate 8, 9, 10, 11
Indiana House 5, 6, 7, 8, 21

U.S. Congressional 2

Productivity

Total Passenger Boardings 2,305,069
Total Vehicle Miles 1,763,581
Revenue Vehicle Miles 1,623,417
Revenue Vehicle Hours 116,589

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.75
Operating Expense per Passenger Trip \$4.40
Passenger Trips per Total Vehicle Mile 1.31
Passenger Trips per Capita 18.67

Financial Performance

Operating Subsidy \$7,854,401
Operating Subsidy Ratio 77%
Locally Derived Income \$5,748,094
Locally Derived Income Per Operating Expense \$0.57
Fare Recovery Ratio 14%

Operating Expense Summary

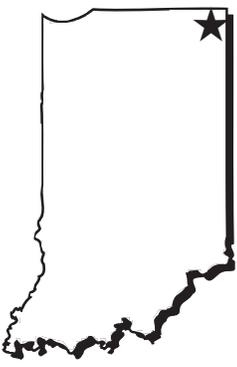
Operator Salaries/Wages	\$3,830,794
Other Salaries/Wages	\$1,119,830
Fringe	\$1,862,961
Services	\$1,218,225
Materials and Supplies	\$1,576,412
Utilities	\$174,808
Casualty/Liability	\$207,978
Purchased Transportation	\$0
Other	\$152,691
Total Expenses	\$10,143,699
Fixed Route Expenses	\$9,129,329
Demand Response Services	\$1,014,370

Revenue Summary

Fare Revenue	\$1,427,740
Contract/Other	\$861,558
Local Assistance	\$3,458,796
State Assistance	\$2,883,983
Federal Assistance	\$1,511,622
Total Revenue	\$10,143,699

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
8	1999	Gillig	Yes	36+2wc	Diesel
10	2002	Gillig	Yes	29+2wc	Diesel
10	2003	Gillig	Yes	29+2wc	Diesel
21	2004	Gillig	Yes	29+2wc	Diesel
4	2004	Optima	Yes	25+2wc	Diesel
4	2005	Coach & Eq	Yes	11+3wc	Diesel
4	2006	Coach & Eq	Yes	11+3wc	Diesel
4	2009	Coach & Eq	Yes	11+3wc	Diesel
2	2010	Coach & Eq	Yes	11+3wc	Diesel
67					



Steuben County

317 S. Wayne, Suite 1B
 Angola, IN 46703
 (260) 665-9856

Contact: Sharon Stroh, Executive Director

Email: sstroh@steubenco.org

Website: www.steubenco.org

General Information

Type of Service Demand Response
Service Area County of Steueben
Service Population 34,185

Service Hours

Weekday 8:00 AM - 4:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled NONE
Transfer NONE
Other/Special
 Over age 60; donation only
 Youth Fare \$1 each way

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	14
Maintenance	0	0
Administration	1	2
	<u>1</u>	<u>16</u>

Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	9
Base Fleet	6
Fuel Consumption (gal)	13,851

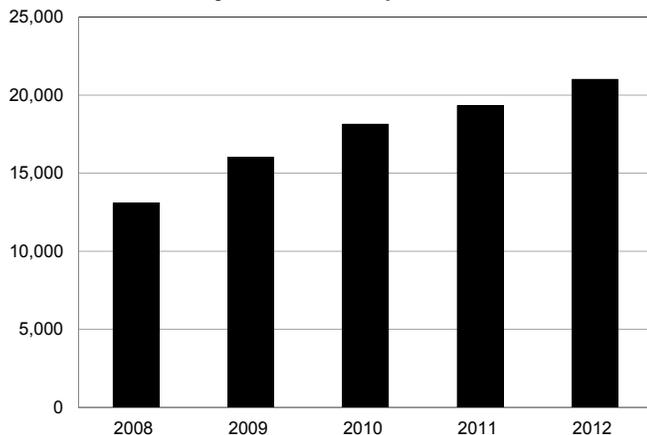
Ridership Trends

2008	13,077
2009	16,013
2010	18,141
2011	19,321
2012	21,012

2012 Highlights

- Received title to a 2008 mini van
- Experienced a 5% increase in passenger miles from 2011

System Ridership Trend



STAR Transportation



Legislative District

Indiana Senate 13, 14
Indiana House 51

U.S. Congressional 3

Productivity

Total Passenger Boardings 21,012
Total Vehicle Miles 203,633
Revenue Vehicle Miles 183,859
Revenue Vehicle Hours 10,841

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.73
Operating Expense per Passenger Trip \$16.73
Passenger Trips per Total Vehicle Mile 0.10
Passenger Trips per Capita 0.61

Financial Performance

Operating Subsidy \$322,536
Operating Subsidy Ratio 92%
Locally Derived Income \$135,847
Locally Derived Income Per Operating Expense \$0.39
Fare Recovery Ratio 8%

Operating Expense Summary

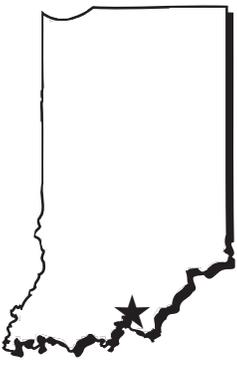
Operator Salaries/Wages	\$110,650
Other Salaries/Wages	\$92,897
Fringe	\$46,596
Services	\$8,776
Materials and Supplies	\$59,236
Utilities	\$3,985
Casualty/Liability	\$5,721
Purchased Transportation	\$0
Other	\$23,677
Total Expenses	\$351,538
Fixed Route Expenses	\$0
Demand Response Services	\$351,538

Revenue Summary

Fare Revenue	\$29,002
Contract/Other	\$0
Local Assistance	\$106,845
State Assistance	\$78,123
Federal Assistance	\$137,568
Total Revenue	\$351,538

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Dodge	6	No	Gas
1	2003	Dodge	11	Yes	Gas
1	2004	Chrysler	3	No	Gas
1	2004	Pontiac	3	No	Gas
1	2008	Chevy	6	No	Gas
1	2008	Chevy	6	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
1	2010	Ford	8+2wc	Yes	Gas
1	2010	Dodge	6	Yes	Gas
1	2011	Dodge	6	Yes	Gas
1	2012	Dodge	6	Yes	Gas
11					



Transit Authority of River City

1000 W Broadway
 Louisville, KY 40203
 (502) 561-5100

Contact: J. Barry Barker, Executive Director

Email: jbarrybarker@ridetarc.org

Website: www.ridetarc.org

General Information

Type of Service Fixed Route and Demand Response
Service Area New Albany, Clarksville, and Jeffersonville City Limits
Service Population 103,049

Service Hours

Weekday 4:30 AM - 1:00 AM
Saturday 4:30 AM - 1:00 AM
Sunday 5:00 AM - 12:30 AM

Fare Structure

Base \$1.75
Youth \$0.80
Elderly/Disabled \$0.80
Transfer NONE
Other/Special
 Express Fare \$2.75
 Monthly Pass Fixed Route \$50; Express \$85

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	383	13
Maintenance	107	0
Administration	116	20
	<u>606</u>	<u>33</u>

Operation Characteristics

Revenue Vehicles	232
Peak Hour Fleet	20
Base Fleet	12
Fuel Consumption (gal)	207,267

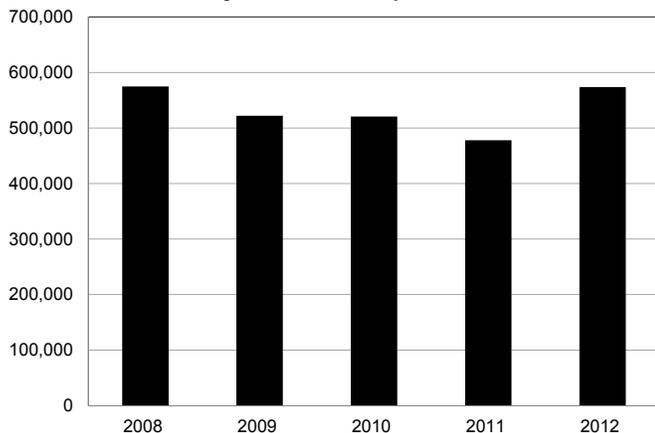
Ridership Trends

2008	574,072
2009	521,379
2010	520,017
2011	477,277
2012	572,964

2012 Highlights

- Redesigned and improved service in Southern Indiana (Routes 71, 72, and 82)
- Mitigated service disruptions due to months long maintenance of bridge spanning the Ohio
- Increased fares system wide (\$1.75 adult cash fare)
- Received Job Access and Reverse Commute and New Freedom grants
- Partnered with Google Transit and launched trip planning through Google Maps
- Continued to modernize fleet of motor coaches and paratransit vehicles

System Ridership Trend





Transit Authority of River City

Legislative District

Indiana Senate 45, 46
 Indiana House 70, 71, 72

U.S. Congressional 9

Productivity

Total Passenger Boardings 572,964
 Total Vehicle Miles 836,065
 Revenue Vehicle Miles 734,617
 Revenue Vehicle Hours 48,871

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.71
 Operating Expense per Passenger Trip \$8.33
 Passenger Trips per Total Vehicle Mile 0.69
 Passenger Trips per Capita 5.56

Financial Performance

Operating Subsidy \$4,084,897
 Operating Subsidy Ratio 86%
 Locally Derived Income \$3,215,416
 Locally Derived Income Per Operating Expense \$0.67
 Fare Recovery Ratio 14%

Operating Expense Summary

Operator Salaries/Wages	\$1,248,206
Other Salaries/Wages	\$499,283
Fringe	\$1,375,254
Services	\$122,332
Materials and Supplies	\$434,285
Utilities	\$33,244
Casualty/Liability	\$89,108
Purchased Transportation	\$947,857
Other	\$22,419
Total Expenses	\$4,771,988
Fixed Route Expenses	\$4,674,600
Demand Response Services	\$97,388

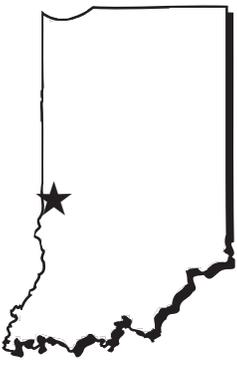
Revenue Summary

Fare Revenue	\$681,324
Contract/Other	\$5,767
Local Assistance	\$2,528,325
State Assistance	\$1,260,352
Federal Assistance	\$296,220
Total Revenue	\$4,771,988

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
6	1987	CCI	Yes	17	Diesel
5	1997	CCI	Yes	27	Diesel
26	1998	GIL	Yes	40	Diesel
63	1999	GIL	Yes	40	Diesel
12	2000	GIL	Yes	40	Diesel
8	2000	GIL	Yes	24	Diesel
10	2001	GIL	Yes	40	Diesel
17	2002	GIL	Yes	24	Diesel
20	2003	GIL	Yes	40	Diesel
5	2004	GIL	Yes	40	Hybrid
5	2005	CCI	Yes	27	Diesel
16	2005	GIL	Yes	40	Diesel
4	2007	GIL	Yes	40	Hybrid
6	2008	GIL	Yes	40	Diesel
3	2009	GIL	Yes	40	Hybrid
17	2009	GIL	Yes	40	Diesel
9	2010	GIL	Yes	40	Hybrid

232



Terre Haute

901 South 14th St
 Terre Haute, IN 47807
 (812) 235-0109

Contact: Brad Miller, Transportation Director

Email: brad.miller@terrehaute.IN.gov

Website: www.terrehaute.in.gov/departments/transit-department

General Information

Type of Service Fixed Route and Demand Response
Service Area Terre Haute City Limits
Service Population 59,614

Service Hours

Weekday 6:00 AM - 11:00 PM
Saturday 6:00 AM - 11:00 PM
Sunday CLOSED

Fare Structure

Base \$1.50
Youth \$1.50
Elderly/Disabled \$0.75
Transfer NONE
Other/Special
 31 day \$40.00; 14-ride \$18.00
 ISU and Ivy Tech students ride free

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	21	8
Maintenance	5	2
Administration	5	2
	<u>31</u>	<u>12</u>

Operation Characteristics

Revenue Vehicles	18
Peak Hour Fleet	12
Base Fleet	12
Fuel Consumption (gal)	87,033

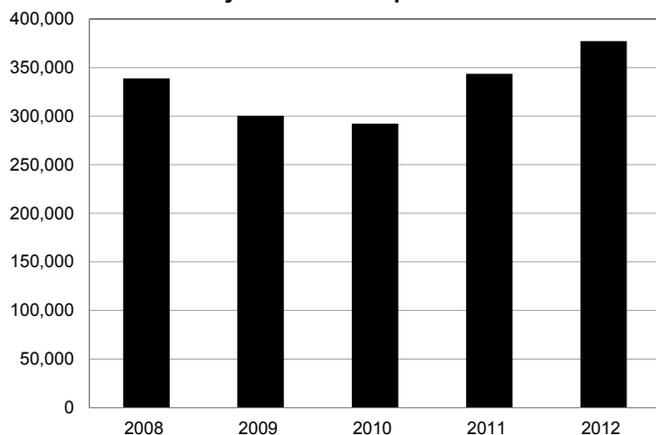
Ridership Trends

2008	338,397
2009	299,956
2010	291,888
2011	343,152
2012	376,763

2012 Highlights

- Ridership is up 10% from 2011

System Ridership Trend





Terre Haute Transit Utility

Legislative District

Indiana Senate 38, 39
 Indiana House 43, 45, 46

U.S. Congressional 8

Productivity

Total Passenger Boardings 376,763
 Total Vehicle Miles 556,983
 Revenue Vehicle Miles 485,339
 Revenue Vehicle Hours 51,522

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.95
 Operating Expense per Passenger Trip \$7.32
 Passenger Trips per Total Vehicle Mile 0.68
 Passenger Trips per Capita 6.32

Financial Performance

Operating Subsidy \$2,268,423
 Operating Subsidy Ratio 82%
 Locally Derived Income \$1,078,883
 Locally Derived Income Per Operating Expense \$0.39
 Fare Recovery Ratio 7%

Operating Expense Summary

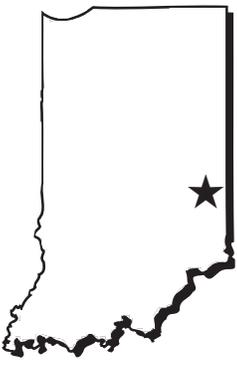
Operator Salaries/Wages	\$1,038,458
Other Salaries/Wages	\$452,258
Fringe	\$580,000
Services	\$39,822
Materials and Supplies	\$373,208
Utilities	\$21,771
Casualty/Liability	\$43,768
Purchased Transportation	\$0
Other	\$209,676
Total Expenses	\$2,758,961
Fixed Route Expenses	\$2,758,961
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$198,741
Contract/Other	\$291,797
Local Assistance	\$588,345
State Assistance	\$461,694
Federal Assistance	\$1,218,384
Total Revenue	\$2,758,961

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2002	Ford	Yes	22+2wc	Diesel
3	2003	Optima Coach	Yes	25+2wc	Diesel
3	2006	Ford	Yes	22+2wc	Diesel
2	2009	Hybrid	Yes	22+2wc	Gas/Electric
1	2009	Ford	Yes	22+2wc	Diesel
3	2010	Ford	Yes	22+2wc	Diesel
2	2010	Ford	Yes	22+2wc	Gas
1	2011	Ford	Yes	24+2wc	Diesel
1	2011	Ford	Yes	10+4wc	Gas
18					



Union County

615 W. High St
 Liberty, IN 47353
 (765) 458-7277

Contact: Gidget Dickenson, Transit Director
Email: gidget.uctransit@yahoo.com

General Information

Type of Service Demand Response
Service Area Union County and Rural Wayne, referred population from Fayette, Franklin and Rush

Service Hours

Weekday 6:00 AM - 5:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$1.00
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special
 Based on mileage
 Base fares depends on zones

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	11
Maintenance	0	0
Administration	1	0
	<u>2</u>	<u>11</u>

Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	7
Base Fleet	4
Fuel Consumption (gal)	28,114

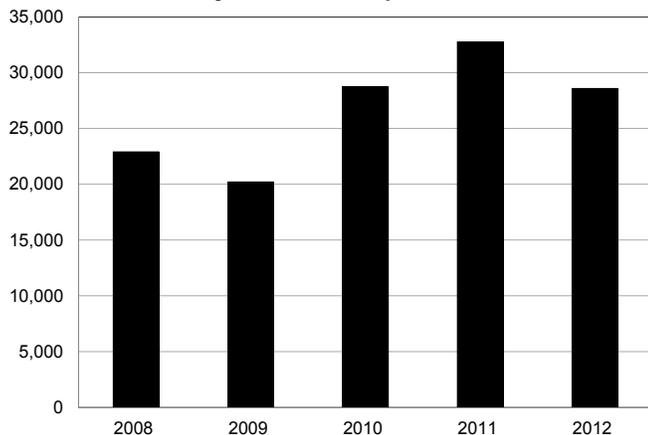
Ridership Trends

2008	22,920
2009	20,225
2010	28,729
2011	32,779
2012	28,602

2012 Highlights

- FREE rides on Friday for Union County residents to travel within the County

System Ridership Trend



Union County Transit



Legislative District

Indiana Senate 43

Indiana House 55

U.S. Congressional 6

Productivity

Total Passenger Boardings 28,602

Total Vehicle Miles 282,426

Revenue Vehicle Miles 247,270

Revenue Vehicle Hours 38,516

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.34

Operating Expense per Passenger Trip \$13.19

Passenger Trips per Total Vehicle Mile 0.10

Passenger Trips per Capita 0.72

Financial Performance

Operating Subsidy \$357,583

Operating Subsidy Ratio 95%

Locally Derived Income \$139,684

Locally Derived Income

Per Operating Expense \$0.37

Fare Recovery Ratio 5%

Operating Expense Summary

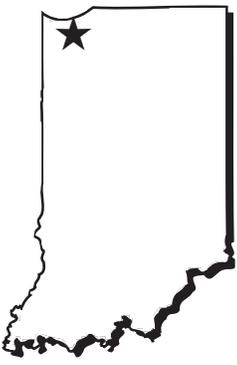
Operator Salaries/Wages	\$151,638
Other Salaries/Wages	\$34,258
Fringe	\$10,206
Services	\$0
Materials and Supplies	\$111,116
Utilities	\$4,041
Casualty/Liability	\$30,955
Purchased Transportation	\$0
Other	\$35,164
Total Expenses	\$377,378
Fixed Route Expenses	\$0
Demand Response Services	\$377,378

Revenue Summary

Fare Revenue	\$19,795
Contract/Other	\$0
Local Assistance	\$119,889
State Assistance	\$71,265
Federal Assistance	\$166,429
Total Revenue	\$377,378

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	14	No	Gas
1	2003	Ford	10+2wc	Yes	Gas
1	2006	Ford	10+2wc	Yes	Gas
2	2007	Chevy	5+1wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
1	2009	Ford	10+2wc	Yes	Gas
3	2009	Ford	8+2wc	Yes	Gas
1	2010	Dodge	5+1wc	Yes	Gas
1	2010	Ford	12+2wc	Yes	Gas
12					



Valparaiso Transportation

166 Lincolnway
 Valparaiso, IN 46383
 (219) 462-1161

Contact: Taylor Wegrzyn, Assistant Planner

Email: twegrzyn@valpo.us

Website: www.ci.valparaiso.in.us/index.aspx?NID=488

General Information

Type of Service Fixed Route and Demand Response
Service Area Valparaiso City Limits
Service Population 31,730

Service Hours

Weekday 6:00 AM - 10:00 PM
Saturday 6:16 AM - 12:03 PM
Sunday 8:10 AM - 12:30 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer NONE
Other/Special
 Month \$30; Discounted \$15
 Fixed Route: \$7.50, month \$230, 10 ride \$70

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	19
Maintenance	4	0
Administration	5	3
	<u>15</u>	<u>22</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	7
Base Fleet	6
Fuel Consumption (gal)	57,062

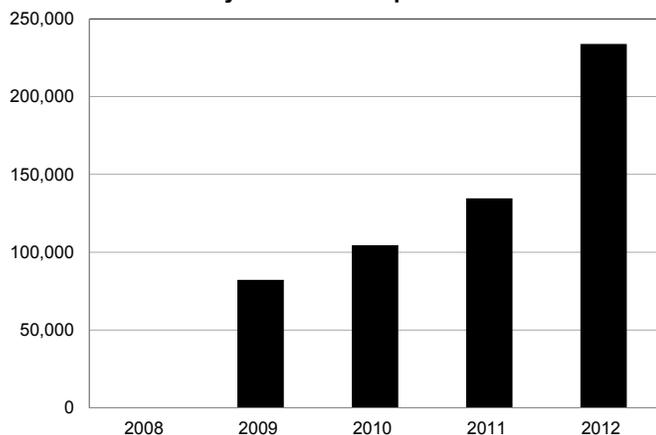
Ridership Trends

2008	
2009	81,994
2010	104,261
2011	134,427
2012	233,673

2012 Highlights

- The V-Line had over 100,000 riders in 2012; a 13% increase from 2011.
- The ChicaGo Dash had 47,986 riders in 2012: a 2% increase from 2011.

System Ridership Trend





Legislative District

Indiana Senate 4, 5
 Indiana House 3, 4 10

U.S. Congressional 1

Productivity

Total Passenger Boardings 233,673
 Total Vehicle Miles 367,171
 Revenue Vehicle Miles 267,230
 Revenue Vehicle Hours 15,174

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.75
 Operating Expense per Passenger Trip \$5.89
 Passenger Trips per Total Vehicle Mile 0.64
 Passenger Trips per Capita 7.36

Financial Performance

Operating Subsidy \$855,535
 Operating Subsidy Ratio 62%
 Locally Derived Income \$819,503
 Locally Derived Income Per Operating Expense \$0.60
 Fare Recovery Ratio 38%

Operating Expense Summary

Operator Salaries/Wages	\$21,541
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$1
Materials and Supplies	\$200,622
Utilities	\$4,050
Casualty/Liability	\$19,467
Purchased Transportation	\$904,673
Other	\$226,332
Total Expenses	\$1,376,686
Fixed Route Expenses	\$674,256
Demand Response Services	\$702,430

Revenue Summary

Fare Revenue	\$521,151
Contract/Other	\$0
Local Assistance	\$298,352
State Assistance	\$129,415
Federal Assistance	\$427,768
Total Revenue	\$1,376,686

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	Ford	Yes	16+2wc	Gas
2	2008	Ford	Yes	16+2wc	Gas
4	2009	MCI	Yes	53+2wc	Diesel
1	2010	Dodge	Yes	4+1wc	Gas
2	2011	Ford	Yes	16+3wc	Gas
10					



Wabash County

239 Bond St/PO Box 447

Wabash, IN 46992

(260) 563-4475

Contact: Beverly Ferry, CEO

Email: beverlyf@livingwellinwabashcounty.org

Website: www.livingwellinwabashcounty.org/TRANSIT

General Information

Type of Service Demand Response
Service Area Wabash County
Service Population 32,888

Service Hours

Weekday 6:00 AM - 8:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled NONE
Transfer NONE
Other/Special
 25 punch ticket for \$20
 elderly by donation, disabled base fare

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	18
Maintenance	0	2
Administration	0	4
	<u>2</u>	<u>24</u>

Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	9
Base Fleet	2
Fuel Consumption (gal)	26,794

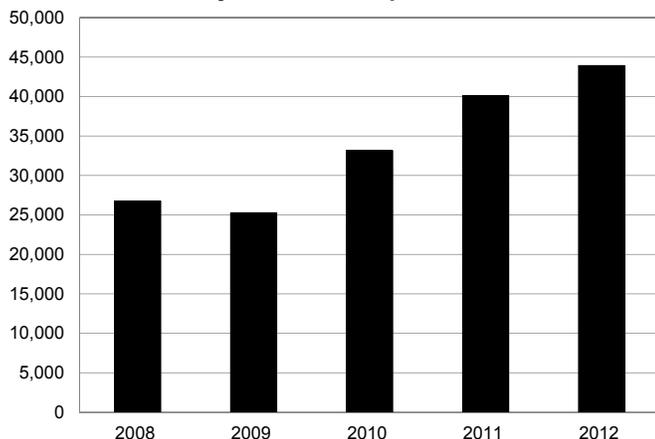
Ridership Trends

2008	26,760
2009	25,291
2010	33,145
2011	40,143
2012	43,939

2012 Highlights

- Large ridership increase which seems to be year-round rather than seasonal.
- WCT provided free rides to 85 Hope, the only free health clinic in the county.
- WCT provided free rides to food pantries and soup kitchens in the county.
- WCT collaborated with YMCA to connect at-risk children to educational opportunities.
- WCT collaborated with Visual and Performing Arts to connect youth to enrichment opportunities.

System Ridership Trend





Wabash County Transportation

Legislative District

Indiana Senate 17, 18

Indiana House 22

U.S. Congressional 2

Productivity

Total Passenger Boardings 43,939

Total Vehicle Miles 260,346

Revenue Vehicle Miles 258,596

Revenue Vehicle Hours 18,509

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.71

Operating Expense per Passenger Trip \$10.15

Passenger Trips per Total Vehicle Mile 0.17

Passenger Trips per Capita 1.34

Financial Performance

Operating Subsidy \$400,242

Operating Subsidy Ratio 90%

Locally Derived Income \$175,269

Locally Derived Income

Per Operating Expense \$0.39

Fare Recovery Ratio 9%

Operating Expense Summary

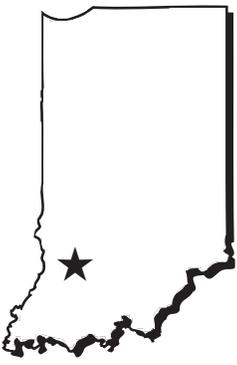
Operator Salaries/Wages	\$144,302
Other Salaries/Wages	\$78,074
Fringe	\$41,692
Services	\$15,440
Materials and Supplies	\$93,077
Utilities	\$9,279
Casualty/Liability	\$17,590
Purchased Transportation	\$0
Other	\$46,534
Total Expenses	\$445,988
Fixed Route Expenses	\$0
Demand Response Services	\$445,988

Revenue Summary

Fare Revenue	\$40,162
Contract/Other	\$5,584
Local Assistance	\$129,523
State Assistance	\$70,598
Federal Assistance	\$200,121
Total Revenue	\$445,988

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1995	Dodge	10	No	Gas
1	2002	Dodge	12	No	Gas
1	2005	Chevy	4+1wc	Yes	Gas
1	2007	Ford	12	Yes	Gas
2	2008	Ford	9	Yes	Gas
2	2010	Ford	14+2wc	Yes	Gas
2	2010	Dodge	5+1wc	Yes	Gas
1	2011	Dodge	6+1wc	Yes	Gas
11					



Washington

2200 East Memorial Avenue
 Washington, IN 47501
 (812) 254-4564

Contact: Ernie Evans, Transit Manager

Email: eevans@washingtonin.us

Website: www.washingtonin.us

General Information

Type of Service Deviated Fixed Route
Service Area Washington City Limits and ADA corridors
Service Population 11,509

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$0.75
Youth \$0.50
Elderly/Disabled \$0.75
Transfer \$0.75
Other/Special
 Elderly & Disabled Fare \$0.25 with coupon
 ADA Paratransit Service \$1.50 (certified)

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	1
Maintenance	0	0
Administration	0	0
	<u>1</u>	<u>1</u>

Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	1
Base Fleet	1
Fuel Consumption (gal)	4,506

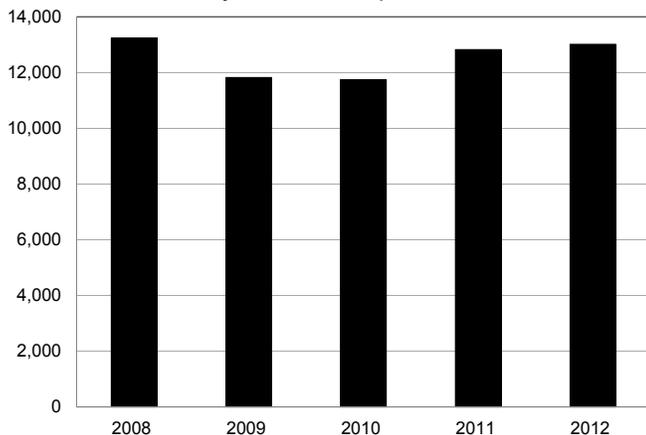
Ridership Trends

2008	13,233
2009	11,825
2010	11,748
2011	12,826
2012	13,017

2012 Highlights

- Completion of \$105,000 FTA/INDOT ARRA Tier II Grant - WTS Garage Facility Renovation

System Ridership Trend



Washington Transit System



Legislative District

Indiana Senate 48
 Indiana House 63
 U.S. Congressional 8

Productivity

Total Passenger Boardings 13,017
 Total Vehicle Miles 28,989
 Revenue Vehicle Miles 28,989
 Revenue Vehicle Hours 2,450

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.47
 Operating Expense per Passenger Trip \$7.72
 Passenger Trips per Total Vehicle Mile 0.45
 Passenger Trips per Capita 1.13

Financial Performance

Operating Subsidy \$94,418
 Operating Subsidy Ratio 94%
 Locally Derived Income \$30,238
 Locally Derived Income Per Operating Expense \$0.30
 Fare Recovery Ratio 6%

Operating Expense Summary

Operator Salaries/Wages	\$38,371
Other Salaries/Wages	\$0
Fringe	\$14,671
Services	\$17,979
Materials and Supplies	\$20,248
Utilities	\$3,054
Casualty/Liability	\$4,324
Purchased Transportation	\$0
Other	\$1,880
Total Expenses	\$100,527
Fixed Route Expenses	\$100,527
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$6,109
Contract/Other	\$0
Local Assistance	\$24,129
State Assistance	\$23,082
Federal Assistance	\$47,207
Total Revenue	\$100,527

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1996	Ford	16+2wc	Yes	Gas
1	2008	Ford	16+2wc	Yes	Gas
1	2010	Ford	16+2wc	Yes	Gas
3					



Waveland

660 North 36th Street, P.O. Box 4727
 Lafayette, IN 47905
 (765) 447-7683

Contact: Stan Minnick, Transportation/Facilities Program Coordinator

Email: sminnick@areaivagency.org

Website: www.areaivagency.org

General Information

Type of Service Demand Response
Service Area Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville, and Waveland
Service Population 7,590

Service Hours

Weekday 24 HOURS
Saturday 24 HOURS
Sunday 24 HOURS

Fare Structure

Base NONE
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special
 Contributions from passengers

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	0
Maintenance	0	0
Administration	0	2
	<u>0</u>	<u>2</u>

Operation Characteristics

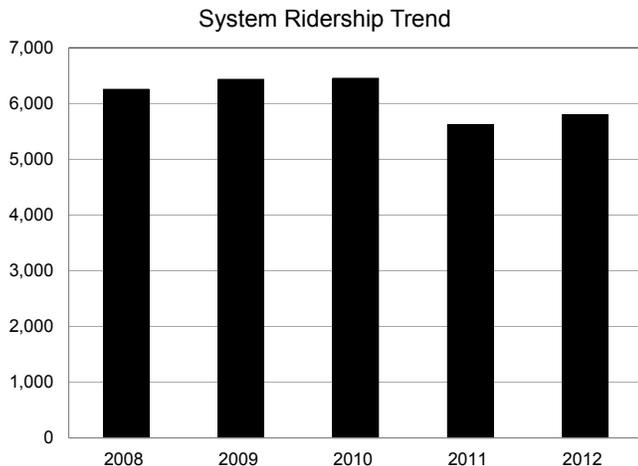
Revenue Vehicles	8
Peak Hour Fleet	8
Base Fleet	7
Fuel Consumption (gal)	2,224

Ridership Trends

2008	6,256
2009	6,435
2010	6,454
2011	5,622
2012	5,802

2012 Highlights

- Implemented a new marketing effort that increased ridership by 3.2%





Waveland Volunteer Public Transit System c/o Area IV Agency on Aging and CAP

Legislative District

Indiana Senate 6, 7, 22, 23
Indiana House 15, 24, 28, 38, 41, 42

U.S. Congressional 4

Productivity

Total Passenger Boardings	5,802
Total Vehicle Miles	23,429
Revenue Vehicle Miles	23,429
Revenue Vehicle Hours	1,660

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.15
Operating Expense per Passenger Trip	\$20.80
Passenger Trips per Total Vehicle Mile	0.25
Passenger Trips per Capita	0.76

Financial Performance

Operating Subsidy	\$113,682
Operating Subsidy Ratio	94%
Locally Derived Income	\$66,799
Locally Derived Income Per Operating Expense	\$0.55
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$29,074
Other Salaries/Wages	\$50,079
Fringe	\$17,120
Services	\$5,262
Materials and Supplies	\$7,555
Utilities	\$1,797
Casualty/Liability	\$5,099
Purchased Transportation	\$0
Other	\$4,691
Total Expenses	\$120,677
Fixed Route Expenses	\$0
Demand Response Services	\$120,677

Revenue Summary

Fare Revenue	\$6,995
Contract/Other	\$0
Local Assistance	\$59,804
State Assistance	\$7,981
Federal Assistance	\$45,897
Total Revenue	\$120,677

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1994	Dodge	12+2wc	Yes	Gas
1	1994	Dodge	13	No	Gas
1	1995	Dodge	12+2 wc	Yes	Gas
1	2003	Dodge	12+2 wc	Yes	Gas
1	2006	Ford	12+2 wc	Yes	Gas
1	2009	Ford	12+2 wc	Yes	Gas
2	2010	Ford	12+2 wc	Yes	Gas
8					



Wells County

225 W. Water Street
Bluffton, IN 46714
(260) 824-1070

Contact: Betsy Collier, Transportation Program Manager

Email: wowtpm@coolsky.com

Website: www.councilonaginginc.com

General Information

Type of Service Demand Response
Service Area Wells County
Service Population 27,636

Service Hours

Weekday 6:00 AM - 7:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled NONE
Transfer NONE
Other/Special
\$5 In County
Out of Co: \$20 up to 30 miles, \$50 31-50 miles

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	3
Maintenance	0	0
Administration	4	0
	<u>11</u>	<u>3</u>

Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	5
Base Fleet	4
Fuel Consumption (gal)	13,615

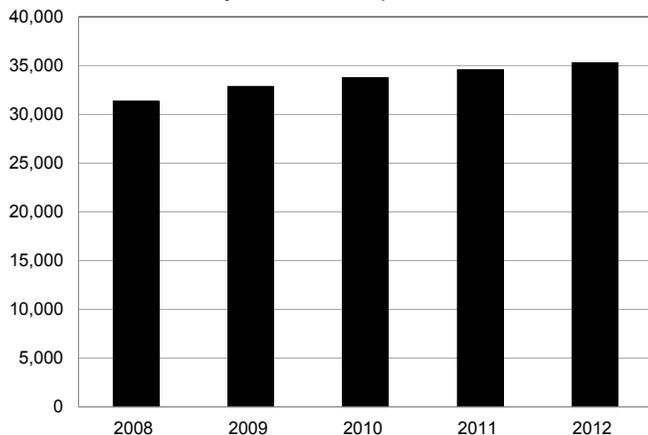
Ridership Trends

2008	31,375
2009	32,871
2010	33,774
2011	34,561
2012	35,258

2012 Highlights

- Continue to receive CADA grant money to transport indigents to AA meetings.
- Growth continuing on an upward trend.

System Ridership Trend



Wells on Wheels (WOW!)



Legislative District

Indiana Senate 19
Indiana House 79, 82

U.S. Congressional 3

Productivity

Total Passenger Boardings 35,258
Total Vehicle Miles 190,355
Revenue Vehicle Miles 190,355
Revenue Vehicle Hours 13,571

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.76
Operating Expense per Passenger Trip \$14.92
Passenger Trips per Total Vehicle Mile 0.19
Passenger Trips per Capita 1.28

Financial Performance

Operating Subsidy \$510,757
Operating Subsidy Ratio 97%
Locally Derived Income \$244,243
Locally Derived Income Per Operating Expense \$0.46
Fare Recovery Ratio 3%

Operating Expense Summary

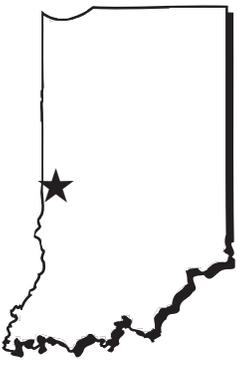
Operator Salaries/Wages	\$148,443
Other Salaries/Wages	\$137,025
Fringe	\$34,880
Services	\$27,905
Materials and Supplies	\$61,806
Utilities	\$20,928
Casualty/Liability	\$62,785
Purchased Transportation	\$0
Other	\$32,107
Total Expenses	\$525,879
Fixed Route Expenses	\$0
Demand Response Services	\$525,879

Revenue Summary

Fare Revenue	\$15,122
Contract/Other	\$0
Local Assistance	\$229,121
State Assistance	\$81,991
Federal Assistance	\$199,645
Total Revenue	\$525,879

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Chevy	4+1wc	Yes	Gas
2	2007	Dodge	6	No	Gas
3	2008	Chevy	4+1wc	Yes	Gas
1	2010	Ford	4+3wc	Yes	Gas
5	2010	Ford	8+2wc	Yes	Gas
1	2012	Dodge	4+2wc	Yes	Gas
13					



West Central Indiana Economic Development District, Inc

1718 Wabash Avenue
 Terre Haute, IN 47807
 (812) 238-1561 or (812) 232-2675
Contact: Gloria Wetnight, Assistant Director
Email: gwetnight@westcentralin.com
Website: www.westcentralin.com

General Information

Type of Service Demand Response
Service Area Vigo County
Service Population 47,063

Service Hours

Weekday 8:00 AM - 4:30 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth NONE
Elderly/Disabled NONE
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	1
Maintenance	0	0
Administration	1	0
	<u>8</u>	<u>1</u>

Operation Characteristics

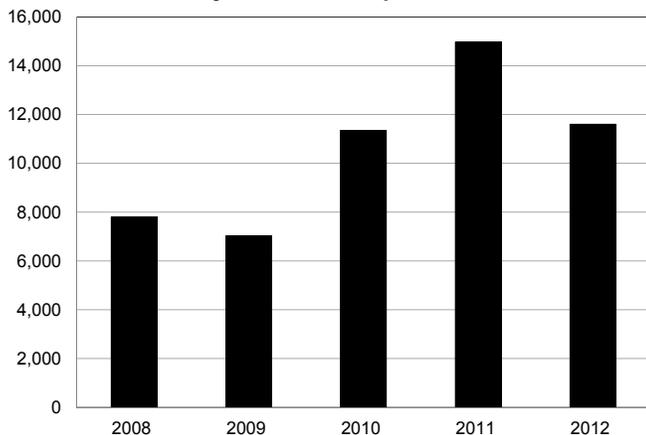
Revenue Vehicles	10
Peak Hour Fleet	7
Base Fleet	7
Fuel Consumption (gal)	21,213

Ridership Trends

2008	7,812
2009	7,041
2010	11,344
2011	14,969
2012	11,610

2012 Highlights

System Ridership Trend



Area 7 Transportation/WCIEDD



Legislative District

Indiana Senate 38, 39
Indiana House 42, 43, 44, 45, 46
U.S. Congressional 8

Productivity

Total Passenger Boardings 11,610
Total Vehicle Miles 61,927
Revenue Vehicle Miles 61,927
Revenue Vehicle Hours 13,596

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.51
Operating Expense per Passenger Trip \$24.03
Passenger Trips per Total Vehicle Mile 0.19
Passenger Trips per Capita 0.25

Financial Performance

Operating Subsidy \$268,755
Operating Subsidy Ratio 96%
Locally Derived Income \$112,115
Locally Derived Income Per Operating Expense \$0.40
Fare Recovery Ratio 4%

Operating Expense Summary

Operator Salaries/Wages	\$17,805
Other Salaries/Wages	\$112,292
Fringe	\$45,306
Services	\$0
Materials and Supplies	\$74,076
Utilities	\$0
Casualty/Liability	\$7,102
Purchased Transportation	\$0
Other	\$22,434
Total Expenses	\$279,015
Fixed Route Expenses	\$0
Demand Response Services	\$279,015

Revenue Summary

Fare Revenue	\$10,260
Contract/Other	\$0
Local Assistance	\$101,855
State Assistance	\$37,569
Federal Assistance	\$129,331
Total Revenue	\$279,015

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2001	Dodge	13	Yes	Gas
1	2002	Dodge	6+2wc	Yes	Gas
1	2006	Ford	6+2wc	Yes	Gas
1	2007	Ford	10+2wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
1	2010	Ford	8	No	Gas
2	2011	Ford	8+2wc	Yes	Gas
10					



White County

116 E Marion P.O. Box 421

Monticello IN 47960

(574) 583-9119

Contact: Gale Spry, Exective Director

Email: gspry@wccoa.comcastbiz.net

General Information

Type of Service Demand Response
Service Area White County and Jefferson Township in Carroll County
Service Population 24,643

Service Hours

Weekday 8:00 AM - 4:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer NONE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	9
Maintenance	0	1
Administration	3	1
	<u>3</u>	<u>11</u>

Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	8
Base Fleet	8
Fuel Consumption (gal)	9,132

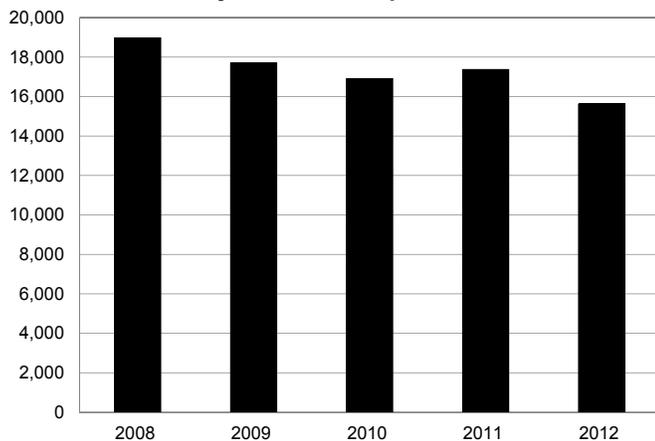
Ridership Trends

2008	18,971
2009	17,709
2010	16,913
2011	17,375
2012	15,623

2012 Highlights

- We now have a maintenance program on all vehicles on the computer.

System Ridership Trend



White County Public Transit



Legislative District

Indiana Senate 7
 Indiana House 15, 16, 24

U.S. Congressional 4

Productivity

Total Passenger Boardings 15,623
 Total Vehicle Miles 108,314
 Revenue Vehicle Miles 104,639
 Revenue Vehicle Hours 8,323

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.27
 Operating Expense per Passenger Trip \$15.76
 Passenger Trips per Total Vehicle Mile 0.14
 Passenger Trips per Capita 0.63

Financial Performance

Operating Subsidy \$226,315
 Operating Subsidy Ratio 92%
 Locally Derived Income \$94,325
 Locally Derived Income Per Operating Expense \$0.38
 Fare Recovery Ratio 8%

Operating Expense Summary

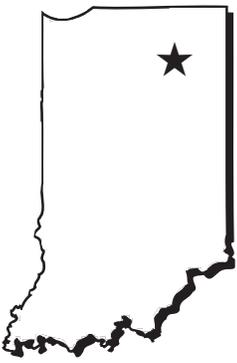
Operator Salaries/Wages	\$0
Other Salaries/Wages	\$137,123
Fringe	\$31,250
Services	\$10,363
Materials and Supplies	\$35,115
Utilities	\$14,399
Casualty/Liability	\$13,111
Purchased Transportation	\$0
Other	\$4,890
Total Expenses	\$246,251
Fixed Route Expenses	\$0
Demand Response Services	\$246,251

Revenue Summary

Fare Revenue	\$19,936
Contract/Other	\$0
Local Assistance	\$74,389
State Assistance	\$46,400
Federal Assistance	\$105,526
Total Revenue	\$246,251

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	13	No	Gas
1	2002	Dodge	11	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2007	Chevy	3+1wc	Yes	Gas
1	2008	Chevy	6	No	Gas
1	2009	Chevy	5	No	Gas
2	2010	Ford	11+2wc	Yes	Gas
1	2010	Ford	8+2wc	Yes	Gas
9					



Whitley County

710 Opportunity Drive
Columbia City, IN 46725
(260) 248-8944

Contact: Jackie Hake, Executive Director

Email: jackie@wcco.biz

Website: www.whitleycountycouncilonaging.com

General Information

Type of Service Demand Response
Service Area Whitley County including Columbia City, South Whitley, Churubusco
Service Population 33,292

Service Hours

Weekday 8:00 AM - 6:00 PM
Saturday CLOSED
Sunday CLOSED

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled NONE
Transfer NONE
Other/Special
Pass - \$25 in rides for \$20

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	12
Maintenance	0	0
Administration	2	3
	<u>2</u>	<u>15</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	22,756

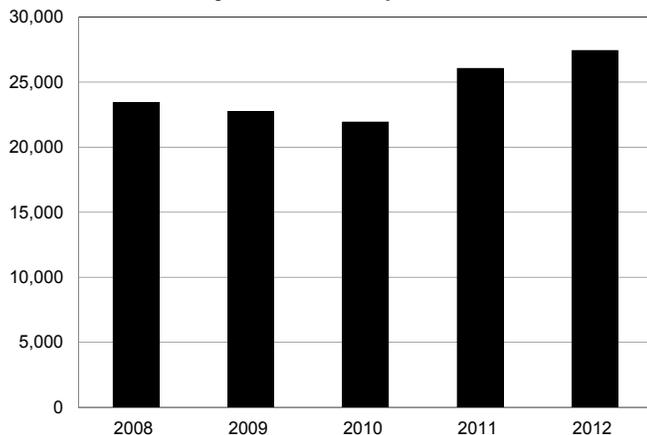
Ridership Trends

2008	23,433
2009	22,721
2010	21,931
2011	26,055
2012	27,429

2012 Highlights

- We now operate from 7:00 AM to 6 PM.
- Our trips increased by 5% over last year.
- We received a low floor minivan with the 5310 program grant of 2011.
- Our fleet now operates 11 vans.
- We have hired a part time dispatcher to work the closing shift.
- We had an accident free year with our safety sensitive drivers.

System Ridership Trend



Whitley County Transit



Legislative District

Indiana Senate 17
 Indiana House 50, 83
 U.S. Congressional 3

Productivity

Total Passenger Boardings 27,429
 Total Vehicle Miles 216,717
 Revenue Vehicle Miles 196,137
 Revenue Vehicle Hours 12,616

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.91
 Operating Expense per Passenger Trip \$15.07
 Passenger Trips per Total Vehicle Mile 0.13
 Passenger Trips per Capita 0.82

Financial Performance

Operating Subsidy \$391,365
 Operating Subsidy Ratio 95%
 Locally Derived Income \$170,549
 Locally Derived Income Per Operating Expense \$0.41
 Fare Recovery Ratio 5%

Operating Expense Summary

Operator Salaries/Wages	\$110,000
Other Salaries/Wages	\$110,000
Fringe	\$5,380
Services	\$8,607
Materials and Supplies	\$101,500
Utilities	\$11,000
Casualty/Liability	\$21,000
Purchased Transportation	\$0
Other	\$45,890
Total Expenses	\$413,377
Fixed Route Expenses	\$0
Demand Response Services	\$413,377

Revenue Summary

Fare Revenue	\$22,012
Contract/Other	\$0
Local Assistance	\$148,537
State Assistance	\$84,825
Federal Assistance	\$158,003
Total Revenue	\$413,377

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Chevy	6	Yes	Gas
1	2005	Ford	10	Yes	Gas
1	2006	Ford	11	Yes	Gas
1	2007	Chevy	4	Yes	Gas
1	2008	Ford	10	Yes	Gas
1	2008	Chevy	6	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
1	2011	Dodge	4+2wc	Yes	Gas
10					

Section Four

Elderly/Disabled

(Section 5310)

Transportation Providers

2012



ELDERLY/DISABLED (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for the elderly and persons with disabilities is unavailable, inadequate or inappropriate. The program provides vehicles and related equipment to private non-profit organizations and eligible public bodies involved in transporting elderly and disabled customers.

Indiana annually receives about \$2.5 million in federal funds to distribute on an 80 percent and 20 percent local matching basis (\$4 million in 2012). Eligible equipment includes passenger vehicles, accessibility equipment and communication systems.

The Indiana Department of Transportation Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate:

effective coordinated service delivery; need for equipment requested; effective vehicle use and operation; and fiscal/managerial ability to comply with grant requirements. INDOT typically funds about 40 to 45 applicants per year (56 in 2012) at amounts ranging from \$18,000 to \$100,000.

Applications are available to interested agencies each October. Application are due the following March. INDOT announces grant awards by late June. INDOT then begins vehicle procurement, with vehicle delivery 1 to 1½ years after grant award.

For further information, contact Brian Jones, Section 5310 Program Manager, INDOT – Office of Transit, (317) 232-1493 or bjones@indot.in.gov

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

	<u>PHONE NUMBER</u>
ADAMS	
Adams County Council on Aging.....	260/724-5316
ALLEN	
Allen County Council on Aging	260/426-0060
Community Transportation Network	260/420-3280
BARTHOLOMEW	
Developmental Services	812/376-9404
Mill Race Center, Inc.	219/376-9241
Just Friends, Inc.	812/344-4946
BOONE	
Boone County Senior Services	765/482-5220
BROWN	
Developmental Services	812/376-9404
CLARK	
LifeSpan Resources	812/948-8330
New Hope Services of Jeffersonville	812/288-8248
Lifespring, Inc.....	812/260-1362
Volunteers of America of Kentucky, Inc.....	502/636-4655
CLAY	
Child Adult Resource Services.....	765/569-2076
West Central Indiana Economic Development District, Inc.	812/238-1561

PHONE NUMBER

CRAWFORD

Blue River Services, Inc..... 812/738-2408
Older Americans Services Corporation 812/865-3352

DAVISS

Four Rivers Resource Services 812/254-4471
Senior and Family Services 812/254-1881

DEARBORN

LifeTime Resources 812/432-5215
New Horizons Rehabilitation Services 812/934-4528

DECATUR

Developmental Services 812/376-9404

DEKALB

DeKalb County Council on Aging 260/925-3311
Northeastern Center..... 260/347-4400
RISE, Inc..... 260/665-9408

DELAWARE

Hillcroft Services..... 765-284-4166

ELKHART

Association for the Disabled of Elkhart County 574/295-3167
Mennonite Disabilities Committee..... 574/533-9720
Council on Aging of Elkhart County 574/295-1820

FLOYD

LifeSpan Resources 812/948-8330
Rauch, Inc..... 812/945-4063
Lifespring, Inc..... 812/260-1362
Volunteers of America of Kentucky, Inc..... 502/636-4655

FOUNTAIN

Community Action Program of Western Indiana..... 765/762-0420
Child Adult Resource Services 765/569-2076

FRANKLIN

New Horizons Rehabilitation Services 812/934-4528

FULTON

Fulton County Council on Aging 574/223-6953

GIBSON

Gibson County Area Rehabilitation Centers 812/386-6312

GREENE

Four Rivers Resource Services 812/254-4471
Senior and Family Services 812/254-1881

HAMILTON

PrimeLife Enrichment, Inc.317/815-7000

HANCOCK

Tangram, Inc.....317/968-9035

HARRISON

Blue River Services, Inc.....812/738-2408

LifeSpan Resources812/948-8330

Lifespring, Inc.....812/260-1362

HENDRICKS

Hendricks County Senior Services317/745-4303

JACKSON

Developmental Services812/376-9404

JEFFERSON

Developmental Services812/376-9404

LifeTime Resources812/432-5215

Lifespring, Inc.....812/260-1362

JENNINGS

Developmental Services812/376-9404

JOHNSON

Johnson County Senior Services317/738-4544

KNOX

YMCA of Vincennes812/882-2285

Senior and Family Services.....812/254-1881

LAGRANGE

LaGrange County Council on Aging260/463-4161

Northeastern Center.....260/347-4400

RISE, Inc.....260/665-9408

ARC Opportunities260/463-2653

LAKE

ARC of Northwest Indiana219/884-1138

South Lake Center for Mental Health219/736-7251

LAPORTE

LaPorte County Comprehensive Mental Health Council.....219/872-8666

Michiana Resources219/874-4288

Parents and Friends, Inc.219/326-7889

LAWRENCE

Older Americans Services Corporation812/865-3352

PHONE NUMBER

MARION

John Boner Community Center.....	317/633-8210
Flanner House of Indianapolis	317/925-4231
Catholic Social Services of Indianapolis	317/236-1527
Tangram Inc.....	317/968-9035
Martin Luther King Mult Service Center	317/923-4581
Use What You've Got Prison Ministry	317/728-2518

MARTIN

Four Rivers Resource Services	812/254-4471
Senior and Family Services.....	812/254-1881

MONTGOMERY

City of Crawfordsville	765/364-5175
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NOBLE

Northeastern Center.....	260/347-4400
RISE, Inc.....	260/665-9408
Noble County Association for Retarded Citizens	260/636-2155

OHIO

LifeTime Resources	812/432-5215
New Horizons Rehabilitation Services	812/934-4528

ORANGE

Older Americans Services Corporation	812/865-3352
Blue River Services, Inc.....	812/738-2408

OWEN

Child-Adult Resource Services.....	765/569-2076
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PARKE

Child Adult Resource Services	765/569-2076
West Central Indiana Economic Development District	812/238-1561

PERRY

Perry County Council on Aging.....	812/547-8115
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PIKE

Pike County Area Rehabilitation Center.....	812/354-6560
Senior and Family Services.....	812/254-1881

PORTER

Opportunity Enterprises.....	219/464-9621
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POSEY

Posey County Council on Aging.....	812/838-4656
Posey County Rehabilitation Services.....	812/838-0636

PUTNAM

Child Adult Resource Services	765/569-2076
West Central Indiana Economic Development District	812/238-1561

RIPLEY

LifeTime Resources 812/432-5215
 New Horizons Rehabilitation Services 812/934-4528

RUSH

Rush County Senior Services..... 765/932-2935

SCOTT

Blue River Services, Inc..... 812/738-2408
 LifeSpan Resources 812/948-8330
 New Hope Services of Jeffersonville..... 812/288-8248
 Lifespring, Inc..... 812/260-1362

SHELBY

Tangram, Inc..... 317/968-9035

SPENCER

Spencer County Council on Aging 812/649-9828

STEUBEN

Northeastern Center..... 260/347-4400
 RISE, Inc..... 260/665-9408
 Steuben County Council on Aging..... 260/665-9856

SULLIVAN

Four Rivers Resource Services 812/254-4471
 West Central Indiana Economic Development District 812/238-1561

SWITZERLAND

Developmental Services 812/376-9404
 LifeTime Resources 812/432-5215

TIPPECANOE

Wabash Center765/423-5531 ext 353
 Tippecanoe County Council on Aging 765/447-2311

VANDERBURGH

Evansville Association for Retarded Citizens 812/428-4500
 The Rehabilitation Center.....812/471-2214 ext 511

VERMILLION

Child Adult Resource Services 765/569-2076
 West Central Indiana Economic Development District 812/238-1561

VIGO

West Central Indiana Economic Development District 812/238-1561

WABASH

ARC of Wabash County..... 260/563-8411
 Wabash County Council on Aging 260/563-4475

PHONE NUMBER

WARREN

Child Adult Resource Services 765/569-2076
Community Action Program of Western Indiana..... 765/762-0420

WARRICK

Southern Indiana Resource Solutions 812/897-4840
Warrick County Council on Aging 812/897-4437

WASHINGTON

Blue River Services, Inc..... 812/738-2408
Older Americans Services Corporation 812/865-3352
Lifespring, Inc..... 812/260-1362

WAYNE

Adult Day Care of Richmond..... 765/966-0852
Achieva Resources Corporation 765/966-0852

WHITLEY

Whitley County Council on Aging..... 260/248-8944

Section Five

Transit Partners & Advocates 2012



TRANSIT PARTNERS AND ADVOCATES

American Public Transportation Association (APTA)
1666 K Street NW
Washington, DC 20006
(202) 496-4800
Website: www.apta.com

Community Transportation Association of America (CTAA)
1341 G Street NW, 10th Floor
Washington, DC 20005
(800) 891-0590
Website: www.ctaa.org

Indiana Transportation Association
1900 E. 10th Street, Room 233
Bloomington, IN 47406
(812) 855-8143
Website: www.indianatransportationassociation.com

Indiana Council on Specialized Transportation (INCOST)
2615 Eastwood Drive
Columbus, IN 47203
(800) 709-9981
Website: www.indianartap.com/rtap5incost.html

Governor's Planning Council for People with Disabilities
150 West Market, Suite 628
Indianapolis, IN 46204-2821
Phone: (317) 232-7770
TT (317) 232-7771
Website: www.in.gov/gpcpd/

Indiana Rural Transit Assistance Program (RTAP)
2615 Eastwood Drive
Columbus, IN 47203
(800) 709-9981
Website: www.indianartap.com/

Indiana Department of Transportation (INDOT)
Office of Transit
100 North Senate Ave., Room IGCN 755
Indianapolis, IN 46204
(317) 232-5292
Website: www.in.gov/indot/

Federal Transit Administration Region 5
200 W. Adams Street, Suite 320
Chicago, IL 60606
(312) 353-2789
Website: www.fta.dot.gov

Indiana Family and Social Services Administration (FSSA)
402 W. Washington Street
P.O. Box 7083
Indianapolis, IN 46207-7083
(317) 233-4454
Website: www.in.gov/fssa/

Health by Design
401 W. Michigan Street
Indianapolis, IN 46202-3233
(317) 352-3844
Website: www.healthbydesignonline.org

Indiana Citizens Alliance for Public Transit
401 W. Michigan Street
Indianapolis, IN 46202-3233
(317) 352-3844
Website: www.indianacat.org

Indiana Metropolitan Planning Organizations (MPOs)

Anderson (MCCOG)
Jerrold Bridges, Executive Director
Madison County Council of Governments
County Government Center
16 East 9th Street, Room 100
Anderson, IN 46016
(765) 641-9482
Website: www.mccog.net

Bloomington (BATS)
Tom Micuda, Planning Director
City of Bloomington Area Planning Department
P.O. Box 100
Bloomington, IN 47402-0100
(812) 349-3423
Website: www.bloomington.in.gov/planning

Cincinnati (OKI)
Mark Policinski, Executive Director;
Ohio-Kentucky-Indiana Regional Council of
Governments
720 East Pete Rose Way, Suite 420
Cincinnati, OH 45202
(513) 621-6300 or (513) 621-7060
Website: www.oki.org

Columbus (CAMPO)
Laurence Brown, Director
Columbus Area Metropolitan Planning
Organization
123 Washington Street
Columbus, IN 47201
(812) 376-2502
Website: www.campo.in.gov

Evansville (EMPO)
Seyed Shokouhzhdeh, Executive Director
Evansville Metropolitan Planning Organization
1 Northwest Martin Luther King Boulevard
Civic Center Complex, Room 316
Evansville, IN 47708
(812) 436-7833
Website: www.eutsmpto.com

Fort Wayne (NIRCC)
Dan Avery, Executive Director
Northeastern Indiana Regional Coordinating
Council
Room 630 City-County Building
1 Main Street
Fort Wayne, IN 46802
(260) 449-7309
Website: www.nircc.com

Indianapolis (IMPO)
Anna Tyskiewicz, Executive Director
Indianapolis Metropolitan Planning Organization
Suite 1922, City County Building
200 East Washington Street
Indianapolis, IN 46204-3310
Website: www.indygov.org/indympo

Kokomo (KHCGCC)
Larry Ives, Director
Kokomo and Howard County Governmental
Coordinating Council
120 E. Mulberry Street, Suite 116
Kokomo, IN 46901
(765) 456-2336
Website: www.kokomompo.com

Lafayette (TCAPC)
Sallie Dell Fahey, Executive Director
Area Plan Commission of Tippecanoe County
20 North Third Street
Lafayette, IN 47901-1209
(765) 423-9242
Website: www.tippecanoe.in.gov/apc/

Louisville (KIPDA)
Jack Couch, Executive Director
Kentuckiana Regional Planning and Development
Agency
11520 Commonwealth Drive
Louisville, KY 40299
(502) 266-6084
Website: www.kipda.org

Muncie (DMMPCC)
Marta Moody, Executive Director
Delaware-Muncie Metropolitan Plan Commission
Delaware County Building, Room 206
100 West Main Street
Muncie, IN 47305-2827
(765) 747-7740
Website: [www.co.delaware.in.us/departments/
plancommission2/](http://www.co.delaware.in.us/departments/plancommission2/)

Northwest (NIRPC)
Ty Warner, Executive Director
Northwestern Indiana Regional Planning
Commission
6100 Southport Road
Portage, IN 46368-6409
(219) 763-6060
Website: www.nirpc.org

South Bend/Elkhart (MACOG)
Sandra M. Seanor, Executive Director
Michiana Area Council of Governments
227 W. Jefferson Blvd., Room 1120
South Bend, IN 46601
(574) 287-1829
Website: www.macog.com

Terre Haute (WCIEDD)
Ron Hinsenkamp, Executive Director
West Central Indiana Economic Development
District, Inc.
1718 Wabash Avenue, P.O. Box 359
Terre Haute, IN 47808-0359
(812) 238-1561
Website: www.westcentralin.com/transport.htm

Indiana Regional Planning Councils

Eastern Indiana Development District
Nancy Kinder, Executive Director
1201 Race Street, Room 109
New Castle, IN 47362
800-259-9567
Website: www.eidd.org/

River Hills Economic Development District
Jill Saegesser, Executive Director
300 Spring St., Suite 2A
Jeffersonville, IN 47130
(812) 288-4624
Website: www.riverhills.cc

Indiana 15 Regional Planning Commission
Lisa R. Gehlhausen, Executive Director
221 E. First Street
Ferdinand, IN 47532
(812) 367-8455
Website: www.ind15rpc.org/

Southeastern Indiana Regional Planning
Commission
Susan Craig, Executive Director
405 W. U.S. Hwy. 50, P.O. Box 765
Versailles, IN 47042
(812) 689-5505
Website: www.sirpc.org

Kankakee-Iroquois Regional Planning Commission
Edwin Buswell, Executive Director
115 E. Fourth St., P.O. Box 127
Monon, IN 47959-0127
(219) 253-6658
Website: www.kirpc.net

Southern Indiana Development Commission
Greg Jones, Executive Director
401 JFK Avenue
P.O. Box 442
Loogootee, IN 47553
(812) 295-3707
Website: www.sidc.cc

Region 3A Economic Development District &
Regional Planning Commission
Loren Kravig, Executive Director
217 Fairview Blvd.
Kendallville, IN 46755
(260) 347-4714
Website: www.region3a.org

Section Six

Glossary

2012



GLOSSARY

This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.

Access to Jobs - This program provides competitive grants to local governments and non-profit organizations to develop transportation services to connect welfare recipients and low-income persons to employment and support services. The program was authorized by the Transportation Equity Act for the 21st Century (TEA-21) and is administered by the Federal Transit Administration.

Accessibility - The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

Active Vehicles - The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

Alternative Fuels - Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

Americans with Disabilities Act (ADA) - Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

Apportionment, Appropriation, Allocation - (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

Award - The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

Base Fleet - The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

Body on Truck Chassis (BOTC) - This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

Brokerage - A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

Capital Costs - Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Under TEA-21, FTA has broadened its definition of capital costs to include bus overhauls, preventive maintenance, and even a share of a transit provider's ADA paratransit expenses.

Capital Grant Awards - Federal, state, and local capital assistance awarded during the calendar year reporting period.

Casualty and Liability Costs - The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

Charter and Other Revenue - Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

Auxiliary Transportation Revenue - Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

Charter Service Revenue - Revenue from transportation service provided on an exclusive basis for a specific destination(s).

Non-transportation Revenue - Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

School Bus Service Revenue - Passenger fares from school bus service operated under contract with local school corporations.

Clean Air Act - Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

Commercial Driver's License (CDL) - The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

Complementary Paratransit - As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

Congestion Mitigation and Air Quality Project (CMAQ) - A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

Contra Expenses - Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

Demand Response Service - A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi

operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

Deviated Fixed Route - This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers.

Disabled - Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

Fare Recovery - Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio.

Fare Revenue - Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

Federal Operating Assistance - Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

Fixed Route Service - Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

Fringe Expenses - Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

Holidays - Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

LDI Expense - Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

Local Assistance (also Local Operating Revenue)- This category includes:

Local Cash Grants and Reimbursements -

Funds obtained from local government units to assist in paying the cost of operating the transit system.

Taxes Levied Directly by Transit System

- Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

Locally Derived Income (LDI) - This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and nontransportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

Materials and Supplies Expense - Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

Metropolitan Planning Organization (MPO)

- Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

Operating Expense - The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

Operating Expense/Passenger Trip - Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

Operating Income - Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

Operating Subsidy - Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

Operator Salaries and Wages - The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

Other Expenses - On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

Other Salaries and Wages - Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

Paratransit - Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

Passenger Trips/Capita - Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

Passenger Trips/Total Vehicle Miles (TVM) - Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

Passenger Trip - One person making a one-way trip from origin to destination. One round trip equals two passenger trips.

Peak Hour Fleet - The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

Public Mass Transportation Fund (PMTF) - A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

Purchased Transportation Expenses - Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

Reconciling Items - Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

Revenue Vehicle Miles - The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

Section 5307 - The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide

capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

Section 5309 - The section of the Federal Transit Act that authorizes discretionary grants to public transit agencies for capital projects such as buses, bus facilities, and rail projects.

Section 5310 - The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

Section 5311 - The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

Service Area - The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

Service Area Population - The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

Services Expenses - Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

Advertising Fees - The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

Contract Maintenance Service Expenses - Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.



MITCHELL E. DANIELS, JR., GOVERNOR
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www.transit.indot.in.gov



Professional and Technical Service Fees -

Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

Service Route - A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

Standard Van (SV) - Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. *INDOT no longer purchases these vehicles.

Subsidy/Passenger Trip - Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

Total Vehicle Miles - The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

Transfer Charge - A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

Transit Bus - A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

Small Transit Bus (STB) - Under 30'

Medium Transit Bus (MTB) - 30' to 34'

Large Transit Bus (LTB) - 35' to 40'

Trolley (TY) - Usually 30' to 35'

Articulated (ART) - Multi-section high occupancy vehicle

User Side Subsidy - A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

Utility Expense - Payments made to various utilities for use of their resources including electric, gas, water, sewer, garage collection, and telephone, etc.